

Summary

Dedicated and adaptable professional with a diverse background in customer service, sales, and medical assistance, transitioning into a software development and Research/ Design role. Leverage exceptional communication and problem-solving skills, honed through extensive experience in client-facing roles, to deliver high-quality, user-focused software solutions. Eager to apply a strong foundation in programming and technical skills to contribute effectively to a dynamic development team, enhancing both user experience and operational efficiency

Skills

- **Languages:** JavaScript (ES6+), HTML5, CSS3, SQL
- **Front-End Technologies:** React.js, Redux, Bootstrap, Tailwind CSS
- **Back-End Technologies:** Node.js, Express.js
- **Databases:** MongoDB, MySQL, PostgreSQL
- **Version Control:** Git, GitHub, GitLab
- **Development Tools:** Visual Studio Code, Postman, Docker
- **API Development:** RESTful APIs, Axios, Fetch, JWT Authentication
- **Testing:** Jest,
- **Other Tools:** Webpack, NPM, Yarn, Jira, Trello, Agile (Scrum)

Experience

JCPenney | Columbus, OH

Junior Software Developer | 12/2020 - 09/2024

- Developed a full-stack web application to recommend local activities and locations based on user preferences.
- Implemented a RESTful API for data retrieval, including filtering options for activities by location, budget, and audience.
- Utilized Google Maps API for interactive location maps and search functionality.
- Built user-friendly front-end components with React, adhering to a responsive design.
- Created a RESTful API to manage employee records with CRUD operations.
- Designed and developed a responsive front-end using Bootstrap for handling employee data.
- Integrated validation and authentication using JWT for secure access.
- Implemented search and filtering capabilities for employees based on department and status.

Urgent Care | Columbus, OH

Medical Assistant | 04/2019 - 09/2024

- Interviewed patients to obtain medical information and measure their vital signs, weight, and height
- Investigated and handled complaints about patient care, ensuring that the quality of care is consistent with hospital policy and accepted practices
- Recorded patients' medical history, vital statistics, or information such as test results in medical records
- Helped physicians examine and treat patients, handing them instruments or materials or performing such tasks as giving injections or removing sutures
- Performed general office duties, such as answering telephones, taking dictation, or completing insurance forms.
- Ordered supplies, medications, and equipment necessary for practice's operations.
- Compiled laboratory and x-ray reports, hospital notes and other pertinent data.

HKT Telecommunications | Columbus, OH

Sales Representative | 01/2018 - 09/2024

- Answered customers' questions about services, prices, availability, or credit terms
- Increased sales by 25% through upsells and cross-selling of additional products and services
- Identify prospective customers using business directories, leads from clients, or information from conferences or trade shows
- Emphasize or recommend service features based on knowledge of customers' needs and vendor capabilities and limitations
- Inform customers of contracts or other information pertaining to purchased services.

Education

The Ohio State University, Newark | Columbus

Larock Health Care Academy | Columbus