LOAN REPAYMENT ANALYSIS GROUP1

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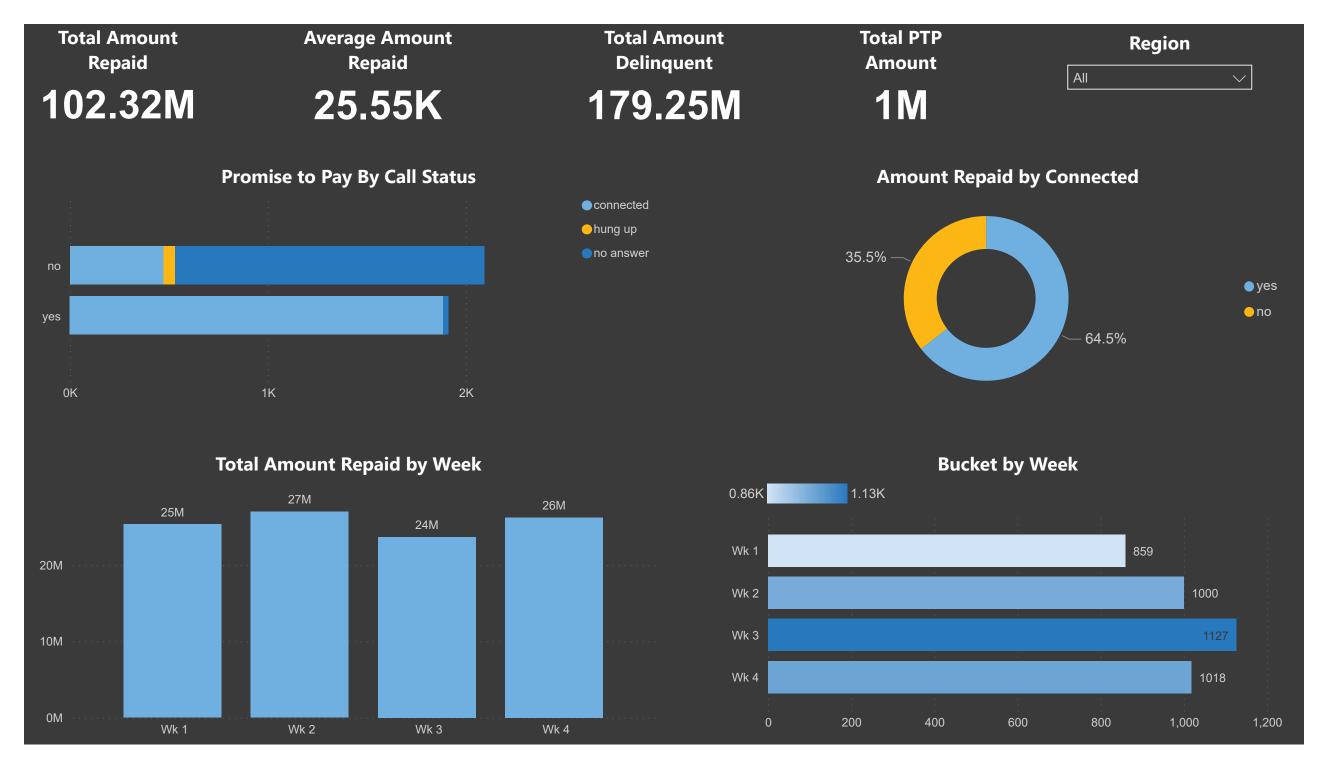
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RECOMMENDATIONS

- Since connected calls resulted to 4.35x likelihood of repayment, the organization should devise a means to call customers at appropriate timing to enhance the connection of calls.
- •If calls are not answered it increased the chances that there will be a posiblity of negative promise to pay by 52.82x but we had a 1.41 positive response of repayment. Hence, modalities should be put in place for a call back of those who didn't respond at first call.
- •The bucket that gave us better total amount repayment is bucket D hence the organization should assess what is done in this bucket and apply to bucket E to improve its performance as well.
- The organization should review the regional policies and infrastructures to help other regions perform better.
- •Other ways of contacting the debtors should be implemented. Addresses can be collected so that person to person contact can be made if the debtors hang up or don't pick their calls.
- Promise to pay should be written and legally bound.