SKYBOT

BETA-TESTING SKYBOT PORTAL

SKYBOT Overview

B2C portal for a company that sells and services electric vehicles under the brand name SKYBOT. Also, this is the portal which gives opportunities for potential users to register on the portal and communicate with other Members. Every registered User will have a personal profile and could manage it with different options.

Link to the portal - https://prometheusqastage3.wixsite.com/skybot

Purpose of the document

1. **Involving independent users to test and evaluate the product before its official release:** Involvement of a user who knows how to use a browser, understands how e-shops work, is interested in electric scooters, and is responsible for the tasks assigned

2. **Collecting feedback from users who participated:** Permanent contact with the user at the level of e-mail or personal contact

3. **Analyzing the collected results and evaluating them :** Recording the information received after all stages of testing, verification of errors and comments

Beta-User introduction

In my report, I present a user review: 29 years old, male, active user of browsers and the Internet, interested in new products and the world of technology, without a technological education.

Tests performed and feedback on them

- As a potential client, I want successfully open the website main page with electric scooters, for future purchase

  Test passed, no comments or incomprehensibilities

- As a non registered User, I want to sign in with email on the SKYBOT page, for access to personal options

  Test passed, User is successfully registered. The main white panel interferes with the normal functioning of the user

- As a non registered User, I want to sign in with Facebook on the SKYBOT page, for access to personal options

  Test passed, User is successfully registered. The main white panel interferes with the normal functioning of the user.

- As a non registered User, I want to sign in with Google Account on the SKYBOT page, for access to personal options

  Test is partially passed. There is a problem with interconnecting two platforms. Users didn't have options to choose profiles on their Google account, but registration was successful.

- As a registered User I want to log in to my profile on the SKYBOT page with email, to have option become a Member in the future

  Test passed. User is successfully logged in. The main white panel interferes with the normal functioning of the user.

- As a fan of the Skybot Extreamer I want to read technical information and see photos on the SKYBOT page

  Test passed. All information about Skybot Extreamer and other products is available and visible.

- As a new Member I want to use Contact Us form to send question about section "My Rewards"

  Test passed. But in this section is presented problems with translating (language issues: button "Надіслати")

- As a new visitor of the page, I want interact with Chat box, to ask quick question about delivery and receive answer

  Test is failed. There is no response from support team

- As a parent, I want to have option to choose something for my 10 year-old child, so I can add it to the cart

  Test passed. Users have a variety of products. For different age groups, sizes. Also products could be added to cart

- As a non registered User, I want to have option to interact with my cart, so that I could buy items from it

  Test is partially passed. There is a problem with delivery (delivery must be paid, but on the website it is free for all options). Also I can't test payment options

- As a registered User, I want to have opportunity to delete items from my cart, so that i could add new items to it

  Test is partially passed. There is a problem with adding items from the main page by clicking directly to button "Add to the cart".

- As a registered User, I want to leave review on a Skybot Dualtron, so that it will help future customers make a decision

  Test passed. Users could leave the review.

- As a registered User, I want to change my review on a Skybot Dualtron, so that I could change my opinion after using it for a while.

  Test passed. User could edit his/her own review.

- As a registered User, I want to delete my review on a Skybot Dualtron, so that I could change rate for this item

  Test passed. User could delete his/her own review.

- As a non-registered User, I want to sign up for the first ride, so that I could choose type of the scooter in the future

  Test is partially passed. In this moment we have blocked options to sign up

- As a new User (registered and log in), I want to watch video about Cheapest scooters, so that I could pick one of them and buy it

  Test passed. Users could interact with videos.

- As a registered and logged in User, I want to change the option "Profile Visibility". so that anybody could disturb me and my profile will be private

  Test passed. Users could change the visibility of the profile.

- As a registered and log in User, I want to become a member of the SKYBOT, so that i could chat with other people and share my experience with them

  Test passed. But in this section is presented problems with translating (language issues)

- As a registered User, I want to use option "Forgot my password", so that I could change my password if I forgot it

  Test passed. Users could use the option "Forgot password" and receive a link to reset the password.

Conclusion

After beta-testing by focus group we could see that the page didn't have critical issues and errors. Not crucial issues related to the language aspect, functionality of some blocked sections where users don't have access and displaying the main white panel with a menu noted and marked as valuable. Necessary actions which will improve these sections are planned for next iterations before release.

Verified by Mariia Mielnikova