



MARCELO CONCEIÇÃO DE MORAES

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29 Years, Married, marcelomoraes25121991@gmail.com

PROFESSIONAL SUMMARY

Collaborate in a work environment where I can put my knowledge into practice in favor of the institution in which I aim to integrate, always focusing on the benefit of the organization's growth and professional growth. Knowledge in networks, graduated in Information Technology Management, focused on learning, basic knowledge in SQL and NoSQL databases such as MySQL, PostgreSQL, SQLite, MongoDB, CouchDB, Firebase, Redis. Also having basic knowledge, JavaScript, Git and Github, React.

SKILLS

- Configuration of FTTH HUAWEI equipment
- Configuration in OLT Huawei
- Customer service
- Network monitoring
- Remote access to company computers

EXPERIENCE

Administrative Technician Assistant March 2017 - Current
K2 Telecom e Multimidia LTDA

- Acting as a senior technical support analyst and IT analyst.
- Convenience on the desktop, configuration of GPON OLT, FTTH, FTTX, FTTC.
- Acting doing maintenance on computers within the company, giving support to the end customer, agility at work.

Computer Technical Services Specialist January 2013 - Current
Autonomous

- Specialist in end-user support, with determination to emphasize and solve the customer's problem, computer maintenance, internal network repairs, software and hardware troubleshooting.

Class Leader July 2013 – June 2015
JM Paletes Empreendimento de Madeiras LTDA

- Acting in empty can receipt conference responsible for organizing the can inventory and accounting, among these activities to set up the schedule for invoice billing for the return of material to the appropriate companies (Rexan, Can Pack Ball, Crown) OnSite team.

EDUCATION

Technologist in Information Technology Management March 2021
Universidade Estácio de Sá, Cachoeiras de Macacu, RJ, Brasil

LANGUAGES

English Studying