Marc Maslen

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### Work Experience

**Awin London - Global Integration Analyst March 2023– Present**

* Worked with SME and Brand Clients to integrate high-value businesses into the Awin Program.
* Carried out website testing to verify tracking implementation and cookies were working correctly
* Worked on updating and implementing many confluence guides
* Developed skills such as Salesforce, and Google Tag Manager, and built plugins and data layers.

**The University of Essex - IT Support Assistant September 2022– March 2023**

* Using Jira tickets, Live chat, and phone calls I helped students and staff fix IT-related issues
* I used virtual machines to access the user database and users' computers remotely to help fix specific user issues while carrying out security checks
* Developed skills in Slack, Jira, remote desktop, and using virtual machines.

**Awin London - Global Integration Assistant (Placement Year at University) June 2021– Sep 2022**

* Co-led a new team that specialized in integrating all European clients that ran a small business known as Awin Access.
* Worked in a team of integration analysts to Integrate clients into the Awin program. I was also trained in account management and client finances.
* Awin allowed me to learn valuable knowledge such as cyber security, databases, Interacting with a wide range of client businesses, and various programs such as Asana, Salesforce, HeidiSQL, VSCode, Jira, etc.
* I Used SQL, HTML, JavaScript, and browser developer tools to help clients on many different platforms, including WooCommerce, Shopify, and self-coded websites.
* I Used Asana, Salesforce, and Jira for Project management and managing my daily tasks.

**The Co-op Food - Customer Team Member / Team Leader July 2017 – September 2021**

* I acquired many customer service skills and learned what it means to manage a team.

### Education

**The University of Essex, BSc Computer Science with Placement Year Sept 2019 - Jun 2023**

* Grade: First-class honours (1st)
* Programming Languages: Java, HTML, CSS, JavaScript, PHP, Python, C#, MySql.
* Modules: Cyber Security, Software Engineering, Databases, AI, Web Dev, Software Dev, etc.
* Made the Dean's List of Excellence for achieving within the top 5% of students.

**South Essex College Sept 2016 - June 2019**

BTEC Extended Level 3 Diploma in IT – Achieved Highest grade Triple Distinction\*

**Hathaway Academy Sept 2011 - June 2016**

5 GCSE A-C grades including Maths and English

### Skills

**Languages and Frameworks:** Java, Javascript, HTML/CSS, Node.js, React, SQL, C#, Python, JQuery, MySQL, Bootstrap, Angular

**Operating Systems:** Windows, Linux, Mac OS

**Tools:** GitHub, Jira, Salesforce, Outlook, Scrum, Kanban, Agile, Asana, WordPress, Google Tag Manager, Google Analytics, Visual Studio, Visual Studio Code, IntelliJ, Apache, Unity (Game engine), Blender (3D Modelling and animation), Shopify, Slack, Virtual machines, Remote desktop, MongoDB, Firebase

Soft skills: Time management, Great eye for detail, Conflict resolution, facilitation, negotiation, servant-leadership, mentoring, Managing Data, Planning, organizing, Networking skills, Flexible Thinker / Open-minded, Analytical skills, Coaching, Driving innovation, Focus, Concentration, Health and safety, Customer service

### Projects

**Full Stack React.js Website + Unity Game Product -** [**https://medievalmagicgame.com/**](https://medievalmagicgame.com/)

* Frontend with React.js and backend using Firebase
* Unity game was made in order to sell a product through the website
* I used Firebase, Unity, Blender, VSCode

**Web Design Business Site -** [**https://www.bluezerowebdesigns.com/**](https://www.bluezerowebdesigns.com/)

* Developed using CSS, JavaScript, and HTML from scratch
* Fully responsive business website
* Project to develop and improve my web development skills.

**React Portfolio -** [**https://github.com/MarcMaslen/ReactPortfolio**](https://github.com/MarcMaslen/ReactPortfolio)

* Developed using React.js, SCSS, JavaScript
* Created different components to demonstrate my knowledge of react.js
* Showcases the other projects I have worked on.

Other projects can be found on my GitHub [HERE](https://github.com/MarcMaslen).

### Personal Profile

I am a final-year computer science student with a passion for tech, I have worked in customer service roles for 5 years and have worked in the IT industry for 4 years. During my spare time, I like to work out at the gym doing weight training, go hiking, shopping and spend time with my partner.

***References available upon request***