

MARIANNA IVANOVA

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📍 Sofia, Bulgaria



EXPERIENCE

Cross-border planner

Coca-Cola Hellenic Bottling Company Bulgaria

📅 2019 - Ongoing 📍 Sofia, Bulgaria

Coca-Cola Hellenic Bottling Company is the world's third-largest Coca-Cola anchor bottler in terms of volume with sales of more than 2 billion unit cases.

My activities includes:

- Builds detailed Supply Plans weekly, based on demand and taking into consideration safety stocks, production programs and products availability;
- Ensures delivery of all planned purchases from suppliers and other CCH countries as per agreed SLAs and target KBIs;
- Cooperates closely with other CCH countries Planning teams, External suppliers and with Bulgarian Demand Planning, Sales, Marketing, Logistics and Financial Departments to ensure system data integrity and accurate planning
- Manages the inventories as per Business plan and ensures availability of ready products
- Ensures internal customers' requirements are met and builds long term supplier relationship;

Master Data Expert

Coca-Cola Hellenic Bottling Company Bulgaria

📅 01/2018 - 10/2019 📍 Sofia, Bulgaria

- Close collaboration with with 28 countries and BSO teams (SAP consultants, Materials, Procure to pay and Finance, Spare Parts and Finance);
- Working with different tools: Shared Services Framework (SSF), Lotus Notes, Daisy, Business Planning Management (BPM), ServiceNow, Winshuttle;
- Validation and uploading correctly of master data in SAP ERP and SCM system
- Responsible for Standard price calculation for all costing relevant materials - analyze the reasons for costing errors and distribute them to the respective departments;
- Provide coaching and training on technical and process-related matters;
- Prepare regular housekeepings in ERP system (fix issues, if any, in the whole production system chain).

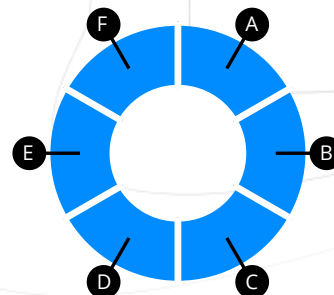
Customer advisor and sales

Concentrix

📅 06/2012 - 09/2017 📍 Sofia, Bulgaria

- Update customer information in databases;
- Handle multiple requests via phone, mail and/or chat;
- Deliver detailed information to customers on English;
- Deal with complaints in a patient and helpful manner

PERSONALITY



- A Outgoing
- B Confident
- C Open-minded
- D Friendly
- E Can be relied on
- F Fast learner

LANGUAGES

Bulgarian

Native



English

Proficient



German

Learner



TRAINING / COURSES

Interior Design

Net IT - Design academy

Graphic Design

Net IT - Design academy

EXPERIENCE

Facility manager and operator

High Sierra Pools

📅 05/2011 - 09/2016 📍 Frederick, MA, USA

High Sierra Pools offers complete commercial pool management service including providing certified lifeguards, daily operation, supervision, pool maintenance services, commercial swimming pool construction as well as commercial swimming pool repairs and renovations.

- Opening and closing the swimming facilities;
- Plan and organize workloads and staff assignments;
- Preparing weekly schedule;
- Regularly check the pumping system for machine-related mistakes or flaws;
- Ensure the environment conditions meet state standards.

EDUCATION

Information assurance

Technical University of Sofia, Master's degree

📅 09/2017 - 05/2019 📍 Sofia, Bulgaria

- Fundamental Subjects:
 - * Internet Based Services;
 - * Design of Management Systems;
 - * E-government Systems;
 - * Multi-dimensional Analysis;
 - * Anti-corruption Practices;
 - * Management of European Projects

Public Administration

Technical University of Sofia, Bachelor's degree

📅 09/2013 - 06/2017 📍 Sofia, Bulgaria

- Bachelor thesis topic: "Developing a strategy for improving alternative tourism for the Bulgarian southern region"

Fundamental Subjects:

- * Mathematics;
- * Information Technology;
- * Quantitative Methods and Statistics;
- * Management;
- * Civil Law;
- * Constitutional Law;
- * Web Applications in Public Administration;
- * Marketing;
- * Organizational Behavior;
- * Public Relations;
- * Multimedia Applications in Public Administration;
- * Human Resource Management;

SKILLS

Technical

SAP

Winshuttle

Microsoft Office

AutoCAD

3D Studio Max

Organisational / managerial skills

Keep deadlines

Multitask

Lead

High productive

PROJECTS

"This is me" application test and develop

📅 2019 📍 Sofia, Bulgaria

Short summary of the tasks I performed:

- Collaborate with IT department to set specifications for new applications;
- Participate in design creation;
- Perform testing before the launch;
- Evaluate existing applications to reprogram, update and add new features;