



X ACT TV
SIMPLY SUPERIOR

TVP-1500A-1600A

VEGA SERIES

Dear Valued Consumer,

We would like to thank you for purchasing the TV PLUS “WICKED” Media Streaming System. Our business is growing and we have you to thank for our continued success!

All new TV PLUS devices must be registered for X ACT Warranty & Support Services

- 1 To activate the Hardware & Software Warranty for your new device**
- 2 To be advised of X ACT TV & manufacturer APPROVED Firmware updates**
- 3 To be current of all software upgrades, future options & features**

Your TV PLUS System works great right out of the box and is configured to update automatically, however media streaming technology moves very fast and as a personal computing device with an ever evolving operating system as well as various third party installed softwares; periodic maintenance maybe required.

X ACT TV regularly communicates pertinent information to it's clients and users by direct email, or via our website support section to keep your TV PLUS System operating at peak performance. This level of service and support is only made possible with user & device registration.

Please note, It is the consumers and/or user responsibility to consult our support pages specific to your device periodically and adhere to the information provided therein for the proper use and maintenance of your TV PLUS Device.

PLEASE BE ADVISED: X ACT TV & TV PLUS Devices that are not registered as per our TERMS & CONDITIONS will receive support as per the scheduled prices on our support page and all hardware warranty & support related issues will be provided directly with and as prescribed by the manufacturer of the specific device hardware.

At X ACT TV we really do value your business and we are always pleased to help in any way we can!



X ACT TV WARRANTY INFORMATION

To be eligible for applicable warranties, service & support, your TV PLUS System must be registered with a valid serial number and proof of purchase from an X ACT TV / TV PLUS Authorized Reseller.

Unregistered devices or devices that do not conform to our terms & conditions of sale will be subject to our support service fees as prescribed on our support pages.

- TV PLUS Hardware (device) Warranty is ONE (1) year from the date of purchase.
- TV PLUS NICE Accessories Warranty such as wireless Remotes & Gamepads is THIRTY (30) days from the date of purchase.
- TV PLUS Android & "WICKED" Software Warranty on programming is THIRTY (30) days from the date of purchase.
- X ACT TV does not warranty and is not liable for the functionality or the behaviour of any third party software, Add-Ons or Plug-Ins installed on the TV PLUS System.

X ACT TV SUPPORT & SERVICE

- Our Service turn around time is 48 hours or better from receipt of your device during our regular operating hours, device warranty replacements are subject to the manufacturers approval & warranty replacement procedures.
- TV PLUS Remote Service, when applicable, in most cases appointments are made with you within 24 to 48 business hours of your service request.

X ACT TV pledges to the consumer to provide the best product & software support

X ACT TV will keep the consumer informed of any pertinent firmware and or software updates as they become available as well as to provide the consumer with ongoing product & user support well beyond the initial sale and for as long as the consumer owns the TV PLUS System.