



Alexandra Acosta

Junior Full-Stack Developer



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Berlin, Germany



alexandra-acosta



MariaA-109

LANGUAGE SKILLS



Spanish



German



English

HARD SKILLS

JavaScript	SQL
React	MongoDB
Node.js	HTML & CSS
Express	UX / UI
SCRUM	Git & Github
Tailwind	daisyUI

SOFT SKILLS

- Creativity
- Accountability
- Problem solving skills
- Teamwork
- Time management
- Self-learning

EDUCATION

MAR 2023 - JUL 2023

• **Web & App Development Bootcamp | WBS CODING SCHOOL**

- Project-based, team-oriented, hybrid training | Full-time
- HTML, CSS, JavaScript, Tailwind, GitHub, React, Node.js, SQL, MongoDB
- Final project: **heyDaisy** Language Platform | developed using MERN Stack

OCT 2022 - JAN 2023

• **Coding Introduction & Web Development Course | SheCodes**

- Project-based online training | 1 day/week
- HTML, CSS, JavaScript, Bootstrap, API & GitHub
- Final project: Weather App | developed using HTML, CSS & Javascript

OCT 2017 - MAR 2020

• **M.A. Interdisciplinary Latin American Studies | Freie Universität Berlin**

- Focus: Gender Relations, Ways of life, Transformations

OCT 2014 - MAR 2017

• **B.A. Social Sciences | Philipps Universität Marburg**

- Focus: Gender Studies

EMPLOYMENT HISTORY

AUG 2022 - FEB 2023

• **Customer Support & Operations Manager | EXPANDED.ART**

- Developed guidelines for counseling and customer service
- After-sales service: Resolved customer problems/ complaints
- Optimized customer communication and enhanced customer retention

NOV 2020 - JUL 2022

• **Assistant to the Director / Training Coordinator | SBT Institut Berlin**

- Developed and maintained the institute's Wordpress website
- Analyzed, restructured, and optimized processes in recruitment, monitoring the progress of each trainee and invoicing
- Counseled trainees as the main contact person for all questions

APR 2020 - NOV 2020

• **Assistant in the Digital Media Department | Ludikom**

- Analyzed performance and market competition
- Reported based on key performance indicators
- Conducted campaign relevant research

FEB 2019 - MAR 2020

• **Student Counsellor | Freie Universität Berlin LAI**

- Maintained the website on the university's content management system
- Counseled students on issues related to the Master's program and arrival in Germany
- Event management: on different stages of the master's degree