

| Código                               | Documento         | Cliente | Autor  | Data       |
|--------------------------------------|-------------------|---------|--------|------------|
| 0003                                 | Instrução Técnica | Stara   | Sameck | 08/04/2025 |
| Título                               |                   |         |        | Revisão    |
| <b>Atualização para CPS 13.0.2.4</b> |                   |         |        | <b>A</b>   |

## 1. Objetivo

Atualizar CPS do Windchill de CPS 13.0.2.2 para CPS 13.0.2.4

## 2. Procedimento

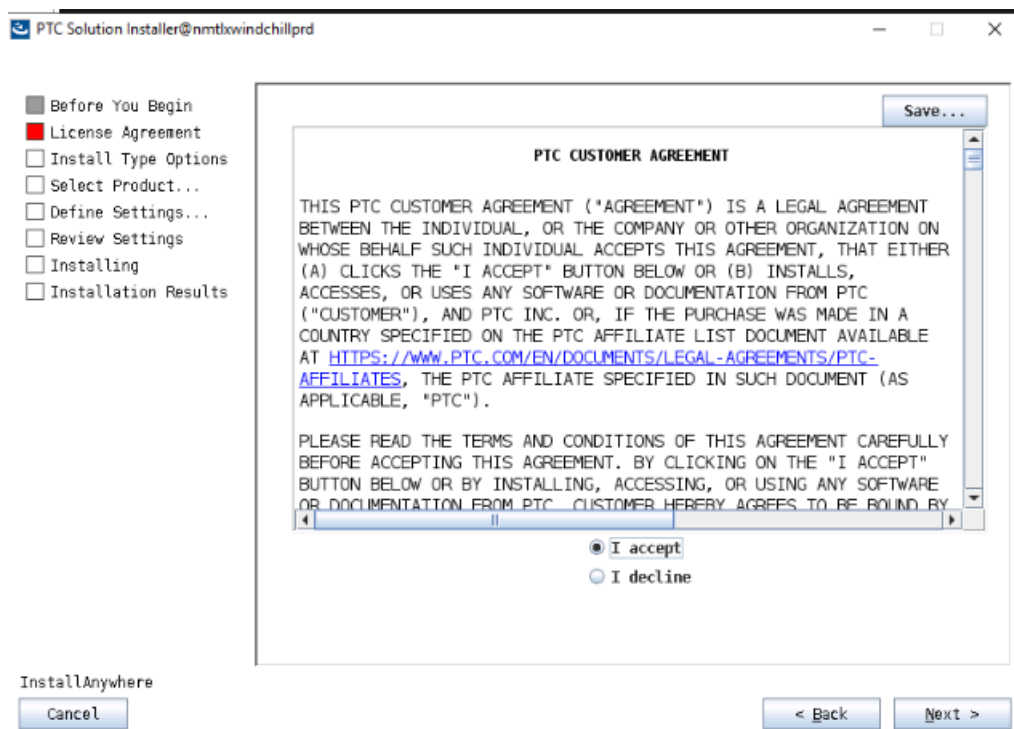
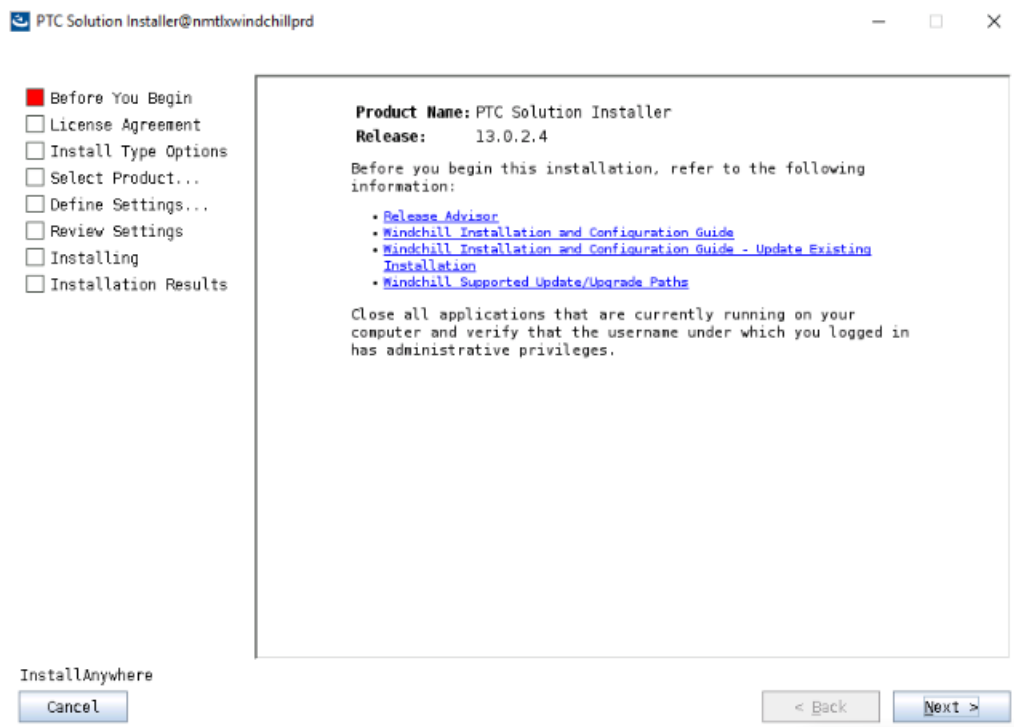
### Preparação

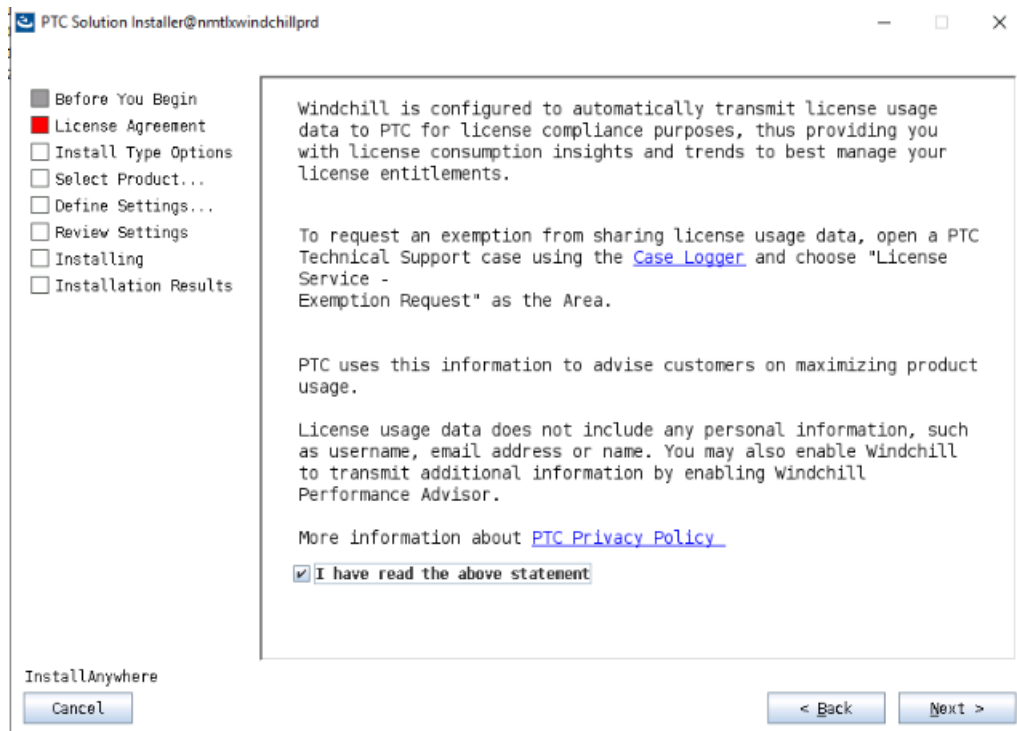
- Download CD de instalação
- Serviços:
  - Windchill DS / AD rodando
  - Apache, Method Server parados
- Permissão arquivos de instalação:
  - `chmod -R 777 pasta`

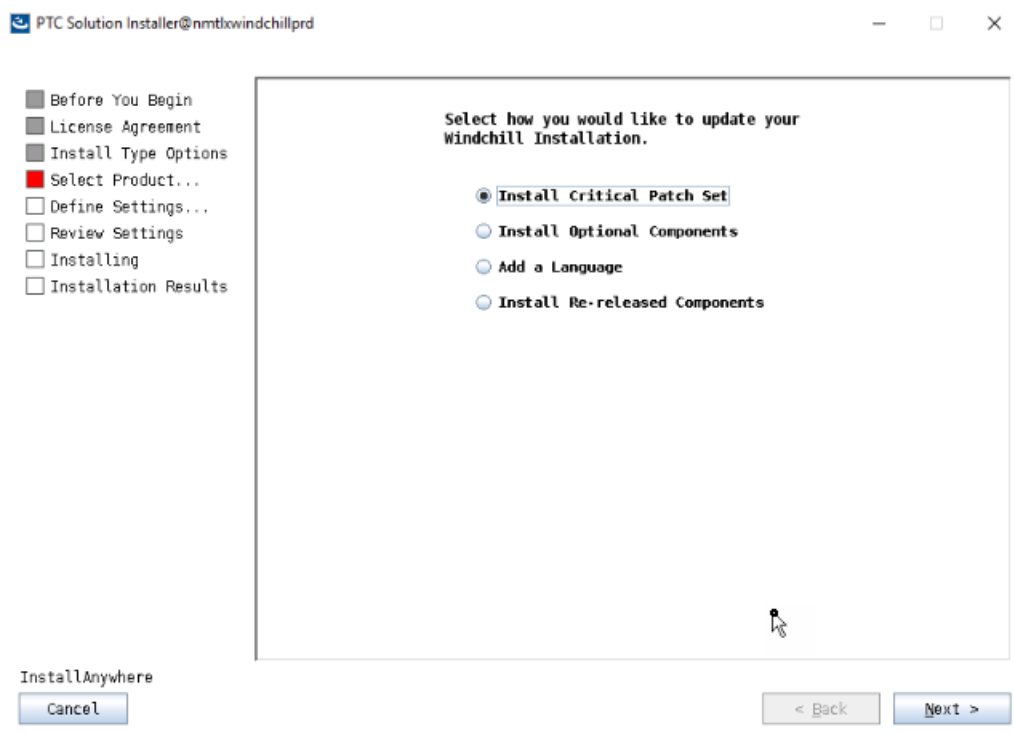
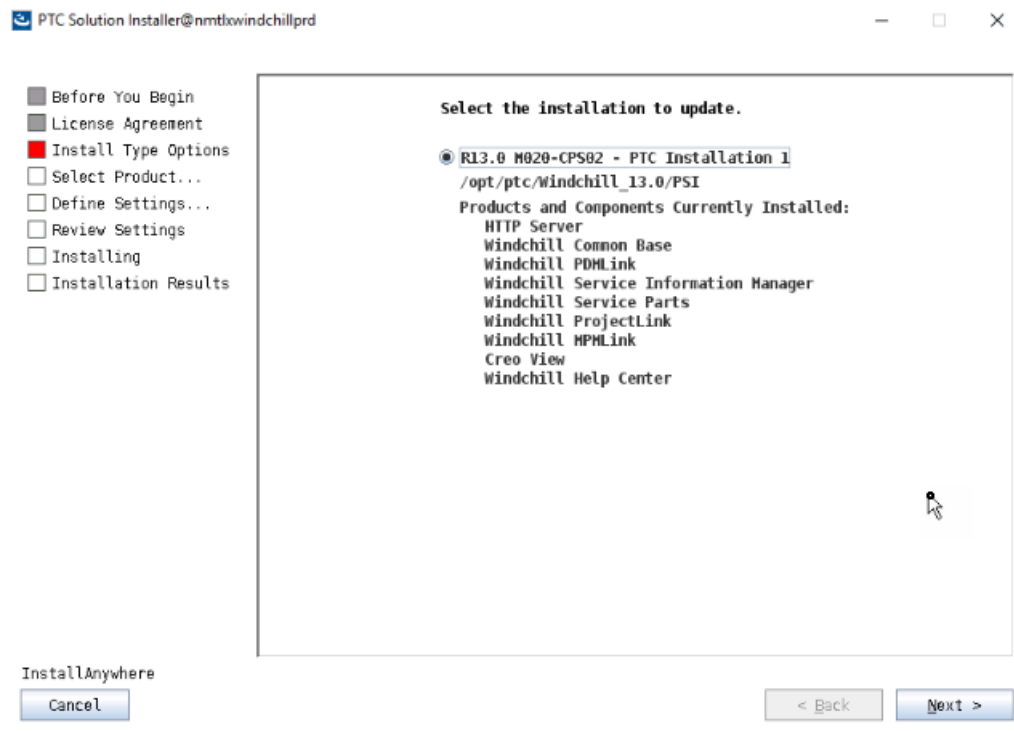
### Executar setup

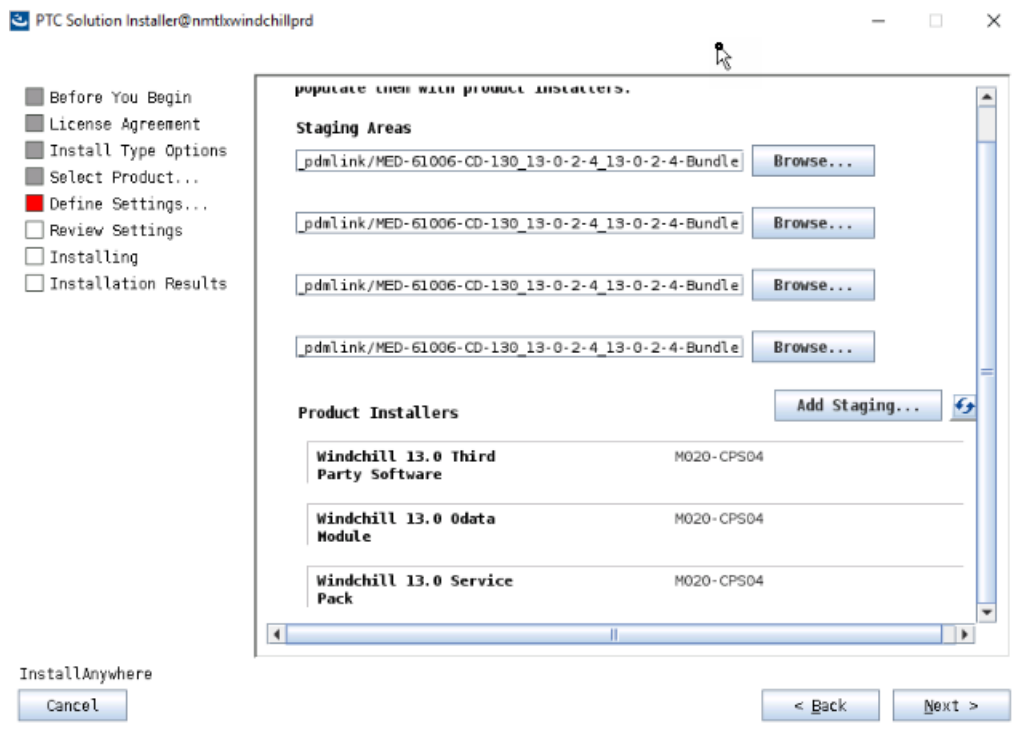
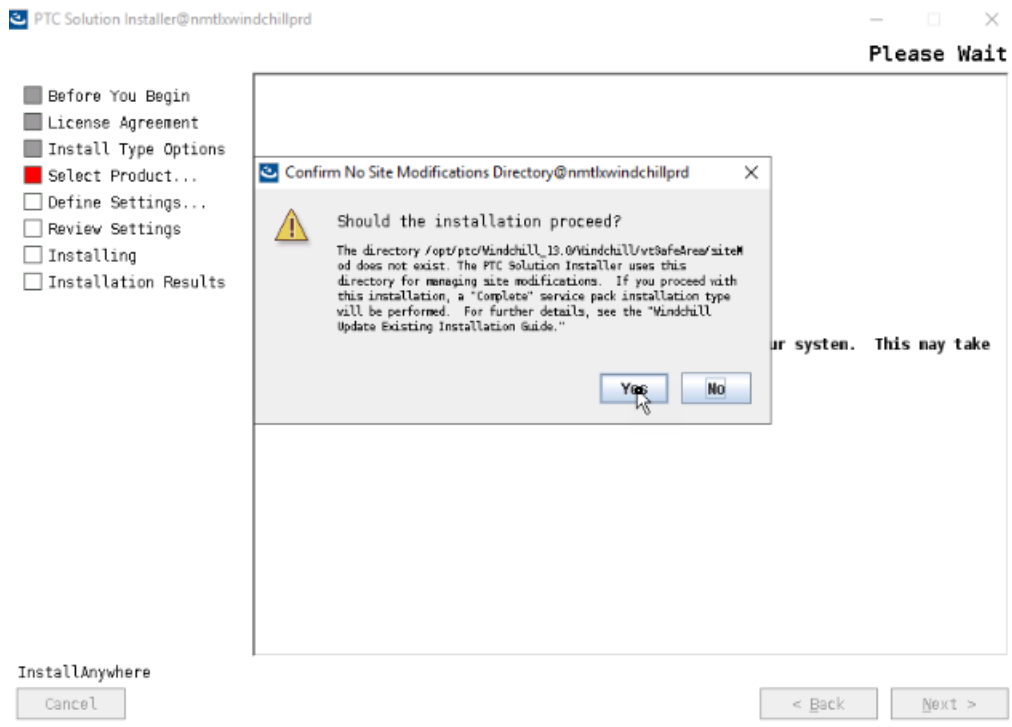
- `cd /opt/midias/cds_windchill/windchill_pdmlink/MED-61006-CD-130_13-0-2-4_13-0-2-4-Bundle/setup.sh`

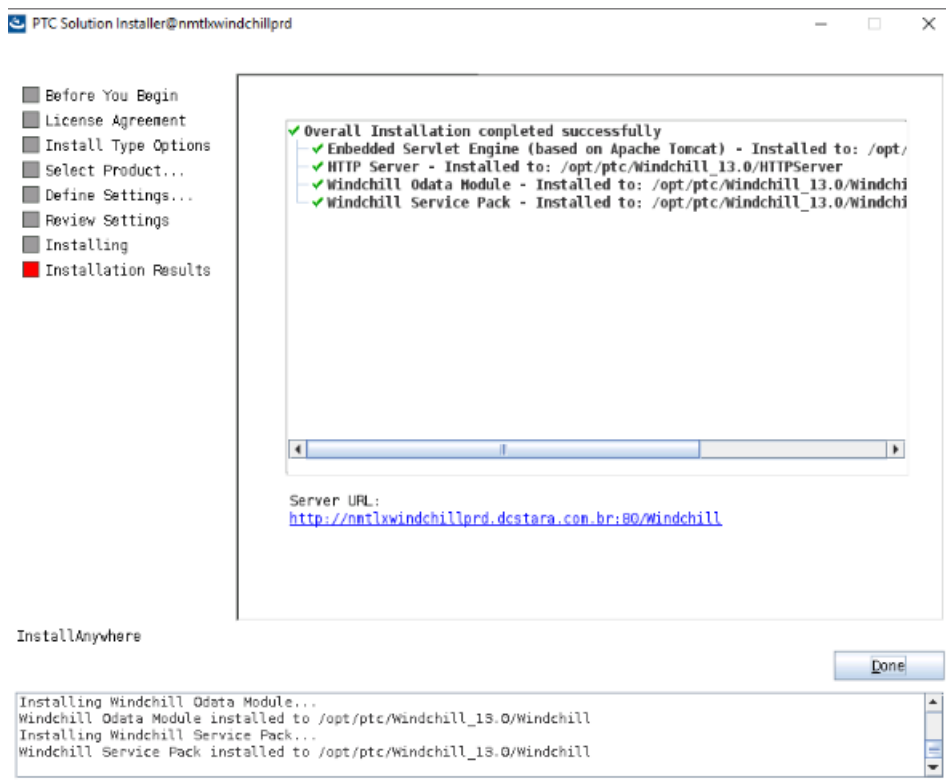
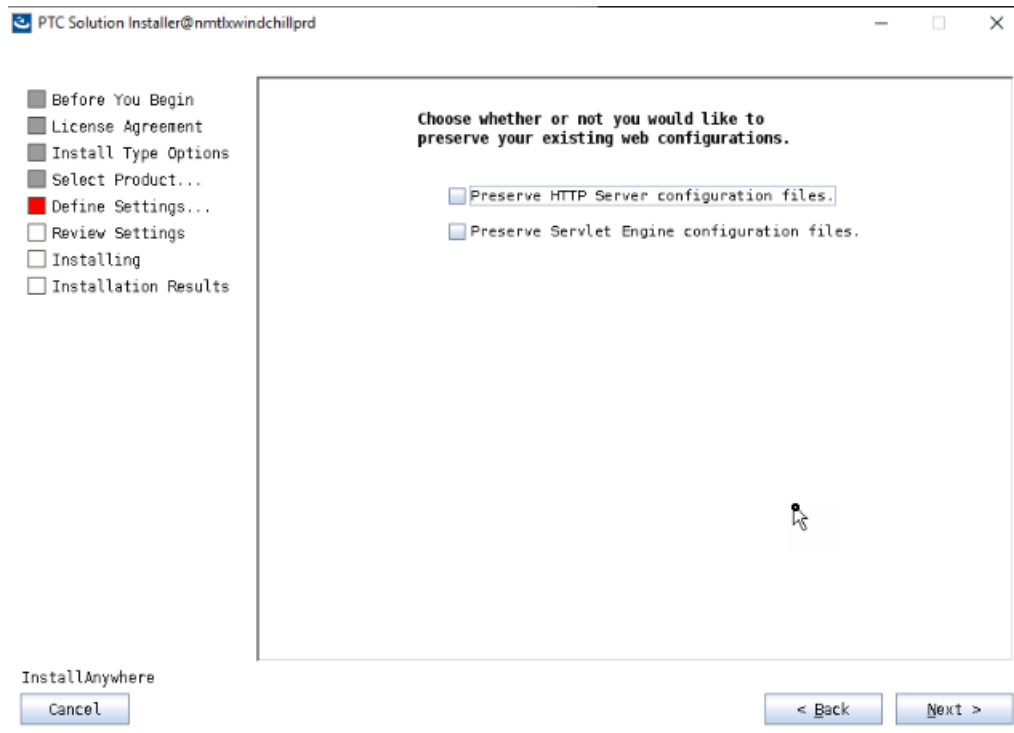
## Prints da Instalação











### 3. Erros

**ERRO 1**

## DESCRIÇÃO:

Opção "Update Existing Installation" não estava habilitada.

## SOLUÇÃO:

Artigo

<https://www.ptc.com/en/support/article/CS41492?source=search>

**"Solution for Cause 1."**

Take a backup of the psi\_iir.xml file

Location: <PSI\_Home>\installer\instreg\ii-XXXXXXXXXXXXXXXXX.-8000

Set the following property values in psi\_iir.xml to false

Location: <PSI\_Home>\installer\instreg\ii-XXXXXXXXXXXXXXXXX.-8000\psi\_iir.xml

recoverable="false"

promptToRecover="false"

Example: <Instance id="ii-XXXXXXXXXXXXXXXXX.-8000" lastActivated="<timestamp>"

recoverable="false" promptToRecover="false">