Resume

Download as PDF | Professional references available upon request.

Theadora Valerian

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Technical Skills

- **Documentation Expertise**: SDK & API documentation, automation pipelines, version control, content strategy
- Tools & Platforms: Doxygen, DocFX, Docusaurus, Git, Confluence, Photoshop, Perforce, LLM, RAG
- Languages: C#, C++, .NET, Python, JavaScript, Powershell, HTML, CSS, Markdown, XML

Soft Skills

- Strong interpersonal & collaboration skills
- Clear translation of complex technical concepts
- Process optimization & workflow efficiency
- Visual communication & structured documentation design

Experience

Aristocrat Gaming — Senior Technical Writer

APR 2025 - PRESENT

- Led disaster recovery documentation efforts by building standardized templates, training SMEs, and collaborating with project managers to deliver comprehensive DR runbooks.
- **Directed major documentation projects** to create **business playbooks** that defined new workflows, improving **cross-team alignment** and **onboarding efficiency**.
- Redesigned internal portals to modernize structure, enhance usability, and make content more accessible and informative.
- Partnered on Innovation Week initiatives to deliver Al-driven, award-winning projects, earning two internal recognition awards.

Big Fish Games — Senior Technical Writer

NOV 2021 - APR 2025

- Automated SDK documentation by designing a Doxygen-to-Docusaurus pipeline, cutting manual formatting time by 40%.
- Created API references and onboarding materials, increasing developer adoption and reducing support tickets by 25%.

- Maintained Git-based version control to ensure 100% accuracy with each SDK release.
- **Standardized documentation processes**, improving clarity and consistency for over 200 developers.
- Migrated documentation from Confluence to Git, streamlining reviews and enhancing accessibility.

Microsoft (Contract) — Senior Technical Writer

AUG 2020 - NOV 2021

- Developed C# and JSON automation tools, improving documentation workflow efficiency by 30%.
- Authored and reviewed API documentation, improving developer comprehension and integration.
- Refined **ADO and Git wiki foundations**, enhancing searchability for over 500 users.

Amazon - AWS Lumberyard (Contract) — Software Development Engineer in Test

JAN 2020 - JUN 2020

- Condensed 100+ pages of complex build documentation into a 10-page developer-friendly guide, reducing onboarding time.
- Automated test cases in C++/Python, increasing testing efficiency by 35%.
- Developed reusable pytest utilities, reducing redundant test creation.

Amazon - FMA & AWS (Contract) — Technical Writer

MAY 2019 - JAN 2020

- Led a **complete overhaul** of corporate technical documentation, increasing site traffic by 70%.
- Implemented a **new wiki foundation** using XWiki, improving **documentation retrieval** by end users.
- Created C#, C++, and Python code samples, significantly cutting developer troubleshooting.

Unity Technologies (Freelance) — *Technical Writer*

JUL 2018 - JAN 2020

- Authored **231 guides** covering existing and emerging Unity3D systems and features.
- Designed a documentation template that reduced review loops by 53%.
- Published 32 video tutorials for Unity3D certification courses.
- Developed 27 C# gameplay scripts to supplement step-by-step guides.

Oculus (Contract) — Technical Writer

JAN 2019 - MAY 2019

PROFESSEUR: M.DA ROS

- Built an SDK documentation framework, completing it 2 months ahead of schedule.
- Created calibration and setup guidelines for external teams, improving cross-team collaboration.
- Documented C++ and C# APIs for both internal teams and end users, reducing support questions by half.

Microsoft (Contract) — *Technical Writer*

SEP 2018 - NOV 2018

- Updated Azure Bot Service documentation, cutting user-reported issues by 30%.
- Developed and updated **C# and JavaScript code samples** to align with SDK changes.
- **Resolved technical documentation issues**, improving **user experience scores** in the Github repositories.

Earlier Technical & Engineering Roles

JAN 2014 - SEP 2018

- Facebook (Software Engineer) MAY 2017 FEB 2018
- Microsoft Minecraft (Tools Programmer) MAR 2017 MAY 2017
- Panther Systems, Inc. (Software Engineer) MAY 2015 FEB 2017
- Liquid Development (Technical Artist) NOV 2014 MAR 2015
- Intel (Software Test Engineer) JAN 2014 JAN 2015

Education

The Art Institute of Portland - B.S. in Computer Science, SEP 2015 **Portland Community College** - A.S in Science, JUN 2011