

# openETCS Satisfaction Questionnaire Template

Dear Stakeholder:

Thank you for agreeing to provide a bit of feedback regarding this Training Unit. Complete the following questionnaire should take no more than a minute or two of your time. We appreciate your work and want to make sure we meet your expectations.

Thanks for your feedback.

CUSTOMER DATA		
Stakeholder Name		
Company Name		
Position		
Start/End Date	DD.MM.YYYY	DD.MM.YYYY

Evaluate the following aspects, where 1 Bad - 7 Excellent

ASPECTS TO ASSESS	Assessment
Expectations met	
Technical quality of service	
Quality of documentation submitted	
Quality of the Trainer	
Execution time met	
Information during the development of the TU	
Response Rate	
Personal care	
Overall rating	
Highlight strengths:	
.....	
Suggestions for improvement:	
.....	
Comments:	
.....	
Signature and date	
.....	