

JOB TITLE : Team Manager

ROLE TYPE : Freelance

LOCATION : Les Deux Alps

DATES : 12th – 21st Dec

A little bit about us...

Rise is an independent music and snow sports event held in the beautiful town of Les Deux Alpes in the French Alps. It's core values center around snow, music & adventure. We provide our guests with a full week of escapism - where they can ski Europe's largest glacier by day and by night party with world class artists. We are looking for the absolute best team players to contribute to this ultimate Party On Top Of The World. This is an opportunity to be involved in a dynamic, rapidly growing company with a proud 'A team' who always look out for each other.

A little bit about you...

YOU LOVE... Snow, Music and Adventure

YOU ARE... hardworking, confident, a natural leader and an overall legend.

A little bit about the role...

We are looking for a friendly faced leader for the staff team during the event. We need a person to be the nucleus of all staff related information. This person will oversee the onsite welfare of staff, rota implementation and time management of staff, team morale and general issues and also act as the main link between the ground team and senior management feeding back daily meetings notes.

The role will be heavily supported and prepped for you before the live date of the festival. You will also have an assistant to enable you to work rotationally and because we don't expect you to be in two places at once! You will have an insight into the Event Team and all their required duties and be able to answer or know how to find out all staff queries,

By the end of the week you will be infamous around town for your daily motivational pep talks and hugs.

Roles and responsibilities...

May include but are not limited to:

- Overseeing welfare of the team and reporting/ actioning welfare related issues
- Implementing pre-made rotas and ensuring time management of team plus ensuring everyone is where they need to be and when

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- Hosting welcome talk to all staff, followed by daily check in meetings to feed back issues from previous day plus the plan of action for day ahead plus any house keeping notes
- Motivating and boosting team moral in what may be tiring or testing times and ensuring Rise standards are adhered to
- Possibility of discipline procedures to be carried out (with support of senior management)
- Recognize and rewarding extra mile team member throughout the week with 'Hero of the day' reward scheme

Your line manager will be

Event Producer

Essential Attributes...

To be successful at this role you will have proven experience in:

- Confidently leading and managing a variety of team members from different backgrounds
- Enthusiastic and positive attitude throughout challenges
- Problem solving and forward-thinking outlook on situations
- Exceptional team player with genuine interest in overall success of event
- Excellent communicator and ability to deliver disciplinary warnings
- Well organized with initiative to prioritize situation independently

Preferred Attributes:

We think the following is super helpful thought not deal breakers:

- Alpine or similar industry experience
- Passion for music and snow sports

What your week at Rise will look like:

Arrival date:

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You will be needed on site in France on the 12th December.

**The staffing team will organize your travel before which will be a flight from the UK (where possible your first choice of airport) to a close by airport and a transfer to the resort.

Pre event:

You will arrive to the resort before the majority of the staff and therefore have time to get your bearings. You will be given a full hand over and brief of the week.

Arrivals Day:

Guests arrive from Saturday morning. 'Arrivals day' is all hands on deck as we welcome over 3000 guests, VIPS, artists and alike to the Festival.

During the week:

Daily morning meeting with the Senior management team (e.g. 11am) plus daily team talk with event team (e.g. 5pm). Working on rotation with assistant around the resort to lead team into positions before shifts and answer any event related questions.

Pack down:

We will need you on site up until 21st December.

Hours:

As with any live events, hours and schedules cannot be define to an exact T. Flexibility is required to deal with challenges and demands that may arise.

You will be working rotational shifts with the Staff Manager Assistant across both day and night times.

You will of course have time to use your lift pass and explore the festival.

Availability:

-Leaving the UK on the 12th December and returning on the 21st December.

-You will also be required for a UK based meeting in mid-November (most likely in London)

-Additionally, some email communication leading up to the event

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Package & Benefits:

As well as being part of a growing independent company and the chance to swap the high-rise city for the high life in the Alps, we would make sure you are well looked after on site by providing you with:

- Fee to be agreed before the event and invoiced after the event
- Travel to and from the resort- booked for you beforehand.
- Accommodation in central area of the resort, sharing with other like-minded team members
- Lift pass for the duration of the festival
- Ski or snowboard hire for the duration of the festival
- Festival wristband to enjoy in free time
- Gain invaluable experience in a unique and challenging work place
- Learn new skills and develop with the company