

JOB TITLE : Adventure Host

ROLE TYPE : Freelance

LOCATION : Les Deux Alps

DATES : 12th- 21st December

A little bit about us...

Rise is an independent music and snow sports event held in the beautiful town of Les Deux Alpes in the French Alps. It's core values center around snow, music & adventure. We provide our guests with a full week of escapism - where they can ski Europe's largest glacier by day and by night party with world class artists. We are looking for the absolute best team players to contribute to this ultimate Party On Top Of The World. This is an opportunity to be involved in a dynamic, rapidly growing company with a proud 'A team' who always look out for each other.

A little bit about you...

YOU LOVE... adventure, snow, music and sport.

YOU ARE ... personable, confident, quick thinking and super out going

A little bit about the role...

We are looking for an 'Adventure Host' to join our team to look clients taking part in adventure activities throughout the week of Rise. This person will 'take the thinking' out of the experience so that clients can concentrate on having the time of their life whether they be riding huskies or paragliding. This person will also ideally be a French speaker.

Roles and responsibilities may include but are not limited to:

- Collating adventure bookings across the week and implementing a rigid plan and schedule to manage the process
- Liaising with adventure suppliers throughout the week checking in on any changes that need to be made
- Monitor changes that may need to be made to adventure activities due to circumstances such as the weather
- Communicating these changes to the clients through relevant channels
- Meeting and greeting clients and taking them or directing them to their activities

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- Taking pictures, building up enthusiasm, building friendships, taking client for a post sky dive beer and adding that extra special edge to the experience for the clients
- Encouraging the clients to be active on social media and also getting social media content to use throughout the week

Your line manager will be:

>>Operations Manager

Essential Attributes:.

To be successful at this role you will have proven experience in:

- French speaking and able to liaise with sometimes confrontational suppliers
- Excellent customer services experience and confident with client facing role
- Regimented procedural following
- Quick thinking and logical solutions to a variety of problems such as weather issues and re arranging sessions
- Ability to learn and maintain product/ resort knowledge quickly
- Multi takers and prioritize task and situations with initiative

Preferred Attributes:

We think the following is super helpful thought not deal breakers:

- Snow resort experience
- Festival experience
- Excel and computer proficiency

What your week at Rise will look like:

Arrival date:

You will be needed on site in France on the 11th December

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The staffing team will organize your travel before-hand which will be a flight from a convenient where possible airport in the UK to France.

Pre event:

Before the event starts all staff will have an orientation with their line manager and a full briefing to the week.

Arrivals Day:

Guests arrive from Saturday morning. 'Arrivals day' is all hands on deck as we welcome over 3000 guests, VIPS, artists and alike to the Festival.

During the week:

A varying schedule covering all the adventure activities as well as some office time for admin

Pack down:

We will need you on site up until 20th December

The staffing team will organize your travel before-hand which will be a flight back to the UK on the 21st December

Hours:

As with any live events, hours and schedules cannot be define to an exact t. Flexibility is required to deal with challenges and demands that may arise.

You will of course have time to use your lift pass and explore the festival.

Availability

-Travel to the resort from 11th and return to the UK on 21st

-You will also be required for a UK based meeting in mid November.

-You will be required to take part in an online training program before departure to the resort

Package & Benefits:

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As well as being part of a growing independent company and the chance to swap the high-rise city for the high life in the Alps, we would make sure you are well looked after on site by providing you with:

- Fee to be agreed before the event and invoiced after the event
- Travel to and from the resort- booked for you beforehand.
- Accommodation in central area of the resort, sharing with other like-minded team members
- Lift pass for the duration of the festival
- Ski or snowboard hire for the duration of the festival
- Festival wristband to enjoy in free time
- Gain invaluable experience in a unique and challenging work place
- Learn new skills and develop with the company