



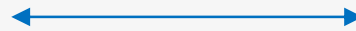
# *British Airways* *Sentiment Analysis*

Marco Stefano Burgio



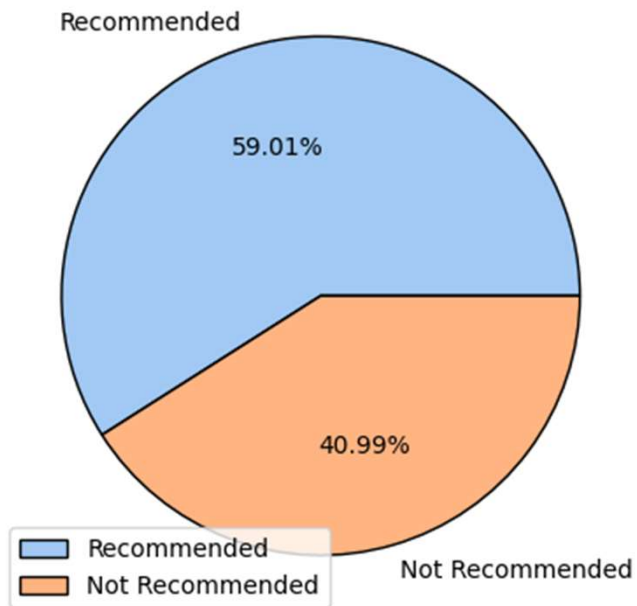
# REVIEWS ANALYSIS

RECOMMENDATION OF THE  
COMPANY BY CUSTOMERS



CUSTOMER SENTIMENT BASED ON  
THEIR REVIEWS

Distribution of Customers Satisfaction



Reviews Analysis

