



**Mario Eduardo
Estrada Herrero**
Computer Engineer



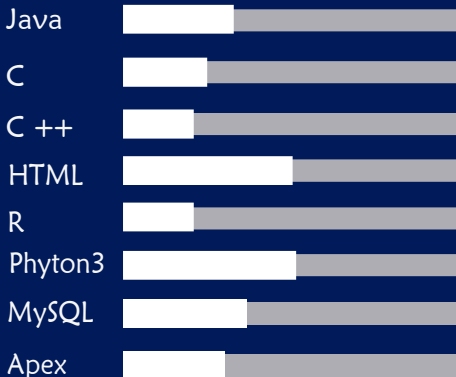
Contact

✉ mario.est.dev@gmail.com
🌐 <https://mario-est-dev.github.io/Portfolio/>



Computing

Office User level



Soft Skills

- Assertive Communication
- Negotiation and Conflict Resolution
- Trust
- Empathy
- Teamwork



Languages

Spanish - mother tongue
English - B2 TOEFL



Education

- Universidad Autónoma Metropolitana (AZC) | 2014 - 2019
Basic science and Engineering Division



Experience

- Salesforce Associate Software Engineer | KSquare University | february - june 2021
 - Propose technological solutions to problems of diverse nature - based on agile methodologies and applying creative thinking while communicating with confidence and effectiveness.
 - Develop technological solutions based on the wide variety offered by Salesforce.
 - Learning and implementation of soft skills on both laboral and personal environments.
- IT Intern Illinois Tool Works (ITW) | september, 2019- march, 2020 Mexico City
 - Problem solutions and workflow, updates, documentation and delivery of formats.
- Robotón EY 2019 | september 2019 - october 2019 Mexico City
 - Use of the Automation Anywhere software to implement Robotic Process Automation (RPA) on real cases.
- Hackathon BBVA 2019 | september 2019 Mexico City
 - Accenture challenge: Implement blockchain technology in the insurance industry to process claims faster and more effective.
- Professional training T&B Talent S.A. de C.V. | june 2018 - april 2019 Mexico City
 - Project: Design and setup of a Control and Security System for stores using RFID technology
 - Additional activities:
 - Customer service by telephone and personal contact.
 - Monitoring and creation of shared folders inside NAS.
 - Web filtering by groups using Fortigate.
- ENVIRO SOLUTIONS | april 2018 San Antonio Texas, USA
 - Office support and server room maintenance.
 - Software installation and virtual machines.
 - Installation of securiry systems cameras CCTV and wiring manipulation.
- SOFT & HARD 2000 | april - december, 2017 Tlalnepantla, State of Mexico.
 - Repair and maintenance of computer equipment.