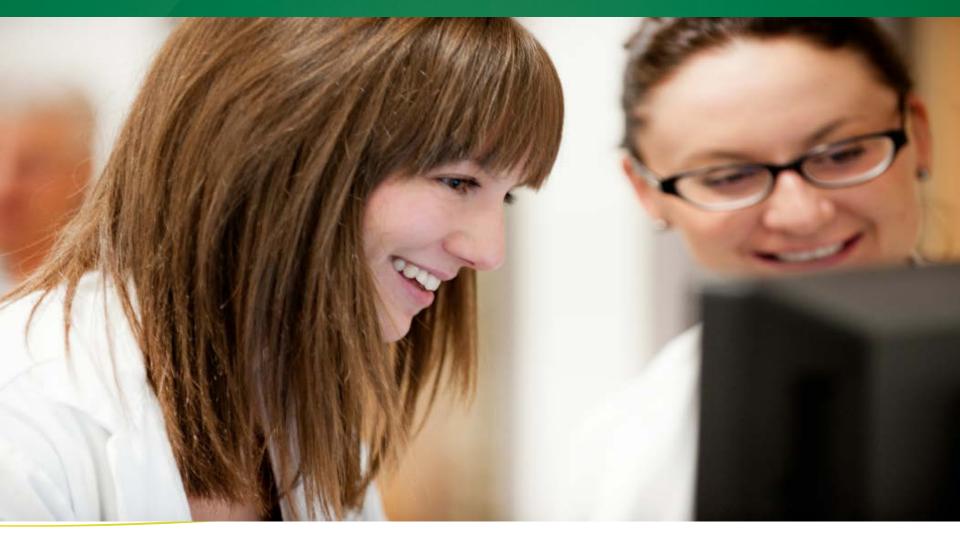


#### **Preceptor Development: Patient Care Process**



**Developing a Patient Database** 

#### **Outline**

- Setting the stage for developing a patient database
- Elements of the patient database
- The interview
  - Preparing your student
  - Reviewing the database
- Feedback and evaluation of your student
- Overview of preceptor role
- An example: my practice

# Setting the Stage

# 1. Evaluate and identify how you gather information to create a patient database in your patient care practice

- What is your practice environment?
- Who are your team members, if any?
- What is the nature of your patient interactions which informs the data collection process?
  - Complete assessments
  - Focused assessments e.g. drug selection, disease specific (CDM), med history and reconciliation, allergy assessment, adherence assessment, combination
- Time allotment for a typical patient interaction
  - Prioritization

# **Setting the Stage**

# 2. Get to know your student; specifically, their comfort and experience with gathering information

- How many patient interviews has your student conducted?
- What types of patients has your student had exposure to for creating a database?

# 3. Share your approach with your student

- Do you use a patient database form?
- What information can be gathered prior to a patient interview? How do you access this information?
- What are the common disease states covered?

#### **Elements in a Database**

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**Demographics** 

Chief Complaint/Reason for Assessment

History of Present Illness (HPI)

Past Medical History (PMH)

Medication History\*

Family History

**Functional History** 

Social History

Review of Systems (ROS)

Physical Exam/Vital Signs

Lab/Diagnostic Tests

#### **MEDICATION HISTORY**

Allergies

**Adverse Effects** 

**Current Medications** 

**Past Medications** 

Non-prescription Medications

Other Medications

**Immunization History** 

Medication Experience

**Medication Adherence** 

Medication "Management" or Organization

# The Interview: Preparing Your Student

- Location/environment (maintaining patient confidentiality)
- Framing the interview expectations (purpose of interview)
- Review timelines for interview (determine appropriateness with patient)
- Direct versus indirect supervision

# The Interview: Preparing Your Student

- Review pre-gathered information
- Sharing known patient goals
- Discuss questioning technique
  - Anticipated issues with communication
  - Types of questions (open- vs closed-ended vs probing)
- Interview Closure
  - Review next steps and how follow-up will occur



### The Interview: Review

# Reviewing the database with your student

- Before or after the patient leaves?
- Is the information gathered complete? Will it allow for assessment of drug therapy?

# Strategy for gathering missed information

- What is needed, and how will it be gathered?
- Patient, medical chart, Netcare, community pharmacy, MD, allied healthcare providers, other

### **Feedback and Evaluation**

#### 1. Provide the following feedback to your student:

 His/her data collection strategy - appropriateness, quality and efficiency

#### 2. Evaluate your student on the following criteria:

- Appropriateness of information collected
  - Is too much/too little information collected?
  - Did your student focus the interview properly?
  - Did your student exhibit professional behaviour?
- Quality and accuracy of information collected
  - Did your student collect sufficient details within each area?
- Efficiency for gathering information
  - Did your student utilize time appropriately?

**Note:** If student is unable to appropriately gather information despite feedback and sufficient practice, please contact the course coordinator.

# **Overview of Preceptor Role**

#### Before the clinical placement

 Inform student about the types of patients they will be routinely seeing in your practice and what preparation will help them in creating a patient database

#### Early in the clinical placement

- Discuss with the student your expectations for creating an appropriate patient database in your practice
- Review initial databases thoroughly with the student to determine strengths and areas for improvement

#### Later in clinical placement

Allow for more independent work as appropriate

# Precepting and the database in my practice

- Ambulatory stroke prevention clinic
- Engage students in selecting database
- Allow time for students to create database
- Allow some independence, but with review of database once complete
- Provide feedback on appropriateness, quality and efficiency of database creation
- Review process with them at midpoint