

5.7 Passport Automation System

1 Introduction :

1.1 Purpose :- This document outlines the requirements for a passport Automation system. System will automate the process of applying for & tracking status of passports.

1.2 Scope:

- allows citizens to apply for passport online
- schedule appointments and track the status of their application

1.3 Overview:

It eliminate need for manual passport processing reduce paperwork and provide an efficient user-friendly platform for application applicants and govt. officials.

2. General Description :-

The Passport Automation system will provide a platform for citizens to submit passport application, upload necessary document and track their application status.

Govt officials will process applications, verify documents and issue passport.

3. Functional Requirement:

- 1) Allow users to apply for passport online.
- 2) Enable officials to review & approve documents.
- 3) Provide real-time updates on application status.
- 4) Allow users to book appointments for biometric verification.
- 5) Send reminders for appointment dates and passport readiness.

4. Interface Requirements:-

- 1) User-friendly interface for applicants to fill out forms.
- 2) Secure login for both applicants and govt. officials.
- 3) A dashboard for govt. officials to manage applications.

5. Performance Requirements: Must handle thousands of simultaneous applications during peak periods.

- 1) Provide status ~~app~~ updates within 10 sec of processing change.
- 2) Uploads must happen without failure.

6. Design Constraints:- Must comply with govt. security and privacy standards.

- 1) Identity verification must be there for external databases.
- 2) Scalable for growing no. of applications over years.

7. Non-functional Attributes:-

- 1) Ensure end-to-end encryption of personal data.
- 2) System must guarantee 99.9% uptime.
- 3) Handle increasing user traffic over time without performance degradation.

8. Preliminary Schedule:-

Development Time = 12 months

Budget = \$100,000 (overall)

28/04/2024

5) Passport Automation System

