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No. of Questions - 06
No. of Pages - 04

GENERAL SIR JOHN KOTELAWALA DEFENCE UNIVERSITY
BACHELOR OF SCIENCE IN ENGINEERING DEGREE EXAMINATION 2019 (May/June)
INTAKE 34 – SEMESTER V

Principles of Management
(MF 3122)

Duration: 2 hours

Instructions:

Answer Five (05) questions in total including Question No. 01

Total Marks 100.

Question No. 01

Select the most appropriate answer and write the answer in your booklet along with the corresponding question number.

1. What is the area of management that was focused by the advocates, Frank and Lillian Gilbreth

- a) Bureaucracy
- b) Productivity through reduced wasted motion
- c) 14 principles of management
- d) Hawthorne studies

Sir m t h l

2. Which of the following well describes effectiveness?

- a) Doing things right
- b) Doing the right thing
- c) Managing people
- d) Earning profits

3. Which advocate is known to be the father of scientific management?

- a) Adam Smith
- b) Fredric W. Taylor

- c) Henry Mintzberg
 - d) Henry Gantt
4. What are the three interpersonal roles of a manager?
- a) Figurehead, Leader, Liaison
 - b) Spokesperson, Leader, Coordinator
 - c) Director, Disseminator, Spokesperson
 - d) Entrepreneur, Disturbance Handler, Negotiator
5. The first step in the planning process is to;
- a) Determine goals and objectives
 - b) Allocate resources
 - c) Establish action plan
 - d) Assess current conditions
6. Which advocate/s belongs to Behavioral Management Perspective?
- I. Frank and Lillian Gilbreth
 - II. Elton Mayo
 - III. Max Weber
 - IV. Henry Gantt
- a) I and II
 - b) III and IV
 - c) II and III
 - d) II only
7. Which of the following systems takes resources from its external environment and converts them into goods and services?
- a) Open system
 - b) Closed system
 - c) All of the above
 - d) None of the above

8. Which of the following leadership styles is known as participative leadership style?
- Autocratic Leadership
 - Democratic Leadership
 - Shepherd Approach to Leadership
 - Laissez-Faire Leadership
9. An organization has divided its departments as Finance Department, Marketing Department, Human Resources Department and Production Department. This is an example for which type of departmentalization.
- Geographic Departmentalization
 - Functional Departmentalization
 - Product Departmentalization
 - Process Departmentalization
10. Which source of power is based on an individual's knowledge, special skills, abilities and previous experience?
- Referent power
 - Reward power
 - Legitimate power
 - Expert power

(02X10 = 20)

(Total 20 Marks)

Question No. 02

“Management evolves from different schools of thoughts”.

Stress division

- The scientific schools of thoughts admitted one best way of doing things. Discuss the applicability of scientific management in modern organizations. (10 Marks)
- “Employee supervision is important in directing employees towards organizational goals and objectives”. Evaluate this statement with emphasis on Hawthorne Studies.

(10 Marks)

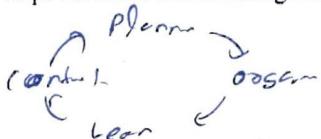
(Total 20 Marks)

Question No. 03

Top, middle, low level

1. Explain the levels of management with appropriate examples. (12 Marks)
2. Briefly explain the steps involved in the management process. (08 Marks)

(Total 20 Marks)



Question No. 04

1. Organizational objectives should be "SMART". Do you agree? Justify with examples. (12 Marks)
2. Distinguish the difference between organizational vision and mission statement. (08 Marks)

(Total 20 Marks)

Question No. 05

1. ABC is an Engineering firm which is currently experiencing issues in setting goals and making strategic plans due to various reasons. As an intern working in this organization, you are required to write a brief report to the management addressing how to overcome barriers to planning and goal setting. (10 Marks)
2. "Planning is meaningless without controlling and controlling is blind without planning." Do you agree? Justify your argument. (10 Marks)

(Total 20 Marks)

Question No. 06

1. CEO of XYZ Limited claims that autocratic leadership style is the best way to lead the organization all the time. Do you agree with this statement? Critically evaluate. (12 Marks)
 2. Briefly explain four main purposes of organizing (8 Marks)
- Manage work
, efficient*

(Total 20 Marks)

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