# MARGARIDA DIAS

### UX/UI DESIGNER WITH A KEEN INTEREST IN UX RESEARCH

### CONTACTS

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### LANGUAGES

Portuguese | NATIVE English | FLUENT - IELTS: 7.0 C1 Spanish | A2 Korean | A1

### EDUCATION

### **DESIGN RULES: Principles + Practices for** Great UI Design

UDEMY | 2021

Timeless rules for good UI design. UI design choices have to reflect the user's motivations, expectations, environment and possible actions.

### THE COMPLETE FIGMA COURSE -Designing Mobile & Web App UI/UX UDEMY | 2021

In-depth course on the great tools FIGMA has to offer to design engaging mobile and web mockups, that can turn into live interactive prototypes.

### UX RESEARCH AND QUALITATIVE **ANALYSIS**

UDEMY | 2021

User research brings users into the heart of the decision process by helping product teams craft a strategy that ensures that the built product fits users' needs.

# **FULL-STACK WEB DEVELOPMENT BOOTCAMP**

IRONHACK | 2020

The core of the curriculum is JavaScript using the MERN stack which includes MongoDB, Express, React, and Node.

### COMMUNICATION AND DIGITAL MEDIA

UNIVERSIDADE LUSÍADA DE LISBOA | 2017 - 2020 GPA: 14/20; 2:1

Higher education in consumer behaviour, customer relationships, marketing and traditional and digital communications.

### SKILLS

#### SOFT SKILLS

Communication **Empathy** Curiosity Creative Open-minded Love of learning Design thinking Problem solving Time-management Big picture' thinking Highly motivated Energetic Positive Team player Active listener Adaptability Analitycal

Emotional Intelligence Observational Social awareness

# TECHNICAL SKILLS Data collection and

analysis Qualitative and quantitative analysis Research Reporting Questionnaire development Research Design **UX Research** User Experience testing Behavioral research UX/UI Design Figma

Prototyping Designs HTML5 and CSS3 Javascript Responsive Design React.js **OO** Programming Github Slack Nodeis

Adobe Photoshop Adobe Premiere Adobe Illustrator

# WORK EXPERIENCE

### **USER EXPERIENCE TESTER (UX)**

USERTESTING | USERZOOM | PROLIFIC | 2019 - Present

• Give companies feedback on their products user experience and interface through real time interviews, self-guided video recordings and surveys.

### SALES ASSISTANT AND CASHIER

INDITEX GROUP | 2016 - 2017

- Meticulously handled POS system transactions include credit, cash, exchanges, returns, and refunds to ensure seamless and accurate cash flow.
- Anticipated costumer needs and provided them with high quality service while upholding brand standards and values to ensure costumer satisfaction.