



**Mario Eduardo  
Estrada Herrero**  
Computer Engineer



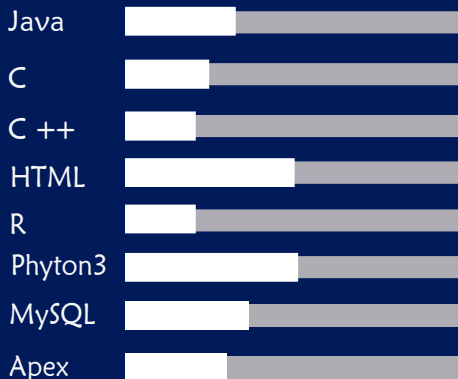
## Contact

✉ mario.est.dev@gmail.com  
🌐 <https://mario-est-dev.github.io/Portfolio/>



## Computing

Office User level



## Soft Skills

- Assertive Communication
- Negotiation and Conflict Resolution
- Trust
- Empathy
- Teamwork



## Languages

Spanish - mother tongue  
English - B2 TOEFL



## Education

- Universidad Autónoma Metropolitana (AZC) | 2014 - 2019  
Basic science and Engineering Division



## Experience

- SOFT & HARD 2000 | april - december, 2017  
Tlalnepantla, State of Mexico.
  - Repair and maintenance of computer equipment.
- ENVIRO SOLUTIONS | april 2018  
San Antonio Texas, USA
  - Office support and server room maintenance.
  - Software installation and virtual machines.
  - Installation of security systems cameras CCTV and wiring manipulation.
- Professional training T&B Talent S.A. de C.V. |  
june 2018 - april 2019  
Mexico City  
Project: Design and setup of a Control and Security System for stores using RFID technology  
Additional activities:
  - Customer service by telephone and personal contact.
  - Monitoring and creation of shared folders inside NAS.
  - Web filtering by groups using Fortigate.
- Hackathon BBVA 2019 | september 2019  
Mexico City  
Accenture challenge: Implement blockchain technology in the insurance industry to process claims faster and more effective.
- Robotón EY 2019 | september 2019 - october 2019  
Mexico City  
Use of the Automation Anywhere software to implement Robotic Process Automation (RPA) on real cases.
- IT intern Illinois Works (ITW) | september, 2019-  
march, 2020 Mexico City  
Problem solutions and workflow, updates, documentation and delivery of formats.
- Salesforce Associate Software Engineer | KSquare University |  
since february - june 2021
  - Propose technological solutions to problems of diverse nature - based on agile methodologies and applying creative thinking while communicating with confidence and effectiveness.
  - Develop technological solutions based on the wide variety offered by Salesforce.
  - Learning and implementation of soft skills on both laboral and personal environments.