



Marc Nathaniel Valdez

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Caloocan City

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Work Experience

Customer Service Representative
Mar. 2023 – Oct. 2023

Freelance – Graphic Designer
Sept. 2024 – Jan. 2025

On-The-Job Training
Jan. 2025 – Apr. 2025

Education

Tertiary
2021–2025

2019–2020

Senior High School
2017–2019

Certificates

Oct. – 2022

Mar. – 2024

Sept. – 2024

Oct. – 2024

Oct. – 2024

Oct. – 2024

Oct. – 2024

Oct. – 2024

Nov. – 2024

Feb. – 2025

May – 2025

CONCENTRIX

Financial Advisor at Lloyds Banking Group, a division of Concentrix Company. Helping the consumer handle their account professionally and providing options to help the customer with their financial difficulties and processing their mortgage payments.

Entikis Bookkeeping

Using programs and resources that can produce high-quality graphics, like Adobe Photoshop, Adobe Illustrator, and Canva, I work as an independent designer at Entikis Bookkeeping.

Inner Sparc Realty Corporation

Completed 500 hours of on-the-job training for school requirements. Mostly using Adobe Photoshop, Illustrator, and Canva to create graphic design. Making video edits for the business's marketing using Filmora Go and Canva, and educated how to create a nice personal website using HTML, JavaScript and CCS Programming Language and auto chat bot for social media using botcake.

Our Lady of Fatima University

Bachelor of Science in Information Technology

New Era University

Bachelor of Science in Computer Science

Mystical Rose School of Caloocan Inc.

Information & Communication Technology

Introduction to Packet Tracer

(Cisco Network Academy)

Introduction to Cybersecurity

(Cisco Network Academy)

Cloud Computing and DevOps

(Webinar Participation in Our Lady of Fatima University)

Endpoint Security

(Cisco Network Academy)

Ethical Hacker

(Cisco Network Academy)

How to Counter-Act when Hacked?

(Department of Information & Communication Technology)

Querying Fundamentals with MySQL Essentials for Beginners

(Data Analytics Philippines)

PC Assembly & Disassembly

(Champion CCS Week Contest in Our Lady of Fatima University)

Network Defense

(Cisco Network Academy)

Basic Customer Service Representative Skills Training

(Wing Academy)

Information Technology Specialist in Networking

(Information Technology Specialist)

References

Karl Angel Vargas

Land of Transportation
Strategic Office

Phone: +63 961 990 7186

Jacob Aguila

Virtual receptionist/Field
Recruitment

Phone: +63 928 355 9431

Expertise

- Computer Literate
- Proficient in Computer Technical
- Multimedia Applications – Adobe Photoshop, Adobe Illustrator, Filmora Go, Canva
- Programming Language – HTML, JavaScript, Basic PHP, Basic in Swift, Basic in Java & Basic in Kotlin