

JOB TITLE : French Liaison
ROLE TYPE : Freelance
LOCATION : Les Deux Alps
DATES : 14th- 21st December

A little bit about us...

Rise is an independent music and snow sports event held in the beautiful town of Les Deux Alps in the French Alps. It's core values center around snow, music & adventure. We provide our guests with a full week of escapism - where they can ski Europe's largest glacier by day and by night party with world class artists. We are looking for the absolute best team players to contribute to this ultimate Party On Top Of The World. This is an opportunity to be involved in a dynamic, rapidly growing company with a proud 'A team' who always look out for each other.

A little bit about you...

YOU LOVE adventure, snow, music and sport.

YOU ARE hardworking, logical, a confident French speaker and a likeable personality

A little bit about the role...

We are looking for a confident and natural French speaker who can assist the event in a variety of ways as the main port of call when something comes up. The role is extremely versatile in what it will entail exactly but essentially to assist senior management in situations where language is a barrier. This is a fast paced, dynamic and challenging role.

Roles and responsibilities may include but are not limited to:

- Attending meetings with key figures in the town including the mayor, police, tourist office and medical center and translating professionally and accurately conversations and meeting between Rise management and the above.
- Appeasement of local residents and suppliers in tricky times (for example noise complaint in a hotel from one of our guests)
- Be on call in rotation with your team at all times
- Having a full understanding of the festivals schedule and what's going on in order to proactively find solutions to any issues
- Negotiating deals with the bars and restaurants if needed
- Active involvement in the response team to an emergency situation
- Reliably take responsibility for an on duty mobile phone

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Your line manager will be:
Festival Producer and Operations Manager

Essential Attributes...

To be successful at this role you will have proven experience in:

- High level French speaker- first or second language
- Excellent and professional communicator verbally and sometimes written
- Well organized with initiative to prioritize situation independently
- Can do attitude and willingness to help in a variety of situation (nothing is 'beneath' you!)
- Extremely organized and efficient with time
- Calm and logical under pressure

Preferred Attributes...

We think the following is super helpful thought not deal breakers:

- Experience in a ski resort or similar
- Interest in snow sports and music
- On site festival experience
- Team player

What your week at Rise will look like:

Arrival date:

You will be needed on site in France on the 14th December.

The staffing team will organize your travel before-hand which will be a flight from a UK airport (where possible the most convenient for you) and a transfer from the airport to the resort

Pre event:

Before the event starts all staff will have an orientation with their line manager and a full briefing to the week.

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Arrivals Day:

Guests arrive from Saturday morning. 'Arrivals day' is all hands on deck as we welcome over 3000 guests, VIPS, artists and alike to the Festival.

During the week:

You will work in shifts to cover any situation where French liaison is needed such as attending meetings or helping in an emergency.

Attend morning meetings to feedback any issues arisen the previous day and/or attend briefings before the evening shows to understand the plan for the evening.

Pack down:

We will need you on site up until 20th December.

The staffing team will organize your travel before-hand which will be a flight back to the UK on the 21st December

Hours:

As with any live events, hours and schedules cannot be define to an exact t. Flexibility is required to deal with challenges and demands that may arise.

You will be working rotational shifts with the French Liaisons across both day and night times.

You will of course have time to use your lift pass and explore the festival.

Availability:

-Travel to the resort from 14th Dec and return to the UK on 21st De

-You will also be required for a UK based meeting in mid November.

-Additionally, some email communication leading up to the event

Package & Benefits:

As well as being part of a growing independent company and the chance to swap the high-rise city for the high life in the Alps, we would make sure you are well looked after on site by providing you with:

- Fee to be agreed before the event and invoiced after the event

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- Travel to and from the resort- booked for you beforehand.
- Accommodation in central area of the resort, sharing with other like-minded team members
- Lift pass for the duration of the festival
- Ski or snowboard hire for the duration of the festival
- Festival wristband to enjoy in free time
- Gain invaluable experience in a unique and challenging work place
- Learn new skills and develop with the company