# **Organization Feedback**

## **Cyber Hygiene Feedback for [Company Name]**

Dear [Recipient Name],

Thank you for completing your cyber hygiene self-assessment. As a valued partner in ensuring the security of your enterprise, we want to provide you with feedback to strengthen your cybersecurity posture. Your current score is 19.44%, indicating an urgent need for improvements in your cybersecurity practices.

Below, you will find a structured overview of the areas that need attention, potential risks, and a suggested action plan to guide you toward a more secure environment.

## **Areas to Improve**

#### **Access Control**

- Multi-factor Authentication (MFA): Not implemented. MFA should be enforced for all critical systems to enhance security.
- **Password Policies:** Not implemented. Enforce strong policies covering length, complexity, expiration, and reuse restrictions.
- Password Manager Usage: Currently weak. Encourage and require employees to use password managers for secure credential storage.

#### **Awareness**

- Cybersecurity Awareness Training: No training is currently conducted. Implement regular sessions for all employees.
- **Phishing Simulations:** None are conducted. Regular testing will help employees recognize and avoid phishing attacks.
- Role-Specific Training: Not available. Ensure each role has training relevant to its specific cybersecurity challenges.

#### **Backup and Recovery**

• **Data Backup Process:** Not implemented. Establish a regular data backup and recovery process to prevent data loss.

### Other

- **User Access Reviews:** Not conducted. Regularly review privileges to ensure adherence to the least privilege principle.
- **Inactive Account Management:** Weak implementation. Deactivate accounts of terminated employees immediately.
- **Software Updates Management:** Partially implemented. Develop a centralized system for timely software updates.
- Vulnerability Management: Partially implemented. Conduct regular vulnerability scans.
- Antivirus and Endpoint Protection: Partially implemented. Ensure all systems are adequately protected and updated.

#### **Potential Risks**

- Credential Theft: Caused by weak access controls.
- Data Loss: Due to lack of reliable backups.
- Phishing Attacks: Resulting from untrained staff.
- System Compromise: Due to unpatched vulnerabilities.

#### **Action Plan**

## Immediate (0–30 Days)

- Implement multi-factor authentication for all critical systems.
- Initiate cybersecurity awareness training for your workforce.
- Enforce comprehensive strong password policies.

#### Short-Term (60–90 Days)

- Establish and automate your data backup processes to ensure reliability, and test recovery procedures.
- Address and patch outdated systems and software promptly.

## Medium-Term (3-6 Months)

- Conduct regular reviews of user access privileges to align with the least privilege principle.
- Ensure all sensitive data is encrypted both at rest and in transit.

By addressing these areas, you can significantly improve your cyber hygiene and protect your organization against potential threats.

Should you require any assistance in implementing these measures, our team is ready to support you with the resources and guidance necessary to fortify your cybersecurity practices.

Best regards,
[Your Name]
[Your Title]
[Your Contact Information]
[Your Company Name]