Team project report - Airline Reservation System Database

Section 1 - Project Description

The Airline Reservation System Database is a fictitious database that models the operations of a modern airline reservation system for the purpose of managing the reservation process more efficiently. The database system includes entities including, airline brands, airports, flights, passenger, booking, seats, tickets, luggage, plane, and crew members. By keeping track of multiple aspects of the reservation process, we can manage the data flow of how the customer registers for flight and the resources being used respectively. The advantages that the database system provides are managing the customer reservation effectively, assembling the information related to each reservation seamlessly, and avoiding any potential disruption of overlapped seats or flights not in operation. Other process contexts that could benefit the similar data model of the reservation system database are any processes related to booking reservations which include hotel bookings, cinema tickets reservations, and restaurant appointments.

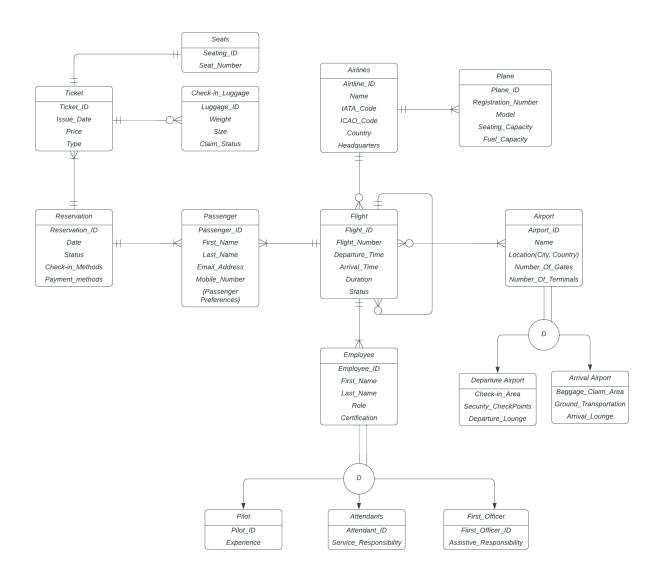
Section 2: Business Rules

- 1. A customer can make a reservation for multiple passengers
- 2. Each flight ticket can only have information on its respective seat and check-in luggage.
- 3. The reservation made has to have at least one passenger
- 4. There are two types of airports for a given flight, including departure and arrival
- 5. A flight can be associated with only one departure airport and one arrival airport at a given time.
- 6. Each flight is under only one airline brand
- 7. An airline can have none or many flights at a given time depending on the customer's needs.
- 8. An airline can have multiple planes as resources and keep track of the usability of each plane type.
- 9. A flight has its own crew members and each employee is only assigned to a specific flight at a given time
- 10. The crew members have to include at least one pilot, one first officer, and a number of flight attendants that is based on the number of passengers on the flight with each having its own respective ID for the purpose of tracking performance.

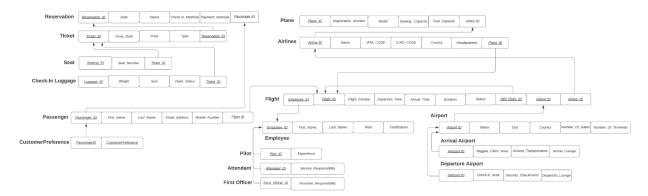
11. Passenger Preferences (Multivalued), the passenger can decide if he/she wants aisle seat, window seat, middle seat, emergency aisle, or wheelchair assistance.

Section 3: Entities Description

- 1. **Airline:** Captures information about the airline companies, including their name, unique ID. IATA code, ICAO code, country of origin, and headquarters location.
- 2. **Airport:** Represents airports with attributes like name, unique ID, location (city and country), number of gates, and number of terminals.
- 3. **Flight:** Records detailed flight information like Flight ID, flight number, departure time, arrival time, flight duration, and status (scheduled, delayed, arrived, canceled)
- 4. **Passenger:** Capturees personal information of passengers including unique ID, first name, last name, date of birth, email address, and mobile number.
- 5. **Reservation:** Stores reservation details like reservation ID, reservation date, status (confirmed, pending, or canceled), check-in methods, and payment methods.
- 6. **Seat:** Represents individual seats with attributes like seat ID, seat number, and also what class of seat it is (First class, business, or coach)
- 7. **Ticket:** Records ticket information such as ticket ID, ticket number, issue date, ticket price, and type (electronic or paper)
- 8. **Luggage:** captures luggage details including luggage ID, luggage type (checked, carry-on, special item), weight, size, and claim status
- 9. **Plane:** describes the aircraft used for flights with attributes like plane ID, registration number, model, seating capacity, and fuel capacity.
- 10. **Employee:** Represents employees working for the airline, with attributes like employee ID, first name, last name, role, and certifications(Flight license certification, CPR certification, Flight-attendant training license)



Section 4: Logical DB Design



```
Section 5: Database Implementation – DDL & DML
CREATE TABLE Airlines (
Airline ID INT NOT NULL,
Name VARCHAR(100) NOT NULL,
IATA CODE VARCHAR(3),
ICAO CODE VARCHAR(4) NOT NULL,
Country VARCHAR(100) NOT NULL,
Headquarters VARCHAR(100) DEFAULT 'Unknown',
Flight ID INT,
CONSTRAINT PK Airlines PRIMARY KEY (Airline ID)
CONSTRAINT FK FliAirID FOREIGN KEY (Flight ID) REFERENCES Flight(Flight ID)
);
CREATE TABLE Plane (
Plane ID INT NOT NULL,
Registration Number INT NOT NULL,
Model VARCHAR(50) DEFAULT 'Unknown',
Seating Capacity INT NOT NULL,
Fuel Capacity INT NOT NULL,
Airline ID INT,
CONSTRAINT PK Plane PRIMARY KEY (Plane ID),
CONSTRAINT FK PlaAirID FOREIGN KEY (Airline ID) REFERENCES
Airlines(Airline ID)
);
CREATE TABLE Airport (
Airport ID INT PRIMARY KEY,
Name VARCHAR(100) NOT NULL,
City VARCHAR(100) NOT NULL,
Country VARCHAR(100) DEFAULT 'Unknown',
Number Of Gates INT NOT NULL,
Number Of Terminals INT NOT NULL,
AAirport ID INT,
DAirport ID INT,
CONSTRAINT FK AAAirID FOREIGN KEY (AAirport ID) REFERENCES
ArrivalAirport(AAirport ID)
CONSTRAINT FK DAAirID FOREIGN KEY (DAirport ID) REFERENCES
DepartureAirport(DAirport ID)
);
CREATE TABLE ArrivalAirport(
AAirport ID INT PRIMARY KEY,
Bagge Claim Area VARCHAR(100),
```

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Ground Transportation VARCHAR(50) DEFAULT 'Unknown',
Arrival Lounge boolean NOT NULL -- True: included/False: Not included
);
CREATE TABLE DepartureAirport(
DAirport ID INT PRIMARY KEY,
CheckIn Area VARCHAR(100) DEFAULT 'Unknown',
Security CheckPoints VARCHAR(100) NOT NULL,
Departure Lounge boolean
CREATE TABLE Employee(
Employee ID INT NOT NULL,
First Name VARCHAR(50) NOT NULL,
Last Name VARCHAR(50) NOT NULL,
Role VARCHAR(50) DEFAULT 'Unknown',
Certification VARCHAR(100) NOT NULL,
Pilot ID INT,
Attendant ID INT,
FirstOfficer ID INT,
CONSTRAINT PK Employee PRIMARY KEY (Employee ID)
CONSTRAINT FK PE FOREIGN KEY (Pilot ID) REFERENCES E Pilot(Pilot ID)
CONSTRAINT FK AE FOREIGN KEY (Attendant ID) REFERENCES
E Attendant(Attendant ID)
CONSTRAINT FK FOE FOREIGN KEY (FirstOfficer ID) REFERENCES
E FirstOfficer(FirstOfficer ID)
);
CREATE TABLE E Pilot(
Pilot ID INT NOT NULL,
Experience INT,
CONSTRAINT PK E Pilot PRIMARY KEY (Pilot ID)
CREATE TABLE E Attendant(
Attendant ID INT NOT NULL,
Service Responsibility varchar(50),
CONSTRAINT PK E Attendant PRIMARY KEY (Attendant ID)
);
CREATE TABLE E FirstOfficer (
FirstOfficer ID INT NOT NULL,
Assistive Responsibility varchar(50),
CONSTRAINT PK E FirstOfficer PRIMARY KEY (FirstOfficer ID)
);
```

```
CREATE TABLE Flight (
Flight ID INT NOT NULL,
Flight Number INT NOT NULL,
Departure Time TIME NOT NULL,
Arrival Time TIME NOT NULL,
Duration NUMERIC(10, 2) NOT NULL,
Status VARCHAR(50) DEFAULT 'Unknown',
Ref Flight ID INT,
Airport ID INT NOT NULL,
Airline ID INT NOT NULL,
Employee ID INT NOT NULL,
CONSTRAINT PK Flight PRIMARY KEY (Flight ID),
CONSTRAINT FK FliRefFli FOREIGN KEY (Ref Flight ID) REFERENCES
Flight(Flight ID),
CONSTRAINT FK FliAirport FOREIGN KEY (Airport ID) REFERENCES
Airport(Airport ID),
CONSTRAINT FK FliAirline FOREIGN KEY (Airline ID) REFERENCES
Airlines(Airline ID),
CONSTRAINT FK FliEmp FOREIGN KEY (Employee ID) REFERENCES
Employee(Employee ID)
);
CREATE TABLE Passenger (
Passenger ID INTEGER NOT NULL,
First Name VARCHAR(50) NOT NULL,
Last Name VARCHAR(50) NOT NULL,
Email Address VARCHAR(100) DEFAULT 'Unknown',
Mobile Number VARCHAR(20) NOT NULL,
Flight ID INT,
CONSTRAINT PK Passenger PRIMARY KEY (Passenger ID),
CONSTRAINT FK PassFli FOREIGN KEY (Flight ID) REFERENCES Flight(Flight ID)
);
CREATE TABLE CustomerPreference(
Customer Preference VARCHAR(50) NOT NULL,
Passenger ID INT NOT NULL,
PRIMARY KEY (Customer Preference, Passenger ID)
);
CREATE TABLE Reservation (
Reservation ID INT NOT NULL,
Date DATE NOT NULL,
Status VARCHAR(20) DEFAULT 'Unknown',
```

```
Check in Methods VARCHAR(100) NOT NULL,
Payment methods VARCHAR(100) NOT NULL,
Passenger ID INT,
CONSTRAINT PK Reservation PRIMARY KEY (Reservation ID),
CONSTRAINT FK ResPas FOREIGN KEY (Passenger ID) REFERENCES
Passenger(Passenger ID)
);
CREATE TABLE Ticket (
Ticket ID INT NOT NULL,
Issue Date DATE NOT NULL,
Price DECIMAL(10, 2) NOT NULL DEFAULT 0,
Type VARCHAR(50) NOT NULL,
Reservation ID INT,
CONSTRAINT PK Ticket PRIMARY KEY (Ticket ID),
CONSTRAINT FK TicRes FOREIGN KEY (Reservation ID) REFERENCES
Reservation(Reservation ID)
);
CREATE TABLE Seat(
Seating ID INT NOT NULL,
Seat Number INT DEFAULT 0,
Ticket ID INT,
CONSTRAINT PK Seat PRIMARY KEY (Seating ID),
CONSTRAINT FK SeaT Ticket FOREIGN KEY (Ticket ID) REFERENCES
Ticket(Ticket ID)
);
CREATE TABLE Check In Luggage (
Luggage ID INT NOT NULL,
Weight DECIMAL(10, 2) NOT NULL,
Size VARCHAR(20) NOT NULL,
Claim Status VARCHAR(20) DEFAULT 'Unknown',
Ticket ID INT,
CONSTRAINT PK Check In Luggage PRIMARY KEY (Luggage ID),
CONSTRAINT FK CilTic FOREIGN KEY (Ticket ID) REFERENCES Ticket(Ticket ID)
Section 5.1: INSERTION
INSERT INTO Airlines (Airline ID, Name, IATA CODE, ICAO CODE, Country,
Headquarters)
VALUES
(1, 'EVA Air', 'BR', 'EVA', 'Taiwan', 'Taipei'),
```

- (2, 'Japan Airlines', 'JL', 'JAL', 'Japan', 'Tokyo'),
- (3, 'China Airlines', 'CI', 'CAL', 'Taiwan', 'Taipei'),
- (4, 'American Airlines', 'AA', 'AAL', 'United States', 'Fort Worth, Texas'),
- (5, 'United Airlines', 'UA', 'UAL', 'United States', 'Chicago, Illinois'),
- (6, 'Delta Air Lines', 'DL', 'DAL', 'United States', 'Atlanta, Georgia'),
- (7, 'Air Canada', 'AC', 'ACA', 'Canada', 'Montreal, Quebec'),
- (8, 'IndiGo', '6E', 'IGO', 'India', 'Gurugram'),
- (9, 'Korean Air', 'KE', 'KAL', 'South Korea', 'Seoul'),
- (10, 'Singapore Airlines', 'SQ', 'SIA', 'Singapore', 'Singapore');

INSERT INTO Flight(Flight_ID, Flight_Number, Departure_Time, Arrival_Time, Duration, Status, Ref_Flight_ID, Airport_ID, Airline_ID, Employee_ID)

VALUES

- (1, 'BR001', '08:00:00', '10:00:00', 2, 'On Time', NULL, 101, 1,1),
- (2, 'JL002', '09:00:00', '12:30:00', 3.5, 'Delayed', NULL, 102, 2,2),
- (3, 'CI003', '10:00:00', '14:00:00', 4, 'On Time', NULL, 103, 3,3),
- (4, 'AA004', '11:30:00', '15:00:00', 3.5, 'On Time', NULL, 104, 4,4),
- (5, 'UA005', '12:00:00', '15:30:00', 3.5, 'On Time', NULL, 105, 5,5),
- (6, 'DL006', '13:00:00', '16:00:00', 3, 'Canceled', NULL, 106, 6,6),
- (7, 'AC007', '14:00:00', '18:00:00', 4, 'On Time', NULL, 107, 7,7),
- (8, '6E008', '15:00:00', '18:30:00', 3.5, 'Delayed', NULL, 108, 8,8),
- (9, 'KE009', '16:00:00', '20:00:00', 4, 'On Time', NULL, 109, 9,9),
- (10, 'SQ010', '17:00:00', '21:00:00', 4, 'On Time', NULL, 110, 10,10);

-- Inserting into ArrivalAirport table

INSERT INTO ArrivalAirport (AAirport_ID, Bagge_Claim_Area, Ground_Transportation, Arrival_Lounge)

- (101, 'Area A', 'Shuttle, Taxi, Bus', TRUE), -- Taipei
- (102, 'Area B', 'Taxi, Bus', TRUE), -- Tokyo
- (103, 'Area C', 'Subway, Taxi, Bus', FALSE), -- Beijing

- (104, 'Area D', 'Shuttle, Taxi, Bus', TRUE), -- Dallas/Fort Worth
- (105, 'Area E', 'Shuttle, Subway', FALSE), -- Chicago O'Hare
- (106, 'Area F', 'Taxi, Bus', TRUE), -- Atlanta
- (107, 'Area G', 'Shuttle, Taxi, Bus', TRUE), -- Toronto Pearson
- (108, 'Area H', 'Taxi, Auto Rickshaw, Bus', FALSE), -- Delhi
- (109, 'Area I', 'Shuttle, Subway', TRUE), -- Incheon
- (110, 'Area J', 'Taxi, Bus', TRUE); -- Singapore Changi

-- Inserting into DepartureAirport table

INSERT INTO DepartureAirport (DAirport_ID, CheckIn_Area, Security_CheckPoints, Departure_Lounge)

VALUES

- (101, 'Check-in Zone A', 'Checkpoint 1', TRUE), -- Taipei
- (102, 'Check-in Zone B', 'Checkpoint 2', FALSE), -- Tokyo
- (103, 'Check-in Zone C', 'Checkpoint 3', TRUE), -- Beijing
- (104, 'Check-in Zone D', 'Checkpoint 4', TRUE), -- Dallas/Fort Worth
- (105, 'Check-in Zone E', 'Checkpoint 5', FALSE), -- Chicago O'Hare
- (106, 'Check-in Zone F', 'Checkpoint 6', TRUE), -- Atlanta
- (107, 'Check-in Zone G', 'Checkpoint 7', TRUE), -- Toronto Pearson
- (108, 'Check-in Zone H', 'Checkpoint 8', TRUE), -- Delhi
- (109, 'Check-in Zone I', 'Checkpoint 9', TRUE), -- Incheon
- (110, 'Check-in Zone J', 'Checkpoint 10', TRUE); -- Singapore Changi

INSERT INTO Airport (Airport_ID, Name, City, Country, Number_Of_Gates, Number_Of_Terminals, AAirport_ID, DAirport_ID)

- (101, 'Taipei Taoyuan International Airport', 'Taipei', 'Taiwan', 60, 2, 101, 101),
- (102, 'Tokyo Haneda Airport', 'Tokyo', 'Japan', 90, 3, 102, 102),
- (103, 'Beijing Capital International Airport', 'Beijing', 'China', 120, 3, 103, 103),
- (104, 'Dallas/Fort Worth International Airport', 'Dallas', 'United States', 175, 5, 104, 104),
- (105, 'Chicago OHare International Airport', 'Chicago', 'United States', 191, 5, 105, 105),

- (106, 'Hartsfield-Jackson Atlanta International Airport', 'Atlanta', 'United States', 207, 7, 106, 106),
- (107, 'Toronto Pearson International Airport', 'Toronto', 'Canada', 97, 2, 107, 107),
- (108, 'Indira Gandhi International Airport', 'Delhi', 'India', 78, 3, 108, 108),
- (109, 'Incheon International Airport', 'Incheon', 'South Korea', 111, 4, 109, 109),
- (110, 'Singapore Changi Airport', 'Singapore', 'Singapore', 80, 4, 110, 110);

INSERT INTO Plane (Plane_ID, Registration_Number, Model, Seating_Capacity, Fuel_Capacity, Airline_ID)

VALUES

- (1, 12345, 'Boeing 737', 180, 26000, 1), -- EVA Air
- (2, 12346, 'Airbus A320', 180, 24000, 2), -- Japan Airlines
- (3, 12347, 'Boeing 777', 396, 32000, 3), -- China Airlines
- (4, 12348, 'Airbus A380', 853, 32000, 4), -- American Airlines
- (5, 12349, 'Boeing 787', 242, 23000, 5), -- United Airlines
- (6, 12350, 'Airbus A330', 290, 24000, 6), -- Delta Air Lines
- (7, 12351, 'Airbus A220', 130, 21000, 7), -- Air Canada
- (8, 12352, 'ATR 72', 70, 9000, 8), -- IndiGo
- (9, 12353, 'Boeing 747', 416, 32000, 9), -- Korean Air
- (10, 12354, 'Boeing 787', 242, 24000, 10); -- Singapore Airlines

INSERT INTO E Pilot (Pilot ID, Experience)

VALUES

- (1, 10), -- 10 years of experience
- (2, 5), -- 5 years of experience
- (3, 8), -- 8 years of experience
- (4, 15); -- 15 years of experience

INSERT INTO E Attendant (Attendant ID, Service Responsibility)

VALUES

(1, 'Cabin Safety'), -- 3 years of experience, references Employee ID 2

- (2, 'Customer Service'), -- 2 years of experience, references Employee ID 4
- (3, 'In-flight Services'); -- 4 years of experience, references Employee_ID 6

INSERT INTO E_FirstOfficer (FirstOfficer_ID,Assistive_Responsibility) VALUES

- (1, 'Flight Operations'), -- 7 years of experience, references Employee ID 3
- (2, 'Co-Pilot Duties'); -- 6 years of experience, references Employee ID 7
- -- Inserting into Employee table with roles for 10 flights

INSERT INTO Employee (Employee_ID, First_Name, Last_Name, Role, Certification, Pilot_ID, Attendant_ID, FirstOfficer_ID)

- -- Example insertion for unique and valid employee data
- (1, 'John', 'Doe', 'Pilot', 'Commercial Pilot License', 1, NULL, NULL), -- Valid "Pilot ID"
- (2, 'Jane', 'Smith', 'Flight Attendant', 'Flight Attendant Certificate', NULL, 1, NULL), -- Valid "Attendant ID"
- (3, 'Alex', 'Johnson', 'First Officer', 'First Officer License', NULL, NULL, 1), -- Valid "FirstOfficer ID"
- (4, 'Mary', 'Brown', 'Flight Attendant', 'Flight Attendant Certificate', NULL, 2, NULL), -- Unique "Employee ID"
- (5, 'Chris', 'Evans', 'Pilot', 'Commercial Pilot License', 2, NULL, NULL), -- Unique and consistent data
- (6, 'Sophia', 'Williams', 'Flight Attendant', 'Flight Attendant Certificate', NULL, 3, NULL), -- Example insertion
- (7, 'Emily', 'Davis', 'Pilot', 'Airline Transport Pilot License', 3, NULL, NULL), -- Unique `Employee ID`, references `Pilot ID` 3
- (8, 'Michael', 'Jones', 'Flight Attendant', 'Advanced Flight Attendant Certificate', NULL, 2, NULL), -- References 'Attendant_ID' 2
- (9, 'Olivia', 'Brown', 'First Officer', 'First Officer License', NULL, NULL, 2), -- References 'FirstOfficer ID' 2

(10, 'David', 'Taylor', 'Pilot', 'Commercial Pilot License', 4, NULL, NULL); -- References 'Pilot ID' 4

INSERT INTO Passenger (Passenger_ID, First_Name, Last_Name, Email_Address, Mobile_Number, Flight_ID)

VALUES

- (1, 'Alice', 'Johnson', 'alice.johnson@example.com', '123-456-7890', 1), -- Passenger for Flight 1 (BR001)
- (2, 'Bob', 'Smith', 'bob.smith@example.com', '234-567-8901', 2), -- Passenger for Flight 2 (JL002)
- (3, 'Charlie', 'Brown', 'charlie.brown@example.com', '345-678-9012', 3), -- Passenger for Flight 3 (CI003)
- (4, 'Diana', 'Jones', 'diana.jones@example.com', '456-789-0123', 4), -- Passenger for Flight 4 (AA004)
- (5, 'Edward', 'Williams', 'edward.williams@example.com', '567-890-1234', 5), -- Passenger for Flight 5 (UA005)
- (6, 'Fiona', 'Davis', 'fiona.davis@example.com', '678-901-2345', 6), -- Passenger for Flight 6 (DL006)
- (7, 'George', 'Garcia', 'george.garcia@example.com', '789-012-3456', 7), -- Passenger for Flight 7 (AC007)
- (8, 'Helen', 'Martinez', 'helen.martinez@example.com', '890-123-4567', 8), -- Passenger for Flight 8 (6E008)
- (9, 'Ivan', 'Rodriguez', 'ivan.rodriguez@example.com', '901-234-5678', 9), -- Passenger for Flight 9 (KE009)
- (10, 'Julia', 'Taylor', 'julia.taylor@example.com', '012-345-6789', 10); -- Passenger for Flight 10 (SQ010)

-- Inserting into CustomerPreference

INSERT INTO CustomerPreference (Customer_Preference, Passenger_ID)

VALUES

('Aisle Seat', 1), -- Alice Johnson prefers an aisle seat (Passenger_ID 1)

- ('Vegetarian Meal', 2), -- Bob Smith prefers vegetarian meals (Passenger ID 2)
- ('Window Seat', 3), -- Charlie Brown prefers a window seat (Passenger_ID 3)
- ('Extra Legroom', 4), -- Diana Jones prefers extra legroom (Passenger_ID 4)
- ('Low-Fat Meal', 5), -- Edward Williams prefers low-fat meals (Passenger ID 5)
- ('Window Seat', 6), -- Fiona Davis prefers a window seat (Passenger ID 6)
- ('Aisle Seat', 7), -- George Garcia prefers an aisle seat (Passenger ID 7)
- ('No Nuts', 8), -- Helen Martinez has a nut allergy (Passenger ID 8)
- ('Extra Legroom', 9), -- Ivan Rodriguez prefers extra legroom (Passenger ID 9)
- ('Vegetarian Meal', 10); -- Julia Taylor prefers vegetarian meals (Passenger ID 10)
- INSERT INTO Reservation (Reservation_ID, Date, Status, Check_in_Methods, Payment_methods, Passenger_ID)

VALUES

- (1, '2024-05-10', 'Confirmed', 'Online, Kiosk', 'Credit Card', 1), -- Reservation for Alice Johnson
- (2, '2024-05-11', 'Confirmed', 'Mobile App', 'PayPal, Credit Card', 2), -- Reservation for Bob Smith
- (3, '2024-05-12', 'Pending', 'Desk, Kiosk', 'Debit Card', 3), -- Reservation for Charlie Brown
- (4, '2024-05-13', 'Canceled', 'Desk', 'Cash', 4), -- Reservation for Diana Jones
- (5, '2024-05-14', 'Confirmed', 'Mobile App, Desk', 'Credit Card, Cash', 5), -- Reservation for Edward Williams
- (6, '2024-05-15', 'Confirmed', 'Online, Mobile App', 'Credit Card', 6), -- Reservation for Fiona Davis
- (7, '2024-05-16', 'Confirmed', 'Kiosk', 'Debit Card', 7), -- Reservation for George Garcia
- (8, '2024-05-17', 'Pending', 'Desk', 'Credit Card', 8), -- Reservation for Helen Martinez
- (9, '2024-05-18', 'Confirmed', 'Mobile App', 'Credit Card, Cash', 9), -- Reservation for Ivan Rodriguez
- (10, '2024-05-19', 'Confirmed', 'Online', 'Credit Card, PayPal', 10); -- Reservation for Julia Taylor
- INSERT INTO Ticket (Ticket_ID, Issue_Date, Price, Type, Reservation_ID)

- (1, '2024-05-10', 250.00, 'Economy', 1), -- Ticket for Reservation 1
- (2, '2024-05-11', 350.00, 'Business', 2), -- Ticket for Reservation 2

```
(3, '2024-05-12', 150.00, 'Economy', 3), -- Ticket for Reservation 3
```

- (4, '2024-05-13', 400.00, 'First Class', 4), -- Ticket for Reservation 4
- (5, '2024-05-14', 200.00, 'Economy', 5), -- Ticket for Reservation 5
- (6, '2024-05-15', 300.00, 'Business', 6), -- Ticket for Reservation 6
- (7, '2024-05-16', 180.00, 'Economy', 7), -- Ticket for Reservation 7
- (8, '2024-05-17', 250.00, 'Business', 8), -- Ticket for Reservation 8
- (9, '2024-05-18', 275.00, 'Economy', 9), -- Ticket for Reservation 9
- (10, '2024-05-19', 425.00, 'First Class', 10); -- Ticket for Reservation 10

INSERT INTO Seat (Seating ID, Seat Number, Ticket ID)

VALUES

- (1, 12, 1), -- Seat for Ticket ID 1
- (2, 25, 2), -- Seat for Ticket ID 2
- (3, 3, 3), -- Seat for Ticket ID 3
- (4, 7, 4), -- Seat for Ticket ID 4
- (5, 42, 5), -- Seat for Ticket ID 5
- (6, 18, 6), -- Seat for Ticket ID 6
- (7, 29, 7), -- Seat for Ticket ID 7
- (8, 33, 8), -- Seat for Ticket ID 8
- (9, 15, 9), -- Seat for Ticket ID 9
- (10, 48, 10); -- Seat for Ticket ID 10

INSERT INTO Check_In_Luggage (Luggage_ID, Weight, Size, Claim_Status, Ticket_ID)

- (1, 23.5, 'Medium', 'Not Claimed', 1), -- Luggage for Ticket 1
- (2, 18.0, 'Small', 'Claimed', 2), -- Luggage for Ticket 2
- (3, 25.0, 'Large', 'Not Claimed', 3), -- Luggage for Ticket 3
- (4, 19.5, 'Medium', 'Claimed', 4), -- Luggage for Ticket 4
- (5, 22.0, 'Medium', 'Not Claimed', 5), -- Luggage for Ticket 5
- (6, 26.5, 'Large', 'Not Claimed', 6), -- Luggage for Ticket 6
- (7, 20.0, 'Medium', 'Claimed', 7), -- Luggage for Ticket 7
- (8, 24.0, 'Medium', 'Not Claimed', 8), -- Luggage for Ticket 8
- (9, 17.5, 'Small', 'Claimed', 9), -- Luggage for Ticket 9

```
(10, 21.0, 'Medium', 'Claimed', 10); -- Luggage for Ticket 10
Section 5.2: UPDATING
-- Change an employee's role
UPDATE Employee
SET Role = 'Captain'
WHERE Employee ID = 1;
-- Change the number of gates
UPDATE Airport
SET Number Of Gates = 65
WHERE Airport ID = 101;
-- Update flight status
UPDATE Flight
SET Status = 'Delayed'
WHERE Flight ID = 4;
-- Change the ticket price
UPDATE Ticket
SET Price = 280.00
WHERE Ticket ID = 2;
-- Correct a passenger's mobile number
UPDATE Passenger
SET Mobile_Number = '345-678-9012'
WHERE Passenger ID = 3;
-- Change the claim status
UPDATE Check In Luggage
SET Claim Status = 'Claimed'
WHERE Luggage ID = 1;
-- Change the ground transportation options
UPDATE ArrivalAirport
SET Ground Transportation = 'Shuttle, Taxi'
WHERE AAirport ID = 101;
```

-- Change check-in area details

```
UPDATE DepartureAirport
SET CheckIn Area = 'Check-in Zone B'
WHERE DAirport ID = 102;
-- Change the number of terminals
UPDATE Airport
SET Number Of Terminals = 3
WHERE Airport ID = 105;
-- Update certification for a flight attendant
UPDATE Employee
SET Certification = 'Advanced Flight Attendant Certificate'
WHERE Employee ID = 6;
-- Change the departure time
UPDATE Flight
SET Departure Time = '08:30:00'
WHERE Flight ID = 1;
-- Change ticket type
UPDATE Ticket
SET Type = 'Premium Economy'
WHERE Ticket ID = 7;
-- Change email address
UPDATE Passenger
SET Email Address = 'charlie.brown@newdomain.com'
WHERE Passenger ID = 3;
-- Update luggage size
UPDATE Check In Luggage
SET Size = 'Extra Large'
WHERE Luggage ID = 6;
-- Add arrival lounge information
UPDATE ArrivalAirport
SET Arrival Lounge = TRUE
WHERE AAirport ID = 102;
```

```
-- Change security checkpoints
UPDATE DepartureAirport
SET Security CheckPoints = 'Checkpoint 3, Checkpoint 4'
WHERE DAirport ID = 105;
-- Correct city information
UPDATE Airport
SET City = 'New York'
WHERE Airport_ID = 104;
-- Correct last name
UPDATE Employee
SET Last Name = 'Doe'
WHERE Employee ID = 1;
-- Update the airline
UPDATE Flight
SET Airline ID = 3
WHERE Flight_ID = 10;
-- Change the issue date
UPDATE Ticket
SET Issue Date = '2024-05-20'
WHERE Ticket ID = 4;
-- Change first name
UPDATE Passenger
SET First Name = 'Christopher'
WHERE Passenger ID = 5;
-- Change weight
UPDATE Check_In_Luggage
SET Weight = 21.50
WHERE Luggage ID = 2;
-- Modify baggage claim area
UPDATE ArrivalAirport
SET Bagge Claim Area = 'Area B'
```

WHERE AAirport_ID = 101;

-- Change departure lounge status

UPDATE DepartureAirport

SET Departure_Lounge = FALSE

WHERE DAirport_ID = 106;

-- Change the airport name

UPDATE Airport

SET Name = 'JFK International Airport'

WHERE Airport_ID = 104;

Section 6- Reports:

Report 1: Report airports with flights departing.

```
1 SELECT
     a.Airport_ID,
 2
     a.Name,
 4
     a.City,
 5
     a.Country
 6 FROM
     Airport a
 7
 8 WHERE
9
     EXISTS (
10
        SELECT 1
11
        FROM Flight f
12
        WHERE f.Airport_ID = a.Airport_ID -- Subquery to check for departing flights
13
14
 Grid view
            Form view
                € € 1 → →
                                        Total rows loaded: 10
    Airport ID Name
                                                                  Country
          101 Taipei Taoyuan International Airport
                                                        Taipei
                                                                 Taiwan
           102 Tokyo Haneda Airport
                                                        Tokyo
                                                                 Japan
2
           103 Beijing Capital International Airport
                                                        Beijing
                                                                  China
3
           104 JFK International Airport
                                                        New York United States
4
           105 Chicago OHare International Airport
                                                                 United States
                                                        Chicago
5
           106 Hartsfield-Jackson Atlanta International Airport Atlanta
                                                                  United States
6
           107 Toronto Pearson International Airport
                                                        Toronto
                                                                 Canada
           108 Indira Gandhi International Airport
                                                        Delhi
                                                                  India
8
           109 Incheon International Airport
                                                                 South Korea
                                                        Incheon
9
           110 Singapore Changi Airport
                                                        Singapore Singapore
10
```

Report 2: Report all flights with or without checked-in luggage

```
1 SELECT
2
   f.Flight_ID,
3
    f.Flight_Number,
    1.Luggage_ID,
    1.Weight
6 FROM
7
    Flight f
    LEFT OUTER JOIN Check_In_Luggage 1 ON f.Flight_ID = 1.Ticket_ID;
 Grid view
           Form view
                                          Total rows loaded: 10
    Flight ID Flight Number Luggage ID
                                      Weight
           1 BR001
                                    1
                                           23.5
1
           2 JL002
                                    2
                                           21.5
2
                                    3
           3 CI003
                                            25
3
                                    4
           4 AA004
                                           19.5
4
                                    5
           5 UA005
                                            22
5
                                    6
                                           26.5
           6 DL006
6
                                    7
           7 AC007
                                            20
7
                                    8
                                            24
                 600000000
8
           9 KE009
                                    9
                                           17.5
9
          10 SQ010
                                   10
                                            21
10
```

Report 3: Report flight number with its respective airline name, and check-in area

```
1 SELECT
2
    f.Flight_Number,
    a.Name AS Airline_Name,
    d.CheckIn Area
4
5 FROM
    Flight f
    INNER JOIN Airlines a ON f.Airline_ID = a.Airline_ID -- Inner join
7
    LEFT OUTER JOIN DepartureAirport d ON f.Airport_ID = d.DAirport_ID;
 Grid view
           Form view
                                           Total rows loaded: 10
    Flight Number
                  Airline Name
                                  Checkln Area
   BR001
                  EVA Air
                                  Check-in Zone A
1
                                  Check-in Zone B
   JL002
                  Japan Airlines
2
   CI003
                  China Airlines
                                  Check-in Zone C
3
   AA004
                  American Airlines Check-in Zone D
                                  Check-in Zone E
   UA005
                  United Airlines
5
                  Delta Air Lines
                                  Check-in Zone F
   DL006
                  Air Canada
                                  Check-in Zone G
   AC007
        600000000 IndiGo
                                  Check-in Zone H
8
   KE009
                  Korean Air
                                  Check-in Zone I
9
10 SQ010
                  China Airlines
                                  Check-in Zone J
```

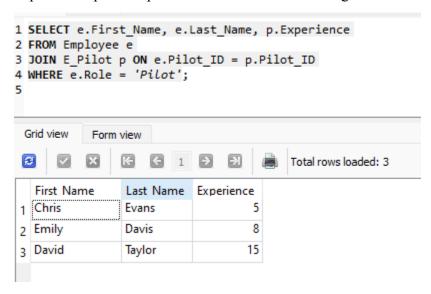
Report 4: Report flights that are not delayed

```
Query History
 1 SELECT
     Flight_ID,
 3
    Flight_Number,
    Departure_Time,
 5
     Arrival Time
 6 FROM
 7
     Flight
 8 WHERE
 9
     Flight_ID NOT IN (
10
        SELECT Flight_ID
11
        FROM Flight
       WHERE Status = 'Delayed' -- Excluding delayed flights
12
13
     );
14
 Grid view
           Form view
               3
                                        Total rows loaded: 7
  Flight ID Flight Number Departure Time
                                        Arrival Time
         1 BR001
                         08:30:00
                                        10:00:00
1
         3 CI003
                         10:00:00
                                        14:00:00
2
         5 UA005
                         12:00:00
                                        15:30:00
3
         6 DL006
                         13:00:00
                                        16:00:00
4
                         14:00:00
                                        18:00:00
         7 AC007
5
         9 KE009
                         16:00:00
                                        20:00:00
6
                         17:00:00
                                        21:00:00
        10 SQ010
7
```

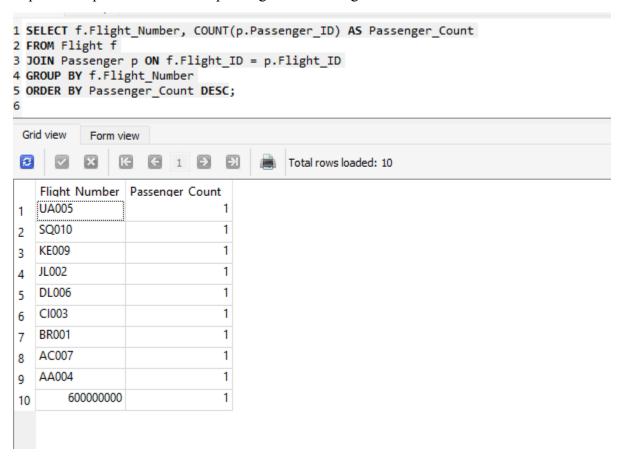
Report 5: Report a ticket's details for "AA004" flight

```
1 SELECT t.Ticket_ID, t.Issue_Date, t.Price, t.Type, f.Flight_Number
2 FROM Ticket t
3 JOIN Flight f ON t.Ticket_ID = f.Flight_ID
4 WHERE f.Flight_Number = 'AA004';
 Grid view
           Form view
                    ← 1 →
                                          Total rows loaded: 1
  Ticket ID
            Issue Date
                        Price
                                 Type
                                           Flight Number
          4 2024-05-20
                             400 First Class AA004
1
```

Report 6: Report the pilots' first and last name along with their experience



Report 7: Report the number of passenger on each flight



Report 8: Report flights with employees as attendant

```
1 SELECT
2 f.Flight_ID,
3 f.Flight_Number,
4 f.Departure_Time,
5 f.Arrival_Time
6 FROM
7 Flight f
8 WHERE
9 f.Employee_ID IN (
0.
     SELECT e.Employee_ID
.1
     FROM Employee e
     WHERE e.Role = 'Flight Attendant' -- Find flights with flight attendants
.2
.3
   );
       Form view
💈 🗸 🐹 🧲 1 🗗 🔂 🚊 Total rows loaded: 4
 Flight ID Flight Number Departure Time
                                  Arrival Time
       2 JL002
                    09:00:00
                                  12:30:00
1
       4 AA004
                     11:30:00
                                  15:00:00
2
       6 DL006
                    13:00:00
                                  16:00:00
3
       8
            600000000 15:00:00
                                  18:30:00
4
```

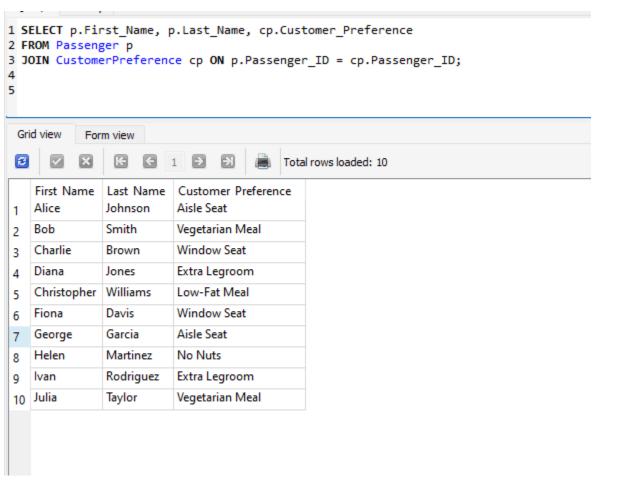
Report 9: Report a union of departing and arrival flights

```
Query History
 1 -- Query for departing flights
 2 SELECT
 3
     f.Flight_ID,
 4
    f.Flight Number,
 5
     'Departure' AS Flight_Type,
     da.CheckIn Area AS CheckIn Area
 7 FROM
8
     Flight f
     LEFT OUTER JOIN DepartureAirport da ON f.Airport_ID = da.DAirport_ID
9
10
11 UNION ALL -- Use UNION ALL to retain duplicates if needed
12
13 -- Query for arriving flights
14 SELECT
15
     f.Flight_ID,
     f.Flight_Number,
     'Arrival' AS Flight_Type,
18
     aa.Bagge_Claim_Area AS CheckIn_Area
19 FROM
20
     Flight f
21
     LEFT OUTER JOIN ArrivalAirport aa ON f.Airport_ID = aa.AAirport_ID;
 Grid view
           Form view
                                        Total rows loaded: 20
   Flight ID Flight Number Flight Type
                                     Checkln Area
          1 BR001
                                     Check-in Zone A
                          Departure
1
                                     Check-in Zone B
          2 JL002
                          Departure
2
                                     Check-in Zone C
          3 CI003
                          Departure
3
          4 AA004
                                     Check-in Zone D
                          Departure
4
                                     Check-in Zone E
          5 UA005
                          Departure
5
                                     Check-in Zone F
          6 DL006
                          Departure
6
                                     Check-in Zone G
          7 AC007
                          Departure
7
          8
                600000000 Departure
                                     Check-in Zone H
8
                                     Check-in Zone I
          9 KE009
                          Departure
9
                                     Check-in Zone J
         10 SQ010
                          Departure
10
          1 BR001
                          Arrival
                                     Area B
11
                          Arrival
          2 JL002
                                     Area B
12
          3 CI003
                          Arrival
                                     Area C
13
          4 AA004
                         Arrival
                                     Area D
```

Report 10: Report average luggage weight for specific flights

```
Query History
1 SELECT
   f.Flight_Number,
 3 AVG(1.Weight) AS Average_Weight
4 FROM
    Flight f
    JOIN Check_In_Luggage 1 ON f.Flight_ID = 1.Ticket_ID
7 GROUP BY
8 f.Flight Number
9 HAVING
10
   f.Flight_Number IN ('BR001', 'JL002'); -- Only specific flight numbers
11
 Grid view
         Form view
             ĸ
                 ← 1 → →
                                Total rows loaded: 2
  Flight Number Average Weight
1 BR001
2 JL002
                        21.5
```

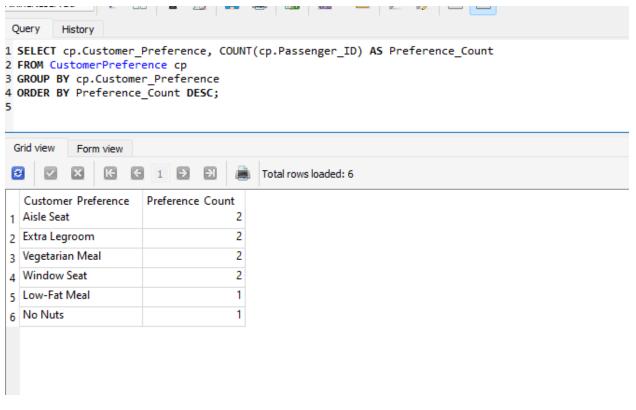
Report 11: Report each customer with their customer preferences.



Report 12: Report flight that has status "On Time' and Duration that is larger than or equal to 2

```
1 SELECT
   Flight_ID,
   Flight_Number,
    Status,
5 Duration
 6 FROM
7
    Flight
8 WHERE
    Status = 'On Time' -- Must be on time
9
10
     AND Duration >= 2; -- Must have a minimum duration of 2 hours
11
 Grid view
          Form view
              K C 1 9 3
                                  Total rows loaded: 6
  Flight ID Flight Number Status
                               Duration
        1 BR001
                       On Time
                                     2
1
                       On Time
        3 CI003
                                     4
2
        5 UA005
                       On Time
                                    3.5
3
                       On Time
        7 AC007
                                     4
                       On Time
        9 KE009
5
                                     4
        10 SQ010
                       On Time
                                     4
6
```

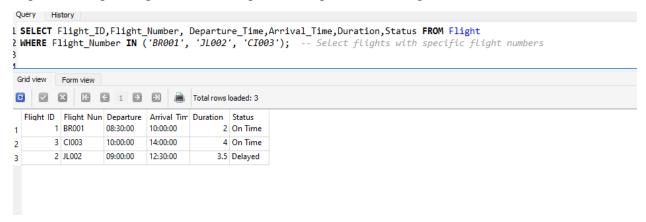
Report 13: Report the numbers of each customer preference



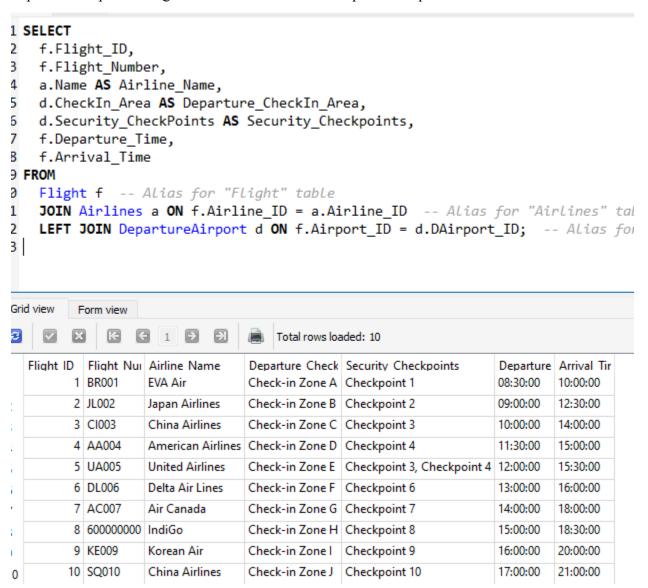
Report 14: Report each flight by its airline and departure time

```
1 SELECT a.Name AS Airline, f.Flight_Number, f.Departure_Time
2 FROM Flight f
3 JOIN Airlines a ON f.Airline_ID = a.Airline_ID;
4
5
 Grid view
             Form view
                                                Total rows loaded: 10
    Airline
                                     Departure Time
                      Flight Number
    EVA Air
                     BR001
                                     08:30:00
1
    Japan Airlines
                     JL002
                                     09:00:00
2
    China Airlines
                      CI003
                                     10:00:00
3
    American Airlines AA004
                                     11:30:00
4
    United Airlines
                      UA005
                                     12:00:00
5
    Delta Air Lines
                     DL006
                                     13:00:00
6
    Air Canada
7
                     AC007
                                     14:00:00
    IndiGo
                           600000000
                                     15:00:00
8
    Korean Air
                      KE009
                                     16:00:00
    China Airlines
                      SQ010
                                     17:00:00
```

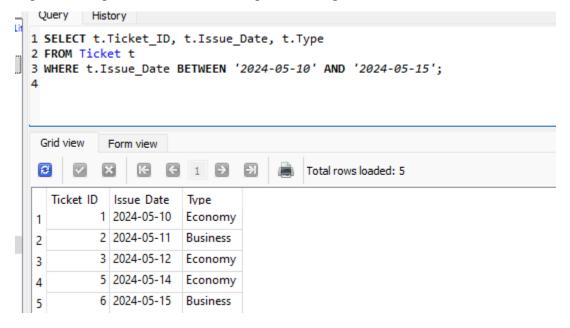
Report 15: Report flight details in a specified flight number range



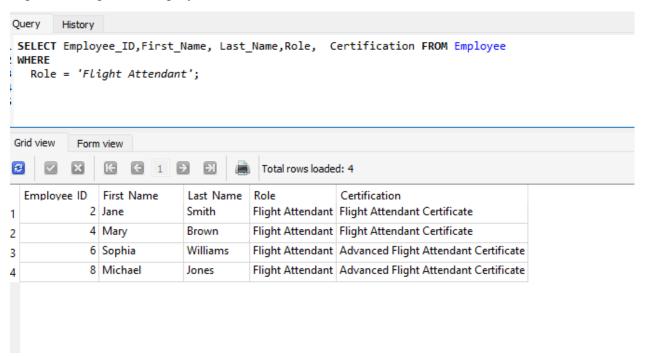
Report 16: Report all flights with their airlines and departure airports information



Report 17: Report all the tickets in a specified range



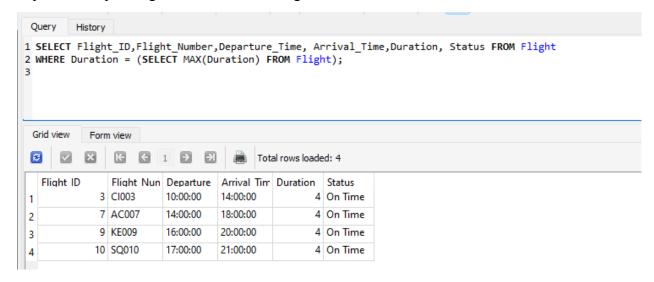
Report 18: Report all employees who are attendants.



Report 19: Report passenger whose first name is Alice



Report 20: Report flights details with the highest durations



Section 7:

1. CREATE INDEX idx passenger email address ON Passenger (Email Address);

An index on the Email_Address column in the Passenger table, which optimizes queries that retrieve passenger information based on their email addresses.

2. CREATE INDEX idx ticket ticket price ON Ticket (Price);

An index on the Price column in the Ticket table optimizes, which queries that retrieve ticket sales information based on the price.

3. CREATE INDEX idx employee role ON Employee (Role);

An index on the Role column in the Employee table, which optimizes queries that retrieve roles of employees based on the role.

4. CREATE INDEX idx departure time ON Flight(Departure Time);

An index on the Departure Time column in the Flight table, which optimizes queries that retrieve time when departing information based on their time.

5.CREATE INDEX idx_ground_transportation ON

ArrivalAirport(Ground Transportation);

An index on the Ground Transportation column in the ArrivalAirport table, which optimizes queries that retrieve transportation information based on their way to get to the airport.

6. CREATE INDEX idx_reservation_payment_methods ON Reservation(Payment methods);

This index is created on the Payment_methods column of the Reservation table, which optimizes queries that involve retrieving reservations based on the payment methods used.

7. CREATE INDEX idx ticket issue date ON Ticket(Issue Date);

This index is created on the Issue_Date column of the Ticket table, which optimizes queries that involve retrieving tickets based on their issue dates.

8. CREATE INDEX idx_flight_number_duration ON Flight(Flight_Number, Duration);

This index is created on the Flight_Number and Duration columns of the Flight table, which optimizes queries that involve retrieving flights based on both their flight numbers and durations.

9. CREATE INDEX idx_arrival_airport_baggage_claim ON ArrivalAirport(AAirport_ID, Bagge_Claim_Area);

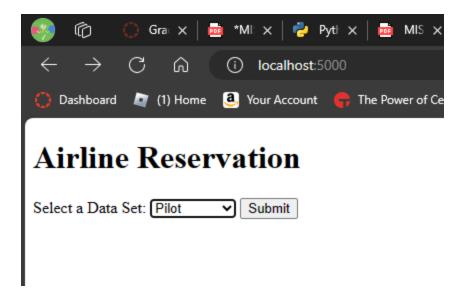
This index is created on the AAirport_ID and Bagge_Claim_Area columns of the ArrivalAirport table, which optimizes queries that involve retrieving baggage claim area information at arrival airports for specific airports.

10. CREATE INDEX idx_departure_time ON Flight(Departure_Time);

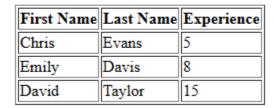
Section 8:

In section number 8 we created a dashboard to display the airline reservation system. This gives an insight into flights, passengers, check-in details, airports, and planes. These are important values to manage airlines and monitor efficient operations for airports. You can navigate between sections into specific details for in-depth analysis. These analyses allow you to improve operation efficiency and decision-making to optimize flight schedules and customer service.

Report 1: Shows all the pilots' first and last names, along with their years of experience



Query Result



Report 2: Shows all flights that have a status "On Time" and a duration of at least two hours.

Airline Reservation

Select a Data Set: Flight

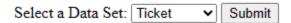
✓ Submit

Query Result

Flight ID	Flight Number	Status	Duration
1	BR001	On Time	2
3	CI003	On Time	4
5	UA005	On Time	3.5
7	AC007	On Time	4
9	KE009	On Time	4
10	SQ010	On Time	4

Report 3: Shows all tickets issued between May 10, 2024, and May 15, 2024.

Airline Reservation



TicketID	Issue Date	Туре
1	2024-05-10	Economy
2	2024-05-11	Business
3	2024-05-12	Economy
5	2024-05-14	Economy
6	2024-05-15	Business

Report 4: Shows all the employees who are attendants

Select a Data Set: Attendant ➤ Submit

Query Result

EmployeeID	First Name	Last Name	Role	Certification
2	Jane	Smith	Flight Attendant	Flight Attendant Certificate
4	Mary	Brown	Flight Attendant	Flight Attendant Certificate
6	Sophia	Williams	Flight Attendant	Advanced Flight Attendant Certificate
8	Michael	Jones	Flight Attendant	Advanced Flight Attendant Certificate

Report 5: Shows each flight by its airline and departure time

Airline Reservation

Select a Data Set: Departure ➤ Submit

Airline	Flight Number	Departure Time	
EVA Air	BR001	08:30:00	/td>
Japan Airlines	JL002	09:00:00	/td>
China Airlines	CI003	10:00:00	/td>
American Airlines	AA004	11:30:00	/td>
United Airlines	UA005	12:00:00	/td>
Delta Air Lines	DL006	13:00:00	/td>
Air Canada	AC007	14:00:00	/td>
IndiGo	600000000	15:00:00	/td>
Korean Air	KE009	16:00:00	/td>
China Airlines	SQ010	17:00:00	/td>

Report 6: Report flight details in a specified flight number range

Select a Data Set: Flight_Number ➤ Submit

Query Result

FlightID	Flight Number	Departure Time	Arrival Time	Duration	Status
1	BR001	08:30:00	10:00:00	2	On Time
2	JL002	09:00:00	12:30:00	3.5	Delayed
3	CI003	10:00:00	14:00:00	4	On Time

Report 7: Report each customer with their preferences

Airline Reservation

Select a Data Set: Preference V Submit

First Name	Last Name	Customer Preference
Alice	Johnson	Aisle Seat
Bob	Smith	Vegetarian Meal
Charlie	Brown	Window Seat
Diana	Jones	Extra Legroom
Christopher	Williams	Low-Fat Meal
Fiona	Davis	Window Seat
George	Garcia	Aisle Seat
Helen	Martinez	No Nuts
Ivan	Rodriguez	Extra Legroom
Julia	Taylor	Vegetarian Meal

Select a Data Set: Delay Submit

Query Result

FlightID	FlightNumber	DepartureTime	ArrivalTime
1	BR001	08:30:00	10:00:00
3	CI003	10:00:00	14:00:00
5	UA005	12:00:00	15:30:00
6	DL006	13:00:00	16:00:00
7	AC007	14:00:00	18:00:00
9	KE009	16:00:00	20:00:00
10	SQ010	17:00:00	21:00:00

Report 9:Report a ticket's details of a flight 'AA004'

Airline Reservation

Select a Data Set: AA004 Submit

Query Result

TicketID	IssueDate	Price	Туре	FlightNumber
4	2024-05-20	400	First Class	AA004

Report 10:Report a schedule of all flights

Select a Data Set: Schedule Submit

Airline	FlightNumber	DepartureTime
EVA Air	BR001	08:30:00
Japan Airlines	JL002	09:00:00
China Airlines	CI003	10:00:00
American Airlines	AA004	11:30:00
United Airlines	UA005	12:00:00
Delta Air Lines	DL006	13:00:00
Air Canada	AC007	14:00:00
IndiGo	600000000	15:00:00
Korean Air	KE009	16:00:00
China Airlines	SQ010	17:00:00