



10 March 2025

DR. MA. JOSEFINA P. ABILAY, CESO III

Regional Director

Department of Science and Technology – MIMAROPA Region

Bicutan, Taguig City

Dear **Regional Director Abilay**,

Greetings from the Department of Tourism!

This is in reference to the nationwide deployment of the project entitled **"Tourism Live-Inventory and Statistics of Tourist Arrivals (TourLISTA)"** application.

The Office of Tourism Development Planning, Research, and Information Management Division (OTDPRIM) was invited by DOT Region I to conduct a TourLISTA briefing orientation among the local government units (LGUs) of the Ilocos Region held on January 4, 2025. The said orientation aims to test the readiness of the TourLISTA application for its nationwide adoption and validate if the previous issues were addressed and integrated into the system features.

Relative to this, we are pleased to submit the attached list of technical issues and concerns collected during the TourLISTA Briefing Orientation for Region I. We would highly appreciate your prompt attention to this matter to ensure a smooth implementation and proceed with the national rollout of the TourLISTA 2.0 application in early April 2025.

Should you have clarifications, your staff may coordinate with Ms. Manette T. Reyes and/or Mr. Ryan R. Carlos via telephone number: 8459-5200 to 30 local 512 and via email addresses: mtreyes@tourism.gov.ph / rrcarlos@tourism.gov.ph.

Thank you for your usual cooperation.

Very truly yours,


WARNER M. ANDRADA

Director

Office of Tourism Development Planning,
Research and Information Management

att: as stated



TourLista LGU Review - DOT Region I (Ilocos Region)

In System Errors:

1. Profile Registration
 - a. For not accredited tourism establishments, validity date should not be applicable
 - b. For establishments without websites, registration is not accepted
 - c. Map – Location cannot be edited once pinned. Prefer to add search button to easily plot location, unresponsive map
2. Data input for Overnight Visitor Arrival – if rooms occupied is Zero (0), guest nights and guest arrivals should automatically be Zero (0) as well
3. In report Generation
 - a. DAE3 – has no breakdown for Guestnights for Foreign Visitor
 - b. Overseas Filipinos are not reflected in Summary and in generated reports
 - c. No sex disaggregated data for municipal level

In Usability:

1. As first-time users, system was a bit difficult to navigate
2. Password: Peep function to show password in registration and in accessing accounts
3. Not user friendly for establishment and LGU level – in context that AE has already an existing system for data monitoring, using TourLista is an additional workload. In context that LGU will input data for establishments, it will be time consuming and workforce consuming.
4. In managing Users (Regional and Provincial Perspective)
 - a. Categorization: separate sections for approved accounts and accounts for pending approval
 - b. Column Visibility: in access level establishment accounts and LGU accounts should be separated
5. Data inputs
 - a. input data by month and not per day as this is also time consuming and workforce consuming
 - b. Better to input breakdown by residence first, before the total. This causes double work for staff
6. If possible, use this as plug-in in AE systems rather than a separate system that the establishment will use.

Initial errors in data inputs.

Cannot input data. Was resolved by approving accounts. But it took time since the organization of the sections for approval was time consuming.