

# Mapula Masoga

## Summary

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Final year IT Student at North West University. Proficient in Python, Java, c# and MySQL. Passionate about system analysis, database design and software development.

## Contact

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### Address:

8865 Uhlanga street  
Ivory park  
Midrand  
1685

### Phone:

071 917 5986

### Email:

[mapulasophiemasoga@gmail.com](mailto:mapulasophiemasoga@gmail.com)

## Languages

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English  
Sepedi  
Isizulu

## Experience

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### NWU, Vanderbijlpark – Lab assistant

Feb 2020 - Present

- Help register new students, Take general queries, assist with tests and file paperwork

### NWU, Vanderbijlpark – Student assistant

July 2019 – Nov 2019

- Assist in class, review projects, marking and invigilating tests and exams.

### Fidelity-ADT, Midrand – Call center agent

Apr 2017 – Jan 2018

- Responsibilities included Taking incoming sales and Technical calls.
- Making appointments, updating client details and directing general calls.

## References

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### Mr. Luke Coetzee

Lecturer

[Luke.Coetzee@nwu.ac.za](mailto:Luke.Coetzee@nwu.ac.za)

082 469 6996

### Mr. Kudakwashe Sibanda

HR consultant - Fidelity-ADT

079 376 5214

## Skill Highlights

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- Project management
- Customer services
- Problem solver
- Fast learner
- Innovative
- Punctual

## Education

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National senior certificate - 2016, Gauteng

BSc Information technology – Final year, NWU

## Awards

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### NWU Golden key Recipient, 2019

Recognizes top 15% of the faculty.