

A. General services

A1. General services – all accounts					
Item	Charge				
	Personal Customer	Personal Integrated Account	HSBC One	HSBC Premier	HSBC Jade
Cashier's order					
• Issue /repurchase a cashier's order (This charge will be waived if the repurchase of cashier's order follows the cheque clearing process)	HK\$75		HK\$60	HK\$40	Waived
• Loss of a cashier's order	HK\$60 plus HK\$331 collected on behalf of Hong Kong Interbank Clearing Limited on circulars issued		HK\$60 plus HK\$331 collected on behalf of Hong Kong Interbank Clearing Limited on circulars issued		
• Additional fee for handling instructions not using Bank's standard form (where accepted by the Bank)	HK\$150		HK\$150		
Coins changing/withdrawal/exchange to notes					
Each bag of coins	HK\$2		HK\$2	HK\$1	Waived
Coins paid-in (must be pre-sorted, per customer per day)					
• Below 500 coins	Waived		Waived		
• 500 coins or more	2% of the full amount paid-in (minimum HK\$50)		2% of the full amount paid-in (minimum HK\$50)	1% of the full amount paid-in (minimum HK\$25)	Waived
Bulk cash deposit - Hong Kong dollar notes (per customer per day)					
• Up to 200 pieces of notes	Waived		Waived		
• Over 200 pieces of notes	0.25% of the full amount deposited (minimum HK\$50)		0.25% of the full amount deposited (minimum HK\$50)		
Bulk cheque deposit (per customer per day)					
• Up to 30 cheques	Waived		Waived		
• Over 30 cheques	HK\$1 per additional cheque ²		HK\$1 per additional cheque ²		
Renminbi notes deposits/withdrawals	Waived		Waived		
Foreign currency notes deposits/withdrawals	Waived		Waived		
Gift cheque (per cheque)					
Via HSBC branches ¹	HK\$10		HK\$8	Waived	
Paper statement²					
To receive paper statements	HK\$60 per customer p.a		HK\$60 per customer p.a.		
Safe deposit boxes					
Annual rental and other charges	1. Please refer to appropriate branch 2. Customer has to set up autopay from his/her HSBC account for the annual safe deposit box rental fee.		1. Please refer to appropriate branch 2. Customer has to set up autopay from his/her HSBC Jade, HSBC Premier or HSBC One account for the annual safe deposit box rental fee.		

¹ Waived for Senior citizens aged 65 and above / Senior Citizen Card holders

² Waived if the cheques are deposited through cheque deposit machines or other non branch counter channels.

³ Effective 1 January 2023, this standard charge applies to Personal Banking HK Dollar Current, SuperEase, HSBC Jade, HSBC Premier, HSBC One, Personal Integrated Account, University Student Account, Cash Card, Renminbi Savings, HK Dollar Statement Savings, CombiNations Statement Savings, Foreign Currency Current or any Credit Card account if account holders receive any paper statement in a full calendar year. The following group of customers will be exempt from the annual fee: aged below 18 or 65 and above, recipients of Government's Comprehensive Social Security Allowance, recipients of Government's Disability Allowance and the physically disabled or visually impaired.