#### **STARTBUTTON API DOC**



# Refunds

This feature allows you to refund a single collection. You can refund transactions made via Bank Transfers and Cards for NGN and GHS currencies.

(i) We currently do not support REFUNDS for Mobile Money transactions.

#### To Initiate Refunds for a transaction:

| Authorization  | Set value to Bearer SECRET_KEY |  |
|--|--------------------------------|--|
| Content-type   | Set value to application/json  |  |
| ① The secret key can be gotten from the 'Settings' page on your Startbutton dashboard. |                                |  |

Post a request to the URL below, where the base URL is determined by the environment you are in.

> BaseUrls

Endpoint

POST - {{baseurl}}/transaction/refunds

You can initiate refunds for all your collection transactions made via bank\_transfer or transfer

| Param                | Required? | Description  |
|----------------------|-----------|--|
| transactionReference | Yes       | This is the original transaction reference of the transaction you wish to refund.  This can be gotten from your collection Tab under the " <i>Transaction Ref</i> " column.                      |
| reason               | optional  | This is to provide a reason for the refund.  |
| amount               | Yes       | This is the amount you'd like to refund.  Note: Refunds can be partially or fully initiated.  This means that for a NGN2000 transaction, you can refund the whole sum or part of the entire sum. |

(i) amount should be in fractional unit.

## Sample code:

```
Required parameters

{
    "transactionReference": "79xxxxxxxxx",
    "amount": 500
}
```

- 1. The amount is not required to be in fractional units.
  - 2. The original transaction reference can be obtained from the dashboard transaction detail or the Webhook notification.
  - 3. Your available balance must be sufficient to cater to the refund being initiated.
  - 4. A fee is attached to any processed refund.

### Sample responses:

```
Success Bank not ... Refund amou... Insufficient avail...

{
    "success": true,
    "message": "Refund initiated successfully!"
}
```

(3) When a refund is processed, you receive an email- informing you if the refund was successful or failed.

```
Previous
Under and Overpayments

Next
Refund Transaction Status (TSQ)
```

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