**Mariam Yasser Mohammed**   
  
 **Step 1: Business Understanding**  
- Identify the main causes for why customer leaves.

**Step 2: Data Understanding**

-Analyze the data set and the meaning of each variable.

**Step 3: Data Preparation**

-Preprocess the data and handle missing values.

**Step 4: Modeling**   
-Select and train a model.  
  
  
**Step 5: Evaluation**

-Check how well the model performance.  
  
  
**Step 6: Deployment**

-Put the Model to use and continuously monitor the model performance and keep making improvements.