Christopher M. Finazzo

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COMMUNICATIONS PROFESSIONAL

Results driven individual with a passion for conveying complex ideas to technical and nontechnical audiences in a way that is accurate, clear, and concise. Proven ability to create audience appropriate messages with a range of authoring tools. Strong verbal and written communication skills as well as the ability to multitask, set priorities, and meet deadlines.

DEMONSTRATED EXPERTISE

Corporate Communications Social Media AP & APA Style **Event Planning Email Production** Adobe Creative Suite **Public Relations** Content Management Systems Microsoft Office Employee Communications HTML, CSS, and SASS Final Cut Pro

PROFESSIONAL EXPERIENCE

Library of the Chathams, Chatham, NJ

Oct 2018 - Present

Page

- Shelved books, assisted patrons in finding books and information.
- Maintained periodicals inventory on a weekly basis.

ADP, Parsippany, NJ

Production Representative

- Ensured all paychecks, vouchers and CD-ROM satisfy all quality requirements and initiated corrective actions based on department operating procedures when necessary.
- Separated and packaged all paychecks and vouchers into envelopes along with applicable reports and worksheets for individual clients.
- Performed other relevant duties and assignments as directed.

ALLIANT TECHNOLOGIES, Morristown, NJ

Nov 2010 - Mar 2011

AMS Drawbridge Intern

- Provided end-user support for customers using RSA tokens (Drawbridge authentication service).
- Provisioned and managed token inventory for clients (New orders, reassignments, and suspensions).
- Revised documentation and support procedures, created workflows to show changes over time.

BOROUGH OF CHATHAM, Chatham, NJ

Jul – Sep 2009

Intern

- Created a survey to assess renovation options for Memorial Pool and determine support for the project.
- Compiled updated information for the Borough's Open Space & Recreation Plan.
- Collaborated with other departments to create an updated Policies & Practices manual.

MASS TRANSMIT, New York, NY

Jun – Aug 2008

Design & Production Intern

- Took HTML email production through programming, testing, and distribution using Email Transmit.
- Integrated WordPress into a redesigned site for EGM Green.
- Developed a prototype of SEGA Entertainment USA's World Sports Grille site using HTML, CSS, and PHP.

Oct 2017 - Jan 2018

RIDER UNIVERSITY, Lawrenceville, NJ

Jan – May 2008

CIS Tech Lab Monitor

- Monitored students working in the CIS Technology Lab.
- Troubleshot computer problems
- Assisted students with hardware and software.

LEHMAN BROTHERS, New York, NY

May – Aug 2007

IT Summer Analyst

- Coordinated a series of training sessions (Lunch and Learn) for firmwide technology initiatives.
- Assisted with production duties related to a Global Technology Services town hall meeting.
- Researched employee gift options for a GTS offsite. Presented results to management for evaluation.

VOLUNTEERING

SAGE ELDERCARE, Summit, NJ **Grocery Shopper**

Nov 2016 – Present

GEN Y NETWORKING GROUP, Chatham, NJ

Oct 2010 - Present

Facebook Page Administrator

EDUCATION

Fairleigh Dickinson University, Madison, NJ – MA, Class of 2013, Concentration – Communications

Rider University, Lawrenceville, NJ – BA, Class of 2009, Major – Communications, Double Minor – Advertising and Computer Information Systems