

Christopher M. Finazzo

<http://www.linkedin.com/in/chrisfinazzo>

973.906.0496

chris@chrisfinazzo.com

COMMUNICATIONS PROFESSIONAL

Results driven individual with a passion for conveying complex ideas to technical and nontechnical audiences in a way that is accurate, clear, and concise. Proven ability to create audience appropriate messages with a range of authoring tools. Strong verbal and written communication skills as well as the ability to multitask, set priorities, and meet deadlines.

EDUCATION

Fairleigh Dickinson University, Madison, NJ – MA, Class of 2013, Corporate & Organizational Communication

Rider University, Lawrenceville, NJ – BA, Class of 2009, Major – Communications, Double Minor – Advertising and Computer Information Systems

PROFESSIONAL EXPERIENCE

ALLIANT TECHNOLOGIES, Morristown, NJ

Nov 2010 – Mar 2011

AMS Drawbridge Intern

- Provided end-user support for customers using RSA tokens (Drawbridge 2-factor authentication service).
- Provisioned and managed token inventory for clients (New orders, reassignments, and suspensions).
- Revised documentation and support procedures, created workflows (Visio) to show changes over time.

BOROUGH OF CHATHAM, Chatham, NJ

Jul – Sep 2009

Intern

- Created a survey to assess renovation options for Memorial Pool and gauge community support for the project.
- Compiled updated information for the Borough's Open Space & Recreation Plan.
- Collaborated with other departments to create an updated Policies & Practices manual.

MASS TRANSMIT, New York, NY

Jun – Aug 2008

Design & Production Intern

- Took HTML email production through static comps, programming, testing, and distribution using Email Transmit.
- Integrated WordPress into a redesigned site for EGM Green.
- Developed a prototype of SEGA Entertainment USA's World Sports Grille site using HTML, CSS, and PHP.

RIDER UNIVERSITY, Lawrenceville, NJ

Jan – May 2008

CIS Technology Lab Monitor

- Monitored students working in the CIS Technology Lab.
- Troubleshoot computer problems.
- Assisted students with hardware and software.

LEHMAN BROTHERS, New York, NY

May – Aug 2007

IT Summer Analyst

- Coordinated a series of training sessions (Lunch and Learn) related to firmwide technology initiatives.
- Assisted with production duties related to a Global Technology Services town hall meeting.
- Researched employee gift options for a GTS offsite. Presented results to management for evaluation.