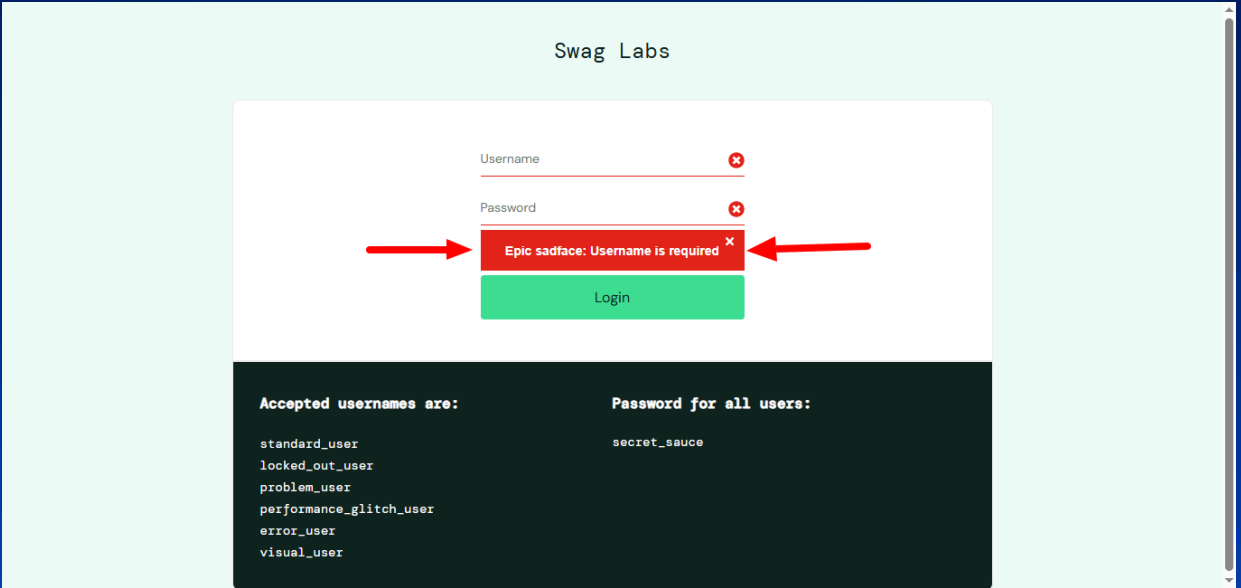


# Swag Labs bug report form

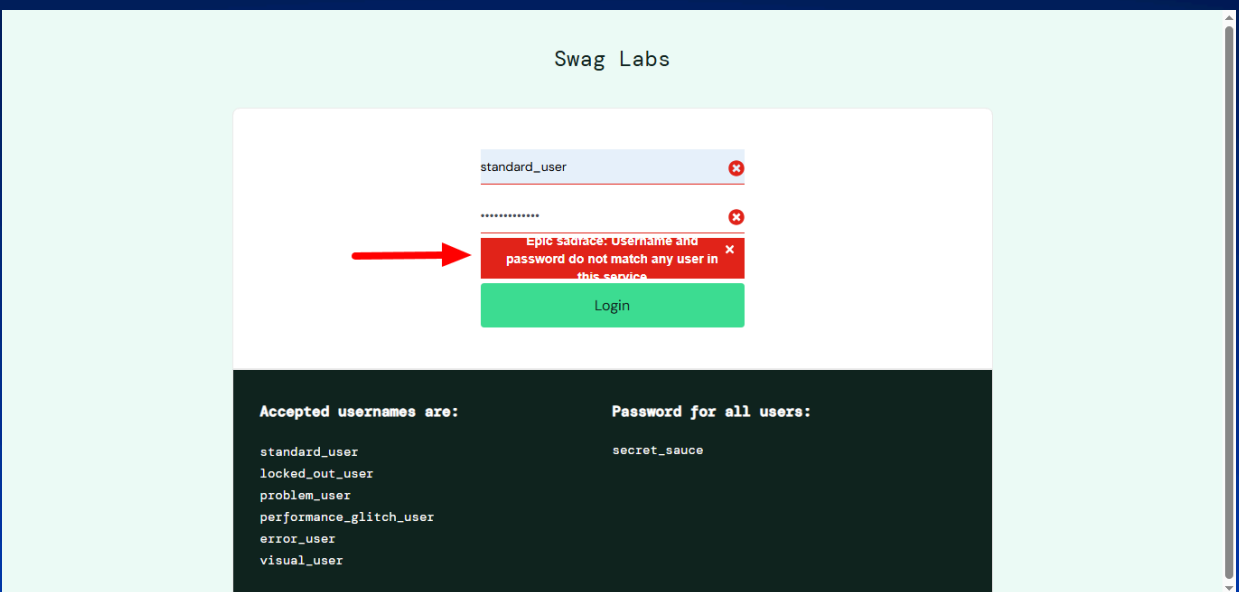
Assignee	Marina J		
Title	Severity	Priority	Status
ID_01 - Login form doesn't display separate notifications for each required field when left empty	Minor ▾	Low ▾	To do ▾

Link	<a href="https://www.saucedemo.com/">https://www.saucedemo.com/</a>
Visuals	 A screenshot of the Swag Labs login page. At the top, it says "Swag Labs". Below that is a login form with two input fields: "Username" and "Password". Both fields have a red "X" icon to their right, indicating they are required. A red error message box is displayed below the "Username" field, containing the text "Epic sadface: Username is required". Two red arrows point to this error message box from the left and right. Below the form is a green "Login" button. At the bottom of the page, there is a dark green box with white text listing "Accepted usernames are:" and "Password for all users:". The usernames listed are: standard_user, locked_out_user, problem_user, performance_glitch_user, error_user, and visual_user. The password listed is: secret_sauce.

Environment	OS: Windows 10 Browser: Google Chrome 138.0.7204.97
Description	When a user attempts to submit the login form with required fields left empty, the application displays a notification indicating that "Username is required." However, the other required fields only show a red "X" icon to indicate they are empty, without displaying individual error messages. This behavior can lead to user confusion, as users might not immediately realize all the fields that require input.

Step-by-step	<ul style="list-style-type: none"><li>• Navigate to <a href="https://www.saucedemo.com/">https://www.saucedemo.com/</a></li><li>• Leave the <b>Username</b> and <b>Password</b> fields empty</li><li>• Click on the <b>Login</b> button</li></ul>
Expected result	Individual notifications are displayed for <b>each</b> empty required field (e.g., "Username is required", "Password is required").
Actual result	Only one notification is displayed: " <b>Username is required</b> ", while the password field shows only a red "X" icon without a textual message.

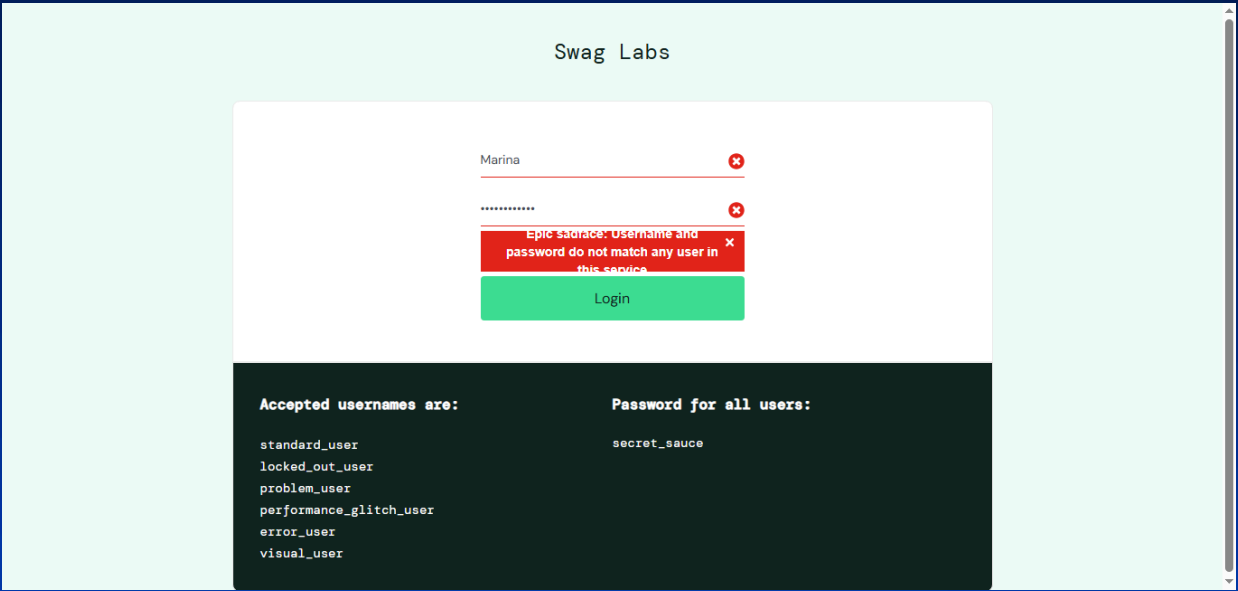
Assignee	Marina J		
Title	Severity	Priority	Status
ID_02 - Notification indicates both username and password are invalid when only the password is incorrect	Medi... ▾	Medi... ▾	To do ▾

Link	<a href="https://www.saucedemo.com/">https://www.saucedemo.com/</a>
Visuals	 <p>The screenshot shows the Swag Labs login interface. At the top, it says "Swag Labs". Below that is a login form with two input fields. The first field contains "standard_user" and has a red "x" icon. The second field contains "Epic saulce" and also has a red "x" icon. A red arrow points to a red error message box that says "Epic saulce: Username and password do not match any user in this service". Below the error message is a green "Login" button. At the bottom of the page, there is a dark green box with white text listing "Accepted usernames are:" and "Password for all users:". The usernames listed are: standard_user, locked_out_user, problem_user, performance_glitch_user, error_user, and visual_user. The password listed is: secret_sauce.</p>

Environment	OS: Windows 10 Browser: Google Chrome 138.0.7204.97
Description	When a user enters a <b>valid username</b> and an <b>invalid password</b> , the login form displays a notification that <b>both</b> the username and password are incorrect. This message is misleading, as the username is actually valid. It may confuse users or make them think their account doesn't exist.

Step-by-step	<ul style="list-style-type: none"><li>• Navigate to <a href="https://www.saucedemo.com/">https://www.saucedemo.com/</a></li><li>• Enter a <b>valid username</b> (e.g., `standard_user`)</li><li>• Enter an <b>invalid password</b> (e.g., `secret_sauceee`)</li><li>• Click on the <b>Login</b> button</li></ul>
Expected result	A message such as " <i>Password is invalid</i> " should be displayed to reflect the actual issue.
Actual result	The message " <i>Username and password do not match any user in this service.</i> " is displayed, even though the username is correct.

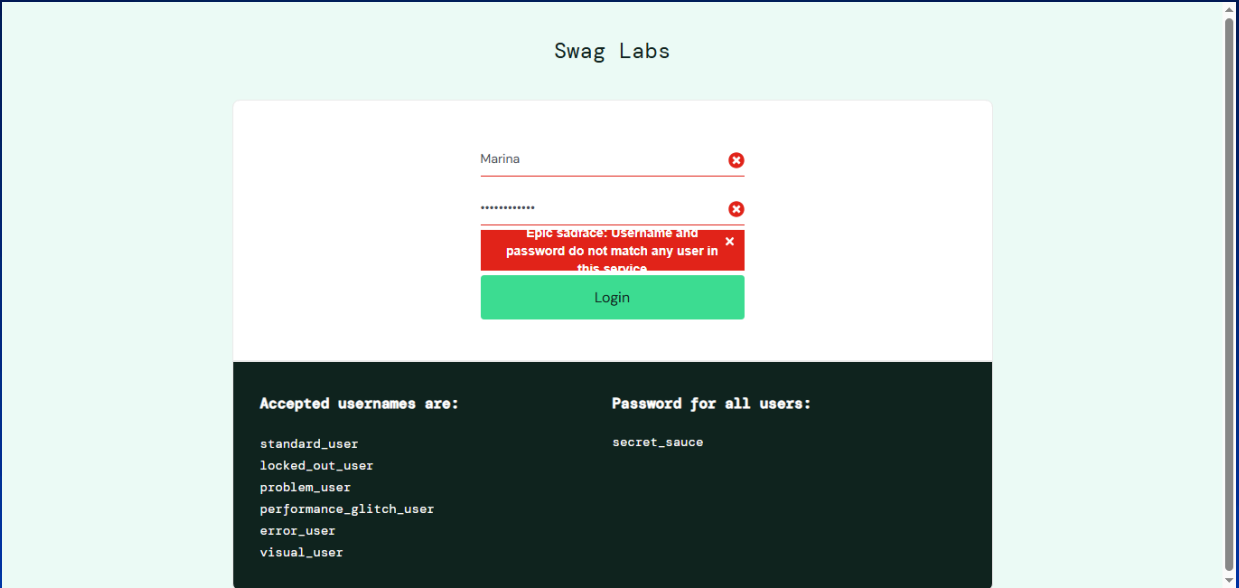
Assignee	Marina J		
Title	Severity	Priority	Status
ID_03 - Notification indicates both username and password are invalid when only the username is incorrect	Medi... ▾	Medi... ▾	To do ▾

Link	<a href="https://www.saucedemo.com/">https://www.saucedemo.com/</a>
Visuals	 A screenshot of the Swag Labs login page. The page has a light green background. In the center, there is a white login form. The form has two input fields: the first is labeled 'Marina' and the second is masked with dots. Both fields have a red 'x' icon to their right. Below the fields is a red error message that says 'Epic saurice: Username and password do not match any user in this service'. Below the error message is a green 'Login' button. At the bottom of the page, there is a dark green box containing two sections: 'Accepted usernames are:' followed by a list of usernames (standard_user, locked_out_user, problem_user, performance_glitch_user, error_user, visual_user) and 'Password for all users:' followed by the password 'secret_sauce'.

Environment	OS: Windows 10 Browser: Google Chrome 138.0.7204.97
Description	When a user enters an <b>invalid username</b> and a <b>valid password</b> , the login form displays a notification that <b>both</b> the username and password are incorrect. This message is misleading, because only the username is incorrect.

Step-by-step	<ul style="list-style-type: none"><li>• Navigate to <a href="https://www.saucedemo.com/">https://www.saucedemo.com/</a></li><li>• Enter an <b>invalid username</b> (e.g., `Marina`)</li><li>• Enter a valid <b>password</b> (e.g., `secret_sauce`)</li><li>• Click on the <b>Login</b> button</li></ul>
Expected result	After entering an invalid username and a valid password, the notification should state: " <b>Username is invalid.</b> "
Actual result	The message " <i>Username and password do not match any user in this service.</i> " is displayed, even though the password is correct.

Assignee	Marina J		
Title	Severity	Priority	Status
ID_04 - Login error message has insufficient padding, causing cramped text	Minor ▾	Low ▾	To do ▾

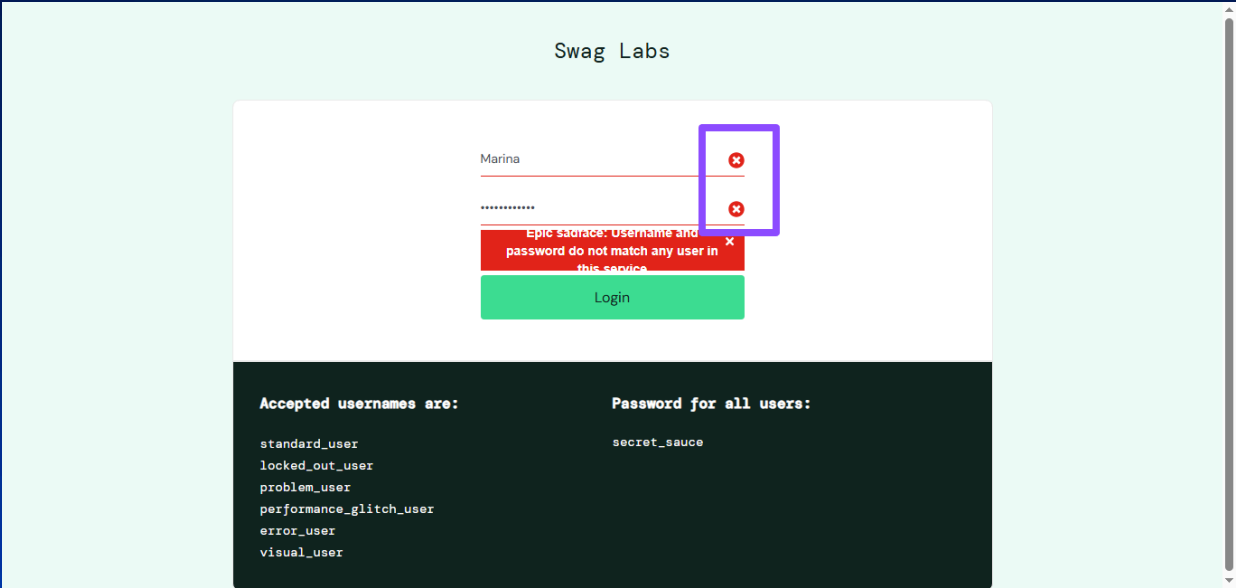
Link	<a href="https://www.saucedemo.com/">https://www.saucedemo.com/</a>
Visuals	 <p>The screenshot shows the Swag Labs login interface. At the top, it says "Swag Labs". Below that is a login form with two input fields. The first field contains the text "Marina" and has a red error icon to its right. The second field contains a masked password "*****" and also has a red error icon to its right. A red error message box is displayed below the password field, stating: "Epic fails! Username and password do not match any user in this service". Below the error message is a green "Login" button. At the bottom of the page, there is a dark green box containing two sections: "Accepted usernames are:" followed by a list of usernames (standard_user, locked_out_user, problem_user, performance_glitch_user, error_user, visual_user) and "Password for all users:" followed by the password "secret_sauce".</p>

Environment	OS: Windows 10 Browser: Google Chrome 138.0.7204.97
Description	The login error message displayed after entering invalid credentials has <b>insufficient padding/margin</b> . As a result, the text inside the notification box appears <b>cramped</b> , reducing readability and negatively affecting the user interface.
Step-by-step	<ul style="list-style-type: none"> <li>• Navigate to <a href="https://www.saucedemo.com/">https://www.saucedemo.com/</a></li> <li>• Enter invalid login credentials</li> <li>• Click on the <b>Login</b> button</li> <li>• Observe the error message styling</li> </ul>

Expected result	Error message should be clearly readable, with proper padding and spacing within the box
Actual result	Text appears <b>too close to the edges</b> of the box, making it look squeezed and unpolished



Assignee	Marina J		
Title	Severity	Priority	Status
ID_05 - X Button Not Clickable for Clearing Input Fields	Minor ▾	Low ▾	To do ▾

Link	<a href="https://www.saucedemo.com/">https://www.saucedemo.com/</a>
Visuals	

Environment	OS: Windows 10 Browser: Google Chrome 138.0.7204.97
Description	When the user enters invalid credentials in the <b>username</b> and <b>password</b> fields, the <b>X button</b> (clear input icon) located at the end of each field is <b>not clickable</b> , preventing the user from quickly clearing the input. This affects the overall user experience and input handling.
Step-by-step	<ul style="list-style-type: none"><li>• Navigate to <a href="https://www.saucedemo.com/">https://www.saucedemo.com/</a></li><li>• Enter an <b>invalid username</b> in the username field</li><li>• Enter an <b>invalid password</b> in the password field</li><li>• Try to click the <b>X (clear input)</b> button on either field</li></ul>


Expected result	The user can click the X button to clear the input field instantly.
Actual result	The X button is visible but <b>not clickable</b> . The field remains filled.

Assignee	Marina J		
Title	Severity	Priority	Status
ID_06 - Sorting Products is Not Preserved After Page Refresh	Medi... ▾	Medi... ▾	To do ▾

Link	<a href="https://www.saucedemo.com/">https://www.saucedemo.com/</a>
Visuals	<a href="https://www.awesomescreenshot.com/video/42714078?key=6c3d109557aad0d920937ffcdefe217f">https://www.awesomescreenshot.com/video/42714078?key=6c3d109557aad0d920937ffcdefe217f</a>

Environment	OS: Windows 10 Browser: Google Chrome 138.0.7204.97
Description	When a user selects a sorting option from the dropdown (e.g., <b>Price (low to high)</b> or <b>Name Z to A</b> ) and then refreshes the page, the selected sorting <b>resets to the default</b> instead of being preserved. This disrupts the expected behavior and affects usability.
Step-by-step	<ul style="list-style-type: none"> <li>• Navigate to <a href="https://www.saucedemo.com/">https://www.saucedemo.com/</a></li> <li>• Log in with valid credentials</li> <li>• Select a sorting option (e.g., "Price (low to high)")</li> <li>• Refresh the page</li> </ul>
Expected result	The selected sorting remains applied after refresh.
Actual result	The sorting resets to the default option ("Name A to Z").

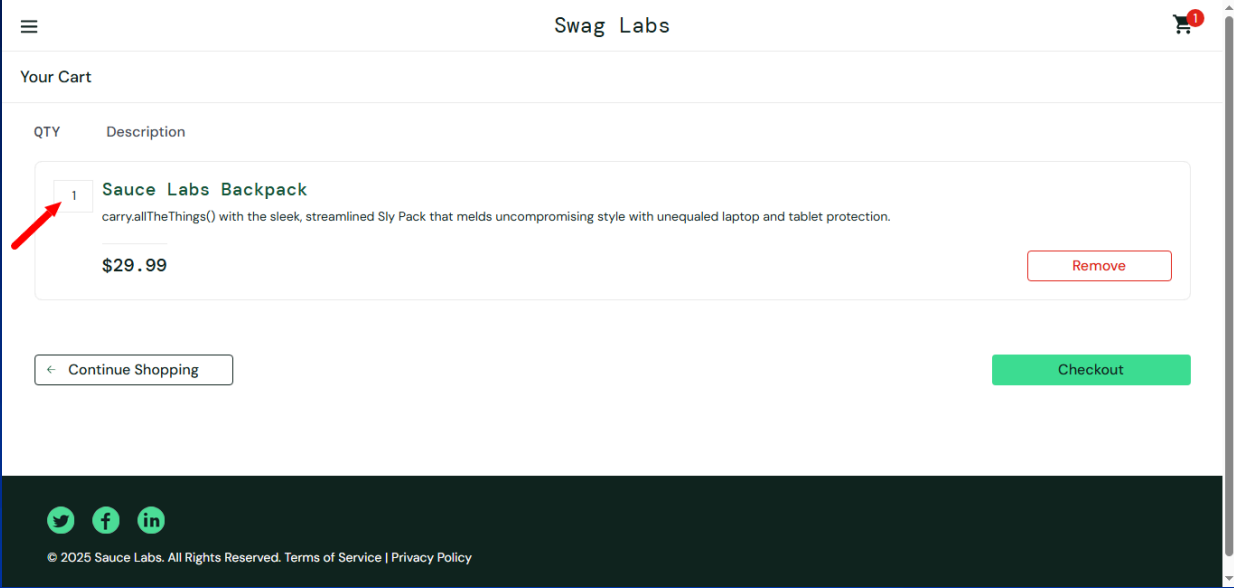
Assignee	Marina J		
Title	Severity	Priority	Status
ID_07 - User is unable to add more than one of the same product to the cart.	Medi... ▾	High ▾	To do ▾

Link	<a href="https://www.saucedemo.com/">https://www.saucedemo.com/</a>
Visuals	<p>Products</p> <div>  <div> <p><b>Sauce Labs Backpack</b></p> <p>carry.allTheThings() with the sleek, streamlined Sly Pack that melds uncompromising style with unequaled laptop and tablet protection.</p> <p>\$29.99</p> <p>Remove</p> </div> </div>

Environment	OS: Windows 10 Browser: Google Chrome 138.0.7204.97
Description	When a user clicks the <b>"Add to Cart"</b> button for a product, the button immediately changes to <b>"Remove"</b> , preventing the user from adding more than one unit of the same product. This restricts the user's ability to purchase multiple quantities of a single product.

Step-by-step	<ul style="list-style-type: none"><li>• Navigate to <a href="https://www.saucedemo.com/">https://www.saucedemo.com/</a></li><li>• Log in with valid credentials</li><li>• Select a product and click "Add to Cart"</li></ul>
Expected result	The user is able to increase the quantity of a product by clicking "Add to Cart" multiple times or using a quantity selector.
Actual result	After clicking "Add to Cart," the button changes to <b>"Remove"</b> and no option is given to add more units.

Assignee	Marina J		
Title	Severity	Priority	Status
ID_08 - User Cannot Change Quantity in the Cart	Medi... ▾	High ▾	To do ▾

Link	https://www.saucedemo.com/
Visuals	

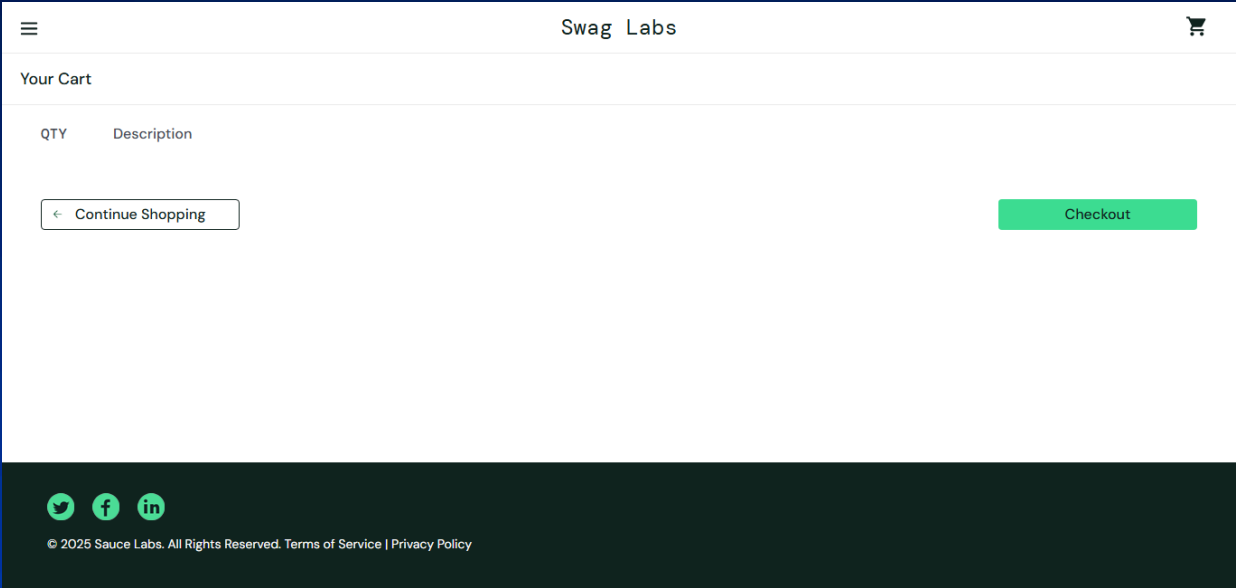
Environment	OS: Windows 10 Browser: Google Chrome 138.0.7204.97
Description	After adding a product to the cart, the user is unable to modify its quantity. There is no visible quantity selector, or the field is disabled/unresponsive. This limits the user to purchasing only one unit of the selected product.
Step-by-step	<ul style="list-style-type: none"><li>• Navigate to https://www.saucedemo.com/</li><li>• Log in with valid credentials</li><li>• Add a product to the cart</li><li>• Click on the cart icon to view the cart</li><li>• Attempt to modify the quantity of the item</li></ul>

Expected result	User is able to increase or decrease the quantity of items directly in the cart.
Actual result	Quantity cannot be changed; no functional quantity selector is available.





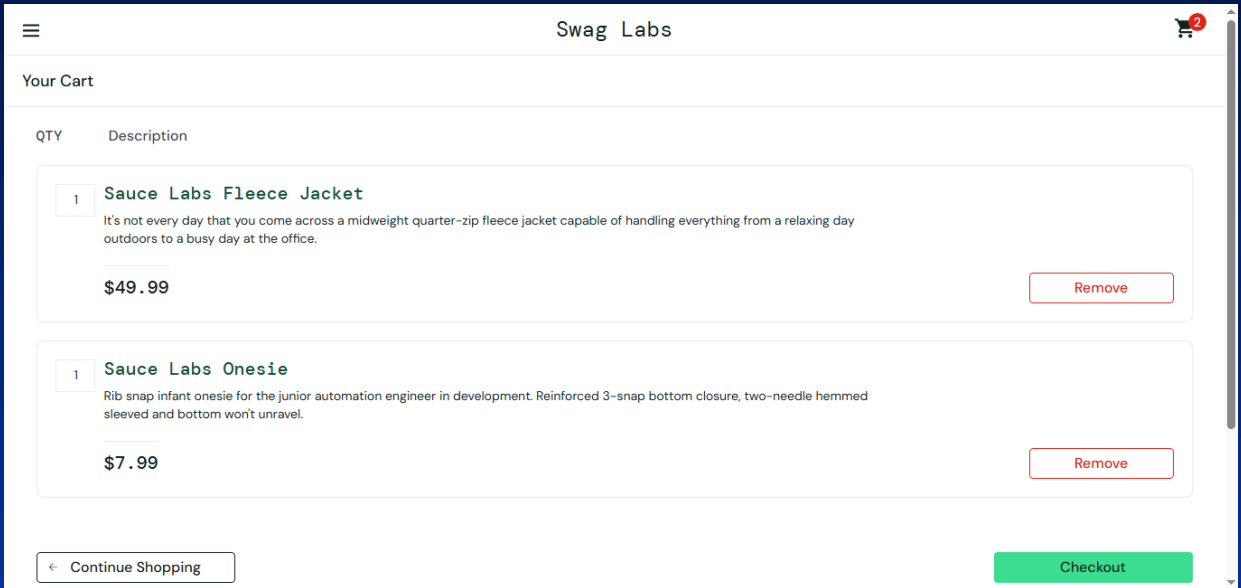
Assignee	Marina J		
Title	Severity	Priority	Status
ID_09 - Cart does not display an empty state message when no products are present	Medi... ▾	Low ▾	To do ▾

Link	<a href="https://www.saucedemo.com/">https://www.saucedemo.com/</a>
Visuals	

Environment	OS: Windows 10 Browser: Google Chrome 138.0.7204.97
Description	When a user navigates to the cart page without adding any items, there is no visible message or indicator that the cart is empty. This may confuse users, as they are not informed of the cart's status.
Step-by-step	<ul style="list-style-type: none"><li>• Navigate to <a href="https://www.saucedemo.com/">https://www.saucedemo.com/</a></li><li>• Log in with valid credentials</li><li>• Click the cart icon in the top-right corner to go to the cart page</li><li>• Make sure the cart is empty (remove any items if present)</li></ul>

Expected result	A message is displayed clearly stating that the cart is empty (e.g., "Your cart is empty").
Actual result	No message is displayed; the cart page appears blank if no items are added.

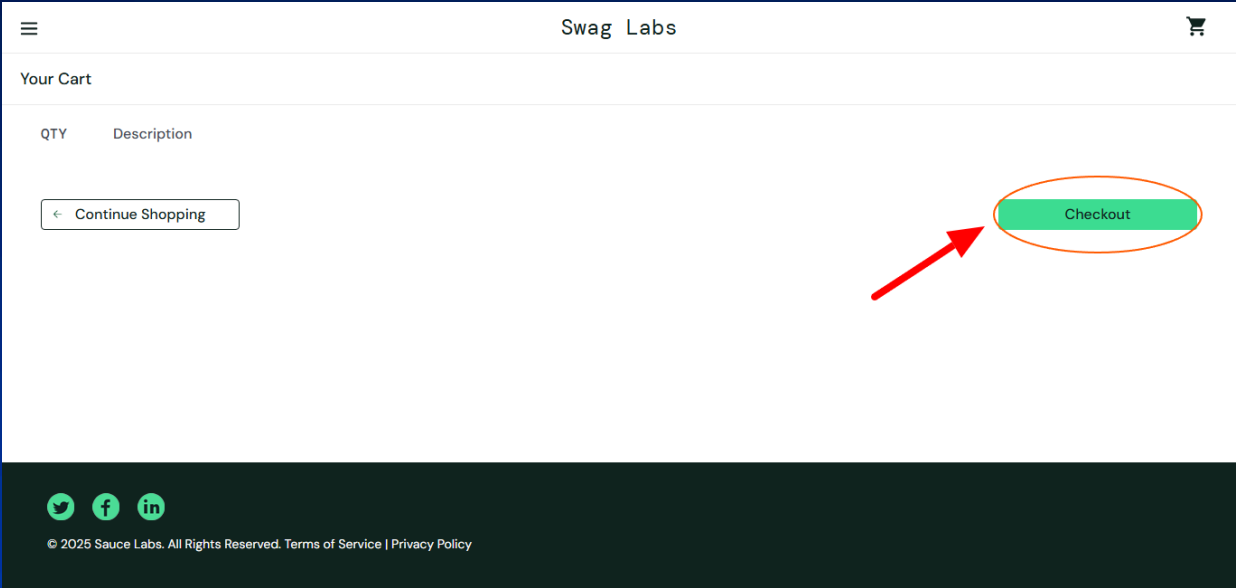
Assignee	Marina J		
Title	Severity	Priority	Status
ID_10 - Cannot remove all items from cart at once	Minor ▾	Low ▾	In Review ▾

Link	<a href="https://www.saucedemo.com/">https://www.saucedemo.com/</a>
Visuals	 <p>The screenshot shows the 'Your Cart' page on the Swag Labs website. It lists two items in the cart:</p> <ul style="list-style-type: none"> <li><b>Sauce Labs Fleece Jacket</b>: Price \$49.99. Description: "It's not every day that you come across a midweight quarter-zip fleece jacket capable of handling everything from a relaxing day outdoors to a busy day at the office." A red 'Remove' button is visible.</li> <li><b>Sauce Labs Onesie</b>: Price \$7.99. Description: "Rib snap infant onesie for the junior automation engineer in development. Reinforced 3-snap bottom closure, two-needle hemmed sleeved and bottom won't unravel." A red 'Remove' button is visible.</li> </ul> <p>At the bottom of the cart, there is a 'Continue Shopping' button on the left and a green 'Checkout' button on the right.</p>

Environment	OS: Windows 10 Browser: Google Chrome 138.0.7204.97
Description	There is no option for removing all items from the cart simultaneously. However, the user can remove all items one by one.
Step-by-step	<ul style="list-style-type: none"> <li>• Navigate to <a href="https://www.saucedemo.com/">https://www.saucedemo.com/</a></li> <li>• Log in with valid credentials</li> <li>• Add multiple items to the cart.</li> <li>• Click on the cart icon in the top right corner to navigate to the cart page.</li> <li>• Look for an option to remove all items from the cart.</li> </ul>

Expected result	There is an option to remove all items from the cart at once.
Actual result	There is no option available to remove all items from the cart simultaneously.

Assignee	Marina J		
Title	Severity	Priority	Status
ID_11 - User can proceed to checkout information page with an empty cart	Major ▾	High ▾	To do ▾

Link	<a href="https://www.saucedemo.com/">https://www.saucedemo.com/</a>
Visuals	

Environment	OS: Windows 10 Browser: Google Chrome 138.0.7204.97
Description	The system allows the user to access the checkout information page even when no items are present in the cart, which can lead to confusion and disrupt the intended purchase flow.
Step-by-step	<ul style="list-style-type: none"><li>• Navigate to <a href="https://www.saucedemo.com/">https://www.saucedemo.com/</a></li><li>• Log in with valid credentials</li><li>• Click on the cart icon (top right corner)</li><li>• Ensure the cart is empty (remove all items if needed)</li><li>• Click on the <b>Checkout</b> button</li></ul>

Expected result	The user should <b>not</b> be allowed to proceed. A clear message or alert should appear: <i>"Your cart is empty. Please add items before proceeding to checkout."</i>
Actual result	The user is redirected to the checkout information page, even though the cart is empty.
Suggestions:	<ul style="list-style-type: none"><li>• Add a front-end or back-end validation step to prevent checkout initiation when the cart is empty.</li><li>• Display an alert or disable the <b>Checkout</b> button when the cart is empty.</li></ul>

Assignee	Marina J		
Title	Severity	Priority	Status
ID_12 - User Can Place an Order with an Empty Cart	Critical ▾	High ▾	To do ▾

Link	<a href="https://www.saucedemo.com/">https://www.saucedemo.com/</a>
Visuals	

Environment	OS: Windows 10 Browser: Google Chrome 138.0.7204.97
Description	After logging in and ensuring the cart is empty, the user can go through the entire checkout process (entering information, continuing, and finishing the order), and the system allows placing an order with no items.
Step-by-step	<ul style="list-style-type: none"> <li>• Navigate to <a href="https://www.saucedemo.com/">https://www.saucedemo.com/</a></li> <li>• Log in with valid credentials</li> <li>• Click on the cart icon (top right corner)</li> <li>• Ensure the cart is empty (remove all items if needed)</li> <li>• Click on the <b>Checkout</b> button</li> <li>• Fill in valid information in the "<b>Your Information</b>" form.</li> <li>• Click "<b>Continue</b>".</li> <li>• Click "<b>Finish</b>" to complete the order.</li> </ul>

Expected result	System should <b>prevent</b> the user from proceeding with the checkout if the cart is empty. A message like " <b>Your cart is empty</b> " should be displayed, and the "Checkout" button should be disabled.
Actual result	System allows the user to go through the entire checkout process and place a successful order <b>even when the cart is empty</b> .
Suggestions:	<ul style="list-style-type: none"><li>• Implement validation to check if the cart has at least one item before allowing access to the checkout process. This prevents logic errors, order inconsistencies, and potential misuse.</li><li>• Add a front-end or back-end validation step to prevent checkout initiation when the cart is empty.</li><li>• Display an alert or disable the <b>Checkout</b> button when the cart is empty.</li></ul>



Assignee	Marina J		
Title	Severity	Priority	Status
ID_13 - Zip/Postal Code Field Accepts Invalid Characters	Medi... ▾	High ▾	To do ▾

Link	<a href="https://www.saucedemo.com/">https://www.saucedemo.com/</a>
Visuals	

Environment	OS: Windows 10 Browser: Google Chrome 138.0.7204.97
Description	When entering checkout information, the Zip/Postal Code field does not validate input correctly: it accepts alphabetic characters and special symbols, and lets the user continue, which can lead to invalid or incomplete shipping/billing information.
Step-by-step	<ul style="list-style-type: none"> <li>• Navigate to <a href="https://www.saucedemo.com/">https://www.saucedemo.com/</a></li> <li>• Log in with valid credentials</li> <li>• Add at least one product to the cart (or start checkout if possible with empty cart).</li> <li>• Go to the cart page and click <b>Checkout</b>.</li> <li>• Enter valid first name.</li> <li>• Enter valid last name.</li> </ul>

	<ul style="list-style-type: none"><li>• Enter letters and/or special characters (e.g., abcd!@#) in the Zip/Postal Code field.</li><li>• Click the <b>Continue</b> button.</li></ul>
Expected result	A validation error message appears, stating that the Zip/Postal Code must contain only numbers, and the user cannot proceed until entering a valid numeric code.
Actual result	The user is allowed to proceed to the next step of the checkout process despite entering invalid characters in the Zip/Postal Code field.
Suggestions:	<p>Implement input validation for the Zip/Postal Code field:</p> <ul style="list-style-type: none"><li>• Only numeric values should be accepted.</li><li>• Alphanumeric characters and special symbols should trigger an error message.</li></ul>