- 1. Drivers lead came back to you and asked you for the average score for each driver and wants to know in which city that driver signed up.
- 2. Call center manager didn't catch the name of complaining client he just recalls that his name starts with Nic and family name has Sal in it and asked for your help.
- 3. Drivers lead wants to get a list of drivers who cancel their trips the most except for Alexa who explained why he cancelled.
- 4. Customer Engagement manager wants to get client list who did not rate 2 or more of their trips to contact them personally and asked for their joining date.
- 5. Customer service manager wants to know the customers who rated their drive 2 or more times negatively (1/2) and how long they have been uber users
- 6. City Expansion manager wants to know the number of rides in each city.
- 7. Create a new table for banned driver accounts and their minimum, maximum, average client ratings as well as total number of trips in 2022.

- Technical manager wants to add an offset value for the application ETA he asked you to for each city the difference between ETA and actual ETA to consider it for his experiment (note: if city has no trips it should be also visible).
- Client Engagement Manager noticed that some of the cancelled trips have fake ratings and asked you to replace these ratings to become empty to avoid false scores for customers and drivers.
- Operations data analyst asked you to create a table with combination of drivers and clients as he wants to see the number of trips each driver made for each client he also highlighted that if they have never been in a trip together to keep it zero.
- 11. Customer Engagement manager wants to know on average how many trips do customers make a month (tip: you can search about sub-queries or you can create intermediate table then use it for the final query).
- 12. Driver lead asked you to calculate the completion rate for each driver from total requested trips.