EDUCATION

University Of North Carolina At Charlotte
B.A. in Communication Studies: Mass Media focused in Women's Studies (Gendered Communication) - December 2007
Central Piedmont Community College
Currently Enrolled in Black Belt Six Sigma Certification - 2011

AWARDS & HONORS

Platinum Quality Recipient - Developed equipment inventory resulting in asset recovery in excess of $30K across Region - 2008
National South Eastern Women's Studies Association-SEWSA speaker on self-researched topic: Gendered Communication - 2008
Most Improved Service Manager - 2007
Eagle Scout - Earned 2003 and proud to still be currently

EXPERIENCE

FedEx Ground   MAR 2006 -
  Ground Contractor Corporate Liason- IT Development Projects   JUL 2010 -
- J2EE development analyzing business models to highlight revenue oppurtunity (mySQL, JSF/myFaces, Spring, Hibernate, Tomcat, Maven, XML, and X/HTML, with Git versioning) in a traditional Waterfall devloping enviornment comprised solely of myself, end to end in Eclipse
- Customized data reportingand data entry of PDF, email (SMTP), XML, and CVS into single comprehensive queryable presentations (Sikuli)
- Basic data verification and session/transaction steps within program to cleanse and prevent rogue data from entering database
- Database design with Business level logic for security management of CRUD user and data history retention
- Chose J2EE and associated technologies and self taught to account for 50 requirements including scaling and future support of program
- Self started business oppurtunity for business analytics for incumbent raw data for shared success roles by contractors and corporation

  Southern Regional Vision Implementation Manager   FEB 2010 - DEC 2011
- Engineer new frameworks implementations for all stakeholders to reduce release increments during release (Agile methodology)
- Project Manager for 20 terminals with a proprietary sorting technology, while exceeding process standards, despite increasing staffing, and reducing task oriented processes, effecting 12% of daily package volume in the company, all on or ahead of a 10 month schedule
- Identify an SQL security hole in an outsourced employee HR website, affecting +40% of FedEx Operations, saving +30M in liability

  Southern Divisional Preload Quality Initiative Manager 3   FEB 2009 - JAN 2010
- Develop new sortation devices to augment package handler training and sortation using open source software and data implemented within Excel (VBA) eliminating licensing/rollout limitaitons, with full network release under 3 months costing $40/terminal (500+ terminals)
- SCADA process improvements using to reduce workflow of hourly workers by 50%, totaling a 5% increase across all productivity

  Dock Service Manager 3   JAN 2007 - JAN 2009
- Develop apps for time sensitive workflows enabling real time visual presentation of current/potential issues (as400, Excel, XP mobile)

  P/T Service Manager   JUL 2006 - DEC 2006
  P/T Package Handler   MAR 2006 - JUN 2006
- Rearrange loading techniques with a safer scalable visual solution for loading contractor vehicles for daily loads (as400, Excel)

Harris Teeter   JUN 2003 - MAR 2006
  Grocery Manager
- QA automatic inventory control system for business use (incomplete order shipment, shrink, peak, sales) using visual trend data analysis
- Manage three adjacent stores and retrain employees on the proper procedures, methodologies, and system processes

  Customer Service Clerk
- Assist a team of 10+ associates on the front line while ensuring the customers' needs/wants are met and exceeded

ACTIVITIES

- Local, State, National, and International relief efforts (Habitat for Humanity, Cherokee, Blackfeet, Katrina/Gulf Coast, Haiti, Bahamas) - Ongoing
- President of United Christian Fellowship to organize, develop, and lead varying sizes of volunteers - 2005 - 2008
- Liaison for NPOs: Habitat for Humanity International-logistics, Cooperative Campus Ministry-management - 2005 - Ongoing
- Logistics for NGO: Hearts with Haiti - 2008 - Ongoing, Logistics Board of Director - Habitat for Humanity International - 2009 - Ongoing

SKILLS

- Proficient in Windows, Linux, UNIX, OSX, HTML, Excel (w/VBA scripting), Access, PowerPoint, Ariba, Python, SQL
- Skilled in Data merging/migration, change-management, implementation, and planning large scale cost saving efforts
- Established knowledge of regulatory compliance, assessment, and preparedness of NERC, CIP, ANSI, ISO, OSHA, Web 2.0
- Public Speaking/Presenting/MC, Supervision, Team Building, and Leadership
- Systems and Structure Analysis/Devlopement, Liaison for programmers and stakeholders, Construct data visuals to expedite business roles

CERTIFICATIONS

- SCADA / NERC / CIP / OSHA / ANSI / ISO / DOT - 2009 •First Aid / CPR certified - 2010 (valid until 2013)   •Operations / Leadership - 2008