# Marielle Ibarreta

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## Work Experience

#### Instructor

ILoveKickboxing.com - Vancouver, WA February 2017 to Present

I started off as an instructor full-time and at my first year was promoted to Assistant Manager. Duties as the Asst. Manager are to keep the studio up to its customer service par, responding to emails pertaining to any membership inquiries, billing tuition, delinquent accounts, content for marketing, updating studio numbers (revenue), helping to create studio goals, training new employees, and teaching classes.

Now, I am going back to school for web development and web coding and have a new position as a part-time instructor. Duties are now to teach classes, sales and marketing with social media and member retention, and providing excellent customer service.

### Quality Control/Field Technician/Pre-Cooler Night Shift

EastPack - Te Puke, New Zealand January 2016 to June 2016

- · Assisting orchard owners with pest monitoring, health and safety and quality control
- $\cdot$  Ensuring Eastpacks quality assurance, quality control and standard operating procedures are implemented and adhered too
- $\cdot$  Checking Kiwifruit in the laboratory ensuring no pests, diseases or disorders have effected the harvest
- · Providing orchard managers advice around preventions and treatments
- $\cdot$  Monitoring the temperatures of all Kiwi fruit pallets in the coolers, making sure they are at the right temperature zones
- · Managing the forklift drivers of telling them where to allocate pallets in their right stock room
- · Allocation duties as well assisting with forklift driving (forklift certificate obtained)

Reason for leaving: Although I have been offered a permanent position within the HR team, I had located to a different location

### **Franchise Owner/Personal Trainer**

City Fitness

November 2015 to June 2016

Duties and responsibilities:

- Proving and implementing personalized training programs and workshops to a varied clien-tele
- Proactively finding clientele via social media, networking referrals and word of mouth
- Looking after all finances e.g P.A.Y.E, GST etc
- Monitoring clients progress and giving advice around health and nutrition

Reasons for leaving: Traveling to the north island to continue personal training

#### **Personal Fitness Trainer**

24Hour Fitness

November 2014 to June 2015

Duties and responsibilities:

- · Proving and implementing personalized training programs and workshops to a varied clien-tele
- Monitoring clients progress and giving advice around health and nutrition
- Consulting clients with a fitness introduction to the gym on how to efficiently use the equipment and showing them all accesses
- · Attending workshops and meeting business plan criteria to further gain leads for our com- pany

Reasons for leaving: Relocating to New Zealand for work and travel

## **Food & Nutrition Specialist**

**OHSU** 

October 2013 to November 2014

Duties & Responsibilities:

- Providing health and nutrition advice and creating personalized plans to hospitalized pa- tients
- Ensuring a sterile and hygienic environment is maintained at all times
- Stock and inventory control and maintenance
- Liaising and coordinating patient plans with GP;s and nurses
- Ensuring all patient orders are thoroughly checked before being sent

Reasons for leaving: Taking on the role to become a full-time personal trainer

### **Sales & Customer Service Representative**

Auntie Anne's

October 2011 to September 2013

part time whilst studying)

Duties & Responsibilities:

- Providing exceptional levels of customer services
- Assisting training and mentoring of junior staff members
- Stock and inventory control
- Ensuring health and safety guidelines are followed
- Partnering with charitable foundations to raise awareness of childhood cancer

Reason for leaving: After 2 years at Auntie Anne's I felt like it was time for a change

#### Education

#### **Web Coding Bootcamp in Web Development**

University of Oregon - Portland, OR July 2019 to Present

Prairie High School

## Skills

Team Building, retail sales, CPR, Public Speaking, Teaching

# Certifications/Licenses

#### AED/CPR

January 2019 to January 2021

## Assessments

## **Social Media — Highly Proficient**

July 2019

Measures a candidate's ability to create content, communicate online, and build a brand's reputation.

Full results: https://share.indeedassessments.com/ share to profile/86c73bc2ec17597f0db2bf177c52ac3f

# Sales Skills: Influence & Negotiation — Familiar

May 2019

Using influence and negotiation techniques to engage with and persuade customers.

Full results: https://share.indeedassessments.com/ share\_to\_profile/74f342905333fc22e64c07b0ee848f2eeed53dc074545cb7

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

### Additional Information

Computer Skills:

Word

Excel

Powerpoint

Outlook

SAP

Zoho

Nimble

**VSCode**