**Scenarios**

*Scenario 1*

[Normal use of the Request functionality, by mobile app. Must show also an available taxi driver’s POV]

*Scenario 2*

[Reservation by the web app. Customer go out for some reasons and finds, 20 minutes before the reservation, a friend that propose to take him to destination with his car. He accept and cancel the reservation using the mobile app]

*Scenario 3*

[Customer back from university finds out that there is a transport strike, so he decide to request a ride with the mobile app. Unluckily it’s a rush hour and no taxi drivers are willing to accept his request (because he is in a very jammed area. Show POV of at least 1 taxi driver refusing the request) and the system notify that.]

*Scenario 4*

[Business man must plan his busy week with taxi service because he has no car working. He make multiple reservations in all the week. He also make 2 reservation 5 minutes one from the another by mistake. The system provides him the reservations anyway, and cancel the incorrect one. Customer is notified of the cancellation.]

*Scenario 1 draft*

Daenerys must reach the city’s harbor to take a ship and cross the narrow sea, where she has an important appointment. Unfortunately, her car is broken, so she decide to log into MyTaxiService’s web application and request a taxi at her house. The request is quickly accepted and a few minutes later a taxi driver called Jorah arrive to her apartment and call her at the phone number provided by the application. Daenerys answer the call and reach Jorah’s taxi. Less than an hour later he reaches the harbor…