

Opening note: inform the respondent that the test occurs with a prototype, not a real website, and will follow a pre-defined scenario. Ask them to think aloud, ask questions, and give feedback during the session. Explain the testing structure and ask if they have any questions before the beginning.

Prototype: Delivery fee understanding in cart

<https://www.figma.com/proto/HQXcJ7cfqYK9MkTMIDtmQs/Design-and...?node-id=241-15272&p=f&t=ml6uA6jq0EkPn1en-0&scaling=scale-down&content-scaling=fixed&page-id=241%3A15011&starting-point-node-id=241%3A15272>

Scenario:

You have a shopping cart with 4 products. You want to order delivery by courier. You have already entered the data about the delivery location. Now you want to understand how much the courier delivery service itself will cost.

Set a time.

Time:

Question	Answer	Comment
Rate the ease of finding the information you need from 1 (very difficult) to 5 (very easy).		
Were there any unexpected or incomprehensible moments?		

Prototype: Delete full product from the cart

<https://www.figma.com/proto/HQXcJ7cfqYK9MkTMIDtmQs/Design-and...?node-id=232-3328&p=f&t=ml6uA6jq0EkPn1en-0&scaling=scale-down&content-scaling=fixed&page-id=229%3A3085&starting-point-node-id=232%3A3328>

introduction:

You added 2 kg chicken fillet as one of the products because it was on sale and you just needed some protein in your diet. Then you went through the categories and added a couple more products that you needed. You have a shopping cart with 4 products.

But when you went to the shopping cart page to start placing the order, you received a message from a friend that he would bring you 3 kg of meat, which he bought for a good price somewhere. Therefore, you no longer need chicken fillet in the order and now you want to remove it.

Set a time.

Time:

Additional task: delete and undo.

Question	Answer	Comment
Rate the ease of performing this action from 1 to 5.		
Were there any unexpected or incomprehensible moments?		

Prototype: AI recipes from the cart products

<https://www.figma.com/proto/HQXcJ7cfqYK9MkTMIDtmQs/Design-and...?node-id=184-704&t=hMYCycpjSk5LoFds-0&scaling=scale-down&content-scaling=fixed&page-id=184%3A703&starting-point-node-id=184%3A704>

Introduction:

You added 2 kg chicken fillet as one of the products because it was on sale and you just needed some protein in your diet. Then you went through the categories and added a couple more products that you need. You have a shopping cart with 4 products.

But you understand that you don't know what you can cook from them. And you need to come up with something for breakfast, lunch, dinner. Therefore, you want to find some interesting recipes with these ingredients. You still have other ingredients at home - onions, cheese, cream.

You saw that Silpo advertised a new recipe generation function and decided to try it.

Question	Answer	Comment
Share your overall impression of this feature.		
Rate the usefulness of such a feature in your life from 1 to 5. Why?		
Rate how easy it was to find this feature in the interface from 1 to 5.		

Was it clear to you what each interface element in this function does?		
Rate how clear it was how to use this feature from 1 to 5.		
Were there any unexpected or incomprehensible moments?		
Rate the likelihood that you would use this feature from 1 to 5.		

Prototype: Change list for products in cart

<https://www.figma.com/proto/HQXcJ7cfqYK9MkTMIDtmQs/Design-and...?node-id=322-17375&t=bq0qfqMin1RpleHC-0&scaling=scale-down&content-scaling=fixed&page-id=322%3A17256&starting-point-node-id=322%3A17375>

Introduction:

You have a shopping cart with 4 items. You are unable to talk on the phone today for clarification, but you are worried that the potatoes may run out by the time collectors will pick up your order. You saw that Silpo was advertising some new feature for adding a list of substitutions for items in an order and decided to try it.

Question	Answer	Comment
Share your overall impression of this feature.		
Rate the usefulness of such a feature in your life from 1 to 5. Why?		
Rate how easy it was to find this feature in the interface from 1 to 5.		
Was it clear to you what each interface element in this function does?		

Rate how clear it was how to use this feature from 1 to 5.		
Were there any unexpected or incomprehensible moments?		
Rate the likelihood that you would use this feature from 1 to 5.		

Prototype: Balanced nutrition analysis

<https://www.figma.com/proto/HQXcJ7cfqYK9MkTMIDtmQs/Design-and...?node-id=466-75&t=NczxBhmLCfDVSyJk-0&scaling=scale-down&content-scaling=fixed&page-id=466%3A74&starting-point-node-id=466%3A75>

Introduction:

You have a shopping cart with 4 products. You are trying to normalize your diet, make it more balanced and simply remember to get all the nutrients from your food every day.

You saw that Silpo advertised a new function of analyzing the basket for the balance of the plate and decided to try it.

Question	Answer	Comment
Share your overall impression of this feature.		
Rate the usefulness of such a feature in your life from 1 to 5. Why?		
Rate how easy it was to find this feature in the interface from 1 to 5.		
Was it clear to you what each interface element in this function does?		
Rate how clear it was how to use this feature from 1 to 5. For the first page with		

analysis and for the action of balancing.		
Were there any unexpected or incomprehensible moments?		
Rate the likelihood that you would use this feature from 1 to 5.		