

[34UC99/34CB99] How to update the Monitor Software via USB memory stick

[Advance Preparation]

1. Please prepare USB memory stick. (Except for the external HDD disk)

[Note] The file system must use the following format. (NTFS, FAT, FAT32)

2. Please make 'LG_MNT' folder in your USB memory stick as like below image. (Ex. E:\WLG_MNT)



3. Please unzip the downloaded zip file.(MODEL_34UC99_V3.XX_XXXX_revXXXX.zip)

4. Please copy monitor software binary file(MODEL_34UC99_V3.XX_XXXX_revXXXX.bin) to LG_MNT folder in USB memory stick.

5. Please remove the plastic, which is marked as 'DO NOT USE' on the monitor's rear.

And please insert the USB memory stick to the USB 2.0 port.

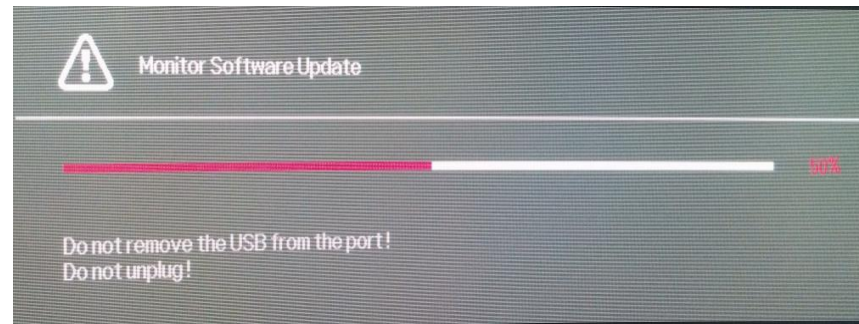
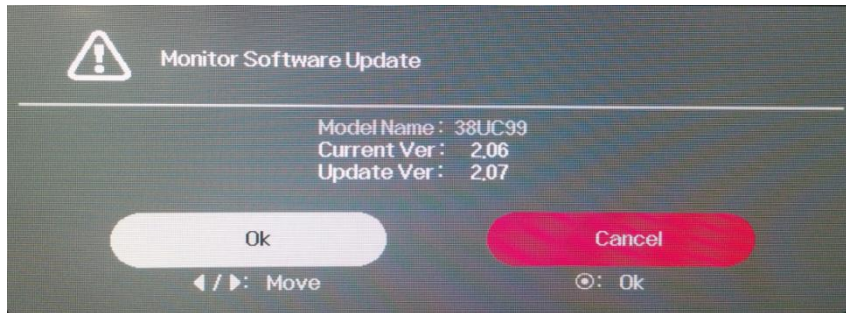


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[Note] Do not Turn OFF Monitor power until the update is complete. The Monitor may restart during the update

[Monitor software Update]

1. You can see the below message on Monitor screen after inserting USB stick. If you want to update monitor software, please select [OK] via Monitor Keypad



2. When the first updating is completed, monitor will turn off/on automatically after 3 seconds
3. If second updating is need according to Monitor condition, the second updating will be automatically performed.
4. When the updating feature is completed, monitor will turn off/on automatically after 5 seconds.

[Troubleshooting]

Q. The power turns off suddenly during updating FW in the status of progress bar, monitor does not work.

→ The power cable should be removed and reconnected after inserting an USB memory stick including FW in the determined folder.

[Note] After searching the highest version in LG_MNT folder of USB, the recovering feature has been automatically performed

→ After 40 seconds, the monitor will be normally recovered by itself.

Q. The power turns off suddenly during updating PD FW under 50% status of progress bar, how can I do?

→ After turning on the power, the updating will be progress again from the beginning percentage.