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# A two level metaheuristic for the operating room scheduling and assignment problem



Roberto Aringhieri <sup>a,\*</sup>, Paolo Landa <sup>b</sup>, Patrick Soriano <sup>c</sup>, Elena Tànfani <sup>b</sup>, Angela Testi <sup>b</sup>

- <sup>a</sup> Department of Computer Science, University of Torino, Italy
- <sup>b</sup> Department of Economics and Business Studies, University of Genova, Italy
- <sup>c</sup> Department of Management Sciences and CIRRELT, HEC Montréal, Canada

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#### ABSTRACT

Given a surgery department comprising several specialties that share a fixed number of operating rooms and post-surgery beds, we study the joint operating room (OR) planning and advanced scheduling problem. More specifically, we consider the problem of determining, over a one week planning horizon, the allocation of OR time blocks to specialties together with the subsets of patients to be scheduled within each time block. The aim of this paper is to extend and generalize existing approaches for the joint OR planning and scheduling problem. First, by allowing schedules that include patients requiring weekend stay beds which was not the case previously. Second, by tackling simultaneously both the OR planning and patient scheduling decision levels, instead of taking them into account in successive phases. To achieve this, we exploit the inherent hierarchy between the two decision levels, i.e., the fact that the assignment decisions of OR time blocks to surgical specialties directly affect those regarding the scheduling of patients, but not the reverse. The objective function used in this study is an extension of an existing one. It seeks to optimize both patient utility (by reducing waiting time costs) and hospital utility (by reducing production costs measured in terms of the number of weekend stay beds required by the surgery planning). 0-1 linear programming formulations exploiting the stated hierarchy are proposed and used to derive a formal proof that the problem is NP-hard. A two level metaheuristic is then developed for solving the problem and its effectiveness is demonstrated through extensive numerical experiments carried out on a large set of instances based on real data.

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#### 1. Introduction and literature review

Operating Rooms (ORs) planning is a critical activity with important financial impacts for most hospital setting. In addition, demand for surgery very often overwhelms supply therefore causing long waiting times for patients and reducing their quality of life [1]. This is particularly true in publicly funded health care systems such as those found in Italy, in the province of Québec in Canada and many other settings. One of the main questions health care system planners and administrators are faced with when planning ORs is how can demand and supply meet, i.e., how should the available OR capacity be allocated in order to improve efficiency and productivity and how can efficiency be attained and measured. The review of the operations research and

E-mail addresses: roberto.aringhieri@unito.it (R. Aringhieri), paolo.landa@unige.it (P. Landa), patrick.soriano@hec.ca (P. Soriano), etanfani@economia.unige.it (E. Tànfani), testi@economia.unige.it (A. Testi). management science scientific literature clearly reveals an increasing interest of researchers towards OR planning and scheduling problems [2,3].

Researchers frequently distinguish between strategic (long term), tactical (medium term) and operational (short term) decisions in order to better characterize their planning or scheduling problem even if there are no clear and universally accepted definitions of these three decision levels [2]. In the following, we concentrate our analysis on the OR planning and scheduling problem at both the tactical and operational levels under the block scheduling or closed block planning paradigm. When planning with this paradigm, each specialty is assigned a number of OR time blocks (usually with homogeneous block lengths of half-day or full day) for each planning period, typically a week to two weeks. Each specialty then schedules their surgical cases within these time blocks [4].

The OR planning and scheduling problem under the block scheduling approach can be viewed as being made up of three phases corresponding to three decision levels [5]. In the first phase,

<sup>\*</sup> Corresponding author.

the problem addressed is that of determining, at a strategic level, the number and type of ORs available, the hours of operation of the ORs and how overall OR capacity is to be divided among surgical specialties, individual surgeons or groups [6–10]. Then, a cyclic timetable, often referred to as the "Master Surgical Schedule" (MSS), is constructed on a medium term horizon to define the specific assignment of OR blocks to specialties. The MSS must of course be updated whenever the total amount of OR time changes or when the make-up of some specialties changes. This can occur not only as a response to long-term changes in the overall OR capacity or fluctuations in staffing, but also in response to seasonal fluctuations in demand [11–17]. The last phase, which may be called "surgery process scheduling", is generally separated into two sub-problems referred to as "advance scheduling" and "allocation scheduling" [18]. The first sub-problem consists in assigning a specific surgery and OR time block to each patient over the planning horizon, which can range from one week to one month [19-25]. Given this advanced schedule, the second sub-problem then determines the precise sequence of surgical procedures and the allocation of resources for each OR time block and day combination [26-31] in order to implement it as efficiently as possible.

As evidenced by the references listed here-above, the vast majority of papers found in the literature only consider one decision level at a time. Approaches dealing with more than one planning level simultaneously are quite rare. Among these, Jebali et al. [32] use a two-phase approach to deal with both the advance scheduling and allocation scheduling problems and propose a 0-1 linear programming model aimed at minimizing OR overtime and under-time costs as well as hospitalization costs related to the number of days patients are kept in the hospital waiting for an operation or procedure. Testi et al. [5] present a hierarchical threephase approach to determine operating theater schedules. First, integer programming models are developed in order to divide the available OR time among the different surgical specialties. Then they formulate a master surgery scheduling problem in order to assign a specific operating room and day of the planning horizon to the OR time blocks of each specialty. Finally, a discrete-event simulation model is used to evaluate the decisions concerning patients date, OR and time assignments. Tanfani and Testi [33] propose a 0-1 linear programming model to simultaneously address the decisions involved in the three phases of the OR planning and scheduling problem described above, excluding only the most strategic ones dealing with the number and type of the ORs and their operating hours. The objective of the model consists in minimizing a societal cost function that combines the patients' waiting time since referral and urgency status. The solution approach is based on a sequential heuristic. First, a subset of suitable patients is selected using heuristic rules. Then OR time blocks to which the selected subset of patients could be assigned considering their expected length of stay (LOS) are identified (i.e., time blocks in the schedule such that the patient would not require to stay hospitalized during the weekend). Finally, a reduced version of the 0-1 linear programming model is solved. In that version, the patients and the OR blocks not selected in the previous two steps are excluded from consideration. The main limitation of this approach is that the decisions taken in the first two steps are not re-evaluated and therefore no interaction between them is considered nor any tradeoff investigated. In Choi and Wilhelm [34], they include in the analysis the problem of determining the duration of time blocks reserved to each surgery sub-specialty and their sequencing, referred as Block Surgical Schedule (BSS). A newsvendor-based model has been developed to solve the BSS with the aim of minimizing the total expected lateness and earliness costs. Agnetis et al. [35] proposed a decomposition approach to solve MSS and assigning patients to available OR blocks. The solution of the two problems being done in sequence. The performance of the approach has been evaluated on a large set of real based instances and the solutions compared with those obtained by an exact integrated approach.

In this paper, we deal with the joint master surgical schedule and advanced scheduling problem but with the aim of extending and generalizing existing approaches as well as proposing more efficient solution methodologies. We assume that all strategic level decisions are given as input data, including the number of OR time blocks assigned to each specialty weekly. This responds to a real practical issue faced by surgery departments since these strategic decisions are generally the result of a long and complex negotiation process involving the different surgical specialties and the hospital administration. They are therefore not easily changed on a short-term horizon. The first generalization consists in developing a modeling and solution approach which simultaneously considers both the OR planning and patient scheduling decision levels instead of taking them into account separately. This increases significantly the potential quality of the resulting schedules but, of course, at the expense of a significant increase in the difficulty for solving the problem. To achieve this generalization, we exploit the inherent hierarchy between the two decision levels, i.e., the fact that the assignment decisions of OR time blocks to surgical specialties directly affect those regarding the scheduling of patients, but not the reverse. The type of schedules considered here is also more general with respect to the tactical and operational level decisions than the ones produced in Tanfani and Testi [33] because it allows schedules in which patients may require weekend stay beds. Here, weekend stay beds are modeled as an additional limited resource that can be used but not exceeded. Finally, we adopt the idea proposed in Tanfani and Testi [33] of using societal costs as the objective function but extending it to incorporate both patient utility (by reducing waiting time costs) and hospital utility (by reducing production costs measured in terms of the number of weekend stay beds required by the surgery planning). 0-1 linear programming formulations exploiting the stated hierarchy are proposed and used to derive a formal proof that the problem is NP-hard.

As reported in Aringhieri et al. [36], health care optimization problems are challenging, often requiring the adoption of unconventional solution methodologies. The solution approach proposed herein belongs to this family. It is a tabu search algorithm (see, e.g., [37,38]) in which the main idea is to iterate the search between the two decision levels in such a way as to globally improve the solution. Its effectiveness is demonstrated through extensive numerical experiments carried out on a large set of instances based on real data.

The paper is organized as follows. Section 2 describes in more details the problem under investigation. Section 3 introduces 0–1 formulations and presents a formal proof of complexity. The proposed solution algorithm is described in Section 4. Computational results highlighting the effectiveness of the two level approach as well as comparisons between the solutions produced by the metaheuristic and optimal ones are reported in Section 5. Concluding remarks and further research directions close the paper.

#### 2. Problem definition and notation

Given a set of surgical specialties, a list of patients waiting to be operated on for each specialty and a number of OR time blocks to be assigned to each specialty, we face the problem of determining for a given planning horizon of one week: (1) the cyclic timetable that gives for each day of the planning horizon the assignment of specific OR time blocks to specialties, referred to as the *Master Surgical Schedule Problem* (MSSP); and (2) the surgery date and operating room assigned to each patient selected to be operated

on, referred as *Surgical Case Assignment Problem* (SCAP). In the following, we will refer to this joint problem as the *Operating Room Planning Problem* (ORPP). Note that we assume as input data the strategic decisions pertaining to the number and length of OR time blocks available for surgery each day as well as the number of blocks assigned to each specialty. In accordance with the block scheduling paradigm, only a single specialty may be assigned to a given OR time block, i.e., OR blocks cannot be split among different specialties.

The subset of patients to be operated on among the waiting list and their order of admission is based on the prioritization system already introduced and validated in Testi et al. [39] and Valente et al. [40] which is based on both the waiting time of the patient since its referral and its urgency status. A similar approach is also used in Min and Yih [41]. The objective pursued here is to minimize the total societal cost which includes both patient and hospital costs. Patient costs which depend on delays in meeting their clinical needs are explicitly included in the objective function which seeks to minimize the total priority score. Hospital costs, on the other hand, are treated indirectly by introducing capacity constraints controlling the number of beds that can be used over the weekend days (i.e., similar to a budget constraint), as will be described in more detail in Section 3.

The planning decisions have to satisfy many resource constraints related to OR time blocks (session) length, the number of OR time blocks assigned to each surgical specialty, the number of surgical teams available for each specialty and day, and the number of weekend stay beds available.

We assume that, as is the case in many publicly funded health systems, the number of patients on the waiting lists is greater than the maximum number of patients that can be operated on during the planning horizon considered. This means that we are concerned with the problem of selecting a subset of patients to be operated on among all the available patients. Note that in the specific setting of the partner hospital considered here, which is the same as in Tanfani and Testi [33], emergency patients and outpatients (day surgery) are not considered as part of the elective patients to be scheduled since they use extra ORs dedicated for that purpose. Moreover, hospitalization beds on normal working days of the week (i.e., Monday–Friday) are considered as unlimited. Finally, like the majority of papers in this field (as discussed in [2]) we do not consider in the present analysis the uncertainty associated to effective surgery times and lengths of stay.

*Notation*: Let us introduce some necessary notation. Let I, J, and K be respectively the sets of patients, surgical specialties, and operating rooms, each indexed by the corresponding lower cased letter, i, j, and k. For simplicity, we will assume in the following that the surgery days within the week to be planned are from Monday to Friday, inclusively, and therefore  $\mathcal{T} = \{b_1, b_2, b_3, b_4, b_5\}$  will denote the set of dates corresponding to the surgery days to be scheduled and index  $t \in T = \{1, ..., 5\}$  will denote the index associated with each specific element of  $\mathcal{T}$ . Each OR time block within the planning horizon is then uniquely defined by a pair of indices (k, t) and will be referred to in this manner from here on.

For each patient  $i \in I$ , we are given the date of referral  $d_i$ , the expected duration of the surgery  $p_i$ , the urgency coefficient  $\rho_i$ , and the expected Length of Stay (LOS)  $\mu_i$ , expressed in days. Let us also define function  $\Phi(b_t, d_i)$  which returns the number of days elapsed between two dates  $b_t$  and  $d_i$ .

In addition, let  $I_j$  be the subset of patients that belong to specialty  $j, j \in J$ , and  $I_h$  is the subset of patients having LOS  $\mu_i = h$ ,  $h = 1, ..., \mu_{\max}$ , where  $\mu_{\max}$  represents the longest LOS. Clearly, subsets  $I_i$  define a partition of I as do subsets  $I_h$ .

Let  $O_j$  be the number of OR time blocks available for each specialty  $j \in J$ . Let us also define  $T_h$  as the subset of T corresponding to the dates in the current planning horizon T for which patients

with  $\mu_i = h$  will necessarily require a bed for the weekend if scheduled on any of those dates. For instance, for a patient having a LOS of 3, scheduling him on Monday, Tuesday or Wednesday will not require a weekend bed, but will in fact do require one if scheduled either on the Thursday or the Friday. Therefore,  $T_3$  will include both the Thursday and Friday of the planning week considered. Note however that for values of  $h \ge 6$ ,  $T_h$  will include all the working days of the week since scheduling a patient having such a LOS on any of those days will necessarily require a weekend stay bed. For the sake of completeness, if a scheduled patient should require hospitalization for more than one weekend this (extremely rare) situation would be treated by reducing accordingly the availability of weekend stay beds for the future planning periods affected by this decision.

Finally, we will denote by  $s_{kt}$  the time available for surgery in operating room  $k \in K$  on day  $t \in T$ ;  $e_{jt}$  is the number of surgical teams available for specialty  $j \in J$  on day  $t \in T$ ; and  $\chi$  is the number of stay beds available during the weekend. Note that the weekend stay beds are managed as a common resource accessible to patients belonging to all surgical specialties.

#### 3. 0-1 linear programming formulations

In this section, we introduce 0-1 linear programming formulations for both the SCAP and the ORPP in order to clearly highlight the hierarchy between the two decision levels present in the ORPP. These models are then used to derive a formal proof of the complexity of ORPP.

To formulate the SCAP, we assume as input data the cyclic timetable that gives, for each day of the planning horizon, the assignment of surgical specialties to OR time blocks (i.e., the master surgical schedule). Therefore, the SCAP can be considered as a particular instance of the ORPP, one in which the MSS is given. We denote this assignment with the parameter  $\tau^i_{kt}$  which is equal to 1 if specialty  $j \in J$  is assigned to OR time block (k, t), 0 otherwise.

Defining the following decision variables:

$$x_{ikt} = \begin{cases} 1 & \text{if patient } i \in I \text{ is assigned to OR } k \in K \text{ on day } t \in T; \\ 0 & \text{otherwise.} \end{cases}$$

The SCAP can be formulated as

$$\min z = \sum_{i \in I, k \in K, t \in T} (x_{ikt} \Phi(b_t, d_i) \rho_i + (1 - x_{ikt}) (\Phi(b_5, d_i) + 1) \rho_i)$$
 (1)

s.t. 
$$\sum_{k \in K, t \in T} x_{ikt} \le 1 \quad \forall i \in I$$
 (2)

$$\sum_{i \in I_j} x_{ikt} \le M \tau_{kt}^j \quad \forall j \in J, \ k \in K, \ t \in T$$
 (3)

$$\sum_{i \in I} p_i x_{ikt} \le s_{kt} \quad \forall k \in K, \ t \in T$$
 (4)

$$\sum_{h=1}^{\mu_{\text{max}}} \sum_{t \in I_h} \sum_{t \in T_h} \sum_{k \in K} \chi_{ikt} \le \chi \tag{5}$$

$$x_{ikt} \in \{0, 1\} \quad \forall i \in I, \ k \in K, \ t \in T.$$

The objective function (1) seeks to minimize the total cost of all the patients waiting time at the end of the planning horizon as in Tànfani and Testi [33]. The cost of waiting for a given patient is expressed in Need Adjusted Waiting Days (NAWDs) and is computed as the urgency coefficient of that patient at the time of planning multiplied by the elapsed waiting time of that patient since its referral date. In the objective, the first part of the inner expression computes the cost of patients included in the schedule, while the second deals with the patients that will still be waiting after the current planning period, i.e., those that are not scheduled.

Constraints (2) are the assignment constraints stating that a patient can be scheduled at most once. Constraints (3) ensure that each patient  $i \in I_i$ , i.e., belonging to a given specialty  $j \in J$ , can only be assigned to a compatible OR time block, that is one for which  $\tau_{kt}^{j} = 1$ . Note that M represents a suitably defined integer value large enough to make the constraint non-binding whenever  $\tau_{tr}^{j} = 1$ . For instance M can be set to the maximum number of surgeries that could be performed in the longest OR time block across all specialties and all days of the planning horizon. For example, in a context where the shortest surgery would be 30 min and the longest time block 7 hours so 420 min, a suitable value would be M=14. Constraints (4) impose that the sum of the surgery times for all the patients scheduled in any given OR time block (k, t) may not exceed that time block duration  $s_{kt}$ . The weekend stay bed availability constraint (5) ensures that the number of patients requiring a bed for the weekend is below  $\chi$ , the maximum number of beds available for the weekend. Finally, constraints (6) restrict the decision variables to be binary.

To formulate the Operating Room Planning Problem (ORPP), that is the integrated model for the joint MSSP and SCAP, one needs to transform the predetermined OR time block assignment decisions  $\tau_{kt}^i$  that were considered as input for the SCAP into effective decision variables. We therefore define the following family of binary variables:

$$y_{jkt} = \begin{cases} 1 & \text{if specialty } j \in J \text{ is assigned to OR } k \in K \text{ on day } t \in T; \\ 0 & \text{otherwise.} \end{cases}$$

Adding these new variables and starting from model (1) to (6), a formulation for the ORPP is obtained by replacing constraints (3) by the following four sets of constraints:

$$\sum_{i \in I_j} x_{ikt} \le M y_{jkt} \quad \forall j \in J, \ k \in K, \ t \in T$$
 (7)

$$\sum_{j \in J} y_{jkt} \le 1 \quad \forall k \in K, \ t \in T$$
 (8)

$$\sum_{k \in K, t \in T} y_{jkt} \le O_j \quad \forall j \in J$$
 (9)

$$\sum_{k \in K} y_{jkt} \le e_{jt} \quad \forall j \in J, \ t \in T$$
 (10)

Constraints (7) take on the role of the  $r^j_{kt}$  values and will force binary variable  $y_{jtk}$  to take value 1 if any patient belonging to specialty  $j \in J$  is scheduled in time block (k, t) therefore assigning that specific time block to specialty j and 0 otherwise, while (8) ensures that each OR time block (k, t) is assigned to only one specialty  $j \in J$ . Constant M takes on the same role as in the SCAP model and is set in a similar manner. Demand constraints (9) force the number of time blocks assigned to each specialty to be equal to the number of blocks it is allotted a priori  $O_j$  (i.e., an input from strategic level planning). Finally, constraints (10) limit the number of OR blocks assigned to specialty  $j \in J$  on day  $t \in T$  to the number of surgical teams available for that specialty on that day,  $e_{jt}$ .

The ORPP model is therefore the following:

$$\min z = \sum_{i \in I, k \in K, t \in T} (x_{ikt} \Phi(b_t, d_i) \rho_i + (1 - x_{ikt}) (\Phi(b_5, d_i) + 1) \rho_i)$$

s.t. (2), (4), (5), (7)–(10), (6)  

$$y_{jkt} \in \{0, 1\} \quad \forall j \in J, \ k \in K, \ t \in T.$$
 (11)

As can be seen from the these formulations, there exists a clear hierarchy between decision levels and therefore between model variables: variables y (which determine the assignment of OR time blocks to surgery specialties) have a strong impact on variables x (which assign individual patients to particular OR time blocks) but not the reverse.

#### 3.1. Complexity analysis

To the best of our knowledge, determining the complexity of ORPP has not been clearly addressed in the literature (see [23,42]). As far as we know, no formal proof of its complexity has been published to date even though some papers, e.g., [43], have hinted that ORPP should be NP-hard given its resemblance to bin-packing, often referring to the discussion reported in Houdenhoven et al. [44]. The only formal proof reported is the one in Cardoen et al. [27] for the multi-objective sequencing problem. Hereafter, we propose a formal proof that SCAP is NP-hard in the case of the closed block scheduling paradigm through a reduction to the 0–1 Multiple Knapsack problem [45].

Let us consider a particular type of SCAP instance having the following characteristics: (a) the number of specialties is equal to 1, that is  $J = \{1\}$ , (b) the number of OR time blocks assigned to the specialty each day is equal to 1, (c) the number of stay beds is set to  $\chi = \infty$ . By consequence, the mathematical formulation (1)–(6) can be simplified as follows: due to assumptions (a) and (b), one can remove constraints (3), while assumption (c) makes constraint (5) unnecessary; furthermore, index k can be omitted due to assumption (b). The model (1)–(6) therefore reduces to

$$\min z = \sum_{i \in It \in T} (x_{it} \Phi(b_t, d_i) \rho_i + (1 - x_{it}) (\Phi(b_5, d_i) + 1) \rho_i)$$

s.t. 
$$\sum_{t \in T} x_{it} \le 1 \quad \forall i \in I$$
$$\sum_{i \in I} p_i x_{it} \le s_t \quad \forall t \in T$$
$$x_{it} \in \{0, 1\}.$$

Let us denote with  $z^w = \sum_{i \in I} (\Phi(b_5, d_i) + 1) \rho_i$  the value of the worst SCAP solution, that is the solution in which no patient is scheduled for surgery. The objective function z can then be rewritten as follows:

$$z = z^w - z'$$
 where  $z' = \sum_{i \in I, t \in T} x_{it} (\Phi(b_t, d_i) + 1) \rho_i$ .

For each patient  $i \in I$ , z' accounts for the contribution to the objective function given by the urgency coefficient  $\rho_i$  times the number of days in the waiting list that were avoided because of the decision to schedule the patient on day  $t \in T$  (i.e., setting  $x_{it} = 1$ ). Taking advantage of the fact that  $z^w$  is a constant, we can reformulate the model as the following equivalent model:

$$\max z' = \sum_{i \in I, t \in T} x_{it} (\Phi(b_t, d_i) + 1) \rho_i$$

s.t. 
$$\sum_{t \in T} x_{it} \leq 1 \quad \forall i \in I$$
$$\sum_{i \in I} p_i x_{it} \leq s_t \quad \forall t \in T$$
$$x_{it} \in \{0, 1\}.$$

This problem corresponds in fact to the 0–1 Multiple Knapsack Problem (MKP) which shows that it is possible to transform any MKP instance into a particular SCAP instance. In other words, this is a reduction from MKP to SCAP. Since MKP is NP-hard [45], then SCAP is also NP-hard. The NP-hardness of ORPP therefore follows from the fact that SCAP is a particular instance of ORPP as stated earlier.

Let us point out that the use of the closed block scheduling paradigm induces a partition of the patients with respect to the surgical specialty they are assigned to. This is no longer true when planning OR blocks under the open block scheduling paradigm since any patient can then be assigned to any OR block. In other words, the open block scheduling paradigm can be seen as a setting where there is a single global specialty that includes all patients. As a consequence, the complexity proof provided here above also holds in the open block scheduling context.

#### 4. A two level metaheuristic

The proposed solution algorithm specifically exploits the hierarchy between the two scheduling levels composing the ORPP. The main idea of the approach is to iterate the search process between the two decision levels in such a way as to address each one while trying to globally improve the current solution. The solution procedure is based on the tabu search methodology. It uses a greedy constructive heuristic to build an initial solution from which a basic search procedure is launched. This basic search explores different neighborhoods in order to

process is interrupted and a specialized local search procedure is initiated from the best solution found during the basic search phase that just ended.

The robustness of the approach is further enhanced by periodically resorting to a diversification mechanism that partially deconstructs the current solution and then reconstructs a new and different one from which the search process is resumed.

The details of the different neighborhoods explored by the algorithm and its components are discussed and justified in the following subsections. The pseudo-code describing the two level metaheuristic is reported in Algorithm 1.

#### **Algorithm 1.** Two level metaheuristic algorithm.

```
Input: Empty solution \{x_{ikt} = 0, y_{jkt} = 0\}, problem data.
Output: The best feasible solution found for ORPP s^* and its cost z^*.
begin
                                                                                    /* Initialization */
     GreedyInitialization(s_0);
     \ell = 1; \ell_{NI} = 0; isDiv = 0; s^* = s_0; z^* = z(s_0); s^*_{BS} = s_0; z^*_{BS} = z(s_0);
     while \ell \leq N do
           if \ell_{NI} \leq NI then
                                                                                       /* Basic Search */
                 s_{\ell} = \text{BestImpr}(s_{\ell-1}, \text{p-swap(in,in)}, \text{p-swap(in,out)}, \text{p-add(out,in)});
                 \ell_{NI} = \ell_{NI} + 1 \; ;
                 updateTabuList();
                 if z(s_{\ell}) < z(s_{BS}^*) then
                      s_{BS}^* = s_{\ell}; z_{BS}^* = z(s_{\ell}); \ell_{NI} = 0;

if z(s_{\ell}) < z^* then s^* = s_{\ell}; z^* = z(s_{\ell});
                                                                                  /* Intensification */
           else
                 s_{\ell} = \text{LocalSearch}(s_{\ell-1}, s\text{-swap}(\text{in}, \text{in}));
                 if z(s_{\ell}) < z^* then s^* = s_{\ell}; z^* = z(s_{\ell});
                 isDiv = 1;
           \ell = \ell + 1:
           if isDiv > 0 then
                                                                                  /* Diversification */
                 if isDiv = 1 then
                       \overline{s} = \operatorname{p-drop}(s_{\ell-1});
                       s_{\ell-1} = \overline{s};
                      isDiv = 2;
                 s_{Div} = \text{BestImpr}(s_{\ell-1}, \text{p-swap(in,in)}, \text{p-swap(in,out)});
                 if z(s_{Div}) < z(s_{\ell-1}) then
                       s_{\ell} = s_{Div};
                       updateTabuList();
                       \ell = \ell + 1 \; ;
                       if z(s_{\ell}) < z^* then s^* = s_{\ell}; z^* = z(s_{\ell});
                 else
                       isDiv = 0;
                       s_{BS}^* = s_{\ell-1};

z_{BS}^* = z(s_{\ell-1});
end
```

search for improved solutions until some stopping criterion is satisfied.

The overall approach is strengthened by the inclusion of an intensification procedure that is called into play whenever the basic search appears to stagnate, that is when it is unable to improve upon the best solution it has found for a predetermined number of iterations. When this situation is identified, the search

#### 4.1. Neighborhoods

As mentioned above, the approach developed here uses a variety of different neighborhoods which together deal with the different hierarchical levels found within the ORPP structure. To deal with the patient assignment decisions, we define three different neighborhoods. The first one, p-swap(in,in), considers

the exchanges of two patients that belong to two OR blocks assigned to the same specialty. The second, <code>p-swap(in,out)</code>, explores the swap of a patient included in the current schedule with one that is not. The last neighborhood, <code>p-add(out,in)</code>, tries to add patients not currently scheduled in order to fill as much as possible the OR time blocks without exceeding their capacity and respecting their assigned surgical specialty.

With respect to the OR time block to surgical specialty assignment level, we define a fourth neighborhood s-swap(in,in), which considers the switch of surgical specialty assignments between two OR time blocks currently assigned to different specialties on different days.

Clearly, the first three neighborhoods operate directly on the  $x_{ikt}$  decision variables and therefore do not affect the  $y_{jkt}$  variables, while the last one through its direct action on the  $y_{jkt}$  will also affect the  $x_{ikt}$  variables, which is in tune with the hierarchy of these decisions.

The complexity of p-swap(in,in) and p-swap(in,out) is quadratic in the number of patients while p-add(out,in) is linear. Similarly, the complexity of s-swap(in,in) is quadratic with respect to the number of OR time blocks.

#### 4.2. Greedy initialization

The basic idea of the greedy initialization procedure is to start from an empty schedule, i.e., where all  $x_{ikt}$  and  $y_{ikt}$  are set to 0, and

set of dates of the planning horizon and  $b_0$  is the date of the day that precedes the first day in T. The algorithm first sorts all patients by increasing value of  $v_i$  such that  $v_1 \ge v_2 \ge \cdots \ge v_{|I|}$ . Then starting form an empty schedule, the procedure selects the first unassigned patient *i* in the list. Given the specialty *j* to which patient *i* belongs, the procedure then tries to insert the patient on day  $t = 6 - \mu_i$ , i.e., the last day of the week such that patient i may be discharged before requiring a weekend stay bed given its LOS of  $\mu_i$ , in the first OR time block assigned to that specialty in which there remains enough time left to perform the surgery (line 7). If no such block exists on day t, the procedure will then check whether it is possible to assign a new OR block to specialty i on day t, i.e if there are still unassigned OR blocks on day t and the number of OR blocks already assigned to specialty j is less than its maximum value  $O_i$ (see constraints (9)). If it is, a new OR block is assigned to specialty j and patient i is assigned to that block (line 10). If the assignment of patient *i* to day *t* is not possible, the procedure then considers the previous day (line 12) and the search for a suitable OR block to insert *i* is then repeated for that day unless there are no more dates available within the planning horizon (i.e., t=0). In this case, patient *i* is left unassigned, the next patient in the list is selected, and the same steps are carried out to insert this new patient in the schedule under construction. The procedure stops when all patients in the list have been treated. The pseudo-code of the greedy algorithm is reported in Algorithm 2.

## Algorithm 2. Greedy initialization.

```
Input: Empty \{x_{ikt} = 0, y_{jkt} = 0\} solution, problem data.
         Output: A feasible initial solution for ORPP.
1
         begin
2
          sort patients in such a way that v_1 \ge v_2 \ge \cdots \ge v_{|I|};
3
          for i = 1, ..., |I| do
            t = b_f + 1 - \mu_i; j = \text{ specialty of patient } i; patientIsNotAssigned = true;
4
             while t > b_0 and patientIsNotAssigned do
5
               if \exists y_{j,k,t} = 1 s.t. \sum_{\ell:x_{\ell kt} = 1} p_{\ell} + p_i \leq s_{kt} then
6
               |x_{ikt} = 1; patientIsNotAssigned = false;
7
               else
8
                 if OR block available and \sum_{k,t} y_{ikt} < O_i then
9
                 |y_{jkt} = x_{ikt} = 1; patientIsNotAssigned = false;
10
11
                 t = previousDay(t);
12
13
         end
```

to fill it progressively by trying to assign patients as late as possible within the week but still in time for them to be discharged from hospital without requiring a weekend stay bed. The aim of this backward filling strategy is to keep as much flexibility as possible for not yet scheduled patients by filling as tightly as possible the end portion of the planning horizon first and gradually working towards the beginning of the week where most patients can be scheduled without the need for weekend beds. Of course, the order in which patients are included in the schedule reflects their potential contribution to the societal cost function in case they are not included in the schedule, i.e., higher cost patients will therefore be considered before lower cost ones.

The procedure works as follows. Let  $v_i$  be the maximal potential contribution of patient i to the objective function (1) if not scheduled, i.e.,  $v_i = (\Phi(b_f, d_i) + 1)\rho_i$ , where  $T = \{b_1, b_2, ..., b_f\}$  is the

Sorting the patients is  $O(|I|\log |I|)$  while the patient assignment complexity is O(|I|) since both the number of days t and the number k of OR time blocks assigned to a specialty j are limited by a constant value. The overall complexity of the greedy initialization is therefore  $O(|I|\log |I|)$ .

### 4.3. Algorithm components

#### 4.3.1. Basic search

The basic search (BS) consists in the selection of the best improvement among those that can be obtained by a complete exploration of the three patient-level neighborhoods described in Section 4.1: at each iteration  $\ell$ , we first search for the best improvement among the neighbors defined by p-swap(in, in)

moves and store this candidate solution as  $s_{\ell}$ ; then, we compute the best improvement reachable with p-swap(in,out) moves and, if it is better than the previous value,  $s_{\ell}$  is updated accordingly; and finally, these steps are repeated for p-add(out,in). Once the best candidate solution within the three neighborhoods has been identified, the procedure checks whether this new schedule improves the best solution found since the beginning of the procedure  $(s^*)$  and/or the best solution found since the start of the current phase of BS  $(s_{BS}^*)$ , and updates these stored values accordingly as well as the corresponding objective function values (cf. lines 5–11).

In order to prevent the search from cycling over already visited solutions. BS uses two tabu lists having fixed lengths  $\ell_1$  and  $\ell_2$ . respectively, and both implemented using tabu tags [46]. The first tabu list forbids a patient that has just been moved from being involved in any future move for the next  $\ell_1$  iterations while the second one forbids a patient that was just moved from an OR time block to be assigned back to the same OR block over the next  $\ell_2$ iterations. Obviously, it is required that  $\ell_1 < \ell_2$ . The rationale here is to prevent patient i that has recently been moved from moving again before the procedure has had a chance to adjust the schedule following that change. This type of tabu mechanism is particularly efficient in contexts where there is a high level of symmetry and where different sequences of moves may produce the same end result as is the case here (the reader is referred to [47,48] for a more detailed discussion). Finally, the classical aspiration mechanism is used to lift tabu restrictions whenever the forbidden move leads to a solution better than the best solution found so far in the current BS phase.

The basic search phase is continued until a kind of stagnation criterion is met, more precisely until the number of iterations without improving upon  $s_{BS}^*$  reaches a predetermined value NI.

#### 4.3.2. Intensification step

When the BS reaches the end of its current cycle, it means that the search is unable to improve the current best schedule  $s_{BS}^*$  even if at least NI patients are moved or added. We hence consider that the search has reached a sort of local minimum with respect to the patient level decisions. The algorithm will then consider moves that deal with the block assignment to specialty decisions in order to try to further improve this solution. This intensification step is done by initiating a simple local search based on the s-swap (in,in) neighborhood from  $s_{BS}^*$ . Once the local search stops (i.e., when no improving neighbors can be found), the solution at hand is compared to the best solution  $s^*$  and updates are done accordingly (cf. lines 13–15).

#### 4.3.3. Diversification step

In order to diversify the exploration of the solution space and thus improve the robustness of the overall solution procedure, we periodically restart the search from a new starting solution. This diversification step is performed after the end of a BS phase and the conclusion of the Intensification step that follows it.

The new solution from which to pursue the search is obtained by applying procedure p-drop(Solution) to the last solution visited during the preceding BS phase,  $s_{\ell-1}$ . This procedure removes, from each OR time block in the schedule, the patient having the longest operating time (cf. lines 18–21). The motivation here is to free a significant amount of time in each OR block in order to facilitate a rearrangement of the remaining patients among the now partially filled blocks and the insertion of new patients in the modified schedule afterwards. A simple local search based on the p-swap(in,in) and p-swap(in,out) neighborhoods only is then initiated from the partial schedule at hand. However, to avoid their immediate re-insertion in the solution, the

patients that were just removed are declared tabu and not considered for these swaps (cf. lines 22–26).

The justification for applying this diversification step from  $s_{\ell-1}$  and not to  $s_{BS}^*$  stems from the fact that  $s_{\ell-1}$  is already distant from  $s_{BS}^*$  by at least NI moves. Applying the diversification step from it should therefore result in a restarting solution that is more significantly different than the one that would have been obtained from  $s_{BS}^*$ . Furthermore, when performing successive diversification steps during the course of the overall search, the restarting solutions generated will tend to be more widely dispersed than if the diversification used  $s_{BS}^*$  since this schedule might very well stay unchanged over several BS phases or cycle between a limited number of local optima.

The overall procedure then returns to the full version of the BS with this new rearranged partial schedule unless the global termination criterion has been met (cf. lines 29–31).

In the following section we will refer to the two level metaheuristic described above (Algorithm 1) as  $\mathbb{A}_{ORPP}$ . A reduced version of  $\mathbb{A}_{ORPP}$ , denoted as  $\mathbb{A}_{SCAP}$ , can also be defined to adapt it to the surgical case assignment problem.  $\mathbb{A}_{SCAP}$  is obtained by modifying both the greedy initialization and the algorithm structure as follows. Since in the SCAP context, the master schedule is an input, i.e., the assignment of OR blocks to specialties is known and fixed, therefore the greedy initialization will only try to insert a patient in the first available OR block assigned to the corresponding specialty and will never need to assign OR blocks to specialties. With respect to the rest of the algorithm, the only difference is that the intensification phase no longer exists given the fact that the assignment of blocks to specialties is fixed.

#### 5. Computational results

In this section we report and analyze the computational results obtained when testing algorithms  $\mathbb{A}_{\text{ORPP}}$  and  $\mathbb{A}_{\text{SCAP}}.$  First, we describe the computational environment and the benchmark instances in Section 5.1. In Section 5.2 we briefly discuss some remarks regarding the objective function (1). The two-level approach, that is the idea of using the concept of local optimum and the use of s-swap(in,in) as intensification strategy is numerically tested and validated in Section 5.3 while Section 5.4 provides some insights about the characteristics that render the instances of this problem harder. Finally, Section 5.5 investigates the quality of the solutions with regard to the operating room management.

#### 5.1. Computational environment and tuning of the parameters

 $\mathbb{A}_{SCAP}$  and  $\mathbb{A}_{ORPP}$  were programmed in standard C++ and compiled with gcc 4.4.3. For both algorithms, all tests were performed on a 1.73 GHz Intel core i7 processor, with 4 GB of RAM running under Linux Ubuntu. Computational tests with Cplex were all done with the 12.1.0 release with the default configuration and were performed on an HP ProLiant DL585 G6 server with two 2.1 GHz AMD Opteron 8425HE processors and 16 GB of RAM. Even if comparing running times is not a crucial aspect of the present analysis, it should nevertheless be noted that our algorithms were run on a machine with slightly slower CPU than the one used for Cplex.

In order to generate realistic instances on which to test our approach, we used real data provided by the Department of General Surgery of the San Martino University Hospital, Genova, Italy. In particular, this database contains all the relevant information regarding a waiting list of 400 patients: for each patient i in this list, we know the date of referral  $d_i$ , the expected duration of the surgery  $p_i$ , the urgency coefficient  $\rho_i$ , and the expected LOS  $\mu_i$ .

From these information, we generated three different benchmark sets, each composed of eight instances but having a varying number of operating rooms |K|, length of OR block time  $s_{kt}$  and maximum number of available weekend stay beds  $\chi$ . All instances however have the same number of surgical specialties |J|=6 since they all were built with the same set of real surgical cases (belonging to those six specialties of the San Martino University Hospital) and are composed of the whole 400 patient waiting list. The characteristics of the benchmark sets are summarized in Table 1.

A preliminary phase of computational experiments was carried out in order to determine adequate values for the different parameters of  $\mathbb{A}_{ORPP}$ . Table 2 lists these values. The same parameter settings were used for all benchmark sets, no recalibration was performed when changing set. Note that these values were the ones that provided the best average computational results in terms of solution value and running time, though on some instances slightly different parameter settings did produce better individual performances. As for algorithm  $\mathbb{A}_{SCAP}$ , since it is a reduced version of  $\mathbb{A}_{ORPP}$ , it inherits the same parameter settings as those chosen for the complete method.

#### 5.2. Understanding the numerical behavior of the objective function

Clearly, objective function (1) introduced in Section 3 can be separated with respect to  $b_0$ , the date of the day just preceding the first day of the schedule, as follows:

$$\begin{split} z &= \sum_{i,k,t} (x_{ikt} \varPhi(b_t,d_i) \rho_i + (1-x_{ikt}) (\varPhi(b_5,d_i) + 1) \rho_i) \\ &= \sum_{i,k,t} x_{ikt} [\varPhi(b_t,b_0) \rho_i + \varPhi(b_0,d_i) \rho_i] \\ &+ \sum_{i,k,t} (1-x_{ikt}) [(\varPhi(b_5,b_0) + 1) \rho_i + \varPhi(b_0,d_i) \rho_i]. \end{split}$$

It is evident, from the above reformulation, that this expression comprises an invariant part, with respect to the decision to include a patient in the schedule or not, and a variable one. The constant component is denoted as

$$C = \sum_{i,k,t} (x_{ikt} \Phi(b_0, d_i) \rho_i + (1 - x_{ikt}) \Phi(b_0, d_i) \rho_i) = \sum_{i,k,t} \Phi(b_0, d_i) \rho_i;$$

**Table 1** Characteristics of the benchmark sets  $B_1$ – $B_3$ .

$B_1$					B <sub>2</sub>					В <sub>3</sub>				
Id	IJ	K	S <sub>kt</sub>	χ	Id	IJ	K	S <sub>kt</sub>	χ	Id	IJ١	K	S <sub>kt</sub>	χ
1	6	6	6	14	9	6	4	6	14	17	6	6	6	10
2	6	6	7	14	10	6	4	7	14	18	6	6	7	10
3	6	7	6	14	11	6	4	6	16	19	6	6	6	15
4	6	7	7	14	12	6	4	7	16	20	6	6	7	15
5	6	6	6	16	13	6	8	6	14	21	6	6	6	20
6	6	6	7	16	14	6	8	7	14	22	6	6	7	20
7	6	7	6	16	15	6	8	6	16	23	6	6	6	25
8	6	7	7	16	16	6	8	7	16	24	6	6	7	25

**Table 2** Parameter settings for  $\mathbb{A}_{ORPP}$  and  $\mathbb{A}_{SCAP}$ .

Parameter	Identifier	Value
Total number of iterations Number of iterations w/o improvement	N NI	20 000 40
Length of tabu list 1 Length of tabu list 2	$\ell_1$ $\ell_2$	32 38

while the remaining variable part is expressed as

$$V = \sum_{i,k,t} (x_{ikt} \Phi(b_t, b_0) \rho_i + (1 - x_{ikt}) (\Phi(b_5, b_0) + 1) \rho_i).$$

V represents the social costs resulting from the choices made for the current planning period while term C accounts for those due to past planning and scheduling decisions. It would be tempting to eliminate C from the formulation since it is a constant and the decisions taken by the algorithm for the current planning period will only affect V. However, both terms need to be considered in order to adequately take into account the waiting time portion of the global societal costs. Indeed, when considering a specific patient *i* for inclusion in the current schedule, his portion of term C will influence the decision to schedule him/her in the current planning period by enabling a patient having a relatively low priority but that has spent a long time waiting in the list (i.e., earlier referral date  $d_i$ ) to be scheduled ahead of another patient ithat has a higher priority but whose waiting time is shorter (i.e., smaller value of  $\Phi(b_0, d_i)$ ). It is through the changes in these terms when passing from one planning period to the next that the effective priority in which patients are included in the surgery schedule evolves (as well as with the reappraisal of the patients medical condition, of course). Both ways of defining the objective function are equivalent with respect to total cost, but keeping both terms induces a sort of equity with respect to the patients access

An illustration of this phenomenon is described in Table 3, where several patients belonging to the waiting list of the same specialty are considered. For each, we have computed their contribution to global societal cost as given in terms of the full objective function z and of V alone, setting the date of surgery to the last day of the current schedule  $(t=b_f)$  to compute both values. The patients were then ranked by decreasing values of z and V to reflect the order in which they would be considered for inclusion in the schedule (since one wants to eliminate from the list those that will contribute more in coming periods if left on it). The table reports the first 10 patients according to each criteria. As can be seen, the rankings obtained using z or V are quite different thus highlighting the importance of accounting for the patient's history in the waiting list as well as their medical priority (see patients 35-38).

From a numerical standpoint, C is generally one order of magnitude larger than V (e.g., in our benchmarks, C is equal to 139 537). This of course affects the value of relative gaps and therefore must be taken into account when using such measures to compare the quality of solutions produced by any method. Consequently, in order to provide more meaningful results and to allow the reader a more complete algorithm evaluation, we provide not only the usual gaps on Z but also those with respect to V.

**Table 3** Comparing individual patients' contribution to z and V (values computed setting  $b_f$ =355).

Rank	i	$d_i$	$ ho_i$	z	i	$d_i$	$\rho_i$	V
1	6	199	12	1872	4	338	45	270
2	7	226	12	1548	5	339	45	270
3	35	159	6	1176	3	344	45	270
4	8	258	12	1164	2	345	45	270
5	36	172	6	1098	1	347	45	270
6	37	193	6	972	6	199	12	72
7	9	276	12	948	7	226	12	72
8	38	202	6	918	8	258	12	72
9	10	290	12	780	9	276	12	72
10	4	338	45	765	10	290	12	72

Finally, note that the values of the worst solution, introduced in Section 3.1, can be easily computed and, for our benchmarks, are  $z^w = 158\,905$  and  $V^w = 19\,368$ .

#### 5.3. Validating the two level approach

Recall that the algorithm proposed here is based on a two level search strategy, one level focusing on the assignment of patients to OR time blocks and the other on the assignment of OR blocks to surgical specialties. Furthermore, it uses an intensification strategy – local search for the OR block assignment level – which takes as an input the best solution computed during the previous basic search (BS) phase. The rationale of this intensification strategy is based on the claim that the set of best solutions computed by BS can be seen as local optima when considering only the patient assignment level (given a master surgical schedule). In other words, such solutions are good approximations of the optimal assignment of patients. Here, we provide computational results providing some proof (albeit only numerically) of the validity of this claim and of the effectiveness of the proposed intensification strategy.

Note that when one considers only the patient assignment level, one is dealing with the SCAP. Our first test therefore consists in comparing the results of  $\mathbb{A}_{SCAP}$  with those obtained by using Cplex to solve model (1)–(6) using the MSS found by the procedure of Tanfani and Testi [33].

**Table 4** Comparison between Cplex (time limit 43 200 s) and  $\mathbb{A}_{SCAP}$  on benchmark  $B_1$ .

Id	z	33 766 153 895 0.08 33 307 153 394 0.06 33 343 153 469 0.08 22 854 152 992 0.09 33 761 153 829 0.04 33 301 153 433 0.09		V			Time (s)	
	Cplex	$\mathbb{A}_{SCAP}$	Gap (%)	Cplex	$\mathbb{A}_{SCAP}$	Gap (%)	Cplex	$\mathbb{A}_{SCAP}$
1	153 766	153 895	0.08	14 229	14 358	0.91	2063.68	27.16
2	153 307	153 394	0.06	13 770	13 857	0.63	43 200.01	29.05
3	153 343	153 469	0.08	13 806	13 932	0.91	34.56	37.33
4	152 854	152 992	0.09	13 317	13 455	1.04	197.02	46.05
5	153 761	153 829	0.04	14 224	14 292	0.48	2206.34	36.74
6	153 301	153 433	0.09	13 764	13 896	0.96	43 200.03	39.48
7	153 338	153 444	0.07	13 801	13 907	0.77	419.8	47.13
8	152 846	153 037	0.12	13 309	13 500	1.44	43 200.04	37.54
			0.08			0.89	16 815.19	37.56

For these tests, we consider the instances in  $B_1$ . We have set a time limit of 12 h of CPU (i.e., 43 200 s) for Cplex and  $\mathbb{A}_{SCAP}$  is run using the parameters reported in Table 2.

Table 4 reports the objective values of the best integer solutions found by Cplex and  $\mathbb{A}_{SCAP}$ , the relative gaps between them, considering either the z or V values and computed as  $(\mathbb{A}_{SCAP}\_Best-Cplex\_Best)/Cplex\_Best$ , as well as the overall running times. The last row corresponds to the averages of the corresponding columns. As can be seen, Cplex succeeds in proving optimality within the imposed time limit on only five out of the eight instances of  $B_1$ . For instances 2, 6 and 8, Cplex could not completely close the gap but the solutions returned are within 0.07%, 0.07%, and 0.03% of optimality, respectively.

On the other hand,  $\mathbb{A}_{SCAP}$  is able to find very good quality solutions with gaps relative to the Cplex solution of 0.89% on average with respect to the V values and of 1.44% in the worst case, all in very short times, 37.56 seconds on average, so roughly three orders of magnitude less than Cplex. These results clearly demonstrate the capability of  $\mathbb{A}_{SCAP}$  to compute very good solutions fast.

In Table 4, only the best local optimum found for each instance is reported of course. However,  $\mathbb{A}_{SCAP}$  generates a whole sequence of local optima, each one resulting from a BS execution. To illustrate the behavior of the search process, we have plotted in Fig. 1 the values of the best solutions found by the successive BS phases with respect to the iteration count for instance 5. The figure also plots the evolution of the overall best solution found during the search (i.e., solid line). The values reported along the *y*-axis are the values of the *V* component of the objective function. Note that the origin of the *y*-axis refers to the optimal solution value for instance 5 as computed by Cplex.

Fig. 1 shows that the local optima have an objective value that is usually quite close to the best value returned by the algorithm in the end: hence, BS is generally able to compute good solutions whenever a master schedule is given to it. Through detailed analysis of the collection of local optima found by the BS phases on this instance, we have computed that (1) the gap between the average objective value across all local optima and the best one found by  $\mathbb{A}_{SCAP}$  was 1.03%; (2) 51.28% of the local optima encountered have a gap lower or equal to this average gap; and (3) the worst of the local optima produced by the BS phases had a gap of 3.31%. These observations strengthen the previous

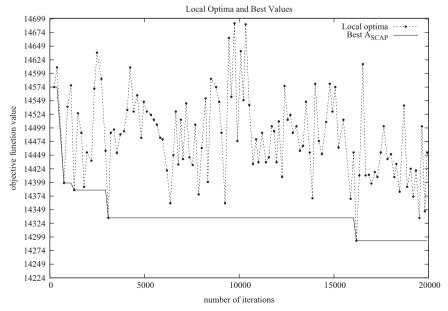


Fig. 1.  $A_{SCAP}$ : local optima and best solution (instance 5).

conclusion regarding the efficacy of  $\mathbb{A}_{\text{SCAP}}$  in computing very good solutions.

To strengthen this validation we now report in Table 5 the solution values found on the same benchmark  $B_1$  but considering now the full version of the ORPP (and not just the SCAP anymore). The table also reports for each instance the relative gaps observed between Cplex and  $\mathbb{A}_{\text{ORPP}}$  as well as the running times required by  $A_{ORPP}$  to find the best solution and its overall running time. Finally, the last row reports the average values of the corresponding columns. The first thing that should be observed when solving the ORPP version of the instances of  $B_1$  is that Cplex now fails to prove the optimality of any of the solutions it finds, reaching the 43 200 s time limit for every instance. The objective function values reported are therefore those of the best integer solution found by Cplex. The final optimality gaps corresponding to these solutions (listed under column Opt\_G) are quite small, ranging from 0.51% to 1.19% for an average of 0.82%. The time column Cplex has been omitted since it does not provide any information.

When analyzing the performance of  $\mathbb{A}_{\mathsf{ORPP}}$ , one can observe that the average computing time is almost the same as that of  $\mathbb{A}_{\mathsf{SCAP}}$ . Regarding the quality of the solutions found, again the analysis of the gaps between the best integer solution found by Cplex and the one found by  $\mathbb{A}_{\mathsf{ORPP}}$  clearly demonstrates the quality of the solution computed by the proposed algorithm, recording an impressive average gap of 0.1% with respect to z and of 1.1% with respect to the V component only.

Table 6 adds more details regarding the use of the two level strategy by providing the following information about benchmark  $B_1$ . The second column reports the phase of the algorithm during which the best solution was found (either the basic search BS or the intensification phase s-swap). Columns 3–6 report various measures of the improvement in solution quality as they relate to

**Table 5** Comparison between Cplex (best integer solution computed in 43 200 s) and  $\mathbb{A}_{ORPP}$  on benchmark  $B_1$ , times of  $\mathbb{A}_{ORPP}$  in cpu seconds.

Id	z			V				Time (	s)
	Cplex	$\mathbb{A}_{\mathrm{ORPP}}$	Gap (%)	Cplex	Opt_G (%)	$\mathbb{A}_{ORPP}$	Gap (%)	Best	Tot.
1	153 754	153 853	0.06	14 217	0.86	14 316	0.70	2.38	31.52
2	153 289	153 391	0.07	13 752	0.53	13 854	0.74	20.73	33.73
3	153 315	153 517	0.13	13 778	1.19	13 980	1.47	13.52	37.10
4	152 804	153 088	0.19	13 267	0.72	13 551	2.14	1.02	41.54
5	153 748	153 844	0.06	14 211	0.88	14 307	0.68	10.36	29.30
6	153 283	153 361	0.05	13 746	0.51	13 824	0.57	22.72	36.20
7	153 311	153 493	0.12	13 774	1.04	13 956	1.32	14.77	38.69
8	152 794	152 947	0.10	13 257	0.79	13 410	1.15	1.79	43.35
			0.10		0.82		1.10	10.91	36.43

**Table 6** Details about  $\mathbb{A}_{ORPP}$  execution on benchmark  $B_1$ .

Id	Best in	Improvem	ents on V	(%)		BS phases	s-swap iter
		s-swap*	s-swap	BS	V <sup>w</sup>		
1	s-swap	0.87	1.09	0.23	36.23	25	31
2	s-swap	0.71	1.47	0.19	40.84	129	95
3	s-swap	1.46	1.95	0.34	40.57	118	213
4	s-swap	1.48	1.48	0.46	45.99	124	151
5	s-swap	0.71	2.24	0.04	36.29	114	146
6	s-swap	0.90	1.32	0.28	40.90	127	109
7	s-swap	1.32	2.35	0.13	40.61	113	169
8	s-swap	2.15	2.15	1.39	46.10	119	152
		1.20	1.76	0.38	40.94	108.6	133.3

the different phases of the procedure, each time measured as a percentage of improvement and computed in a similar fashion as the gaps reported previously. More precisely, column 3 headed s-swap\* reports the improvement resulting from the application of s-swap when it finds the best solution (if it effectively is s-swap that finds it); column 4 reports the best improvement resulting from the application of any s-swap intensification phase during the whole search; column 5 reports the gap between the best local optimum returned by the different BS phases and the best solution found by the complete AORPP algorithm (thus measuring the contribution of the intensification phases over the whole search process): and column 6 reports the total improvement achieved when comparing with the worst solution  $V^{w}$  (cf. Section 5.2). Finally, the last two columns give the number of BS phases performed and the number of s-swap iterations done during the execution of the algorithm while the last row reports the average of the corresponding columns.

The results reported in Table 6 highlight the positive impact of the proposed intensification strategy. Indeed, the idea of using s-swap to perform a local search at OR block level in order to improve on solutions found after using only patient based neighborhoods is clearly justified by the fact that for every instance in  $B_1$ , the best solution was always found by an intensification phase (see column 2). In fact the presence of the s-swap intensification phase accounts for an additional improvement of 0.38%, on average, with respect to the best solutions obtained when using BS only (see column 5). Note also that in two cases out of eight (instances 4 and 8) the best solution found is reached when s-swap records its best improvement. The usefulness of this intensification phase is further justified by the improvements reported in columns 3 and 4, i.e., 1.20% on average when computing the best solution found, and 1.76% on average for the largest improvement generated by the different intensification phases over the overall search process.

Note that column 6, under the subheading  $V^w$ , gives the gaps between the value of the trivially bad solution  $V^w$  and the best solution found by Cplex. This measure gives an idea of the range of possible values of V over which the solution returned by  $\mathbb{A}_{\mathsf{ORPP}}$  could vary. The fact that the remaining gaps of the solutions obtained are extremely small illustrates that most of the possible improvement has already been achieved and that additional gains would probably be quite hard to get.

Finally, the benefits of the proposed approach are also highlighted by the comparison of the results reported in Tanfani and Testi [33] with those appearing in Table 5. In that paper, the instances tackled were significantly smaller than the ones studied here, with the larger ones having 200 patients and three ORs, but they were based on the same 400 patient database used here. The best solutions computed in that work, in the most favorable case, had an average gap on *z* equal to 0.52% (as opposed to 0.10% here) with average running times ranging between 30 and 37 s. Even if these results cannot be compared directly, there seems to be a significant improvement in solution quality between the two approaches both in terms of average gap and running times. This impression will be confirmed by the analyses that follow.

#### 5.4. Characterizing harder to solve instances

Following various discussions with OR managers working in different administrative contexts and given our own analysis of the problem, we decided to study the impact of the number of ORs and of the availability of weekend beds on the difficulty to solve ORPP instances since these two characteristics seemed to be crucial in several of the environments we knew. Benchmarks  $B_2$  and  $B_3$  were generated for this purpose.

Let us recall that the instances in  $B_2$  differ from those in  $B_1$  by the number of operating rooms available with |K| = 4 and 8 instead of |K| = 6 and 7. As for the instances in  $B_3$ , the number of weekend beds available changes from  $\chi \in \{14, 16\}$  to  $\chi \in \{10, 15, 20, 25\}$  while the number of operating rooms available is fixed to |K| = 6 (see Table 1).

Tables 7 and 8 are organized like Table 5. They provide for each instance in benchmarks  $B_2$  and  $B_3$  respectively, the objective function value of the best solutions found by Cplex and  $\mathbb{A}_{\mathsf{ORPP}}$  in terms of z and V values, as well as the relative gaps between them. The tables also report the time at which  $\mathbb{A}_{\mathsf{ORPP}}$  found the best solution and its total running time. As was the case with  $B_1$ , Cplex could not solve optimally any of these new instances within the 12 h time limit allotted. The solutions reported are therefore the best integer solutions found by Cplex and the final optimality gap associated with them is given under the heading Opt\_G. Finally, the bottom row reports the average of the corresponding columns.

Results for  $B_3$ , as reported in Table 8 show that the number of weekend beds available does not seem to significantly affect the hardness of the instances: the average gaps obtained here are smaller than those for  $B_1$  however running times are larger, but all in all the differences are rather limited and do not seem to indicate a significant change in difficulty.

With respect to  $B_2$ , the results in Table 7 are more interesting since they seem to show that the hardness of the instances increases somewhat as the number of operating rooms increases. Recall that instances 9–12 have four operating rooms while instances 13–16 have eight. The former have smaller gaps than their equivalents in  $B_1$ , with an average gap of 0.75% as opposed to 1.26%, while the latter have larger ones with an average gap of 1.82% as opposed to 0.93%. As for running times, one can observe a similar behavior, with smaller values of both the time to find the best solution and the total time for the first four instances of  $B_2$  when

**Table 7** Comparison between Cplex (best integer solution computed in 43 200 s) and  $\mathbb{A}_{ORPP}$  on benchmark  $B_2$ , times of  $\mathbb{A}_{ORPP}$  in cpu seconds.

Id	Z			V			Time (s)		
	Cplex	$\mathbb{A}_{ORPP}$	Gap (%)	Cplex	Opt_G (%)	$\mathbb{A}_{ORPP}$	Gap (%)	Best	Tot.
9	154 774	154 879	0.07	15 237	0.61	15 342	0.69	4.06	24.16
10	154 399	154 555	0.10	14 862	0.20	15 018	1.05	4.95	24.65
11	154 774	154 867	0.06	15 237	0.70	15 330	0.61	15.9	28.77
12	154 399	154 495	0.06	14 862	0.11	14 958	0.65	11.9	31.16
13	152 906	153 154	0.16	13 369	1.24	13 617	1.86	8.25	47.63
14	152 369	152 581	0.14	12 832	0.92	13 044	1.65	22.61	52.1
15	152 900	153 151	0.16	13 363	1.27	13 614	1.88	24.67	49.84
16	152 359	152 602	0.16	12 822	0.86	13 065	1.90	39.78	52.79
			0.11		0.74		1.28	16.52	38.89

**Table 8** Comparison between Cplex (best integer solution computed in 43 200 s) and  $\mathbb{A}_{ORPP}$  on benchmark  $B_3$ , times of  $\mathbb{A}_{ORPP}$  in cpu seconds.

17 18 19 20 21 22 23	Z			V		Time (s)			
	Cplex	$\mathbb{A}_{\mathrm{ORPP}}$	Gap (%)	Cplex	Opt_G (%)	$\mathbb{A}_{\mathrm{ORPP}}$	Gap (%)	Best	Tot.
17	153 778	153 853	0.05	14 241	0.94	14 316	0.53	28.06	38.81
18	153 305	153 430	0.08	13 768	0.57	13 893	0.91	38.51	43.63
19	153 752	153 854	0.07	14 215	0.87	14 317	0.72	24.23	36.09
20	153 287	153 391	0.07	13 750	0.57	13 854	0.76	45.79	47.30
21	153 742	153 874	0.09	14 205	0.81	14 337	0.93	2.98	49.21
22	153 277	153 364	0.06	13 740	0.58	13 827	0.63	17.15	48.45
23	153 742	153 827	0.06	14 205	0.72	14 290	0.60	23.28	48.11
24	153 271	153 325	0.04	13 734	0.30	13 788	0.39	10.28	53.64
			0.06		0.67		0.68	23.79	45.66

**Table 9** Details about  $\mathbb{A}_{ORPP}$  execution on benchmarks  $B_2$  and  $B_3$ .

Id	Best in	Improvements	on V		Id	Best in	Improvements	s on V	
		s-swap*	s-swap	BS			s-swap*	s-swap	BS
9	s-swap	1.69%	2.20%	0.65%	17	BS	_	2.25%	0.00%
10	s-swap	0.75%	0.99%	0.14%	18	s-swap	0.90%	1.50%	0.13%
11	s-swap	1.54%	2.51%	0.76%	19	s-swap	0.89%	1.88%	0.08%
12	s-swap	0.53%	1.57%	0.36%	20	s-swap	0.90%	2.03%	0.19%
13	s-swap	0.26%	1.71%	0.04%	21	s-swap	0.79%	1.74%	0.38%
14	BS	_	0.91%	0.00%	22	s-swap	0.69%	1.26%	0.09%
15	s-swap	1.64%	1.64%	0.09%	23	s-swap	0.78%	2.24%	0.09%
16	BS	_	1.35%	0.00%	24	s-swap	0.73%	1.56%	0.11%
		1.07%	1.61%	0.34%			0.81%	1.81%	0.15%

compared to the corresponding ones in  $B_1$  (i.e., averages of 9.20 and 27.19 seconds, respectively, compared to 9.41 and 35.97) and longer times in both cases for the second group of four instances (i.e., averages of 23.83 seconds for time to best solution and 50.59 seconds, total running time compared to 12.41 and 36.89, respectively). Although the increase in difficulty as the number of ORs grows seems clear from these results, the performance of  $\mathbb{A}_{\text{ORPP}}$  does not seem to be jeopardized by it and remains very convincing over all instances solved.

Finally, Table 9 provides additional details about the usefulness of the s-swap intensification phase for both benchmarks  $B_2$  and  $B_3$ . For each of them, we list the following: the instance "Id" number; the phase of the algorithm during which the best solution was found; the improvement resulting from the application of s-swap when it finds the best solution under heading s-swap\*; and the best improvement resulting from the application of any s-swap intensification phase during the whole search under heading s-swap.

As can be seen from this table, in 13 out of 16 cases, the best solution is found through the use of the s-swap intensification phase. As was the case for benchmark  $B_1$ , the improvement produced by the intensification phases is significant and confirms the positive impact of using the local search at the OR block level as intensification strategy as was previously discussed.

#### 5.5. Operating room management considerations

In the following, we analyze the solutions produced by  $\mathbb{A}_{\mathsf{ORPP}}$  from an operating room management perspective by considering the total number of patients planned for surgery according to the schedules produced, the average utilization rate of the operating rooms resulting from those schedules, and the number of post surgery beds required over the planning week.

We first report in Table 10, for each instance over the three benchmarks, the number of surgery patients scheduled and the average OR utilization rates. As can be seen from the table, the schedules produced by  $\mathbb{A}_{ORPP}$  exhibit very reasonable utilization rates being always higher than 90%, apart from instance 16 which is just barely under that level at 89.82%. In fact, for 17 instances out of the 24 solved, the utilization rate is higher than 95% with a 100% for instance 11, which shows that the schedules produced are using efficiently the surgical capacity with respect to the available surgery time. This is confirmed by the average values for each benchmark which stand at approximately 95% for  $B_1$  and  $B_2$ , and just over 98% for  $B_3$ . Note however, that the utilization rate is somewhat lower for the instances that have the largest number of operating rooms available (i.e., instances 13–16).

The number of scheduled patients during the planning week represents approximately 25% of the patients on the waiting list. When concentrating on the instances in  $B_1$  and  $B_2$ , one can see that

**Table 10** Number of patients operated and utilization rate, benchmarks  $B_1$ – $B_3$ .

B <sub>1</sub>			B <sub>2</sub>				B <sub>3</sub>			
Id	Patients	% Util.	Id	Patients	% Util.	Id	Patients	% Util.		
1	83	97.22	9	57	97.08	17	85	99.72		
2	92	97.38	10	66	97.86	18	92	96.90		
3	89	92.86	11	58	100.00	19	83	98.61		
4	101	93.27	12	66	98.93	20	92	98.57		
5	83	96.94	13	101	91.88	21	81	98.06		
6	94	98.81	14	110	90.36	22	93	98.10		
7	92	95.00	15	99	92.08	23	82	97.50		
8	101	93.67	16	108	89.82	24	92	98.10		
	91.88	95.64		83.13	94.75		87.50	98.19		

the number of patients is fairly proportional to the number of operating rooms |K| available and the length of OR blocks  $s_{kt}$ . Indeed, recalling that odd numbered instances in all three benchmarks correspond to OR block durations of  $s_{kt} = 6 \text{ h}$  while even numbered ones have  $s_{kt} = 7$  h, one can clearly see that the former present approximately 1/7 less patients than the latter. Likewise, when only four ORs are available (i.e., instances 9-12 of  $B_2$ ) the number of patients is almost cut in half when compared to the equivalent instances having 8 ORs (i.e., instances 13-16). Recalling that benchmark  $B_3$  is characterized by an increasing number of stay beds available during the weekend  $\chi \in \{10, 15, 20, 25\}$  with each consecutive pair of instances taking these values in order (see Table 1) and considering the previous remark, the results of Table 10 show that the number of scheduled patients is almost the same even when the number of weekend stay beds increases. Indeed, for the odd numbered instances this value stays between 81 and 85 patients whatever the value of  $\chi$ , while for the even numbered instances it stays between 92 and 93 patients. This seems to indicate that, at least in the specific context of our partner hospital, the bottleneck of the admission process for surgery resides with the surgery time availability (in terms of the number of operating rooms available and OR block duration) and not really with the number of weekend beds available.

We evaluated the maximum overtime required resulting from the solution obtained through a Monte Carlo simulation over a set of 300 000 scenarios for each instance in  $B_1$ . These computational results showed that the maximum overtime required was 22.05 min over all scenarios of all instances. In our setting the minimum duration of a surgery is 90 min. Considering the case in which overtime is not available then the best strategy would be to postpone the shortest surgery which would result in an utilization rate of 82.16% for the specific overtime value reported here above. This is in line with the results presented in the literature (see, e.g., [49]). Similar results are obtained for benchmark  $B_2$  and  $B_3$ .

In Table 11, the impact of increasing the number of weekend stay beds is analyzed in more detail for the instances in  $B_3$ . We report the number of beds required by the surgery schedule for each day of the planning horizon including the weekend (columns 3–9) with the bottom row showing the average of the corresponding column. One can observe that weekend stay beds have a high level of utilization even when their number is increased. Indeed, for the first day of the weekend (i.e., day 6), in every instance the full quantity of weekend beds available is used, except for instance 24 in which one of the 25 beds available is not. Even for the second day of the weekend, the average utilization remains very high with 12.8 days with respect to a maximum possible value of 17.5. This shows that the algorithm really does exploit the weekend stay bed availability when selecting the patients to be operated on in order to try to further minimize the objective function.

**Table 11** Number of occupied beds for each day of the planning horizon and the weekend, benchmark  $B_3$ .

Id	Weekend stay beds availability	Plann	ing hori	zon			Weekend	
	beds availability	1	2	3	4	5	6	7
17	10	17	28	38	42	42	10	8
18	10	19	33	38	44	47	10	5
19	15	18	29	37	42	42	15	11
20	15	18	30	40	50	44	15	12
21	20	18	27	35	40	36	20	15
22	20	19	30	41	47	51	20	13
23	25	17	28	36	32	40	25	20
24	25	18	32	40	47	48	24	18
		18.0	29.7	38.1	43.0	43.8	17.4	12.8

Finally, one can also observe that the bed utilization over the days of the week resulting from the surgery schedules produced by  $\mathbb{A}_{\mathsf{ORPP}}$  does not seem balanced: the average utilization increases as the week proceeds. However, no strong conclusion should be drawn from this since the schedules are built for one week planning horizons and therefore, in the context of a rolling horizon planning approach, the patients that need to stay over the weekend after their surgery will likely increase the number of beds required at the beginning of the next week. Whether this would result in a relatively balanced usage of beds over the days of the week remains to be seen. However, even if this aspect of the problem was not considered in this study, we want to stress that the topic of bed leveling and, more generally of workload balancing, is a very challenging aspect of operating room management (see, e.g., [13]).

#### 6. Conclusion

In this paper we have presented a two level metaheuristic algorithm that solves the joint master surgical schedule and advance scheduling problem taking into account many resource and operative constraints while minimizing the total social cost of the resulting surgery schedule.

The proposed solution approach exploits the inherent hierarchy between the two decision levels present within the problem, i.e., the assignment of OR time blocks to surgical specialties and the assignment of patients to OR time blocks. Following this hierarchical approach, 0–1 linear programming models were introduced and exploited in order to prove that the problem is NP-hard.

The algorithm was numerically tested and validated using real data collected at the Department of General Surgery of a public hospital located in Genova, Italy. Results show that the proposed method exhibits very good performances both in terms of solution quality and computational times. The intensification strategy included in the algorithm, which is based on a local search at the OR block level, is an essential ingredient of the overall method since it was shown to contribute directly to the identification of the best solution in 21 out of the 24 instances solved. Furthermore, the proposed algorithm records an impressive average gap over the three sets of benchmark instances tested, ranging from 0.06% to 0.11%. The average gap computed on the variable component of the objective function only is likewise very impressive ranging from 0.68% to 1.28% over the three benchmark sets. Finally, from an OR management point of view, the schedules produced by the proposed algorithm exhibit very good qualities in terms of number of patients scheduled for surgery, operating room utilization rates and number of stay beds used during the weekend.

Future research avenues could consider the evaluation of different objective functions in order to directly include hospital costs. Another avenue could be to include considerations regarding the balancing of post surgery bed utilization. Finally, extensions of the modeling and solution approaches could be explored in order to deal with the uncertainty of surgery durations, for instance by including the sequencing of patients within OR time blocks, and that of patients' LOS.

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