

ABOUT YOUR INTERNET

Please be Advised: We are NOT responsible for your Internet service or equipment, therefore any Internet related issues can only be resolved by your Internet service provider. If you are experiencing streaming issues we recommend you contact your internet provider to test first your actual download speed and then your Wi-Fi signal. strength. It is highly recommended to have wired ETHERNET connection as Wi-Fi is not always stable.

If you are receiving repeated errors or continue to have buffering & cache full messages on multiple streams or several different titles you are trying to view, the issue is NOT the TV PLUS MEDIA CENTER software!

TVPMC requires a stable Internet connection! If your Internet service, equipment or the positioning of your wireless router does not meet the minimum requirements you will experience repeated errors, buffering & interrupted streaming may ultimately damage the TV PLUS Media Center software which is NOT covered by warranty.

NOTE: ALWAYS ENSURE YOU HAVE SUFFICIENT INTERNET BANDWIDTH (SPEED) A WIRED ETHERNET (INTERNET) CONNECTION IS ALWAYS BEST

- 10 MBS is a minimum requirement for standard definition streams if you are using a wired connection with an ETHERNET Cable (this is the preferred method and the most stable)

- 60 MBS or more may be required using Wi-Fi depending on the (A) Wireless Distance & (B) Interference such as floors, walls, metal or concrete in your specific home environment.

NOTE: When using Wi-Fi, a proper wireless router that is optimized for Hi Gain, Increased Wi-Fi Range & Media Streaming Capabilities is required to avoid connection & wireless bandwidth issues. Be Advised that the further away you are from your router in Wi-Fi mode the more your BANDWIDTH (INTERNET SPEED) will be reduced.

TIP: An Ethernet connection provides the most direct connection to your Internet service and has no loss of speed regardless of distance therefore always provides a much better overall experience. Ethernet connections eliminate the possibility of interference and low speed issues related to poor positioning of your wireless router.

IMPORTANT: 99% of the support issues we receive are regarding a poor Wi-Fi connection, please contact your Internet provider for assistance regarding any streaming, buffering or connection issues, we do not have any way of assisting you

Disclaimer - Terms & Conditions of Use

TV PLUS MEDIA and GET-WICKED are a developer, technology integrator & distributor TVPMC & GET-WICKED software for which the principal purpose is Media Streaming of personal & legal content for home viewing.

The TV PLUS Media Center System has unrestricted access to the internet and all of the content thereof. As such we advise you that there are Movies, TV Shows, Sports, Adult and every type of media content genre accessible to the user that may be protected under copyright laws. As sold, TVPMC & GET-WICKED software is configured to STREAM network and/or internet content and is NOT configured to DOWNLOAD, STORE nor DUPLICATE any media files viewed thus there are NEVER any copies nor duplications made on your device nor on your connected storage(s).

TV PLUS MEDIA & GET-WICKED does not host, provide, archive, store, or distribute media of any kind to the exception of it's corporate marketing and training materials and does not have any affiliation, involvement nor participation with any media content host(s) or provider(s). As such we are not liable for any content, functionality or the behaviour of ANY third party ADD-ONS, PLUG ins or SOFTWARE installed on the device and these are not covered under any warranty, please contact the specific software author or publisher for any support you may require.

TV PLUS MEDIA & GET-WICKED hereby advises its clients and all potential users that it is entirely the responsibility of the consumer and/or user(s) to operate the system responsibly and accordance to the governing laws applicable in your specific region. Be well advised that TV PLUS MEDIA & GET-WICKED, it's Representatives and/or it's authorized Resellers will not discuss, support or provide any information or otherwise regarding access to or the streaming/viewing of illegal or copyrighted media of any kind. **We urge you the user to respect any and all applicable copyright laws at all times!**

TV PLUS MEDIA

OWNERS INFORMATION



USERS GUIDE

This is an Authentic

WICKED-SMART TV PLUS MEDIA CENTER

Your TV PLUS MEDIA is completely optimized to provide the best user experience however this technology advances very quickly and periodic software maintenance maybe required therefore it is important to **REGISTER** at TVPLUSMEDIA.COM

- To be notified of **TV PLUS MEDIA & GET-WICKED** approved updates
- To be advised of paid software upgrades, options and new accessories

TV PLUS MEDIA regularly communicates pertinent information to all registered users by email or via our website in order to keep your software operating at peak performance. This is only made possible when you register at www.TVPLUSMEDIA.com

IMPORTANT: It is the Owner and or Users responsibility to periodically consult our support pages and the information provided therein for the proper use and maintenance of your TVPMC & GET-WICKED Software.

CONSUMER BE ADVISED: TV PLUS MEDIA & GET-WICKED are not affiliated with any device manufacturer and or any third party software, media producer, host or provider.

Should your device require support by the hardware manufacturer you may be required to uninstall TV PLUS MEDIA CENTER & GET-WICKED software in order to receive any such support from the manufacturers.

In such a case be advised that you will be responsible for any reinstallation or reconfiguration, certain conditions may apply.