

Whose Truth is it Anyway? An Experiment on Annotation Bias *

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Information is key to inform the behavior of citizens, and thereby for the social scientists studying them. The democratization of data has led to numerous possibilities to gather and analyze textual data. These enormous amounts of data are typically handled by machine learning techniques to classify into meaningful variables. The performance of these models are compared to a so-called golden standards, created by human annotators. Having a high level of agreement between these annotators is key, but some suggest personal characteristics of annotators, like political ideology or knowledge, interfere. We show in two pre-registered experiments that XXX. Thereby [contribution].

Keywords: Experiment, Annotation Bias, Ideology, Measuring Political Position, Text-as-Data, Political Knowledge

Introduction

Information is key to inform the behavior of citizens, and thereby for the social scientists studying them. Classical theories of political communication, such as agenda setting or framing (e.g. Van Aelst and Walgrave 2016; Lecheler and De Vreese 2019), formulate that political information drives opinion formation and participation in politics – from voting to protests (for overviews hereof across countries, see Pfetsch and Esser 2013). The democratization of data has led to numerous possibilities to gather and analyze textual data (for a recent overview, see Van Atteveldt, Trilling, and Calderon 2022). In addition, advances in Natural Language Processing (NLP) have made it possible to automatically analyze large quantities of data using machine learning (e.g., see Bender 2016; Wei et al. 2023). The performance of such machine learning techniques are compared to so-called “golden standards”, created by human annotators. Most data collection efforts to create such standards assume that there is only one correct interpretation for every input example, and that disagreement between the annotators is something that needs to be dealt with at all costs (Aroyo and Welty 2015). A recent study (Van Atteveldt, Van der Velden, and Boukes 2021) demonstrates that using crowd-coding platforms is a good way to collect such golden standards without too much disagreement. These platforms have also been used for experiments, and the quality of the

** = Corresponding author, Replication files are available on the author’s Github account (<https://github.com/MarikenvdVelden/bias-experiment>); Author contributions: a) designed the study: MACGvdV, WvA, AF, FL, MR, & KW; b) conducted the study: MACGvdV, FL & MR; c) data cleaning & analysis: MACGvdV; d) writing of the paper: MACGvdV

respondents has been a center of attention (Coppock 2019; Clifford, Jewell, and Waggoner 2015; Huff and Tingley 2015; Berinsky, Margolis, and Sances 2014). While some say that this data is of similar quality to data from a random sample of the population (Coppock 2019), others have demonstrated that these online platforms are populated by people that are “unlike” the general public, being younger and holding more liberal values (Clifford, Jewell, and Waggoner 2015; Huff and Tingley 2015). If the latter is true, this might cause a problem for the coding of political texts: Enns-Jedenastik and Meyer (2018) report that coders of political texts incorporate prior beliefs about parties’ issue stances into their coding decisions. The authors find that party labels cue coders to a stance. For example, coders are more likely to report a left-wing party to be pro-immigration and a populist right-wing party to be against based on the exact same sentence. *Is this actually bias or a diversity of view points? And how big of a problem does this bias/diversity of view points generate for scholars relying on golden standard data?*

There is a long history of text annotation in studies analyzing political text. While this yields lots of experiences as to how to train coders so that we get reliable hand-coded data, the procedure is expensive, protracted, and sometimes does not even get us the quality of data we need (Weber et al. 2018). While the crowd offers a solution to some of these issues (Van Atteveltdt, Van der Velden, and Boukes 2021), the main underlying assumption that there is one correct interpretation for every input example remains untouched. At the same time, trends of polarization have shown that people do interpret information according to their ideological position. *Does this mean that some are right and others are wrong? Or is there an ideological difference in the ground truth?* These questions presents a fundamental challenge to the main way of working when collecting gold standard data, as we operate from the baseline assumption that disagreement among the annotators should be avoided or reduced. Typically, when specific cases continuously cause disagreement, more instructions are added to limit interpretations Ying, Montgomery, and Stewart (2022). However, work in computational linguistics has shown that increased annotation instructions do not increase quality (Parmar et al. 2022). This leaves us between a rock and a hard place. Is there a potential bias in annotators that we should account for?

In this paper, we build upon the NLP literature on disagreement – or bias – in annotation (e.g., see Shen and Rose 2021; Geva, Goldberg, and Berant 2019; Sommerauer 2020; Plank, Hovy, and Søgaard 2014) and so-called perspectivism (Basile et al. 2021; Havens et al. 2022) – i.e. the adoption of methods that integrate the opinions and perspectives of the human subjects involved in the knowledge representation step of the machine learning processes (Basile et al. 2021). This literature puts forward that disagreement can occur because of differences in ideological position or political knowledge (Shen and Rose 2021; Alkiek, Zhang, and Jurgens 2022; Joseph et al. 2021). This allows us to test the extent to which disagreement takes place, for what type of stances, as well as gives us directions on how to deal with the diversity in conceptions and the political heterogeneity that nowadays potentially occurs in our sample of annotators. To do so, we have fielded two high-powered pre-registered experiments (see [here](#) and [here](#)) in the Netherlands – a low-level polarized country – and in the U.S. – a high-level polarized country testing the effect of ideological distance between the annotator and the political actor in the text (H1), the effect of overinterpretation based on political knowledge or ideological engagement (H2), and a offered solution of masking the political actor to mitigate the effects of ideology and knowledge (H3).¹ In the experiments, we vary the level of specification with which a political actor takes a stance – a declarative sentence versus a sentence where with some knowledge on politics, the stance might be inferred – as well as whether the political actor is shown or masked with putting [ACTOR] instead of the political

¹The data and research compendium is published on the main author’s github page – anonymized for the review process.

party. We do this for four different political issues: *Environment*, *Immigration*, *Tax Policy*, and *EU* (for the Dutch case) or *Foreign Policy* (for the American case). This country selection does not only allow us to showcase the scope conditions of disagreement due to different levels of political heterogeneity, but also differentiates between languages. English is not only the most dominant language for computational text analysis in the social science [Baden et al. (2022); Dolinsky et al. 2023], crowd-coders do not need to be native speakers, given the dominance of English in our daily lives. This is different for Dutch, it is a language spoken by a smaller community, typically native speakers, yet still an often-enough researched case in computational text analysis in the social science [Baden et al. (2022); Dolinsky et al. 2023].

Our results demonstrate that overall sentence where with some knowledge on politics the stance might be inferred are really difficult for the crowd to annotate – people overinterpret the position using their own knowledge of the world. This is problematic as these sentence are very common in political text – like legislative debates or speeches – as well as media reports. Moreover, our results also demonstrate that for these disagreements in the crowd to occur, the level of polarization needs to be high. We do find support for our hypotheses in the American context, but not in the Dutch context – except for the situation where masking overcomes political knowledge, we do find support for that in the Dutch case, but not in the American one. Our findings thus underline the importance of taking disagreement seriously for the creation of gold standard text – the bread-and-butter of all machine learning endeavours. We should look beyond the majority vote and modeling it in the data, because if an algorithm is trained on biased data from disagreeing annotators, it will reproduce and often exacerbate that bias when it is applied to new data (e.g., see Prost, Thain, and Bolukbasi 2019). To be able to model these characteristic of annotators, we should survey the characteristics of annotators when using the crowd (see Webb-Williams et al. 2023 for a similar argument, yet different annotator characteristics).

Whose Truth is it Anyway? Disagreement & Perspectivism in Creating Gold Standard Data

Generating large data-sets has become one of the main drivers of progress in natural language understanding. In studies of political communication, the most familiar annotation tasks involve identifying basic concepts. This often involve noting the topic of the text, the position of the actor or the tone of the text. A recent study (Van Atteveldt, Van der Velden, and Boukes 2021) demonstrates that using crowd-coding platforms is a good way to collect such large data-sets. However, having only a few workers annotate the majority of text of interest has raised concerns about data diversity and models’ ability to generalize beyond the crowd-workers: In a series of experiments, Geva, Goldberg, and Berant (2019) show that often models do not generalize well to annotations from annotators that did not contribute to the training set, suggesting that annotator bias should be monitored during data-set creation. One such potential bias, especially in times of increasing polarization (Iyengar et al. 2019; Gidron, Adams, and Horne 2019; Boxell, Gentzkow, and Shapiro 2022), is based on ideological position of the annotator. Given that annotators on crowds-coding platforms tend to be younger and hold more liberal values than the general public (Clifford, Jewell, and Waggoner 2015; Huff and Tingley 2015), this could potentially hamper the data diversity and generalizability of the model. An additional reason to monitor the annotators ideological position as a potential source of annotator bias is that a recent study in NLP showed that experiential factors influence the consistency of how political ideologies are perceived (Shen and Rose 2021). Their finding challenges the “ground-truth” assumption we as researcher make that a position for example is either left-leaning or right-wing leaning. People with different ideological backgrounds might experience that position differently. This challenges us. We are interested in

the effect of e.g. elite communication. To study this, we allow for heterogeneous treatment effects in experimental work. This indicates that we often do not assume that the treatment, often using text, has the same effect for different partisans. Yet, at the same time, we forget or ignore that knowledge when creating large data-sets for our machine learning models. To test whether people with different ideological backgrounds as well as their political knowledge might experience that position differently, challenging our ground-truth assumption in data annotation, we propose the following hypotheses:

Ideological Bias hypothesis ($H1a$): The larger the ideological distance between respondent and the party, the less likely respondents annotate statements according to the party’s uttered position.

Ideological Bias hypothesis ($H1b$): The effect of $H1a$ is stronger for sentences in which the party’s position can be inferred (i.e. underspecified sentences).

Ideological Overinterpretation hypothesis ($H2a$): The larger the ideological distance between respondent and the party, the more likely respondents interpret underspecified sentences as stance.

Political Knowledge Overinterpretation hypothesis ($H2b$): The more political knowledge, the more likely people interpret underspecified sentences as stance.

If these biases exist, how can we alleviate them? For the Austrian National Elections, Ennser-Jedenastik and Meyer (2018) already demonstrated that showing party labels impact annotators’ assessment of the party position. So, one solution is masking:

Masking Solution hypothesis ($H3a$): Masking reduces the effect of respondents’ ideological position for coding stances according to the party’s position.

Masking Solution hypothesis ($H3b$): Masking reduces the effect of respondents’ level of political knowledge for coding stances according to the party’s position.

Think about perspectivism for another solution!

Data, Methods & Measurement

Data

We will conduct this survey experiment in the Netherlands in May 2022. The sample, recruited through KiesKompas, consists of 3,000 participants (based on the power analysis presented in our [online compendium](#)) of 18 years and older. Kieskompas works with non-random opt-in respondents. Therefore, we measure many demographic background variables, and balance checks have been conducted to demonstrate whether certain categories are over represented in a certain experimental group. The study has been approved by the Research Ethics Review Committee of the *Vrije Universiteit Amsterdam* (see the approval [here](#)). To ensure good quality of our data, one attention check (discussed in more detail in Section 3.3) is included (Berinsky, Margolis, and Sances 2014).

Measurement

Experimental Conditions. Respondents are randomly assigned to either view a political party as an actor, or a masked condition, where they see X as an actor; simultaneously, respondents see either a fully specified sentence or a underspecified sentence, in which one needs additional information to interpret the position on an actor. Table 2 gives an overview of the variations in treatment in the survey as well as their English translations.

Table 1: Survey Questions - Experimental Conditions

Condition	Wording ENG	Wording NL
Specified	[PVV/X] says immigration should be made harder.	[PVV/X] zegt dat immigratie moeilijker gemaakt moet worden.
Specified	[GreenLeft/X] says nitrogen emissions need to be reduced.	[GroenLinks/X] zegt dat stikstofuitstoot meer tegengegaan moet worden.
Specified	[Labour Party/X] says tax rate should go up for highest earners.	[PvdA/X] zegt dat het belastingtarief voor de hoogste inkomens omhoog moet.
Specified	[Forum for Democracy/X] says that membership in the European Union has been especially bad for the Netherlands so far.	[Forum voor Democratie/X] zegt dat het lidmaatschap van de Europese Unie tot nu toe vooral slecht geweest voor Nederland is.
Underspecified	[PVV/X] says many immigrants are coming this way.	[PVV/X] zegt dat veel immigranten deze kant op komen.
Underspecified	[GreenLeft/X] says nitrogen policy must be different.	[GroenLinks/X] zegt dat het stikstofbeleid anders moet.
Underspecified	[Labour Party/X] says tax system must be changed.	[PvdA/X] zegt dat het belastingstelsel moet worden aangepast.
Underspecified	[Forum for Democracy/X] says the Netherlands should have a different role in the European Union.	[Forum voor Democratie/X] zegt dat Nederland een andere rol in de Europese Unie moet hebben.

Dependent Variable. We rely on whether or not a party’s (implied) stance is coded according to the party’s position (H1 and H3) as well as whether or not the statement is coded as a stance at all (H3). For each issue, we ask the respondent **what is according to the sentence above the position of [ACTOR]?**, with the answer categories: **in favor, against, no stance, don't know**.

Moderating Covariates. *Ideological position* is measured using an 11-point scale ranging from left (0) to right (10). - *Political knowledge* is measured with six items from the DPES.

Control Variables. In our analysis, we control for demographic information (gender, age, education, income, religion, job) as well as political background variables (trust in politics, ideological position on economic left-right scale and cultural progressive-conservative scale, and evaluations and prospects of the economy). Tables A.5 till A.17 in the OA demonstrate the descriptive information per country.

Method

To test our hypotheses, we will conduct a multilevel model, with respondents clustered in issues, see Equation 1. Using the pooled data we will estimate a within groups fixed effects model. We have

conducted a balance test based on demographics (age, gender, education, geographical region, level of urbanness, employment, and income), vote choice in the 2021 parliamentary elections, ideological self-placement, political knowledge, and positions on the issues, using the `cobalt` R package (Greifer 2021). This balance test indicated that none of the variables are unbalanced over the experimental groups, and therefore, as pre-registered, will not be added to the regression formula. $Y\hat{Y}_{r,i,t}$ in Equation 1 denotes the evaluation of a stance by respondent r , during issue i and at experimental round t – ranging from round 1 to round 4. The standard errors are clustered at the individual level.

$$\text{stancecorrect}_{r,i,t} = \beta_0 + \beta_1 \text{masked}_{r,i,t} + \beta_2 \text{specification}_{r,i,t} + \beta_3 \text{ideologicaldistance to party}_{r,i,t} + \beta_4 \text{political knowledge}_{r,i,t} + \alpha_i + \gamma_t + \varepsilon_{r,i,t} \quad (1)$$

Results

To answer whether there is an ideological or knowledge-based annotation bias, we have conducted a two-by-two experiment. Table 3 demonstrates the average profile of respondents who annotate correctly and incorrectly. In terms of demographics, there is not much of a difference. Yet, people who are incorrectly identifying stances are more left-wing oriented compared to those who are correct – i.e. an average score of 4 for those who are incorrect vs. an average score of 5 for those who are correct. For other positions on issues or political knowledge, we do not see a difference in averages between those who are correctly and incorrectly identifying stances.

Table 2: Profile Dutch Stance Annotators

Incorrectly Identified Stance	Correctly Identified Stance
Male	Male
High-levels of education	High-levels of education
West of Netherlands	West of Netherlands
Fulltime Employed	Fulltime Employed
D66	D66
Age: 48	Age: 46
Income: 3250	Income: 3250
Position on Immigration: 3	Position on Immigration: 3
Position on Environment: 1	Position on Environment: 1
Position on Tax: 3	Position on Tax: 3
Position on EU: 1	Position on EU: 1
Ideological Position: 5	Ideological Position: 4
Ideological Distance: 2	Ideological Distance: 2
Issue Congruence: 0	Issue Congruence: 0
Political Knowledge: 2	Political Knowledge: 2

Looking at the effect of the experimental conditions on the two dependent variables – 1) correctly identifying a stance; and 2) over-interpreting a stance – Figure 1 visualizes the baseline. The left-hand panel demonstrates the effect of the two experimental conditions for correctly identifying the stance. On average, approximately half of the respondents were correct – as indicated by the

Table 3: Profile American Stance Annotators

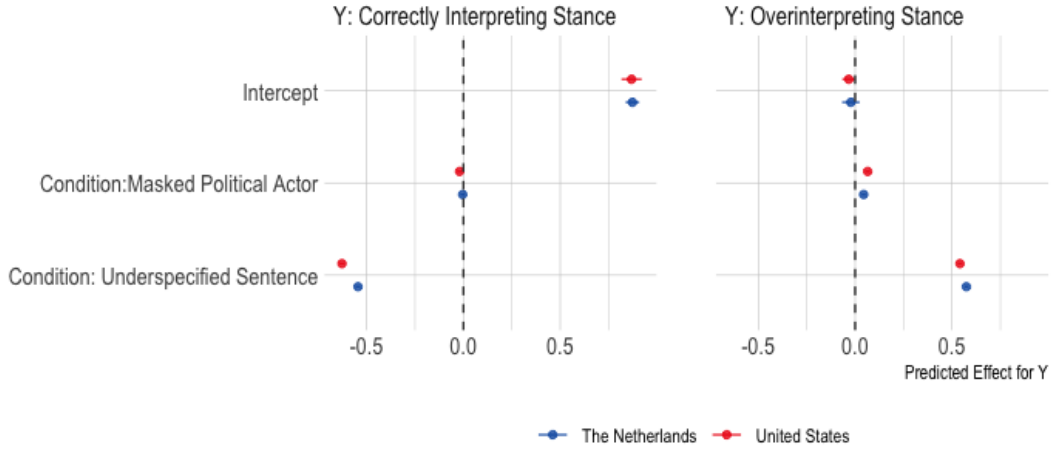
Incorrectly Identified Stance	Correctly Identified Stance
Male	Male
High-level of education	High-level of education
Southeast of the United States	Southeast of the United States
Working now	Working now
Democrat	Democrat
Age: 24	Age: 24
Income: 3250	Income: 3250
Position on Immigration: 3	Position on Immigration: 3
Position on Environment: 2	Position on Environment: 2
Position on Tax: 4	Position on Tax: 4
Position on Foreign Policy: 3	Position on Foreign Policy: 3
Ideological Position: 2	Ideological Position: 2
Ideological Distance: 2	Ideological Distance: 2
Issue Congruence: 1	Issue Congruence: 0
Political Knowledge: 1	Political Knowledge: 1
Bullshit Receptivity: 3	Bullshit Receptivity: 2

intercept. When we mask the political actor – i.e. instead of mentioning the party, we put “X” – we see that this improves correctly interpreting the stance significantly. However, an effect of 0.06 (i.e. 6%) is not a big improvement. We do see that the level of specification of a sentence has a significant effect. If a sentence is not fully specified, it has a substantive negative effect on the likelihood to correctly interpret the sentence. A coefficient of -0.38 indicates that compared to a fully specified sentence, 38% of the respondents are more likely to be incorrect when the sentence is under-specified – that is when the sentence does not state a clear position, but mentions the issue. For the left-hand panel, we look at a different dependend variable, so instead of seeing if respondents were correct or not, we look at whether they interpreted the sentence as a stance or not. On average, almost nobody overinterprets a stance – as indicated by an intercept of -0.01 . However, if people see an X compared to a political actor, they are statistically significantly more likely to interpret the sentence as a stance. Yet, a coefficient of 0.02 (i.e. 2%) is a very small effect. For the condition of specification level, however, we see that compared to a fully specified sentence, people seeing an under-specified sentence are much more likely to interpret the sentence as a stance: an increase of 0.83. This indicates that people do not excel in this task without any instruction. In the pre-registered section, we demonstrate the tests of the hypotheses, and afterwards, we visualize some explorations of the data to show the robustness of our findings.

Pre-registered Results

First, we test whether there is an ideological bias in interpreting stances (H1a), and if this bias increases for those that are further away from the ideological position of the political actor in the under-specified condition (H1b). Figure 2 demonstrates on the left-hand panel the regression coefficients and on the right-hand panel the average marginal effects of the interaction between ideological distance and under-specified sentences. The upper-left panel of Figure 2 demonstrates the coefficient of ideological distances for the likelihood of interpreting the stance correctly. There

Figure 1: Baseline Results of Experimental Conditions



is a negligible positive effect – a coefficient of 0.002 – that is borderline significant. Substantially, this means that there is no effect of ideological distance for correctly interpreting the stance. Hence, no ideological bias found, thus no support for our H1a. Looking at the lower-left, and right-hand panel of Figure 2, we see a small but significant effect of the interaction between ideological distance and the under-specified condition. It is, however, going in the other direction than hypothesized. For those who are ideologically further away from the party, they are less likely to be wrong than those who are close to the party. Yet, the difference is about 3% – from a coefficient of -0.38 to -0.35 . We thus find no evidence for H1b either. This demonstrates that even in times of heightened polarization, ideological annotation bias is not a huge concern.

Secondly, we hypothesized that there is a risk of over-interpretation from those that are ideologically distant to the political actor (H2a) as well as those who have high levels of political knowledge (H2b). We measure this with an interaction between the experimental condition of specification and the variable of interest. Following Brambor, Clark, and Golder (2006), we visualize the average marginal effects for both interactions to enhance interpretation. Figure 3 demonstrates the average marginal effects for both interaction effects: In the left-hand panel the results for H2a, and in the right-hand panel, the results for H2b. The left-hand panel of Figure 3 shows that those who are more distant from the position of the political actor are more likely to over-interpret the sentence as a stance. The effect increases from about 80% to those that are closest to the party to 91% for those who are furthest away from the party. This supports our H2a. The right-hand panel of Figure 3 shows that political knowledge does statistically significantly effect over-interpretation of a sentence as a stance. The substantial effect, however, is small: From the least knowledgeable respondents to the most knowledgeable ones, the likelihood of over-interpretation increases with 2%. So, while we do find support for our H2b, we will in our recommendations section focus less on the political knowledge as a possible interfering feature, but focus on what to do with under-specified sentences when using crowd-coding.

Thirdly, we test whether masking of the political actor is a solution for potentially misinterpreting the stance. We hypothesized that masking should reduce the ideological bias (H3a) as well as the bias resulting from political knowledge (H3b). We test these hypotheses with an interaction

between the condition masking and the variables of interest and Figure 4 demonstrates the average marginal effects. The left-hand panel of Figure 4 shows, against expectation, a slight increase: Those that are further away from the masked political actor are more likely to incorrectly interpret the stance. The decrease in slope is however negligible: From approximately 6% to 7% of the respondents being incorrect. The slope for political knowledge, on the right-hand panel of Figure 4, is so-possible even flatter. This means that masking of political actors does not help to correctly interpret a sentence as a stance – i.e. no support for H3a and H3b.

Exploratory Results

To check the robustness of our findings, Figure 5 demonstrates the analyses for each issue separately. On the left-hand panel of Figure 5, we show the results for correctly interpreting the stance. We see some variation between issues. For the issue *Tax* (lowest row), we see that almost everyone interprets the sentence correct – an intercept of 0.96. This increases statistically significantly still with about 1% when masking the political actor, and decreases statistically significantly with 68% when the sentence is under-specified. The regression results (in Online Appendix) show a small effect of ideological distance: the further away, the more likely to correctly interpret the stance – i.e. against H1a. Respondents found it most difficult to correctly interpret the issue *Environment* (top row of Figure 5), only 12% has this correct initially, as indicated by the intercept. This increases statistically significantly still with about 8% when masking the political actor, and decreases statistically significantly with 15% when the sentence is under-specified. The other two issues – *EU* and *Immigration*, in the middle rows of Figure 5 show a similar effect as the main base-line presented in Figure 1. The same pattern holds for the other dependent variable – overinterpretation of a stance – in the right-hand panel of Figure 5. Thus, while there are some differences in effect sizes between the issues, the overall findings are not driven by a single issue.

In addition to issue-specific analyses, we also explore an interaction between treatments, visualized in Figure 7 for both dependent variables. Figure 7 shows that masking is of help when sentences are under-specified. In the left-hand panel of Figure 7, it demonstrates that for under-specified sentences, people are less likely to incorrectly identify a sentence as a stance when the actor is masked (coefficient of -0.30) than when an actor is revealed (coefficient of -0.45). That means there is a 15% increase in having it correct. The difference for over-interpreting is smaller between revealed and masked political actor – shown in the right-hand panel of Figure 7 – yet also statistically significant. Compared to 85% over-interpreting the sentence as a stance, in the masking solution “only” 80% over-interprets the sentence as a stance. In the recommendation section, we will reflect on the masking solution for under-specified sentences.

Lastly, we explore three different ways of measuring ideological distance. First, we measured ideological bias by looking at whether the respondent is congruent or not with the issue position in the sentence, visualized in Figure 8. Second, we measured ideological bias by looking at whether the person voted for the party displayed in the sentence, visualized in Figure 9. And thirdly, we measured ideological bias by looking at the ideology of the respondents – not in relation to the political actor revealed, visualized in Figure 10. Figures 8, 9, and 10 show that our null-finding regarding ideological bias is not conditional upon the measure we used. In none of the analyses, we find evidence for ideological bias.

Figure 2: Ideological Distance

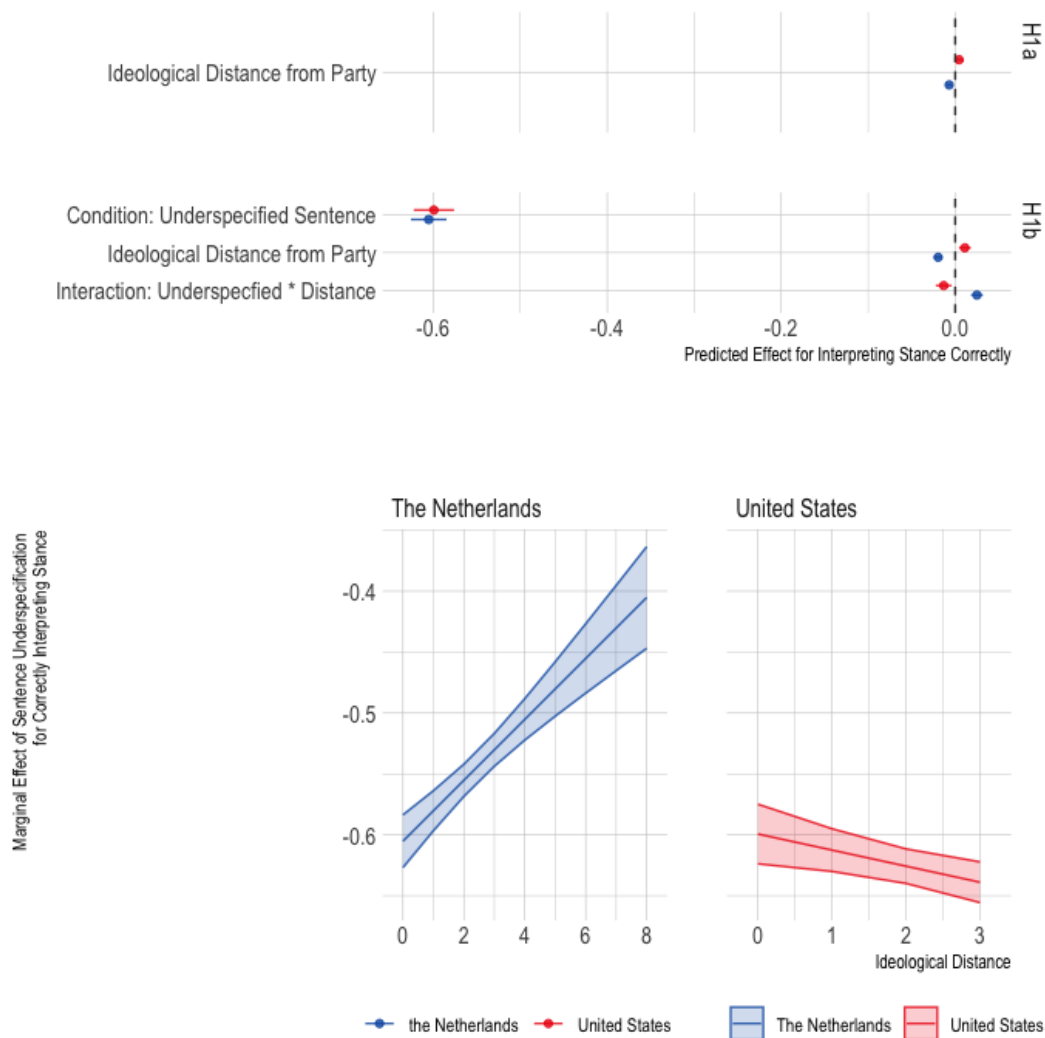


Figure 3: Results Level of Sentence Specification

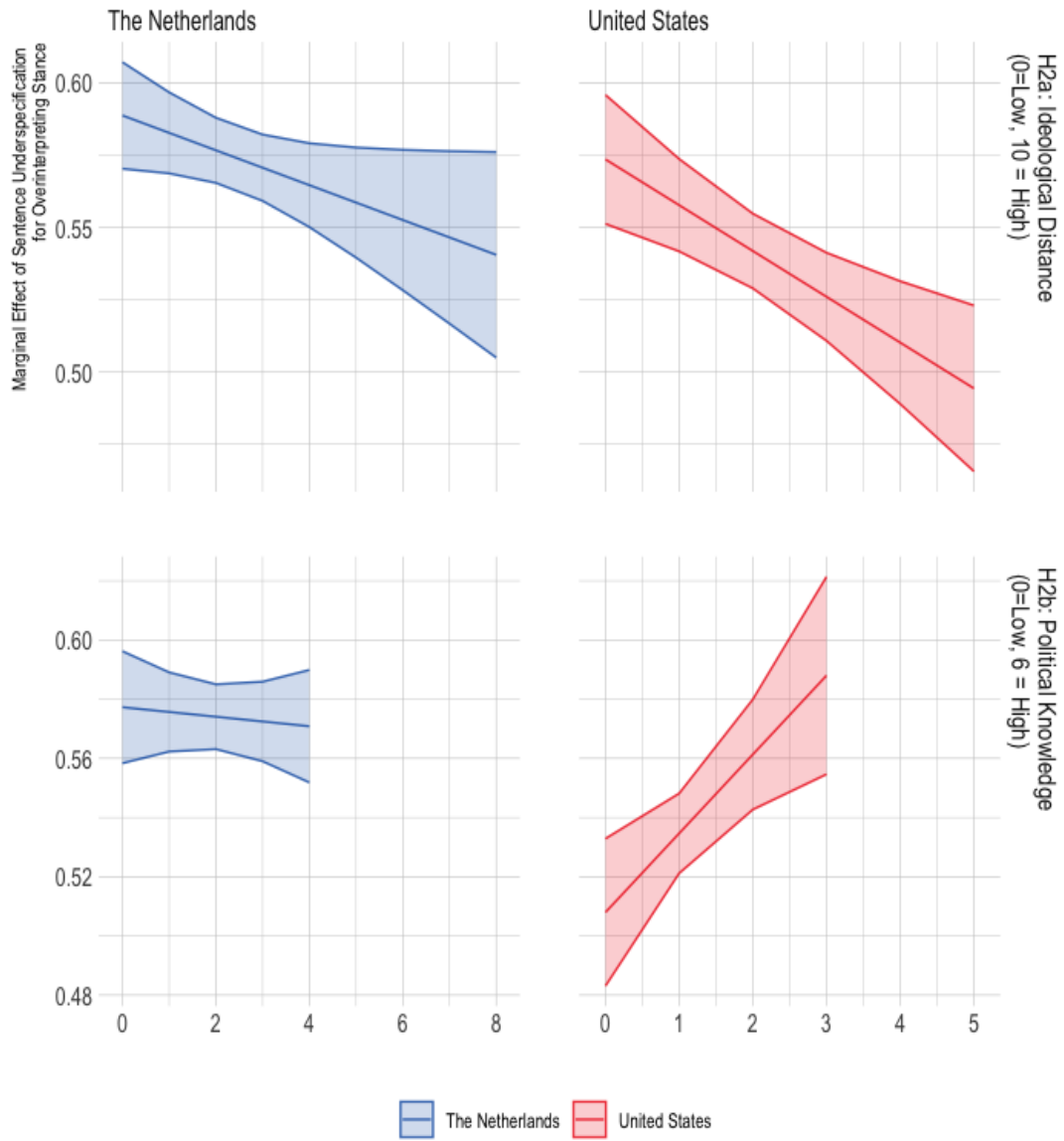


Figure 4: Results Masking Solution

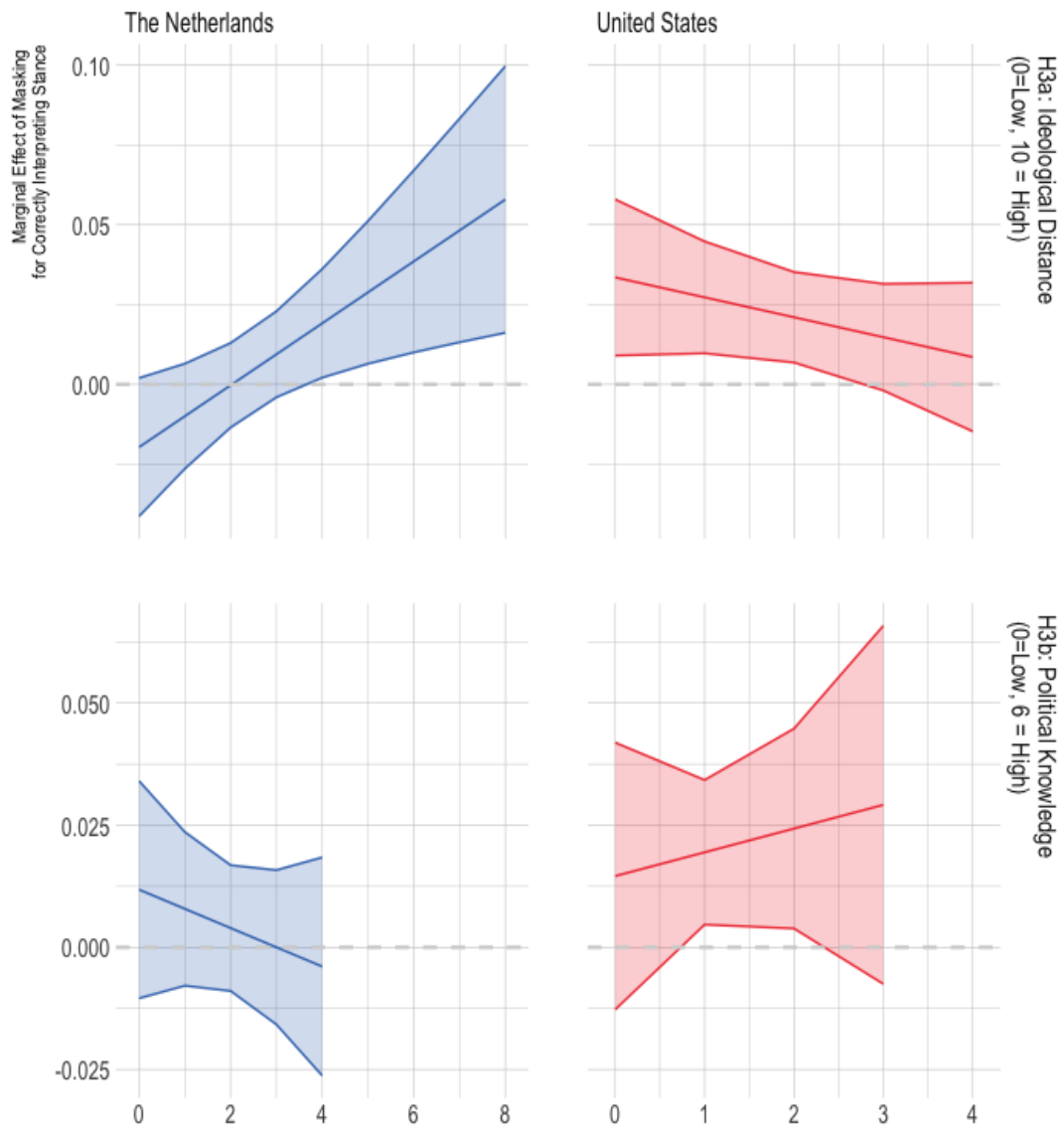


Figure 5: Exploration: Issue Specific Analyses

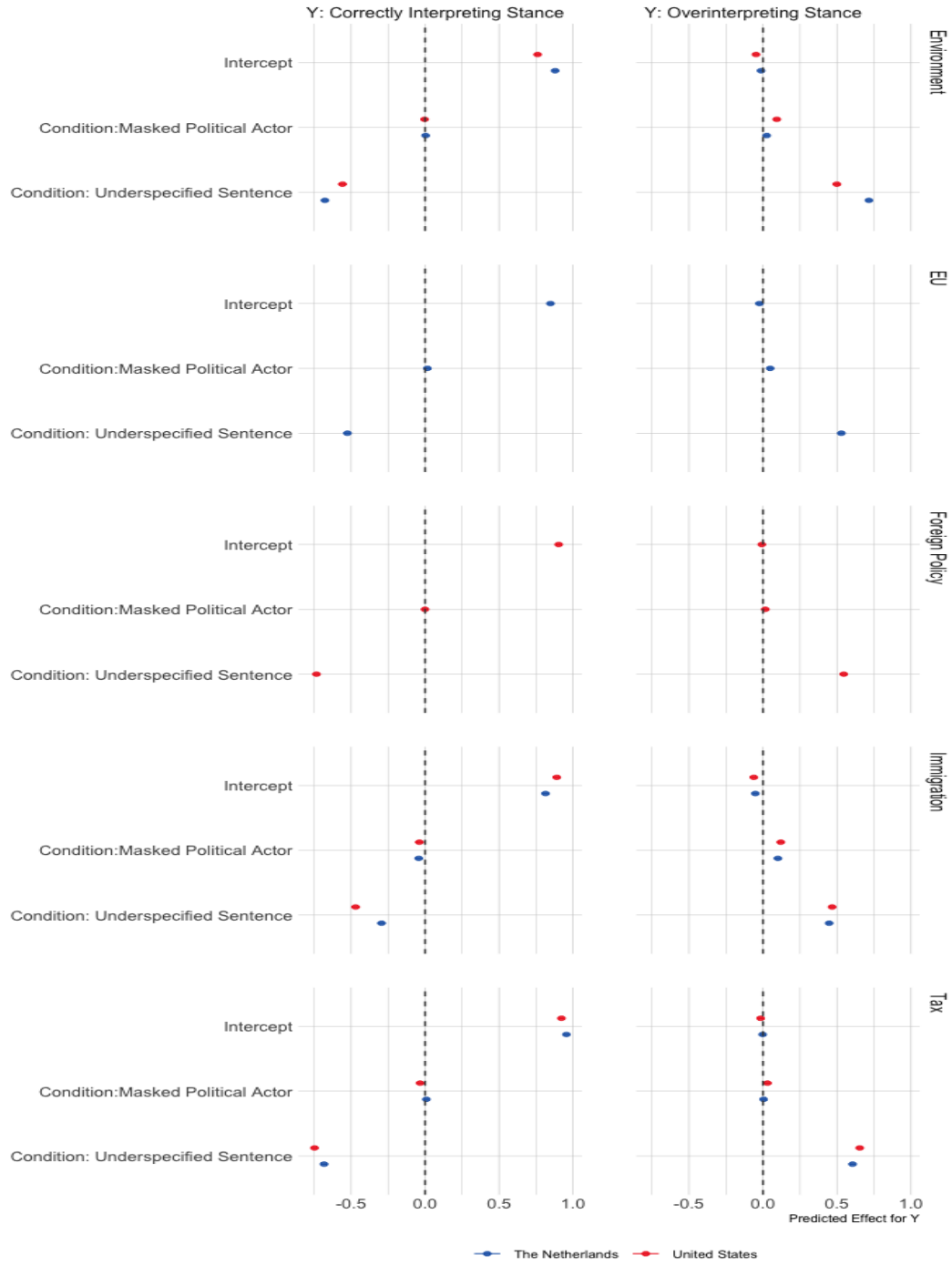


Figure 6: Exploration: Interaction with Treatments

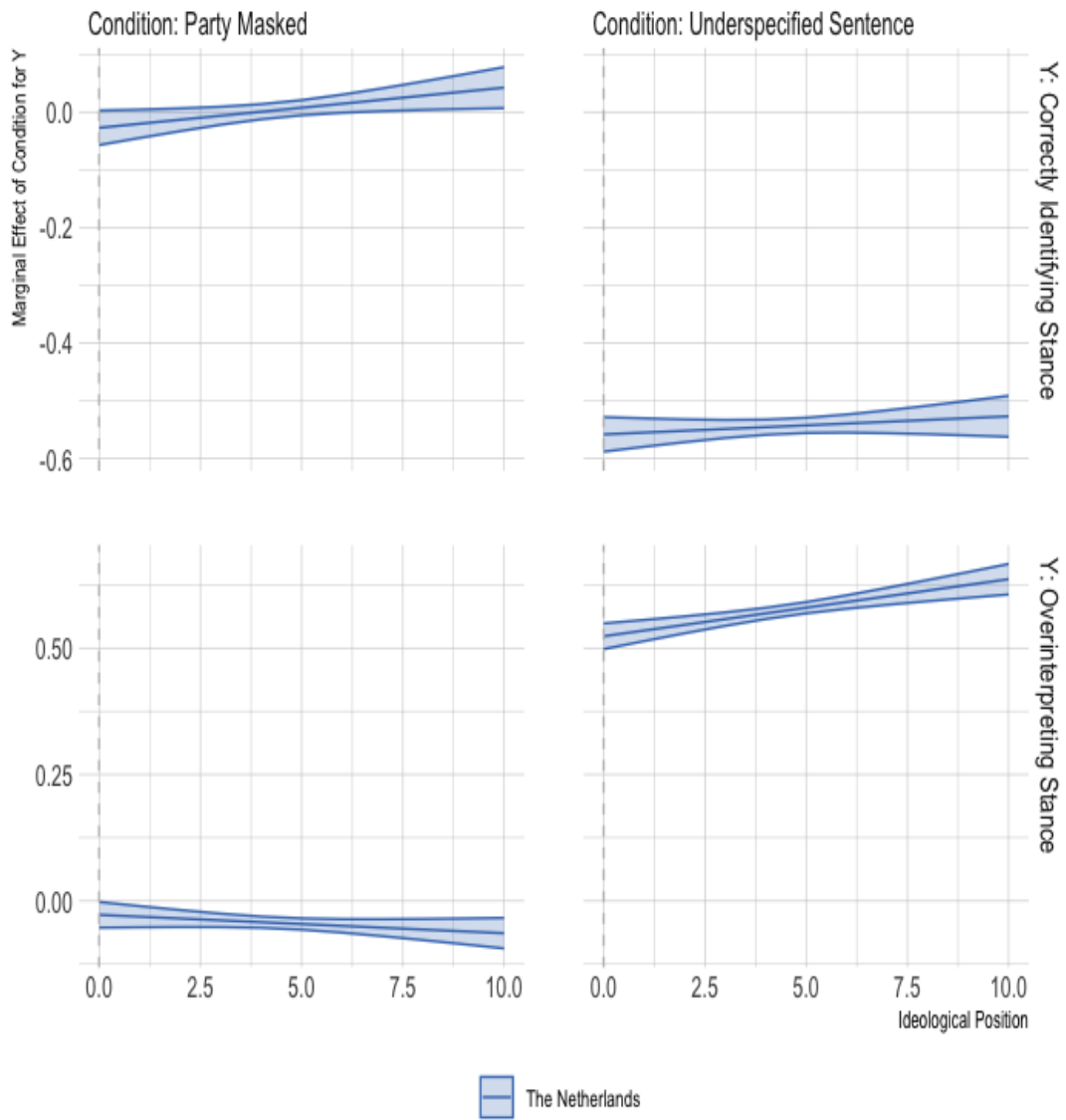


Figure 7: Exploration: Interaction with Treatments

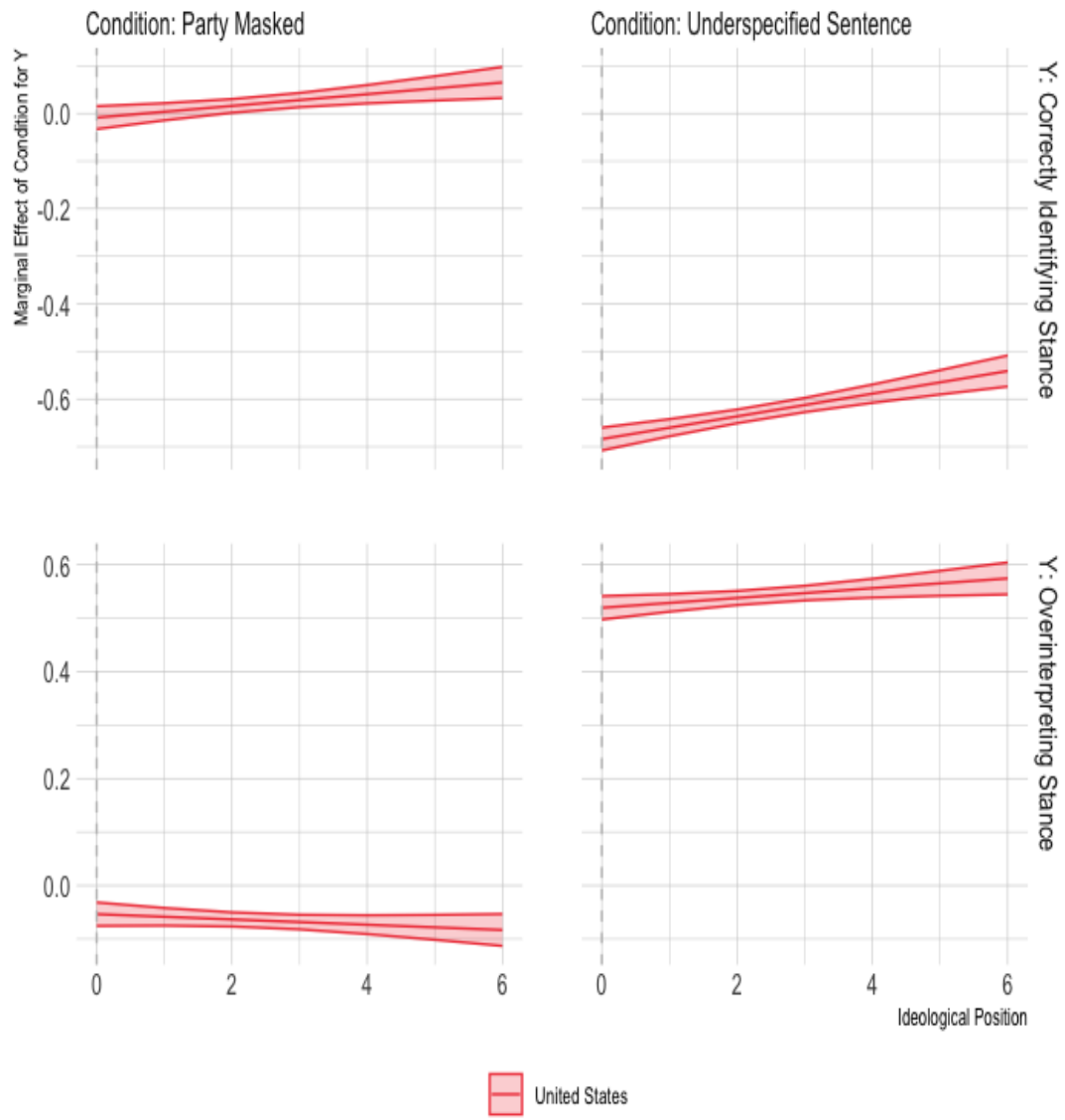


Figure 8: Exploration: Different Indicators of Ideological Distance (1)

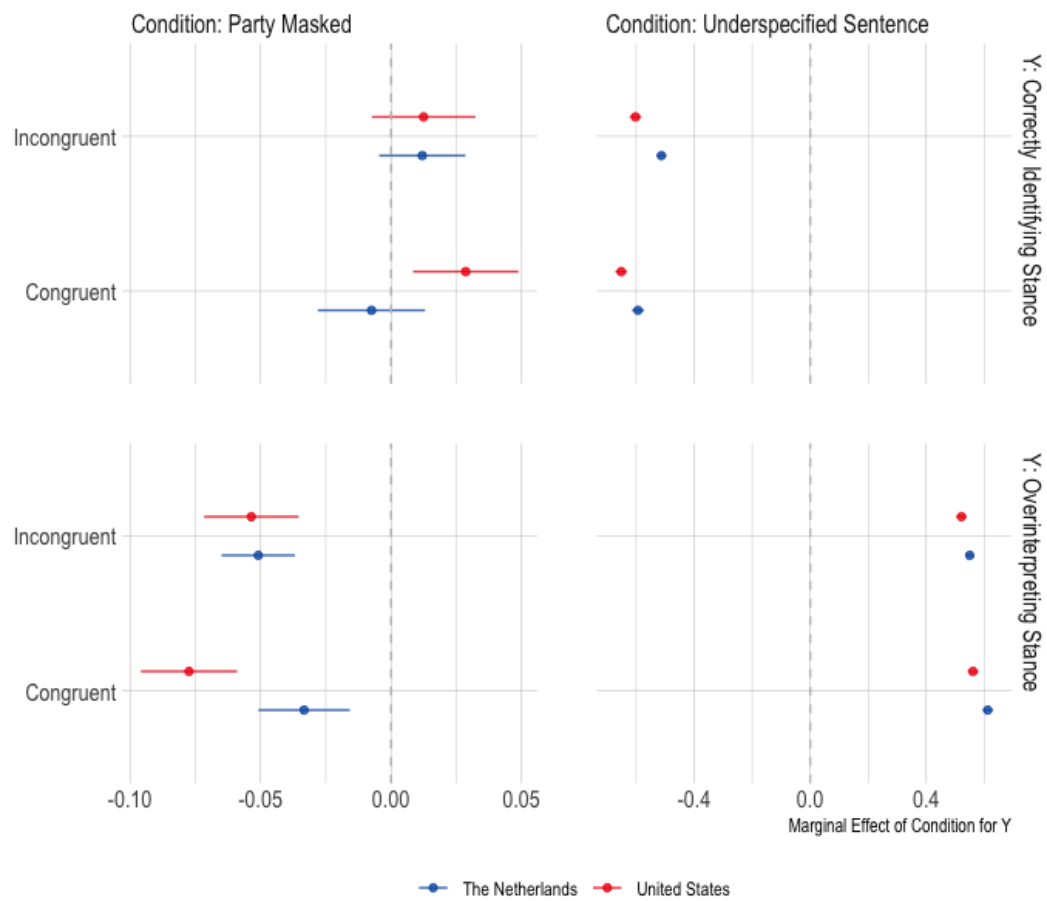


Figure 9: Exploration: Different Indicators of Ideological Distance (2)

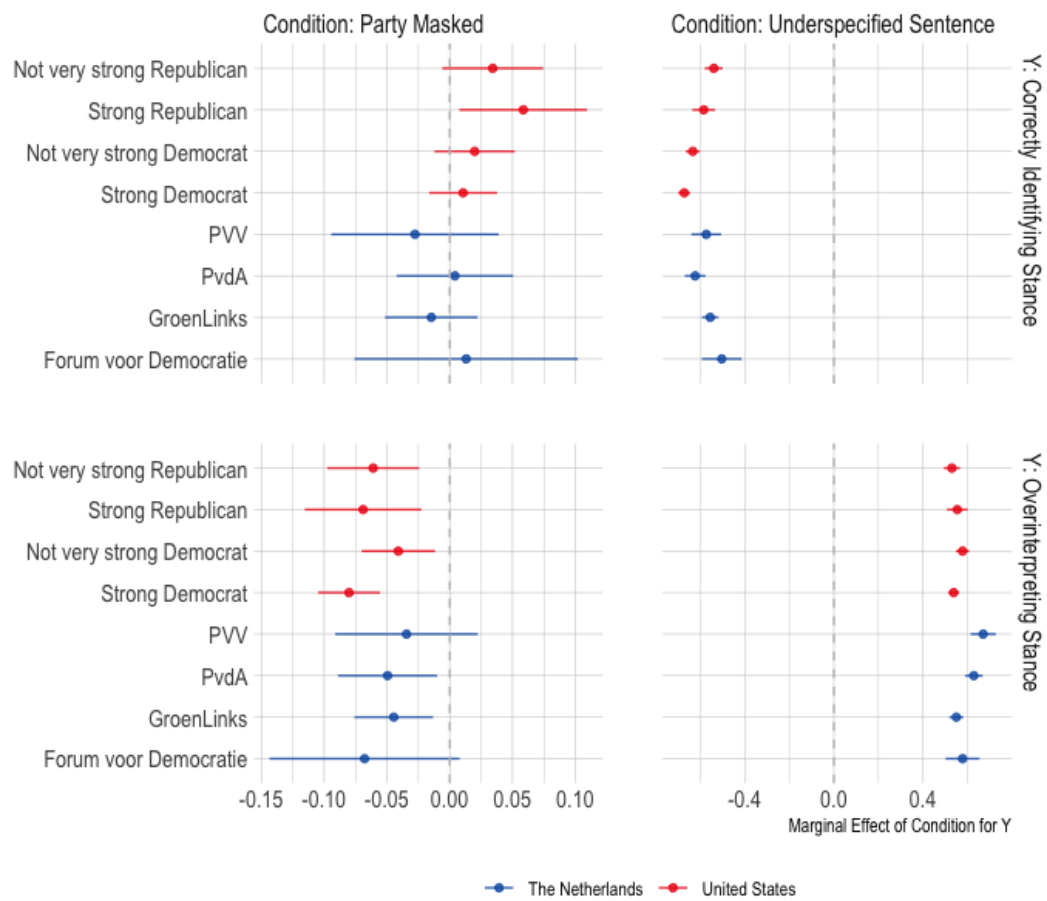


Figure 10: Exploration: Different Indicators of Ideological Distance (3)

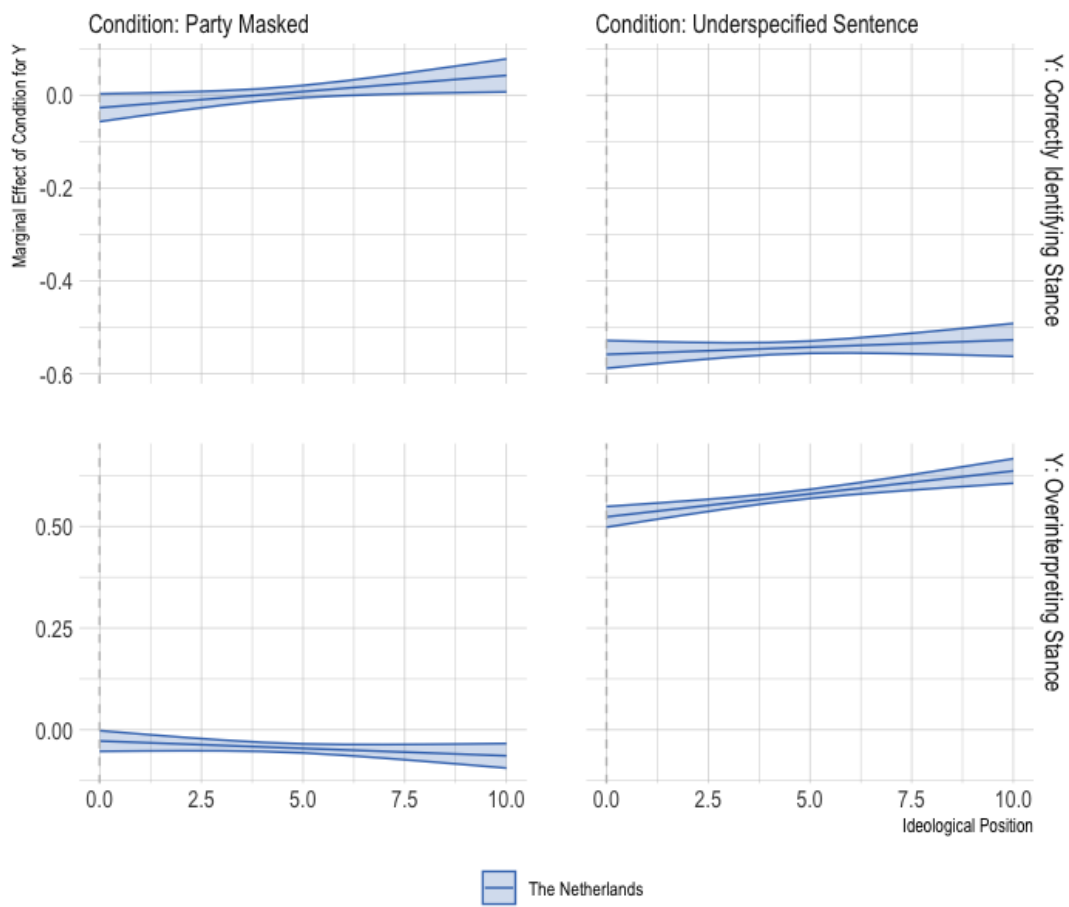
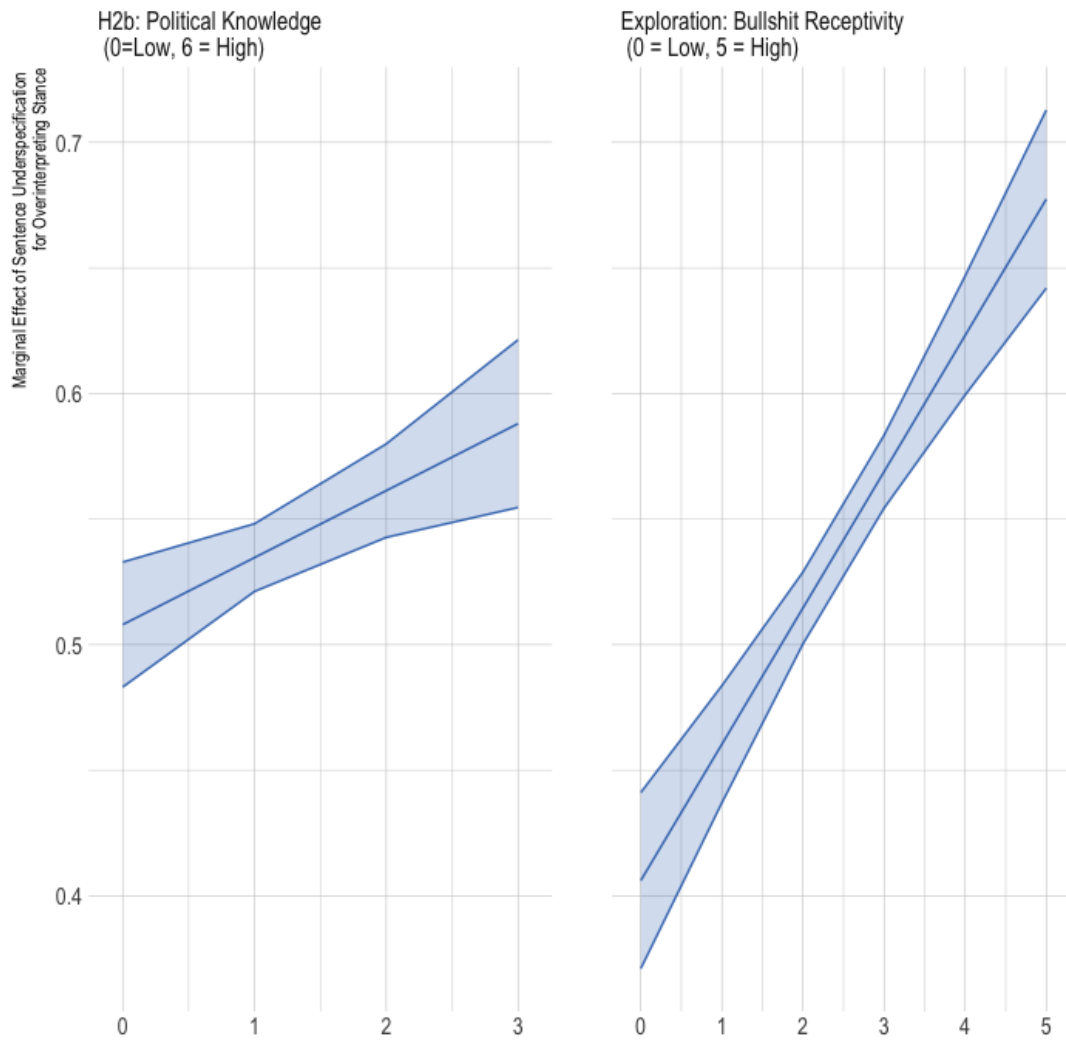


Figure 11: Results Level of Sentence Specification



Discussion

TBA

Recommendations

TBA

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