

# MARINA KAMEL

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Saint-Hubert, QC J3Y 9K8

## SUMMARY

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Motivated Web Developer with 5 years of experience in information technology, IT support, and web development. Passionate about creating modern and intuitive interfaces, I am seeking an opportunity in a collaborative environment where I can contribute to the design and improvement of web applications.

## PROFESSIONAL EXPERIENCE

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### Administrative Assistant

March 2020 - Present

Fady Mikhael Comptable – Saint-Hubert, QC

- Professionally welcome and guide all clients by phone efficiently and courteously.
- Create and update client databases
- Perform tests on client databases to support software development.
- Assist in creating a web page to facilitate client access to their files.
- Prepare invoices, receive payments, and make deposits.

### IT Support Specialist

June 2018 – Nov. 2019

7G Seven Group Co. – Cairo, Egypt

- Respond to all user requests, log them in the ticketing system, analyze, document, and resolve them to user satisfaction.
- Document, analyze, and improve procedures and methods for resolving incidents.
- Perform basic remote diagnostics on workstations, applications, and network.
- Test new software, evaluate compatibility, and apply appropriate patches.
- Provide first-level IT and ICT user support.

### Internship

June 2017 – Sep. 2017

Orange Egypt (Telecommunications), Cairo, Egypt

- Communicate effectively with users by phone and in person.
- Use the assigned system to process, prioritize, and assign internal client requests.
- Assist in creating new collaborative tools (SharePoint).
- Help deploy new applications and improve existing ones.
- Collaborate with different departments as needed.

## EDUCATION

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### **Continuing Education – Software Development: Mobile, Web, and Desktop Application Security**

*Apr 2025- Jul 2026*

*Collège de Maisonneuve, Montréal, QC*

### **React Course**

*2023*

*Udemy*

### **HTML, CSS, and JavaScript Update Course**

*2022*

*Coursera*

### **Francisation**

*Apr 2021- Apr 2022*

*Cégep St-Jean-Sur Richelieu, Brossard Campus*

### **Bachelor's in Communications and Computer Engineering**

*Helwan University, Cairo, Egypt*

*Sep 2012 – May 2018*

- Final Project: Creation of web pages for a fire detection system company.
- Development of a mobile and web calculation application.
- Developed software to operate a robot (Inter-university competition)

## SKILLS

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**Languages & Frameworks:** HTML, CSS, JavaScript, React, JSON, Node.JS, Bootstrap, PHP, C++, Python, Rust.

**Software / IDE:** VS Code, Git, GitHub.

**Databases:** MySQL, MYSQL Workbench, MongoDB.

### **Management & Organization:**

- Organize and prioritize tasks.
- Analyze and solve Front-End problems.
- Manage projects and constraints (deadlines, budget, expectations).

### **Relevant Skills:**

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- Languages: French, English, Arabic.
- Essential Tools: Microsoft Word, Excel, PowerPoint, Project, Outlook, and Graphic Tools.