Appendix Error Codes of PAYTPV

Error codes returned by PAYTPV platform. You should use them for all methods and products (WEB, IFRAME, Manual Purchase, TPV PC, XML, BANKSTORE).

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Below is a list of error codes that payment platform is able to return. The error code description is merely illustrative and should be used to shape the processes of integration and troubleshooting.

If you receive an error code with the description "*Unexpected Error*" will be appropriate to contact **PAYTPV** to track closest to the operation that generated the error.

For more information contact with PAYTPV thought the Control Panel available in https://www.paytpv.com/clientes.php.

Code	Description
0	No error
1	Error
100	Expired Card
101	Blacklisted Card
102	Operation not allowed for the type of card
103	Please contact the issuing bank
104	Unexpected error
105	Insufficient credit for the post
106	Card not discharged or not registered by the issuing bank
107	Format error in the captured data. CodValid
108	Error card number
109	Error in ExpireDate
110	Data error
111	Block CVC2 wrong
112	Please contact the issuing bank
113	Credit card not valid
114	The credit card has restrictions
115	The card issuer could not identify the owner
116	Payment not allowed in off-line

118	Card expired. Please retain the card physically
119	Blacklisted Card. Please retain the card physically
120	Lost or stolen card. Please retain the card physically
121	CVC2 error. Please retain the card physically
122	Error in pre-transaction process. Please try again later
123	Operation denied. Please retain the card physically
124	Closure agreement
125	Close without agreement
126	Unable to close at this time
127	Invalid parameter
128	The transactions were not completed
129	Internal reference duplicate
130	Previous operation not found. Failed to execute the return
131	Preauthorization Expired
132	Invalid operation in current currency
133	Error message format
134	Message not recognized by the system
135	Block CVC2 wrong
137	Card not valid
138	Gateway error message
139	Error gateway format
140	Nonexistent Card
141	Number zero or invalid

142	Operation canceled
143	Authentication Error
144	Denied due to security level
145	PUC error message. Contact PayTPV
146	System Error
147	Duplicate transaction
148	MAC Error
149	Settlement rejected
150	Date / time unsynchronized system
151	Expiry date invalid
152	Could not find the preauthorization
153	Unable to find the requested data
154	Can not perform the operation with the credit card provided
500	Unexpected error
501	Unexpected error
502	Unexpected error
504	Transaction canceled previously
505	Original transaction denied
506	Invalid confirmation data
507	Unexpected error
508	Transaction still being
509	Unexpected error
510	Unable to return
511	Unexpected error

512	Unable to contact the issuing bank. Please try again later
513	Unexpected error
514	Unexpected error
515	Unexpected error
516	Unexpected error
517	Unexpected error
518	Unexpected error
519	Unexpected error
520	Unexpected error
521	Unexpected error
522	Unexpected error
523	Unexpected error
524	Unexpected error
525	Unexpected error
526	Unexpected error
527	Transaction Type unknown
528	Unexpected error
529	Unexpected error
530	Unexpected error
531	Unexpected error
532	Unexpected error
533	Unexpected error
534	Unexpected error
535	Unexpected error

536	Unexpected error
537	Unexpected error
538	Operation not cancelable
539	Unexpected error
540	Unexpected error
541	Unexpected error
542	Unexpected error
543	Unexpected error
544	Unexpected error
545	Unexpected error
546	Unexpected error
547	Unexpected error
548	Unexpected error
549	Unexpected error
550	Unexpected error
551	Unexpected error
552	Unexpected error
553	Unexpected error
554	Unexpected error
555	Could not find the previous operation
556	Inconsistency in the validation data of the cancellation
557	The deferred payment there
558	Unexpected error
559	Unexpected error

560	Unexpected error
561	Unexpected error
562	Card does not allow pre-authorizations
563	Confirmation data inconsistency
564	Unexpected error
565	Unexpected error
567	Undefined return operation correctly
569	Operation denied
1000	Account not found. Review your settings
1001	User not found. Contact PAYTPV
1002	Gateway error response. Contact PAYTPV
1003	Invalid signature. Please check your settings
1004	Access not allowed
1005	Credit Card Format Invalid
1006	Error Validation Code field
1007	Error in the Expiration Date field
1008	Preauthorization reference not found
1009	Preauthorization Data not found
1010	Could not send the return. Please try again later
1011	Could not connect to host
1012	Could not resolve the proxy
1013	Failed host resolve
1014	Initialization failed
1015	No resource found HTTP

1016	The range of options is not valid for the HTTP transfer
1017	No POST properly constructed
1018	The user name is not well formatted
1019	Timed out waiting for the request
1020	Out of Memory
1021	Could not connect to SSL server
1022	Protocol not supported
1023	The given URL is not properly formatted and can not be used
1024	The user in the URL is improperly formatted
1025	Could not register any resources available to complete the operation
1026	Duplicate xref
1027	The total return can not exceed the original transaction
1028	The account is not active. Contact PAYTPV
1029	The account is not certified. Contact PAYTPV
1030	The product is marked for deletion and can not be used
1031	Insufficient permissions
1032	The product can not be used in the test environment
1033	The product can not be used in the production environment
1034	Unable to send the request back
1035	Error in the source IP field of the operation
1036	Error in XML
1037	The root element is not correct
1038	Field Ds_Merchant_Amount wrong
1039	Field Ds_Merchant_Order wrong

1040	Field DS_MERCHANT_MERCHANTCODE wrong
1041	Field DS_MERCHANT_CURRENCY wrong
1042	Field DS_MERCHANT_PAN wrong
1043	Field DS_MERCHANT_CVV2 wrong
1044	Field Ds_Merchant_TransactionType wrong
1045	Field DS_MERCHANT_TERMINAL wrong
1046	Field DS_MERCHANT_EXPIRYDATE wrong
1047	Field DS_MERCHANT_MERCHANTSIGNATURE wrong
1048	Field DS_ORIGINAL_IP wrong
1049	Customer not found
1050	The new amount can not exceed pre-authorize the amount of the original pre-authorization
1099	Unexpected error
1100	Exceeded the daily limit per card
1103	ACCOUNT field error
1104	USERCODE field error
1105	TERMINAL field error
1106	OPERATION field error
1107	REFERENCE field error
1108	AMOUNT field error
1109	CURRENCY field error
1110	SIGNATURE field error
1120	Operation unavailable
1121	Customer not found
1122	User not found. Contact PAYTPV

1123	Invalid signature. Please check your settings
1124	Operation unavailable to the user specified
1125	Invalid operation with a currency other than the Euro
1127	Number zero or invalid
1128	Current currency conversion invalid
1129	Invalid Quantity
1130	Product not found
1131	Invalid operation in current currency
1132	Invalid operation with a different article of the Euro currency
1133	Info Button corrupt
1134	The subscription can not be greater than the expiry date of the card
1135	DS_EXECUTE can not be true if DS_SUBSCRIPTION_STARTDATE is different today.
1136	PAYTPV_OPERATIONS_MERCHANTCODE field error
1137	PAYTPV_OPERATIONS_TERMINAL should be Array
1138	PAYTPV_OPERATIONS_OPERATIONS should be Array
1139	PAYTPV_OPERATIONS_SIGNATURE field error
1140	It is one of the PAYTPV_OPERATIONS_TERMINAL
1141	Error on the requested date range
1142	The application can not have an interval greater than 2 years
1143	The status of the operation is incorrect
1144	Error in the amounts of search
1145	The type of operation requested does not exist
1146	Sort Order unrecognized
1147	Invalid PAYTPV_OPERATIONS_SORTORDER

1148	Subscription start date wrong
1149	Subscription end date wrong
1150	Error in the periodicity of the subscription
1151	Invalid usuarioXML
1152	Invalid codigoCliente
1153	Invalid usuarios parameter
1154	Invalid firma parameter
1155	Invalid usuarios parameter format
1156	Invalid type
1157	Invalid name
1158	Invalid surname
1159	Invalid email
1160	Invalid password
1161	Invalid language
1162	Invalid maxamount
1163	Invalid multicurrency
1165	Invalid permissions_specs. Format not allowed
1166	Invalid permissions_products. Format not allowed
1167	Invalid email. Format not allowed
1168	Weak or invalid password
1169	Invalid value for type parameter
1170	Invalid value for language parameter
1171	Invalid format for maxamount parameter
1172	Invalid multicurrency. Format not allowed

1173	Invalid permission_id – permissions_specs. Not allowed
1174	Invalid user
1175	Invalid credentials
1176	Account not found
1177	User not found
1178	Invalid signature
1179	Account without products
1180	Invalid product_id - permissions_products. Not allowed
1181	Invalid permission_id -permissions_products. Not allowed
1185	Minimun limit not allowed
1186	Maximun limit not allowed
1187	Daily limit not allowed
1188	Monthly limit not allowed
1189	Max amount (same card / last 24 h.) not allowed
1190	Max amount (same card / last 24 h. / same IP address) not allowed
1191	Day / IP address limit (all cards) not allowed
1192	Country (merchant IP address) not allowed
1193	Card type (credit / debit) not allowed
1194	Card brand not allowed
1195	Card Category not allowed
1196	Authorization from different country than card issuer, not allowed
1197	Denied. Filter: Card country issuer not allowed
1200	Denied. Filter: same card, different country last 48 h.
1201	Number of erroneous consecutive attempts with the same card exceeded

1202	Number of failed attempts (last 30 minutes) from the same ip address exceeded
1203	Wrong or not configured PayPal credentials
1204	Incorrect token received
1205	Can not perform the operation
1206	providerID not available
1207	operations parameter missing or not in a correct format
1208	paytpvMerchant parameter missing
1209	merchatID parameter missing
1210	terminalID parameter missing
1211	tpvID parameter missing
1212	operationType parameter missing
1213	operationResult parameter missing
1214	operationAmount parameter missing
1215	operationCurrency parameter missing
1216	operationDatetime parameter missing
1217	originalAmount parameter missing
1218	pan parameter missing
1219	expiryDate parameter missing
1220	reference parameter missing
1221	signature parameter missing
1222	originalIP parameter missing or not in a correct format
1223	authcode / errorCode parameter missing
1224	Product of the operation missing
1225	The type of operation is not supported

1226	The result of the operation is not supported
1227	The transaction currency is not supported
1228	The date of the transaction is not in a correct format
1229	The signature is not correct
1230	Can not find the associated account information
1231	Can not find the associated product information
1232	Can not find the associated user information
1233	The product is not set as multicurrency
1234	The amount of the transaction is not in a correct format
1235	The original amount of the transaction is not in a correct format
1236	The card does not have the correct format
1237	The expiry date of the card is not in a correct format
1238	Can not initialize the service
1239	Can not initialize the service
1240	Method not implemented
1241	Can not initialize the service
1242	Service can not be completed
1243	operationCode parameter missing
1244	bankName parameter missing
1245	csb parameter missing
1246	userReference parameter missing
1247	Can not find the associated FUC
1248	Duplicate xref. Pending operation.
1249	[DS_]AGENT_FEE parameter missing

1250	[DS_]AGENT_FEE parameter is not in a correct format
1251	AGENT_FEE parameter is not correct
1252	CANCEL_URL parameter missing
1253	CANCEL_URL parameter is not in a correct format