



**Mario Eduardo  
Estrada Herrero**  
Computer Engineer



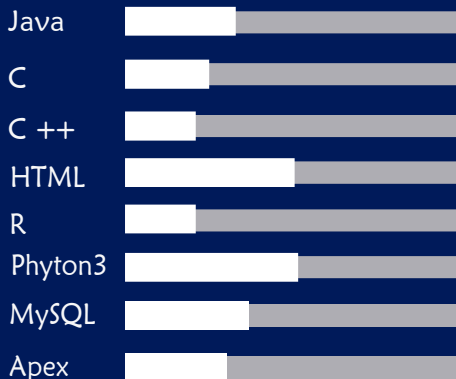
## Contact

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🌐 <https://mario-est-dev.github.io/Portfolio/>



## Computing

Office User level



## Soft Skills

- Assertive Communication
- Negotiation and Conflict Resolution
- Trust
- Empathy
- Teamwork



## Languages

Spanish - mother tongue  
English - B2 TOEFL



## Education

- Universidad Autónoma Metropolitana (AZC) | 2014 - 2019  
Basic science and Engineering Division



## Experience

- Salesforce Associate Software Engineer | KSquare University | february - june 2021
  - Propose technological solutions to problems of diverse nature - based on agile methodologies and applying creative thinking while communicating with confidence and effectiveness.
  - Develop technological solutions based on the wide variety offered by Salesforce.
  - Learning and implementation of soft skills on both laboral and personal environments.
- IT intern Illinois Works (ITW) | september, 2019- march, 2020 Mexico City
  - Problem solutions and workflow, updates, documentation and delivery of formats.
- Robotón EY 2019 | september 2019 - october 2019 Mexico City
  - Use of the Automation Anywhere software to implement Robotic Process Automation (RPA) on real cases.
- Hackathon BBVA 2019 | september 2019 Mexico City
  - Accenture challenge: Implement blockchain technology in the insurance industry to process claims faster and more effective.
- Professional training T&B Talent S.A. de C.V. | june 2018 - april 2019 Mexico City
  - Project: Design and setup of a Control and Security System for stores using RFID technology
  - Additional activities:
    - Customer service by telephone and personal contact.
    - Monitoring and creation of shared folders inside NAS.
    - Web filtering by groups using Fortigate.
- ENVIRO SOLUTIONS | april 2018 San Antonio Texas, USA
  - Office support and server room maintenance.
  - Software installation and virtual machines.
  - Installation of securiry systems camaras CCTV and wiring manipulation.
- SOFT & HARD 2000 | april - december, 2017 Tlalnepantla, State of Mexico.
  - Repair and maintenance of computer equipment.