# DAVID ORTIZ



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https://github.com/MariachiMES

# **Summary**

OBJECTIVE Bilingual individual seeking position as a developer for personal enrichment and advancement.

### **Experience**



### **Lead Case Manager**

#### SOSI LIMITED

Managed a team of 10 Case managers in the endeavor or reunifying unaccompanied minors with their sponsors. Responsibilities include conducting audits to ensure federal compliance, motivating team members to meet quotas and deadlines, and providing support for team members by supplementing with

case management work when needed.



### Case Manager

#### CRYSTAL COUNSELING PLLC

Jun 2017 - Jul 2017 (2 months)

As a case manager I am delivering outreach Assertive Community Treatment model services to highrisk

clientele, which involves psychosocial rehabilitation, and case coordination with various local and government agencies such as Health and Human Services, Child Protective Services, Adult Protective Services and others.



#### Case Manager

#### **BCFS**

Jun 2016 - May 2017 (1 year)

Managed a rotating caseload of 8-14 unaccompanied minors attempted to reunify with sponsors within the United States, building a case that would establish the sponsor as a reliable care-provider capable of

providing a safe environment to the minor to be presented to the Office of Refugee Relocation for approval.

 Coordinated with several agencies including ICE, CPS, law-enforcement officials across the US, as well

as foreign governments and child advocates.

### **Case Manager**

Center For Health Care Services Foundation

Dec 2014 - May 2016 (1 year 6 months)

Assisted in the completion of longitudinal research study by maintaining continuity in the completion of surveys by tracking and surveying transient subjects.

# **PåF** Case Manager

Patient Advocate Foundation

Apr 2013 - Apr 2014 (1 year 1 month)

- Utilized bilingual written and verbal skills to assist and educate patients in securing assistance through various local and national/federal programs: housing, benefits, SSI/SSDI, Medicaid/Medicare as well as assistance securing treatment and hospital financial aid.
- Successfully advocated for patients by guiding them through appealing unfavorable coverage decisions.

### **Education**



Bachelor of Arts, Music

# ★ Texas State University

Bachelor of Arts, Psychology

#### **Licenses & Certifications**

Full Stack Web Developer Certificate of Completion - UTSA Boot Camps
PENDING

### **Skills**

css • html • javascript • Node.js • Bootstrap • Bulma (CSS Framework) • Object-Oriented Programming (OOP) • Test Driven Development • API Development • Spanish

# **Honors & Awards**

■ Grantee - San Antonio Department of Arts & Culture

Oct 2021

Awarded \$5k grant for development of individual artist project.