



# **Fatima Jinnah Women University**

Department Of Software Engineering

## **PROJECT**

### **Course Title**

Operating System (105)

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## **TICKET COUNTER SCHEDULING SYSTEM**

- **Ticket Counter Scheduling System** is the real-life example of **First Come First Serve Algorithm**.
- In this example, the process of **buying a movie ticket at the ticket counter** and the **allocation of seat in the cinema** are scheduled.

## **FIRST COME FIRST SERVE (FCFS)**

- **First Come First Serve (FCFS)** is a scheduling algorithm that **executes queued requests/processes in order of their arrival**.
- In this scheduling algorithm, requests/processes are **served according to the queue manner**.

## **WHY USED FCFS?**

- We have used FCFS and not SJF because we **do not know the time each person will take buying a ticket at the ticket counter**.

## **FCFS IN TICKET COUNTER SCHEDULING SYSTEM**

- In this scheduling algorithm, the person who arrives first in the queue **first buys the ticket** and **first gets the seat** and then the next one. This will continue until the last person in the queue purchases the ticket and gets the seat.

## **ADVANTAGES OF FCFS**

- Simple
- User-Friendly
- Easy to understand
- Easy to implement

## **DISADVANTAGES OF FCFS**

- Non-preemptive nature (processes wait until the current program completes).
- Convoy Effect (Short processes behind long processes).
- Long waiting time.
- Incompatible with time-sharing systems.

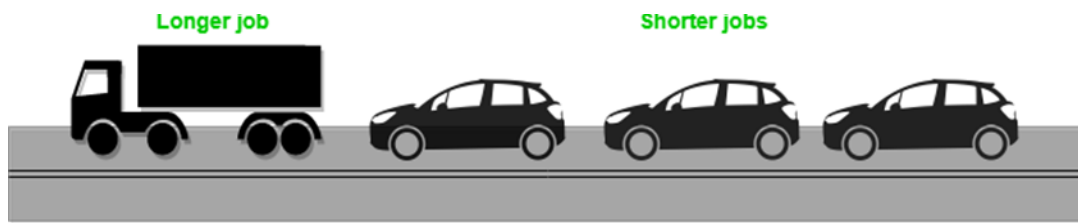
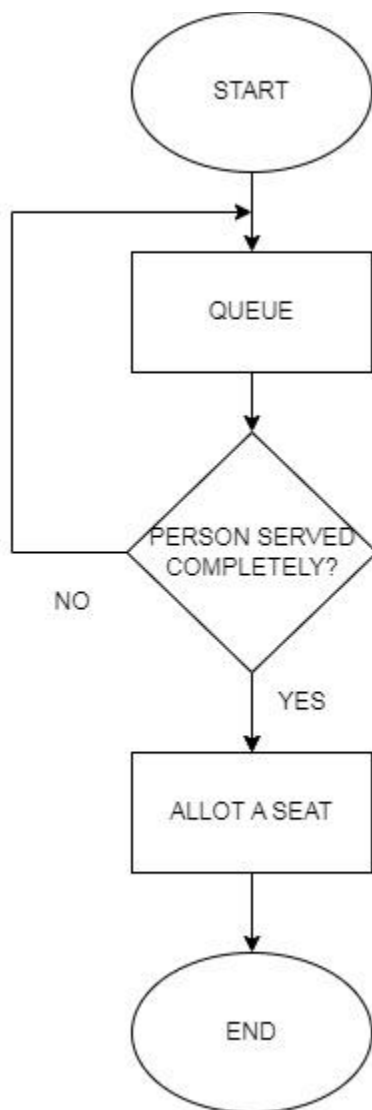


Figure - The Convey Effect, Visualized

## FLOW CHART



## ALGORITHM

- Start
- First person standing in the queue will get ticket first.
- If first person served completely
- Seat in the cinema allotted.
- Else in case of any issue (person having not enough money to buy a ticket and wants to go to ATM first)
- Person will again have to stand in the queue.
- End

## GANTT CHART

- Five processes (people) arriving at different times at the ticket counter. Each process (person) has a different burst time.

Processes	Arrival Time	Burst Time	Completion Time
P1	2	6	17
P2	5	2	23
P3	1	8	11
P4	0	3	3
P5	4	4	21

- Using the FCFS scheduling algorithm, these processes (people) are handled as follows.
  1. The process begins with P4 which has arrival time 0.

0

P4

--	--	--	--	--

2. At time=1, P3 arrives. P4 is still executing. Hence, P3 is kept in a queue.

1

P3

P4				
----	--	--	--	--

3. At time= 2, P1 arrives, which is kept in the queue.

2

P3	P1
----	----

P4				
----	--	--	--	--

4. At time=3, P4 process completes its execution.

3

P3	P1
----	----

P4				
----	--	--	--	--

5. At time=4, P3, which is first in the queue, starts execution.

4

P1	P5
----	----

P4	P3			
----	----	--	--	--

6. At time =5, P2 arrives, which is kept in a queue.

5

P1	P5	P2
----	----	----

P4	P3			
----	----	--	--	--

7. At time 11, P3 completes its execution.

11

P1	P5	P2		
----	----	----	--	--

P4	P3			
----	----	--	--	--

8. At time=11, P1 starts execution. It has a burst time of 6. It completes execution at time interval 17.

17

P5	P2			
----	----	--	--	--

P4	P3	P1		
----	----	----	--	--

9. At time=17, P5 starts execution. It has a burst time of 4. It completes execution at time=21.

21

P2				
----	--	--	--	--

P4	P3	P1	P5	
----	----	----	----	--

10. At time=21, P2 starts execution. It has a burst time of 2. It completes execution at time interval 23.

23

--	--	--	--	--

P4	P3	P1	P5	P2
----	----	----	----	----

## **FINAL GANTT CHART**

P4	P3	P1	P5	P2	
0	3	11	17	21	23

## **WAITING TIME**

**(Start Time – Arrival Time)**

<b>Processes (People)</b>	<b>Waiting Time</b>
P1	$11 - 2 = 9$
P2	$21 - 5 = 16$
P3	$3 - 1 = 2$
P4	$0 - 0 = 0$
P5	$17 - 4 = 13$

## **AVERAGE WAITING TIME**

**(Total Waiting Time / No. of Waiting Time)**

$$= 0 + 2 + 9 + 13 + 16 / 5$$

$$= 40 / 5$$

$$= 8$$

## **TURN AROUND TIME**

**(Completion Time - Arrival Time)**

<b>Processes (People)</b>	<b>Turn Around Time</b>
P1	$17 - 2 = 15$
P2	$23 - 5 = 18$
P3	$11 - 1 = 10$
P4	$3 - 0 = 3$
P5	$21 - 4 = 17$

## **AVERAGE TURN AROUND TIME**

**(Total Turn Around Time / No. of Turn Around Time)**

$$= 15 + 18 + 10 + 3 + 17 / 5$$



$$= 63 / 5$$

$$=12.5$$

### **CALCULATION OF AVERAGE WAITING AND TURN AROUND TIME**

```
#include "stdafx.h"

#include <iostream>

using namespace std;

void Waiting_Time(int processes[], int n, int bt[], int wt[])
{
    wt[0] = 0;
    for (int i = 1; i < n; i++)
    {
        wt[i] = bt[i-1] + wt[i-1];
    }
}

void TurnAround_Time( int processes[], int n, int bt[], int wt[], int tat[])
{
    for (int i = 0; i < n; i++)
    {
        tat[i] = bt[i] + wt[i];
    }
}

void Average_Time( int processes[], int n, int bt[])
{
    int wt[n], tat[n], total_wt = 0, total_tat = 0;

    Waiting_Time(processes, n, bt, wt);

    TurnAround_Time(processes, n, bt, wt, tat);

    cout << "P" << " B-time " << " W-time " << " TA-time" << endl;

    for (int i=0; i<n; i++)
    {
        total_wt = total_wt + wt[i];
    }
}
```

```

total_tat = total_tat + tat

cout << " " << i+1 << "\t" << bt[i] << "\t " << wt[i] << "\t\t " << tat[i] << endl;

}

cout << "Average waiting time = " << (float)total_wt / (float)n << endl;

cout << "Average turn around time = " << (float)total_tat / (float)n << endl;

}

int main()

{

int processes[] = { 1, 2, 3, 4 ,5};

int n = sizeof processes / sizeof processes[0];

int burst_time[] = {6, 2, 8, 3, 4};

Average_Time(processes, n, burst_time);

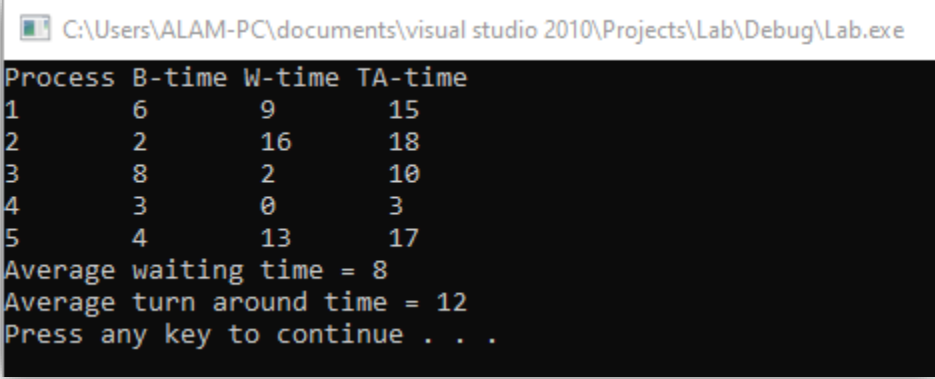
system("pause");

return 0;

}

```

### **Output:**



```

C:\Users\ALAM-PC\documents\visual studio 2010\Projects\Lab\Debug\Lab.exe
Process B-time W-time TA-time
1      6      9      15
2      2     16      18
3      8      2      10
4      3      0       3
5      4     13      17
Average waiting time = 8
Average turn around time = 12
Press any key to continue . . .

```

## **REFERENCES**

- [www.geeksforgeeks.org](http://www.geeksforgeeks.org)
- [www.ecomputernotes.com](http://www.ecomputernotes.com)

