

Marcel Okafor

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EDUCATION

Bachelor of Science - Computer Science Major

May 2022 - Present

Certificate in Economics - Monetary and Financial

University of Regina, Regina SK

RELEVANT SKILLS AND ACCOMPLISHMENTS

Technical

- Proficient in MySQL and relational databases
- Experience with data validation and quality assurance processes.
- Knowledge in Software Development Lifecycle including Agile model.
- Proficient in Object-oriented programming
- Experience in Web and database programming.
- Proficient in Algorithm design and analysis.

Research and Project

Independent

- Library Management System, 2024: Developed a web-based system using MySQL, PHP, and JavaScript. Implemented data validation process to ensure accuracy and completeness. [Project Link](#)
- Portfolio, 2023: Designed and developed a personal portfolio website using HTML, CSS and JavaScript. [Portfolio Link](#)

University of Regina

- Reddit Clone App, 2023: Contributed as a full stack developer, focusing on data integrity and quality assurance in an interactive Q&A website.

University of Saskatchewan

- Research Assistant, 2023: Collaborated to co-develop mental literacy resources, enhancing data collection methods and accessibility.

Computer

- Programming: C++, HTML/CSS, JavaScript, PHP, MySQL
- Software: UML, Petri net and FSM
- Operating system: Linux and Windows
- Microsoft Office skills and Service Desk operations

Other Skills

- Excellent customer service skills and ability to learn new technologies
- Strong written and oral communication and interpersonal abilities
- Excellent analytical and problem-solving skills.
- Administrative task management with strong attention to detail.
- Multitasking in fast-paced work environments

EXPERIENCE

Food and Beverage Server

Sept 2022 – present

Agave Mexican Grill, Regina SK

- Provided excellent service, receiving positive feedback for professionalism and attention to detail.
- Collaborating with team members to ensure smooth operations and timely delivery of orders.
- Managing multiple tasks in a fast-paced environment, demonstrating quality support methods.

Front-end Cashier

Aug 2022 – Feb 2023

Safeway, Regina SK

- Engaged with customers and promoted company offerings, contributing to an increase in satisfaction.
- Assisted in tracking and analyzing key performance indicators for operational efficiency.
- Processing transactions accurately and efficiently.

Customer Service Representative

2019 – 2022

Hubmart, Lagos Nigeria

- Utilizing Microsoft Office tools for meticulous record-keeping
- Applied strong communication skills and product knowledge, resolving issues, and ensuring a positive shopping experience.
- Assisting customers with billing inquiries and account maintenance.

Administrative Assistant (Intern)

2018 – 2019

Hubmart, Lagos Nigeria

- Responded to client inquiries promptly.
- Gathered and organized data and perform preliminary analysis.

EXTRACURRICULAR ACTIVITIES

Memberships

- | | |
|---|----------------|
| • Google Developer Club – Member, University of Regina | 2022 - present |
| • Computer Science Society – Member, University of Regina | 2022- present |
| • Canada's Association of I.T. Professionals – Member | 2024- present |

Volunteer

- | | |
|---|------------|
| • Cultivators by Conexus Tech Startups – Investor and Founder relations | Sept. 2023 |
| • University of Regina SLAC – Student advocate | 2022 |

REFERENCES

Akintola Abayomi

Professor of Economics, University of Regina

(306) 201-9380

abayomi.akintola@uregina.ca

Abayomi was my professor in two different classes.

Yetza Reyna

Senior Supervisor, Agave Mexican Grill Regina

(306) 510-7281

Yetza is my Senior supervisor since I stated my current position as a Server.