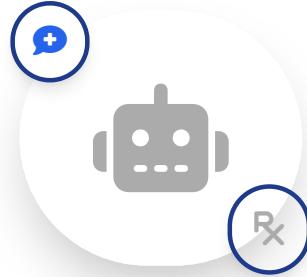


Medsplain

AI-Powered Medication Explainer

Understand your medications with **trustworthy, on-demand** answers.



TEAM
Fusion Core

DATE
October 14, 2025

Source: Sourced from OpenFDA & RxNorm

Disclaimer: Educational information only. Not medical advice.

Problem Statement: Medication Info Isn't Working

- ☒ **Comprehension Gap:** Medication leaflets are dense, jargon-filled, and 2-4 pages long—written at a college level but needed by all.
- ☒ **Patient Behavior:** Overwhelmed patients skip reading entirely or rely on Google searches filled with horror stories and unreliable advice.
- ⚠ **Critical Outcome:** Without understanding *why* and *how to* take meds, patients lose confidence and stop treatment prematurely.

The Need

A reliable, on-demand way to translate medical facts into plain answers adapted to personal literacy levels.

30–50%

MEDICATION NON-ADHERENCE RATE

Costing healthcare systems hundreds of billions annually.

>125,000

PREVENTABLE DEATHS / YEAR

Directly linked to medication mismanagement.

The Opportunity

Understanding "how it works" can boost efficacy by **15–20%** via the placebo effect—a benefit currently lost in jargon.

Our Solution: Medsplain Overview

Translating complex FDA data into personalized, plain-language explanations with interactive support.

- ☒ **Plain-Language Explanations:** Automatically converts technical inserts into 8th-grade reading level summaries grounded strictly in FDA labels

KEY DIFFERENTIATORS

Trusted Sources

Unlike generic chatbots, we use **OpenFDA** and **RxNorm** as the immutable system-of-record.

✓ OpenFDA ✓ RxNorm

Mobile-First Accessibility

SOLUTION: Medsplain Project Concept

- 👉 **Interactive Q&A:** A conversational interface handles follow-up questions like "Will this hurt my stomach?" with safety guardrails.
- 👉 **Safety-First Design:** Built-in interaction checker for 2-5 medications and automatic escalation for serious warning signs.

SOLUTION Medsplain Project Concept

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Scope and Focus

✓ In Scope (MVP)

- ✓ **Top 100 Medications:** Plain-language generator validated for high-volume prescriptions.
- ✓ **Interactive Q&A:** Handles follow-up questions on side effects & usage patterns.
- ✓ **Multi-Medication Checker:** Analyzes interactions for 2-5 concurrent drugs.
- ✓ **Safety Guardrails:** Automatic escalation for "Call Doctor" scenarios.
- ✓ **Web-Based Interface:** Optimized for mobile & accessible to older adults.

⊖ Out of Scope (Deferred)

- ⊖ Integration with pharmacy systems or EHRs.
- ⊖ Full medication database (focused only on top 100).
- ⊖ Symptom checking or diagnosis capabilities.
- ⊖ Medication shopping or insurance pricing features.
- ⊖ Native mobile apps (iOS/Android) or multi-language support.

STRATEGIC RATIONALE

⌚ Focusing on the **Top 100 medications** enables deep manual validation of accuracy while serving a massive user base. A **web-first** approach allows for rapid iteration without app store delays, keeping the project within achievable safety parameters for

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Target Users: Primary Persona

👤 Demographics & Context

Adult patients (ages 40-75) managing chronic conditions with newly prescribed medications.

PROFILE SNAPSHOT

- 📅 **Age Range:** 40-75 years old (often using reading glasses).
- 🎓 **Education:** High school or below; unfamiliar with medical jargon.
- 📱 **Tech Level:** Comfortable with smartphones (banking/FB), but not "tech-savvy."
- 📍 **Context:** Mobile-first at pharmacy counter or home; often anxious.
- เศรษ **Market:** 4.5 billion prescriptions/year in US alone.

❓ Needs & Pain Points

USER NEEDS

- ✓ **Plain Language:** Need to understand "mechanism of action" without a medical dictionary.
- ✓ **Risk Clarity:** Distinguish "call 911" side effects from harmless ones.
- ✓ **Safety Check:** Verify safety with current daily meds (e.g., Lisinopril).

PAIN POINTS

"I can't understand what 'contraindicated in hepatic impairment' means - is that me?"

"The insert lists 50 side effects. Which ones should I actually worry about?"

"The pharmacist only had 2 minutes and I forgot my questions."

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Secondary Users & Use Cases

Caregivers (Adult Children)

- ✓ **Proxy Management:** Need a consolidated view to manage medications for elderly parents across multiple doctors.
- ✓ **Safety Monitoring:** Highly motivated to check interactions and prevent adverse events before they happen.
- ✓ **Digital Proficiency:** Often more tech-savvy than the patient; acts as the "bridge" to the tool.

Healthcare Students

- ✓ **Communication Practice:** Use the tool to learn how to explain complex jargon in plain language.
- ✓ **Quick Reference:** Study common side effects and safety interactions on the go.

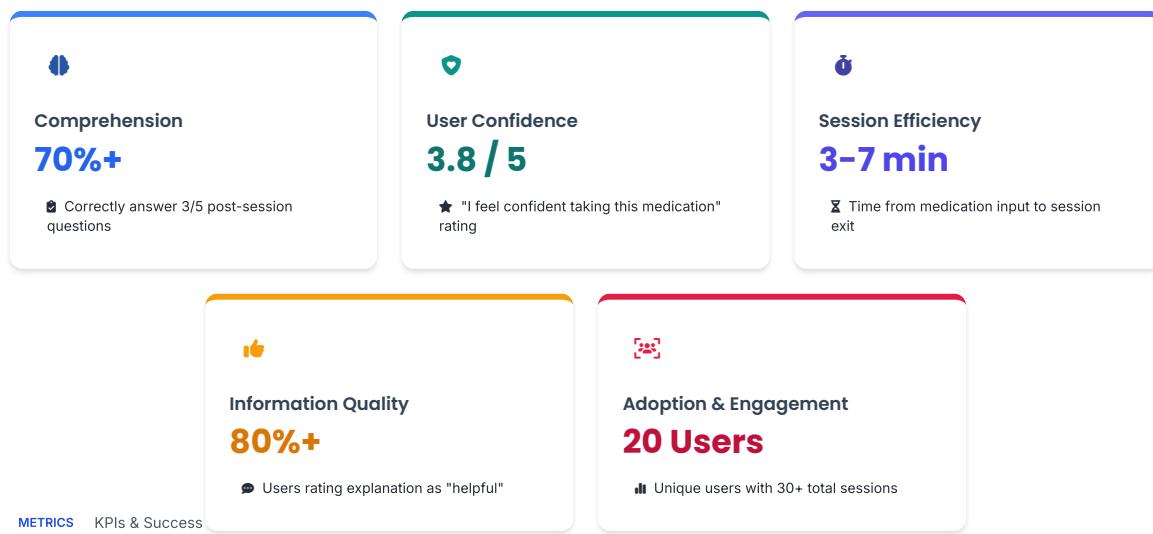
USERS Medsplain Project Concept

Shared Goals

- ⚡ **Speed to Insight**
Both groups need quick clarity without wading through pages of text.
- 🛡 **Actionable Safety**
Knowing exactly when to escalate a symptom to a doctor vs. when to wait.
- 🌐 **Trusted Authority**
Reliance on FDA-backed data rather than forums or anecdotes.

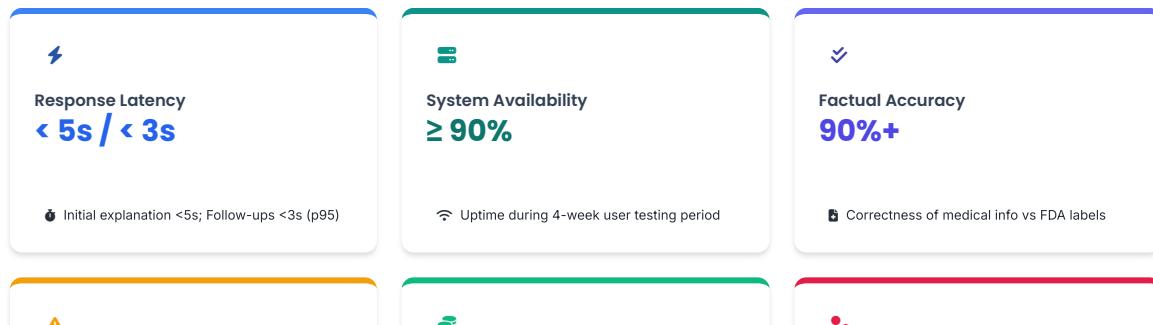
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Product Success Metrics



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Technical Success Criteria

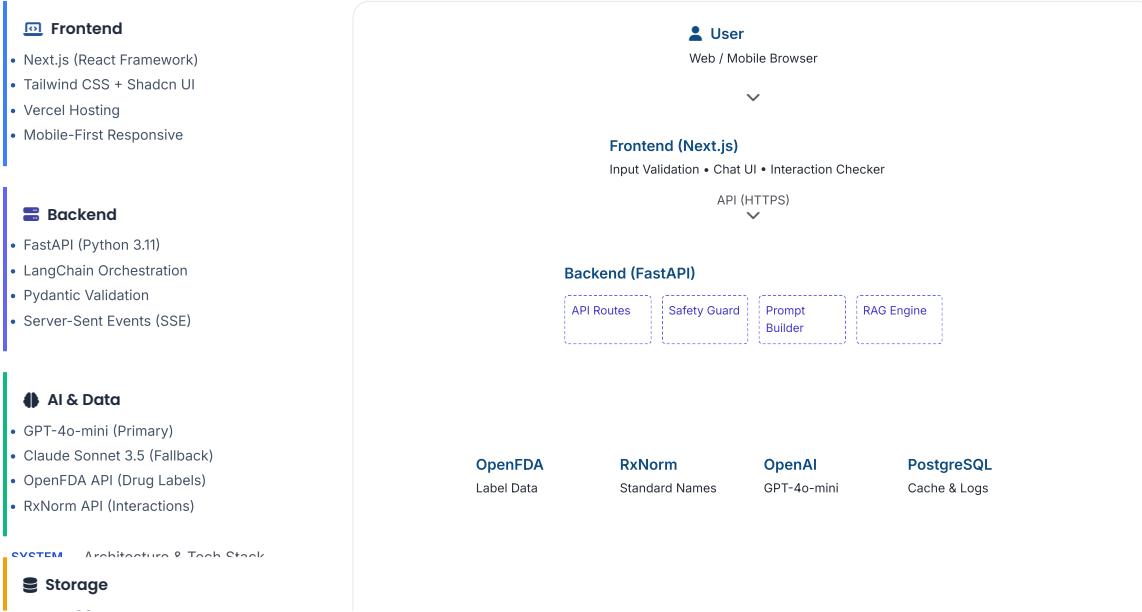


Error Rate < 8%	Cost Efficiency < \$0.25	Safety Incidents ZERO
* Requests that fail or produce nonsensical output	Per complete session (explanation + 3-5 Qs)	No contradictions of doctor's orders in testing

CRITERIA MVP Technical Performance Targets

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Architecture Overview



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Data Flow & AI Integration

- 1. **Input & Validation:** User enters medication (e.g., "Atorvastatin") + current meds. Frontend validates & sends to FastAPI backend.
- 2. **Retrieval (RAG):** Backend checks cache, then fetches FDA labels (OpenFDA) & interaction data (RxNorm). Relevant sections extracted.
- 3. **Generation:** Pharmacist-reviewed system prompt + FDA data context + User query sent to LLM (GPT-4o) via streaming API.
- 4. **Safety & Delivery:** Post-generation regex scan checks for danger signals. Response streamed to UI via SSE for speed.

⚡ Latency Budget

Target: **< 3.5 seconds** to first meaningful content.

Optimized via aggressive caching (Redis/Postgres) and token streaming.

💡 Prompt Strategy

- Strict Grounding: "Answer strictly based on provided FDA context."
- Safety Rules: "Never diagnose. Escalate serious symptoms immediately."
- Low Temperature: Set to 0.3 to minimize hallucinations.

⌚ Efficiency

Minimal context window reduces API costs and noise. FDA label parsing extracts only relevant sections (e.g., "Warnings") rather than dumping raw text.

Est. Cost: **<\$0.25 per full session**

ARCHITECTURE System Flow & AI Logic

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Risk Assessment & Mitigation

Technical Risks

LLM Hallucinations (Medium Likelihood)

MITIGATION Strict prompt grounding in FDA text only; post-gen safety filters; pharmacist review of prompts.

API Rate Limits / Downtime

MITIGATION 30-day caching for FDA labels; graceful degradation with retries; secondary LLM (Claude) fallback.

Prompt Injection

MITIGATION Strict input sanitization; separate system instructions from user content.

Product Risks

User Trust Barriers

MITIGATION Display "Source: FDA" badges; clear "Educational Only" labeling; link to original labels.

Scope Creep

MITIGATION Strict feature freeze week 8; prioritize Top 100 meds only; MOSCOW prioritization method.

Reading Level Mismatch

MITIGATION User testing with diverse education levels; iterative prompt tuning for 6th-8th grade target.

Team Risks

Workload Imbalance

MITIGATION Weekly standups & task board tracking; peer evaluations at Week 8/15; early intervention.

Member Unavailability

MITIGATION Cross-training on codebase; pair programming; 1-week schedule buffer included.

Safety & Ethical Risks

Harmful Decisions / Misinterpretation

MITIGATION "Never contradict doctor" rule; conservative escalation ("Call Doctor") for all ambiguity.

Data Privacy

MITIGATION No PII collection; anonymous session IDs; ephemeral logs; clear privacy policy.

Bias in Output

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Contingency Plans & Learning Goals

⚠ Contingency Plans

- 💻 **OpenAI Outage:** Switch to Claude Sonnet 3.5 (API key ready). Verify output with 5 sample medications.
- ⚡ **Low Tester Count:** Pivot to synthetic evaluation with 50 test cases + Pharmacist review if user recruitment <10.
- ⌚ **Schedule Slip:** Trim features strictly: (1) Multi-med checker, (2) History, (3) Detail toggle. Protect core Q&A.
- 💰 **Cost Spike (>\$50):** Implement aggressive 30-day caching for all meds; switch dev to cheaper models; rate limit users.

🎓 Team Learning Goals

- 👤 **Tekla Chaphidze (AI/Prompting)**
Prompt engineering for accuracy/safety; evaluating AI in high-stakes domains.
- 👤 **Saba Samkharadze (Frontend)**
Accessible design for older adults; streaming chat UX & state management.
- 👤 **Giorgi Ksovreli (QA/Ops)**
Quality evaluation pipelines; building telemetry for production LLM apps.
- 👤 **Mariam Tarkashvili (Data/Cost)**
Cost optimization (caching); RAG for structured medical data (FDA/RxNorm).
- 🛡 **Akaki Ghachava (Backend/Security)**
Secure backend architecture; medical privacy compliance; API integration.