



# Where are you on your road to enterprise agility?

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#### IN THIS LECTURE

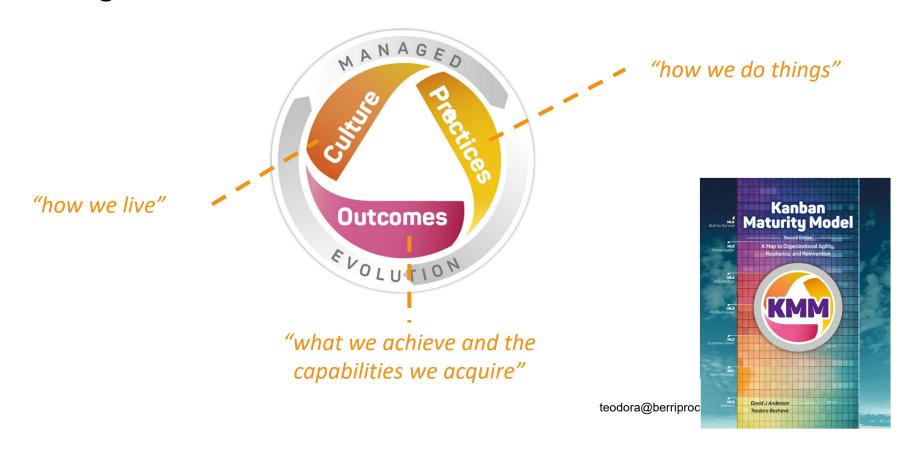
Kanban Maturity Model

Challenges of project organizations

Developing enterprise agility for project organizations



## KMM – Cultural values and practice integration for an agile and resilient business



#### Hoja de ruta para la evolución de una organización

ш	ST	CHAOTIC	0 Oblivious	Achievement*	Manage individual tasks	
FRAGILE	RY REACTIONIST	EXPLICABLE UNALIGNED (	1 Team-focused	Transparency · Take initiative · Collaboration ·	Manage team tasks and deliverables	
<b>-</b>			2 Customer- Driven	Customer awareness· Flow· Respect	Manage the end-to-end workflow of products and services	
RESILIENT			3 Fit-for-Purpose	Agreement · Fitness for purpose · Balance	Manage shared services and producto lines	
ROBUST		EXPLIC	4 Risk Hedged 尸	Competitivity · Customer intimacy · Business focus	Manage a portfolio of products and services	
	AN	UENT	5 Market Leader	Perfectionism · Social mobility · Experimentation	Manage a portfolio of product and service lines	
DAPTABLE		CONGRUENT	6 Built for Survival	Congruency · Long term survival · Diversity	Manage and reinvent portfolios of product and service lines	



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## **Why Talking about Projects?**

- Projects deliver products and services
- Start where you are and evolve continually



## Challenges in project management



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- 2019
- 2020
- Delays and extra costs
- Changing priorities
- Changing requirements
- Risks become problems
- High workload
- Bureaucracy

- Flexibility at eliciting customer needs and changing expectations
- Ever more aggressive schedules
- Fees for not meeting deadlines
- Excessive workload



# What's at stake



"We lost 20% of our senior staff after the second reorganization"

"12 x 6 work week is not sustainable"

"We must earn customers trust"

"We need to start where we are and see better business results and employee's situation soon"

"It is a matter of survival"



#### The main obstacles



#### Lack of instant visibility

- Real state of project work
- Unexpected problems
- Risks
- · Individuals' workload
- Dependencies



#### Pushing work beyond capacity

- · Workload beyond capacity
- · Unbalanced workload, unstable flow of work
- Lack of predictability
- Interruptions, rework
- Difficult dependency management



Bureaucracy

- Excel, PPT, Project
- ERP
- · High reporting time and overhead
- · Rigid, stale processes, ceremonies and roles
- · Slow decision making

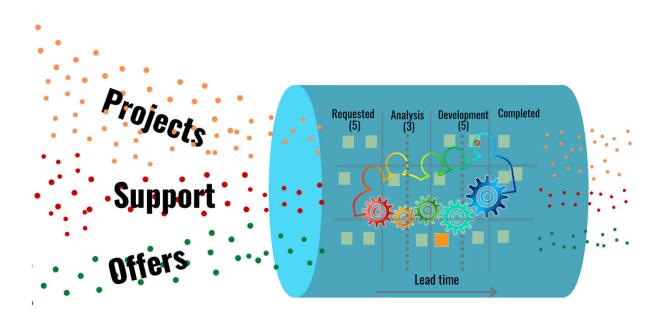


Culture

- Ineffective communication
- · Little transparency and collaboration
- · Lack of customer orientation
- · Lack of focus on a joint purpose



## Why Kanban?



- Get instant feedback of the state of work
- Manage infinite, variable and changing demand with finite capacity
- □ Focus on creating a flow of customer value
- Make fast and adequate decisions using demand, capability and flow-related data and explicit policies
- Manage the value stream to increase competitiveness and innovation





Developing Enterprise Agility Of Project Organizations

## Your own way to success

#### Evolve from where you are

Without initial changes to organizational structure, or processes.

Adapt and scale without bureaucracy
Shape the practices to fit your way of work and improvement needs.

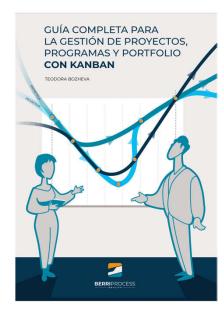
Foster customer orientation and purposedriven culture

Develop collaboration in and between business units and focus on creating flow of customer value.





#### KPPM – 20 Pages Guide For Project Organizations



berriprocess.com/en/kppm-guia-kanban/

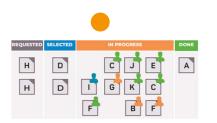


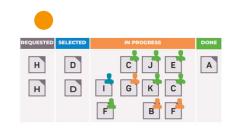


## Team visibility and collaboration



Team kanban board

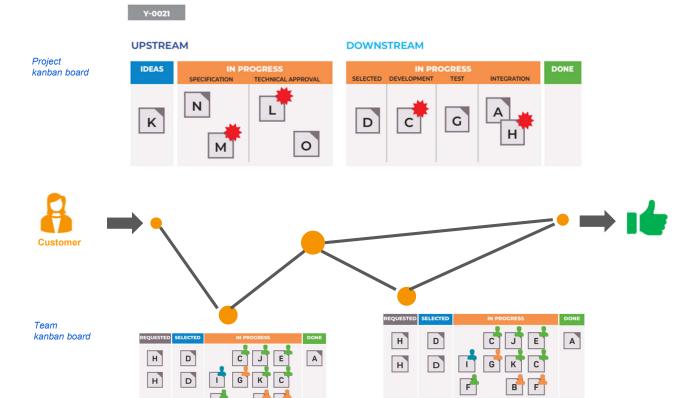






#### Manage project work

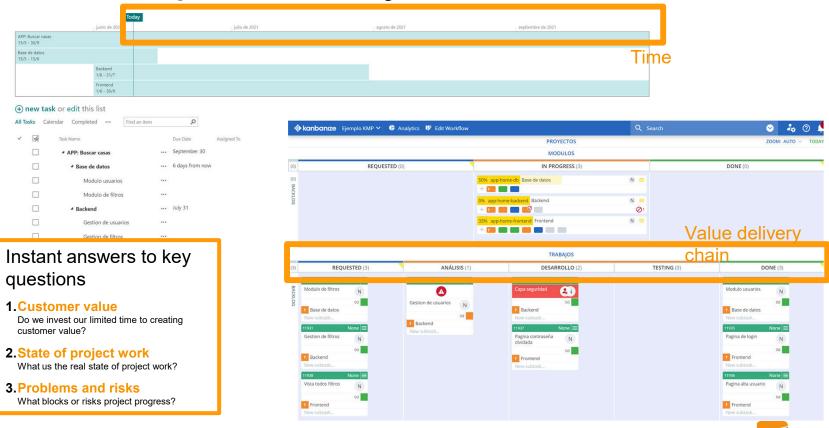
teodora@berrprocess.com



ML2 Customer-Driven



## Two complementary dimensions



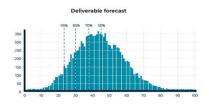


## Instant answers to more key questions

- 4. **Delivery time** (estimations)
  - How much does it take us to deliver a work item?

5. Predictability

How confident are we in meeting our deadlines?







- 6. Throughput (estimations, planning) 7. How much work can we deliver consistently?
  - ® REWORK

#### Quality

How much rework and defects do we have and what are the causes?



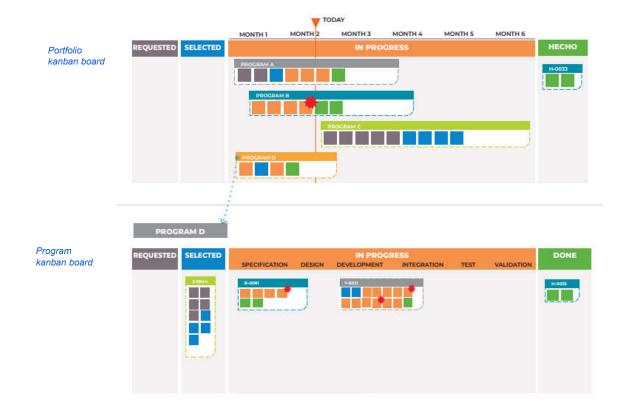
#### 8. Efficiency

How efficient are our processes?





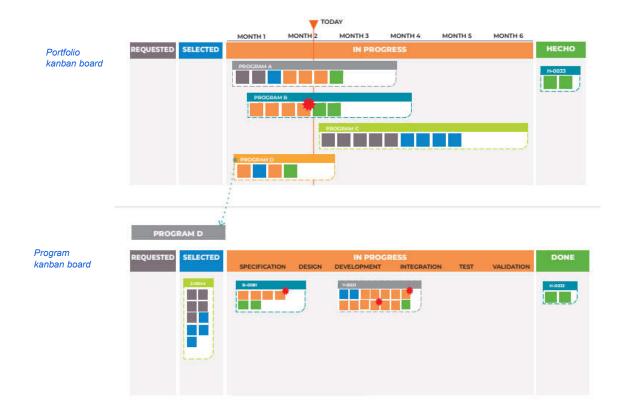
### Manage program and portfolio



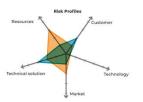


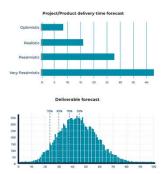


### Manage program and portfolio













PRACTICES AND TOOLS							
	VISUALIZE PROCESSES	S AND WORKFLOWS					
Team-Focused							
kranugernere, Propost i Product Managere. —							
GRAM  Harapeners, Inspect / Freduct Haragers :							
DECT/PRODUCT  of Product Manager —							
Maria -							
H O C J E A H O T O R C							
	ESTABLISH FEE	DBACK LOOPS					
FFOLIO  Fragomers, Project / Broduct MAnagers							
CRAM Sanagement, Dropot / Droduct Managers							
DECT/PRODUCT  / Product Narruges —							
MARBAN RETROSPECTIVE							
	METE	RICS					
		Miles più					

# Managing Projects and Portfolio with Kanban (KPPM)

Simple

Clear roadmap to success

#### Light

Instant answers to key questions

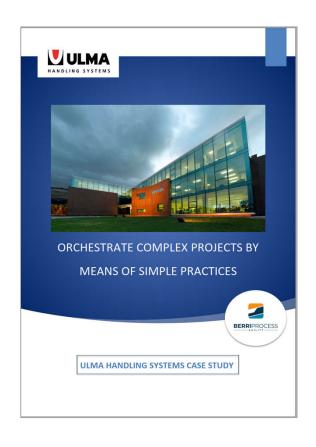
#### Adaptable

Adjustable to any business sector











<u>berriprocess.com/en/case-studies/</u> berriprocess.com/en/videos/







Industry

Use Case

**Company Objectives** 

#### **Key Results**

cross-team collaboration

ouraged acts of leadership at

"We have shown it is possible to let people be passionate about ideas they generate and run successfully on site, regardless of role."

#### Introduction

Somabe is an industrial engineering company that designs and manufactures special machines. Each machine order is different and particular, and its development is managed as

Six years ago the company was facing a number of

- · Tasks were assigned verbally and there was no transparency about their states.
- . There was lack of awareness of the actual capacity of
- Developed a work breakdown structure to segment complex has been an ad-hoc effort estimates, fixed in the budget, and must-meet.
  - Work was moving through the departments as a wave of
  - · Problems were resolved thanks to heroic personal efforts, which, at some moments, created tension between people.

visibility of all active projects and the situation was clearly not sustainable. Something had to be done to become a stable and profitable business, capable of gaining customer trust and grow.

People had to take ownership of the process and make decisions concerning their work so they could act in a coherent with business objectives way.



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#### The straight line to enterprise agility

"Project and Portfolio Management with Kanban"

**Online Program for project organizations** 



berriprocess.com/en/ kppm-program-2021-2022/

"3 simple practices for effective teams"

**Online course** 



bit.ly/3aONn5B

**50% Discount code:** AGILEWORLD\_BR21



## Questions



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## Thank you!



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