

ABOUT YOUR INTERNET

Please be Advised: We are NOT responsible for your Internet service or equipment, therefore any Internet related issues can only be resolved by your Internet service provider. If you are experiencing streaming issues we recommend you contact your internet provider to test first your actual download speed and then your Wi-Fi signal. strength. It is highly recommended to have wired ETHERNET connection as Wi-Fi is not always stable.

If you are receiving repeated errors or continue to have buffering & cache full messages on multiple streams or several different titles you are trying to view, the issue is NOT your ULTRA BOXX Device!

TV PLUS & WETEK devices require a stable Internet connection! If your Internet service, equipment or the positioning of your wireless router does not meet the minimum requirements you will experience repeated errors, buffering & interrupted streaming may ultimately damage the TV PLUS Media Center software which is NOT covered by warranty.

NOTE: ALWAYS ENSURE YOU HAVE SUFFICIENT INTERNET BANDWIDTH (SPEED) A WIRED CONNECTION IS BEST

- 10 MBS is a minimum requirement if you are using a wired connection with an ETHERNET Cable (this is the preferred method as it is always the most stable)

- 60 MBS or more may be required using Wi-Fi depending on the (A) Wireless Distance & (B) Interference such as (floors, walls, metal, concrete) in your specific Home/Environment.

NOTE: When using Wi-Fi, a proper wireless router that is optimized for Hi Gain, Increased Wi-Fi Range & Media Streaming Capabilities is required to avoid connection & wireless bandwidth issues. Be Advised that the further away you are from your router in Wi-Fi mode the more your BANDWIDTH (INTERNET SPEED) will be reduced.

TIP: An Ethernet connection provides the most direct connection to your Internet service and has no loss of speed regardless of distance therefore always provides a much better overall experience. Ethernet connections eliminate the possibility of interference and low speed issues related to poor positioning of your wireless router.

IMPORTANT: 99.9% of the support issues we receive are regarding a poor Wi-Fi connection, please contact your Internet provider for assistance regarding any streaming, buffering or connection issues, we do not have any way of assisting you with Internet!

Disclaimer - Terms & Conditions of Use

ULTRA BOXX brand & TV PLUS Media is a manufacturer, technology integrator & distributor of the ULTRA BOXX & TV PLUS “WICKED” Smart interface & Home Media Streaming Systems for which the principal purpose is of a Smart TV Accessory, Personal Computing, Gaming as well as and not limited to Media Streaming of personal & legal content for home viewing.

The Ultra Boxx Device & the TV PLUS Media Center System has unrestricted access to the internet and all of the content thereof. As such we advise you that there are Movies, TV Shows, Sports, Adult and every type of media content genre accessible to the user that may be protected under copyright laws. As sold, the device & software is configured to STREAM network and/or internet content and is NOT configured to DOWNLOAD, STORE nor DUPLICATE any media files viewed thus there are NEVER any copies nor duplications made on your device nor on your connected storage(s).

ULTRA BOXX and/or TV PLUS Media does not host, provide, archive, store, or distribute media of any kind to the exception of it's corporate marketing and training materials and does not have any affiliation, involvement nor participation with any media content host(s) or provider(s). As such we are NOT affiliated or liable for any content, functionality or the behaviour of ANY third party ADD-ONS, PLUG ins or SOFTWARE installed on the device and as such these are not covered under any warranty, please contact the specific software author or publisher for support.

TV PLUS Media hereby advises its clients and all potential users that it is entirely the responsibility of the consumer and/or user(s) to operate the system responsibly and accordance to the governing laws applicable in your specific region. Be well advised that TV PLUS Media, it's representatives and/or it's authorized Resellers will not discuss, support or provide any information or otherwise regarding access to or the streaming/viewing of illegal or copyrighted media of any kind. **We urge you the user to respect any and all applicable copyright laws at all times!**

The consumer and/or user by acceptance hereof agrees to hold harmless TV PLUS Media, it's Representatives, it's Authorized Resellers, Suppliers and Affiliates regarding any copyrights and/or viewing choices made with the ULTRA BOXX Device and / or the TV PLUS Media Center Software Interface.



OWNERS INFORMATION



QUICK SETUP GUIDE

This is an Authentic “WICKED” Media Streaming System

THANK YOU for Purchasing

ULTRA BOXX
TV PLUS WICKED SMART

Media Streaming System

Your TV PLUS Media System works great right out of the box however streaming technology advances very quickly and periodic software maintenance maybe required therefore it is important to REGISTER at TVPLUSMEDIA.COM

- To activate your Warranty and to be eligible for Product Support
- To be notified of **TV PLUS Media APPROVED** updates
- To be advised of paid software upgrades, options and new accesories

TV PLUS Media regularly communicates pertinent information to all registered users by email or via our website in order to keep your ULTRA BOXX operating at peak performance. This is only made possible when you register as a USER & register your DEVICE(s)

IMPORTANT: It is the Owner and or Users responsibility to periodically consult our support pages and the information provided therein for the proper use and maintenance of your Device Hardware and TVPMC Software.

CONSUMER BE ADVISED: Any System, Device, Equipment and or Accessory that is not registered as per our TERMS & CONDITIONS will receive service at the posted prices on our support pages or will be supported directly by the manufacturer of the specific product.

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