### **Contact information**

Physical address: 80 campground Rondebosh,cpt

Contact Number: 0840775076

Gender: male

Languages: English, French and Swahili

Date of birth: 11/08/1992

Country of origin: Drc congo

Marital status: Married-

Working status; available Email: danndaye243@gmail.com

Working status: valid (permit to take up employment in South Africa)

# **Professional profile**

## (Customer Service)

I am a hardworking and punctual person, with an eye for quality and effectiveness. I strive to work effectively and efficiently at any job (computer skills MS Excel, MS Word). From my work experience I have a good understanding of the elements required to run an establishment on a day-to-day business. I possessan excellent teamwork skill as well as the ability to work in a fast-paced environment. I am an adaptable individual who is a quick learner. Furthermore, I can easily work with minimum supervision. I am confident that my skill set, and personality make me an asset to any company.

# **Work experience**

1. Employer: Airtel communication

Position: Customer care Duration: 8 months

**2.** Employer: **Unity Training** Position: Customer service Duration: 1 year

3. Employer: Kamili coffee shop

Position: Barista Duration: 6 months

4. Employer: Pretoria Night club

Position: Barman Duration: 2 years

**5.** Employer: **St John Agency** Position: Customer care Duration: 1 year

#### **EDUCATION AND QUALIFICATIONS**

1. Highest grade past: Grade 12

Institution: C.S Le Bercail « RD Congo »

Subjects: Math's, English, French, Geography, Biology

Year: 2011

2. Institution: Learn to Earn (Group –up Academy)

Subjects: Barista

Duration: 8 Weeks

Year: 2018

3. Institution: White Cloud Campus

Subjects: English

Duration: 6 Months

Year: 2015

## **REFERENCES**

# $\frac{Emile\ De\ Villier\ \{trainer\ /\ teacher-\ Learn\ to\ Earn\}}{021\ 671\ 2230}$

Marco {Airtel communication}
Tshimangamarco@gmail.com