YUTING SHA

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EDUCATION

COMPUTER SOFTWARE AND DATABASE DEVELOPMENT   September 2021 - May 2023
Lambton College | Sarnia, ON
- GPA: 3.9/4.0

BIOTECHNOLOGY (EXCHANGE STUDENT)   September 2018 - April 2019
University of Windsor | Windsor,ON

BREWING ENGINEERING   September 2016 - June 2020
JiangNan University | WuXi, China

SKILLS

Programming Languages and Scripts: Python, Java, JavaScript, C#, SQL, HTML/CSS, R
Operating System: Windows Server 2016, Windows 10, TCP/IP, DNS, DHCP, SMB, Virtual Machine
IDE & Tools: Eclipse, Visual Studio Code, Microsoft Visual Studio, APEX, DBeaver, Wireshark
Others: Model-View-Control(MVC), Dynamic Programming, Active Directory

EXPERIENCE

Technical Support, Windows Networking   May 2020 - April 2021
WICRESOFT, WuXi, China
- Supported 10 enterprise clients daily, identified and fulfilled needs by troubleshooting Windows Server 2016 on-premise networking issues
- Increased customer satisfaction by investigating complex DNS, DHCP, TCP/IP problems

WORK HISTORY

Inventory Data Entry & Cashier, Part-time   November 2021 - Present
JB Global Market, Sarnia, ON
- Utilized problem-solving skills to innovatively import and update hundreds of product information to end-point retail system
- Ensured effective communication with store customers and exceeded customer expectations by obtaining requested products

Research Lab Technician, Intern   April 2021 - June 2021
HOEKBIO, WuXi, China
- Analyzed dozens of laboratory results consistently and continuously sought new ways to improve procedures
- Organized team meetings weekly and proposed new solutions of improving the PCR annealing results to the team leader

Research Assistant   October 2019 - February 2022
JiangNan University, WuXi, China
- Published paper on Microbiology China(47(12): 4317-4327. DOI: 10.13344) of lab research work collaborating with seniors

Computer and English Teacher, Volunteer   July 2017 - August 2017
AIESEC, Indonesia
- Embraced the local culture and passionately taught 30 primary school children Computer and English skills

CERTIFICATIONS

Google Data Analytics

- Certified in Data Analysis with R Programming, Excel, Python and SQL