

NDITSHENI MAPHAHA

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Professional Portfolio: <https://nditsheniprofessionalportfolio.netlify.app/>

GitHub: <https://github.com/Maphaha22>

PROFESSIONAL SUMMARY

Motivated IT graduate with hands-on experience in WordPress development, Cisco networking, Microsoft Azure, and technical sales. Delivered a live e-commerce store, contributed to R500k+ public-sector deals, and assisted with Cisco ISE and network segregation deployment. I am a fast learner with strong analytical skills and ready to learn from industry experts, strengthen my skills, and contribute meaningfully to the growth of the organization.

TECHNICAL SKILLS

Networking & Security: Cisco CCNA, VLANs, LAN/WAN, TCP/IP, DHCP, DNS, Cisco ISE, Network Security

Cloud & Tools: Microsoft 365, Azure, Monday.com

Programming: Python, HTML, JavaScript, CSS, GitHub

Web Development: WordPress, WooCommerce, SEO, AdSense, Elementor, Kadence, Astra

Soft Skills: Communication, Time Management, Teamwork, Research, Attention to Detail

Other: Customer Support, Documentation, Training Assistance, Dell Deal Registration, Technical Sales

KEY ACHIEVEMENTS

- Closed R500k+ public-sector network deal for ModenIT.
 - Assisted in the deployment of Cisco Identity Services Engine (ISE).
 - Built and maintain WooCommerce store: <https://asyaclayco.co.za>.
 - Led RFQ/RFP analysis and proposal writing for government tenders.
 - Ongoing commission contract for ModenIT
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PROFESSIONAL EXPERIENCE

IT TECHNICIAN – MODENIT (PTY) LTD | March 2025 – Present

- Provided Tier 0–1 technical support for system, software, and network issues.
- Installed and maintained Windows workstations and peripherals.

- Supported Cisco ISE installation and VLAN configuration.
- Assisted with RFQs/RFPs, compliance checks, and tender preparation.
- Used Monday.com to track technical and administrative tasks.
- Handled Dell Deal Registration processes and partner submissions.
- Documented incidents and technical resolutions.

FREELANCE WEB DEVELOPER – ASYA CLAY CO | 2025 – Present

- Designed and launched a full WordPress e-commerce store.
- Managed hosting, optimisation, backups, and technical troubleshooting.

BID MANAGEMENT INTERN – MODENIT | April 2024 – March 2025

- Supported preparation of RFQs, RFPs, and compliance documents.
- Maintained content libraries and proposal templates.
- Conducted research and participated in review meetings.
- Tracked deliverables and deadlines using Monday.com.

CLOUD DEVELOPER TRAINEE – DIGITAL YOUTH ICT ACADEMY | May 2023 – Sept 2023

- Gained experience with Azure AD, VMs, and cloud storage.
 - Developed Python automation scripts for cloud processes.
 - Applied monitoring, governance, and security best practices.
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EDUCATION

- **National Diploma in Information Technology** – Vaal University of Technology
 - **NQF Level 4: IT Systems Development** – Jeppe College
 - **National Senior Certificate** – Vuwani Secondary School
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CERTIFICATIONS

- Microsoft Certified: Azure Fundamentals (AZ-900)
- Microsoft Certified: Azure Developer Associate (AZ-204) – valid until 2026
- Cisco Certified Network Associate (CCNA)
- IT Essentials – Cisco Networking Academy
- Introduction to Cybersecurity – Cisco Networking Academy
- CCNAv7: Switching, Routing & Wireless Essentials
- Introduction to Artificial Intelligence – IBM/Coursera
- Data Analysis with R – IBM/Coursera
- Black Belt SD-WAN Pre-Sales Stage 3 (2025)

- Fire Jumper Security Essentials & Duo Sales (Stages 1–3)
 - Big Data Emerging Technologies – Yonsei University
 - Cisco Black Belt ISE Support Stage 3 (2025)
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KEY PROJECTS

- Network Segmentation & Wi-Fi Configuration (ModenIT, 2025)
 - Asya Clay Co E-commerce Website – <https://asyaclayco.co.za>
 - Lush Hair & Beauty Demo – <https://lushhair.rf.gd>
 - Elevate Construction Demo – <https://elevategroup.rf.gd>
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ADDITIONAL INFORMATION

- Valid Driver's License
 - Eligible to work in South Africa
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REFERENCES

Available upon request