

## A. General services

A1. General services – all accounts							
Item	Personal Customer		Personal Integrated Account		Charge		
					HSBC One	HSBC Premier	HSBC Jade
<b>Cashier's order</b> <ul style="list-style-type: none"><li>• Issue/repurchase a cashier's order. (This charge will be waived if the repurchase of cashier's order follows the cheque clearing process)</li><li>• Loss of a cashier's order</li><li>• Additional fee for handling instructions not using Bank's standard form (where accepted by the Bank)</li></ul>		HK\$75			HK\$60	HK\$40	Waived
<b>Coins changing/withdrawal/change to notes</b> Each bag of coins		HK\$150			HK\$60 plus HK\$331 collected on behalf of Hong Kong Interbank Clearing Limited on circulars issued	HK\$150	
<b>Coins paid-in (must be pre-sorted, per customer per day)</b> <ul style="list-style-type: none"><li>• Below 500 coins</li><li>• 500 coins or more</li></ul>		Waived			2% of the full amount paid-in (minimum HK\$50)	1% of the full amount paid-in (minimum HK\$25)	Waived
<b>Bulk cash deposit - Hong Kong dollar notes (per customer per day)</b> <ul style="list-style-type: none"><li>• Up to 200 pieces of notes</li><li>• Over 200 pieces of notes</li></ul>		Waived			0.25% of the full amount deposited (minimum HK\$50)	0.25% of the full amount deposited (minimum HK\$50)	Waived
<b>Bulk cheque deposit (per customer per day)</b> <ul style="list-style-type: none"><li>• Up to 30 cheques</li><li>• Over 30 cheques</li></ul>		Waived			HK\$1 per additional cheque <sup>2</sup>	HK\$1 per additional cheque <sup>2</sup>	Waived
<b>Renminbi notes deposits/withdrawals</b> <b>Foreign currency notes deposits/withdrawals</b> <b>Gift cheque (per cheque)</b> <small>(Via HSBC branches<sup>1</sup>)</small>		Waived			Waived	Waived	Waived
<b>Paper statement<sup>3</sup></b> <small>To receive paper statements</small>		HK\$10			HK\$8		Waived
<b>Safe deposit boxes</b> <small>Annual rental and other charges</small>		HK\$60 per customer p.a.				HK\$60 per customer p.a.	
		1. Please refer to appropriate branch		1. Please refer to appropriate branch			
		2. Customer has to set up autopoly from his/her HSBC account for the annual safe deposit box rental fee.		2. Customer has to set up autopoly from his/her HSBC account for the annual safe deposit box rental fee.			

<sup>1</sup> Waived for Renminbi (RMB) and other foreign currencies (USD, EUR, GBP, HKD, JPY, KRW, SGD, THB, TWD, etc.)

<sup>2</sup> Waived if the deposit is deposited through cheque deposit machine or other non branch on-line channels.

<sup>3</sup> Effective 1 January 2023, the standard charge applies to Personal Banking HK Dollar Current, Super Elite, HSBC Jade, HSBC Premier, HSBC One, Personal Integrated Account, University Student Account, Cash Card, Terminals Savings, HK Dollar Statement Savings, Commissions Statement Savings, Foreign Currency Current or any Credit Card account if account holder receive any paper statement in a full calendar year. The following group of customers will be exempt from the annual fee (regardless of the age of the account holder) or the physically disabled or visually impaired.