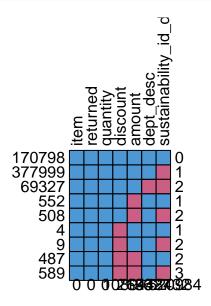
7313 Hand-in

Group 3

2021-11-22

```
#Creating connection to MySQL database
con = dbConnect(MySQL(), dbname = "BnL",
               host = "mysql-1.cda.hhs.se", port = 3306,
               user = "bnl", password = "bnl@sse")
#Loading data into R
df <- dbGetQuery(con, "SELECT item, returned, amount, discount, quantity, dept_desc, sustainability_id_d
                    FROM Transactions t LEFT JOIN Products p
                    USING(item)")
glimpse(df)
## Rows: 620,273
## Columns: 7
## $ item
                           <dbl> 43708023, 16976458, 42641555, 43573146, 4388504~
## $ returned
                           ## $ amount
                           <int> 0, 1800, 1800, 880, 2960, 0, 0, 0, 0, 3300, 0, ~
## $ discount
                           <int> 0, 0, 0, 220, 740, 0, 0, 0, 0, 0, 0, 744, 0,~
## $ quantity
                           <int> 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 0, 1, 1, 1, 0, 1,~
## $ dept_desc
                           <chr> "Receipt texts", "Makeup B", "Makeup B", "Hair ~
## $ sustainability_id_desc <chr> NA, NA, NA, "Non sustainable", NA, NA, NA, NA, ~
#summary(df)
#Checking for missing values
contains.missing <- df %>%
 filter_all(any_vars(is.na(.))) %>%
  select_if(function(x) any(is.na(x)))
#contains.missing
df %>%
 sapply(function(x) sum(is.na(x)))
##
                    item
                                      returned
                                                               amount
##
                                                                 2136
##
                discount
                                                            dept_desc
                                      quantity
                    1089
                                                                69327
## sustainability_id_desc
##
                  448432
```

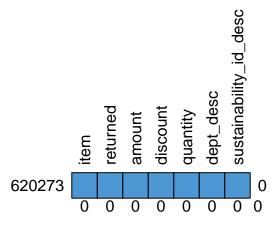
```
md.pattern(df, rotate.names = T)
```



```
item returned quantity discount amount dept_desc sustainability_id_desc
##
## 170798
                         1
              1
                                   1
                                             1
                                                     1
                                                                1
                                                                                           1
## 377999
                                   1
                                                                                          0
              1
                         1
                                             1
                                                     1
                                                                1
## 69327
              1
                         1
                                   1
                                             1
                                                     1
                                                                0
                                                                                          0
## 552
              1
                         1
                                   1
                                             1
                                                     0
                                                                1
                                                                                           1
## 508
              1
                         1
                                   1
                                             1
                                                     0
                                                                1
                                                                                          0
## 4
              1
                         1
                                   1
                                             0
                                                     1
                                                                1
                                                                                           1
## 9
              1
                        1
                                   1
                                             0
                                                     1
                                                                1
                                                                                          0
## 487
              1
                         1
                                   1
                                             0
                                                     0
                                                                1
                                                                                           1
## 589
              1
                        1
                                   1
                                             0
                                                     0
                                                                1
                                                                                          0
                        0
                                   0
##
                                          1089
                                                  2136
                                                            69327
                                                                                     448432
##
## 170798
                0
## 377999
                 1
## 69327
## 552
                 1
## 508
                 2
## 4
                 1
## 9
                 2
                2
## 487
## 589
                3
##
           520984
```

```
#Imputation of missing values
##Mode imputation for variables of type character and mean imputation for variables of type double
mode_dept_desc <- df %>%
  filter(!is.na(dept_desc)) %>%
  count(dept_desc) %>%
  top_n(1, n) %>%
  select(dept_desc) %>%
  unlist(use.names = F)
mode_sustainability_id_desc <- df %>%
```

```
filter(!is.na(sustainability_id_desc)) %>%
  count(sustainability_id_desc) %>%
  top_n(1, n) %>%
  select(sustainability_id_desc) %>%
  unlist(use.names = F)
df_clean <- df %>%
  mutate(amount = ifelse(is.na(amount), mean(amount, na.rm = T), amount),
         discount = ifelse(is.na(discount), mean(discount, na.rm = T), discount),
         dept_desc = ifelse(is.na(dept_desc), mode_dept_desc, dept_desc),
         sustainability_id_desc = ifelse(is.na(sustainability_id_desc), mode_sustainability_id_desc, su
#Final check
df_clean %>%
  sapply(function(x) sum(is.na(x)))
##
                     item
                                        returned
                                                                  amount
##
                        0
                                                                       0
                                               0
##
                 discount
                                        quantity
                                                              dept desc
##
## sustainability_id_desc
##
md.pattern(df_clean, rotate.names = T)
## { 0 0 }
\#\# ==> V <== No need for mice. This data set is completely observed.
   \\|///
##
```



item returned amount discount quantity dept_desc sustainability_id_desc

##

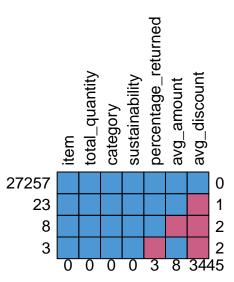
```
## 620273
                                                                              1
            1
##
##
## 620273 0
#summary(df_clean)
glimpse(df_clean)
## Rows: 620,273
## Columns: 7
                           <dbl> 43708023, 16976458, 42641555, 43573146, 4388504~
## $ item
## $ returned
                           ## $ amount
                           <dbl> 0, 1800, 1800, 880, 2960, 0, 0, 0, 0, 3300, 0, ~
## $ discount
                           <dbl> 0, 0, 0, 220, 740, 0, 0, 0, 0, 0, 0, 744, 0,~
## $ quantity
                           <int> 1, 1, 1, 1, 1, 1, 1, 1, 1, 0, 1, 1, 1, 0, 1,~
## $ dept_desc
                           <chr> "Receipt texts", "Makeup B", "Makeup B", "Hair ~
## $ sustainability_id_desc <chr> "Non sustainable", "Non sustainable", "Non sust~
#Remove modes + support table
remove(mode_dept_desc, mode_sustainability_id_desc, contains.missing)
#Exclusion of non-product-related observations (Receipt texts, Gift With Purchase, Marketing Material,
df clean <- df clean %>%
 mutate(no_product = ifelse(dept_desc == "Receipt texts", 1,
                            ifelse(dept_desc == "Gift With Purchase", 1,
                                   ifelse(dept_desc == "Marketing Material", 1,
                                          ifelse(dept_desc == "Sales Kicks E-commerce", 1, 0)))))
df_clean <- df_clean %>%
 filter(no_product == 0)
df_clean <- df_clean %>%
 select(-no_product)
#Creation of new variables
##Sustainable
df_clean <- df_clean %>%
 mutate(sustainable = ifelse(sustainability_id_desc == "Environmentally labelled", "sustainable",
                             ifelse(sustainability_id_desc == "Organic", "sustainable",
                                    ifelse(sustainability_id_desc == "Social responsibility", "sustain
                                           ifelse(sustainability_id_desc == "Sustainable material", "s
##Category
df_clean <- df_clean %>%
 mutate(category = ifelse(dept_desc == "Makeup B", "Makeup",
                           ifelse(dept_desc == "Makeup PL", "Makeup",
                                  ifelse(dept_desc == "Face B", "Face",
                                         ifelse(dept_desc == "Face PL", "Face",
                                                ifelse(dept_desc == "Body B", "Body",
                                                       ifelse(dept_desc == "Body PL", "Body",
                                                             ifelse(dept_desc == "Hair B", "Hair",
                                                                    ifelse(dept_desc == "Hair PL", "H
                                                                           ifelse(dept_desc == "Hair
```

ifelse(dept_

ifels

```
ifelse(dept_desc ==
#Final check
glimpse(df_clean)
## Rows: 523,851
## Columns: 9
## $ item
                                                                        <dbl> 16976458, 42641555, 43573146, 43885045, 4432024~
## $ returned
                                                                        ## $ amount
                                                                        <dbl> 1800, 1800, 880, 2960, 0, 3300, 0, 5200, 946, 3~
## $ discount
                                                                        <dbl> 0, 0, 220, 740, 0, 0, 0, 0, 744, 0, 0, 0, 0, ~
## $ quantity
                                                                        <int> 1, 1, 1, 1, 1, 1, 0, 1, 1, 0, 1, 1, 1, 1, 1, 1, ~
                                                                        <chr> "Makeup B", "Makeup B", "Hair B", "Face B", "Ma~
## $ dept_desc
## $ sustainability_id_desc <chr> "Non sustainable", "Non sustainable"
                                                                        <chr> "non-sustainable", "non-sustainable", "non-sust~
<chr> "Makeup", "Makeup", "Hair", "Face", "Makeup", "~
## $ sustainable
## $ category
df_clean %>%
     group_by(category, dept_desc) %>%
    count()
## # A tibble: 21 x 3
## # Groups: category, dept_desc [21]
##
               category
                                                           dept_desc
                                                                                                                           n
                                                           <chr>
##
               <chr>>
                                                                                                                 <int>
## 1 Accessories
                                                           Childrens Acc C
## 2 Accessories
                                                           Womens Accessories C
                                                                                                                 5851
## 3 Accessories
                                                           Womens Bags PL
                                                                                                                            2
## 4 Body
                                                           Body B
                                                                                                                 35097
                                                           Body PL
                                                                                                                 22155
## 5 Body
                                                           Childrens Care B
                                                                                                                        93
## 6 Childrens Care
## 7 Cooking & Dining Cooking & Dining B
                                                                                                                         64
## 8 Face
                                                           Face B
                                                                                                                 68973
## 9 Face
                                                           Face PL
                                                                                                                   5746
## 10 Fragrance
                                                                                                                 27505
                                                           Fragrance B
## # ... with 11 more rows
#Removal of 'old' variables
df_clean <- df_clean %>%
    select(-dept_desc, -sustainability_id_desc)
```

```
#Ensuring correct aggregation levels of variables
df_final <- df_clean %>%
  group by(item) %>%
  summarize(total_quantity = sum(quantity[quantity>=0]),
            avg amount = mean(amount[amount>=0]),
            avg_discount = mean(discount[discount>=0])/mean(amount[amount>=0]),
            per_returned = sum(abs(quantity)[returned==1])/sum(quantity[quantity>=0]),
            mode_category = mfv(category),
            mode_sustainable = mfv(sustainable))
#Renaming of columns/ variable
df_final <- df_final %>%
 rename(category = mode_category,
         sustainability = mode_sustainable,
         percentage_returned = per_returned)
#Ensuring correct data types
glimpse(df_final)
## Rows: 27,291
## Columns: 7
                         <dbl> 275040, 275057, 276584, 1264647, 1264654, 1266147,~
## $ item
                         <int> 200, 206, 1, 10, 26, 78, 3, 2, 22, 32, 1, 3, 101, ~
## $ total_quantity
## $ avg_amount
                         <dbl> 648.5185, 651.7767, 150.0000, 1650.0000, 1568.8462~
                         <dbl> 0.01714460, 0.02071262, 0.00000000, 0.00000000, 0.~
## $ avg discount
## $ percentage_returned <dbl> 0.005000000, 0.009708738, 1.000000000, 0.000000000~
                         <chr> "Makeup", "Makeup", "Face", "Face", "Face", "Body"~
## $ category
                        <chr> "non-sustainable", "non-sustainable", "non-sustain~
## $ sustainability
df_final <- df_final %>%
 mutate(item = as.factor(item),
         sustainability = as.factor(sustainability),
         category = as.factor(category))
#Checking for missing values
df_final %>%
 sapply(function(x) sum(is.na(x)))
##
                  item
                            total_quantity
                                                    avg_amount
                                                                      avg_discount
## percentage_returned
                                  category
                                                sustainability
##
md.pattern(df_final, rotate.names = T)
```



```
##
          item total_quantity category sustainability percentage_returned
## 27257
             1
                              1
                                        1
                                                         1
## 23
             1
                              1
                                        1
                                                         1
                                                                               1
## 8
             1
                              1
                                        1
                                                         1
                                                                               1
## 3
                              1
                                        1
                                                         1
                                                                               0
             0
                              0
                                        0
                                                         0
                                                                               3
##
          avg_amount avg_discount
## 27257
                                      0
                    1
                    1
                                     1
## 23
                                  0
                    0
                                     2
## 8
                                  0
## 3
                    1
                                  0 2
                                 34 45
##
```

#Deleting 34 items w/ missing values - missing values arising due to failures in calculations for aggre
df_final <- df_final %>%
 filter_all(all_vars(!is.na(.)))

#Final presentation of variables
head(df_final, 10)

```
## # A tibble: 10 x 7
##
      item
              total_quantity avg_amount avg_discount percentage_returned category
##
      <fct>
                                   <dbl>
                                                 <dbl>
                                                                      <dbl> <fct>
                        <int>
    1 275040
                          200
                                    649.
                                                0.0171
##
                                                                    0.005
                                                                            Makeup
   2 275057
                          206
                                    652.
                                                0.0207
                                                                    0.00971 Makeup
##
##
   3 276584
                                    150
                                                0
                                                                             Face
                            1
                                                                    1
##
    4 1264647
                           10
                                   1650
                                                                    0
                                                                             Face
   5 1264654
                           26
                                                0.0579
                                                                    0
                                                                             Face
##
                                   1569.
    6 1266147
                           78
                                   1727.
                                                0.0284
                                                                    0
                                                                             Body
   7 1267194
                            3
                                   2250
                                                                    0
##
                                                                            Fragrance
##
    8 1269471
                            2
                                   2674
                                                0.522
                                                                             Fragrance
##
  9 1279181
                           22
                                                                    0.0455 Face
                                   5632.
                                                0.149
## 10 1279595
                           32
                                   2778.
                                                0.0427
                                                                    0.0312 Face
## # ... with 1 more variable: sustainability <fct>
```

glimpse(df_final)

```
#aggregation level: item
#target: percentage_returned
#predictors: total_quantity, avg_amount, avg_discount, category, sustainability
```