

Maria Cilloniz

SOFTWARE ENGINEER

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PROFILE

My passion for understanding how things work led me to study philosophy, where I sharpened my logical reasoning and problem-solving skills.

My new journey into software development has been powered by my analytical mindset and hands-on experience, bringing a unique perspective from optimizing training systems and streamlining customer service operations.

I am interested in the ethical implications of AI and how philosophical insights can be applied to develop innovative and responsible technologies.

SKILLS

HTML5, CSS, Sass,
JavaScript, React JS,

Node.js, Express, MySQL, Agile Development, Document Object Model (DOM) APIs, Web APIs, User Authentication, OAuth, Heroku, GitHub, Jest.

Tableau, Carnap.io, Tarski's World

Microsoft Office, Adobe Creative Suite, Premier, Google Cloud, Slack, Zoom, Workday, Cornerstone, IBM SPSS, Insights, Zendesk.

PROJECTS

Lead Coder | ReddiAudiTool

SEPT 2024, BRAINSTATION CAPSTONE PROJECT

- Engineer a content analysis platform using Reddit API and Perspective API to audit and score subreddit toxicity levels. Built with React and Express, delivering toxicity assessment for improved online communities.

EDUCATION

BrainStation | Diploma, Software Engineering

SEPT 2024 - DEC 2024

University of British Columbia | Bachelors in Philosophy with High Distinction

SEP 2021 - MAY 2024, VANCOUVER, BC

Corpus Christi College | Associate of Arts Degree- Valedictorian

SEP 2019 - MAY 2021, VANCOUVER, BC

EXPERIENCE

Team Trainer - Customer Service | Whole Foods Market

JUL 2019 - OCT 2024, VANCOUVER, BC

- Lead the design and implementation of training programs using internal LMS, to ensure the integration of new team members, enhancing onboarding workflows, and improving operational efficiency.
- Manage and maintain a database of training records, utilizing Cornerstone to automate tracking and reporting.
- Provide both technical and soft skills coaching to team members, enhancing overall team effectiveness through hands-on training and the implementation of tech-based solutions.
- Facilitate regular in-store meetings, using data-driven insights to optimize team performance and increase collaboration across departments.

Administrative Assistant | La Burreria

JAN 2018 - JUNE 2019, LIMA, PE

- Incorporate the use of Zenda HR software to streamline employee scheduling, resulting in improved team productivity.
- Optimize inventory control and supplier orders by developing an automated stock monitoring system in Excel, to track stock levels and trigger reorders.
- Manage financial operations, ensuring compliance and precision in cash flow and supplier payments.
- Boost customer engagement by executing targeted social media strategies on Facebook and Instagram.

Sales Assistant | Gina y Michell Alimentos

JAN 2017 - JAN 2018, LIMA, PE

- Optimized customer experience by promptly responding to inquiries, efficiently handling transactions, restocking and organizing product displays, and ensuring smooth store operations.