

Team Metrics

Mar 1, 2020 - Mar 1, 2024

Filters

Quarter Opened

In

Enter a value

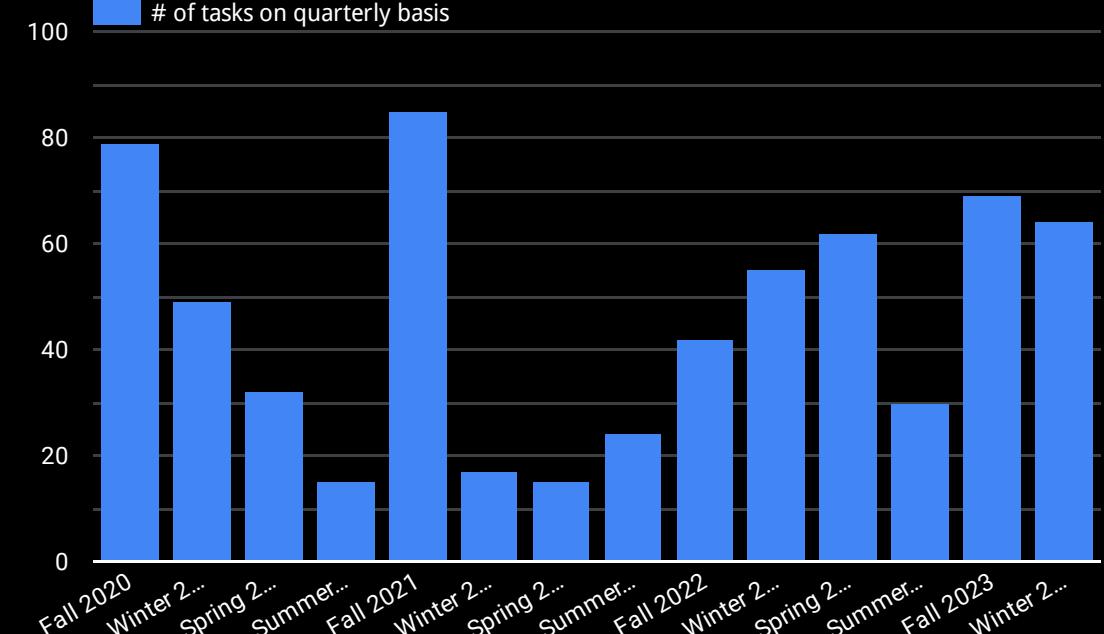
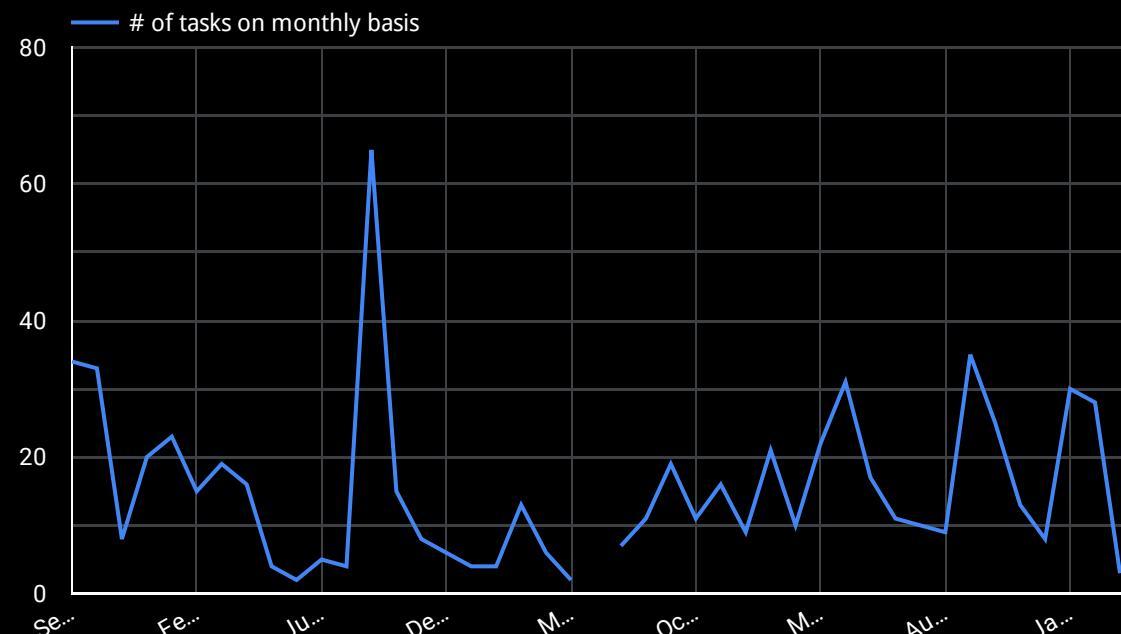
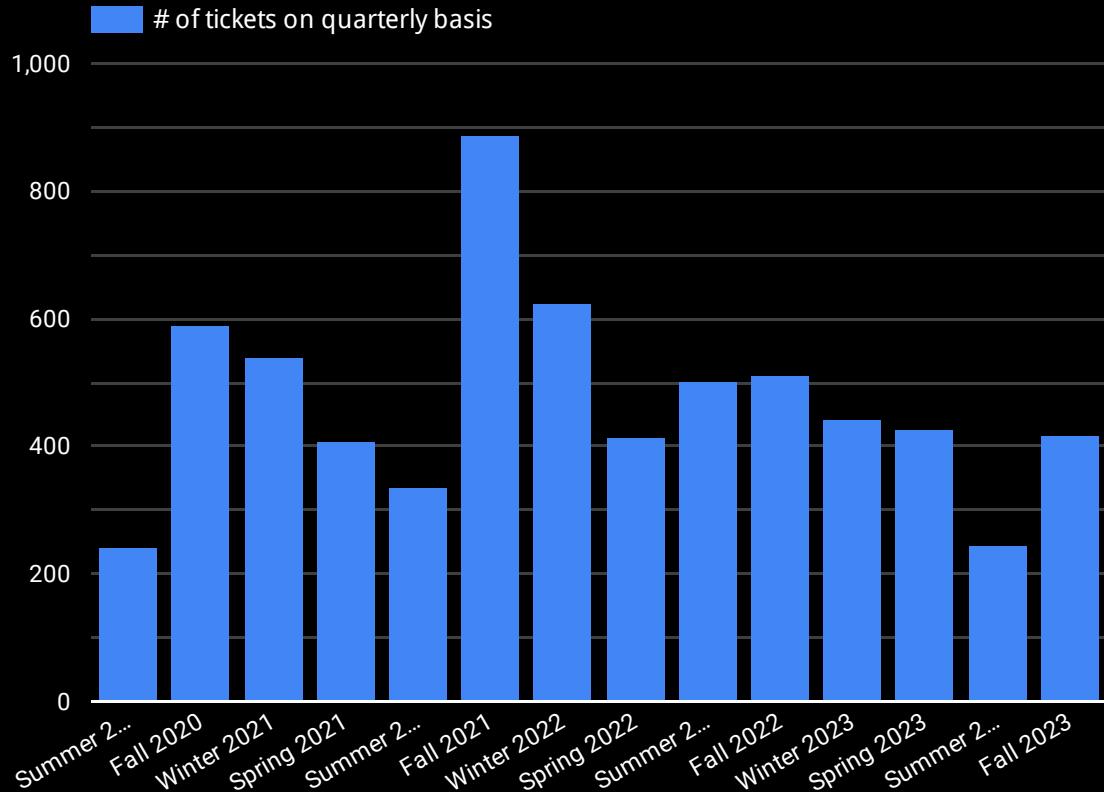
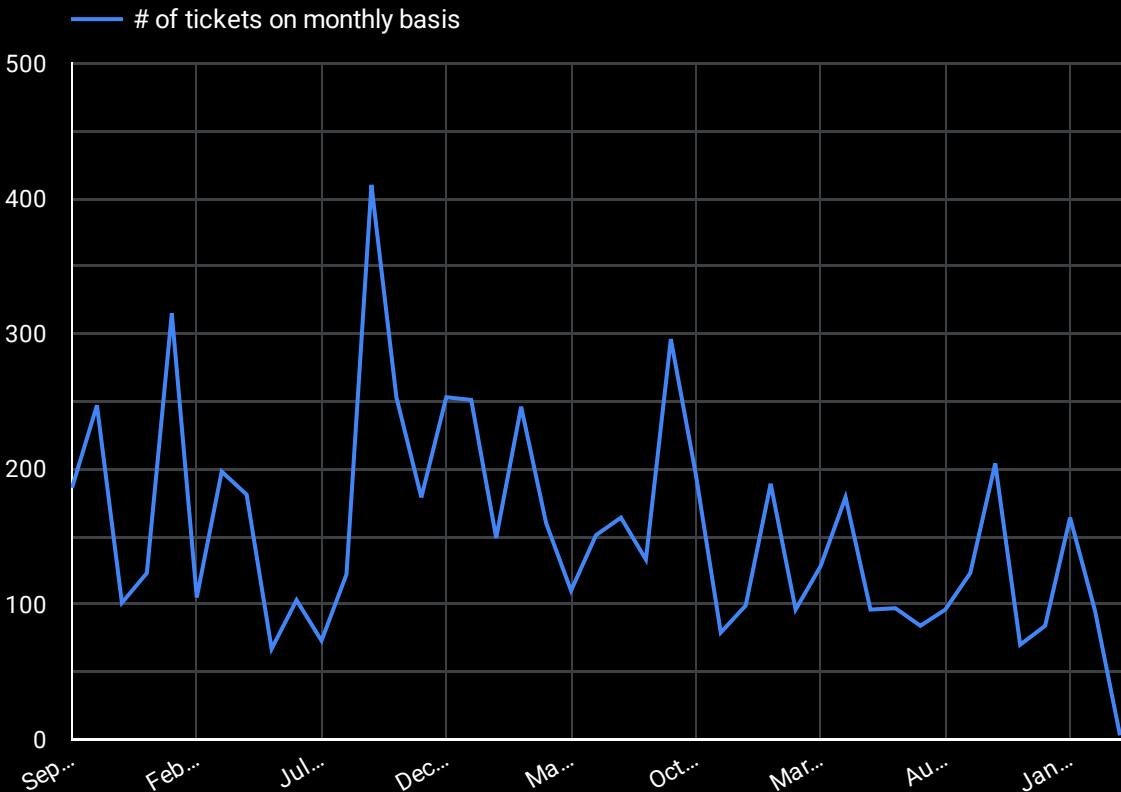
Summary:

Total # of tickets

7,547

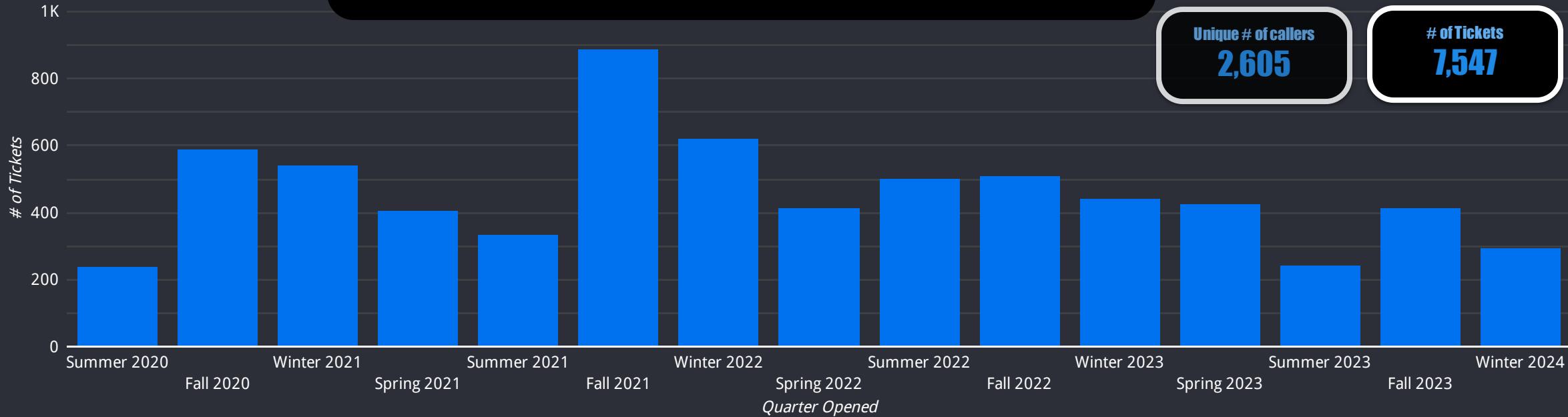
Total # of tasks

918



of Tickets

Tickets by term (Mar 1st 2020 - Mar 1st 2024)



Drill down for: Category, and Priority level

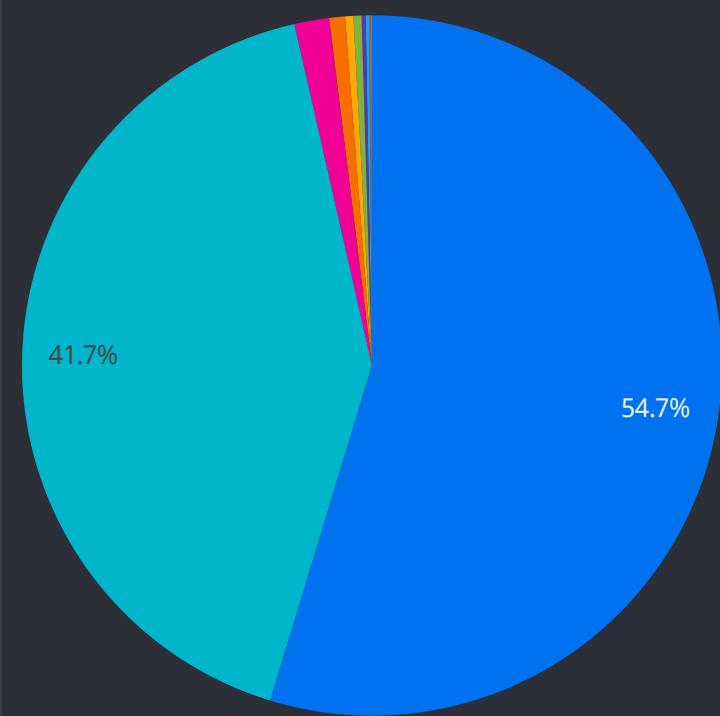
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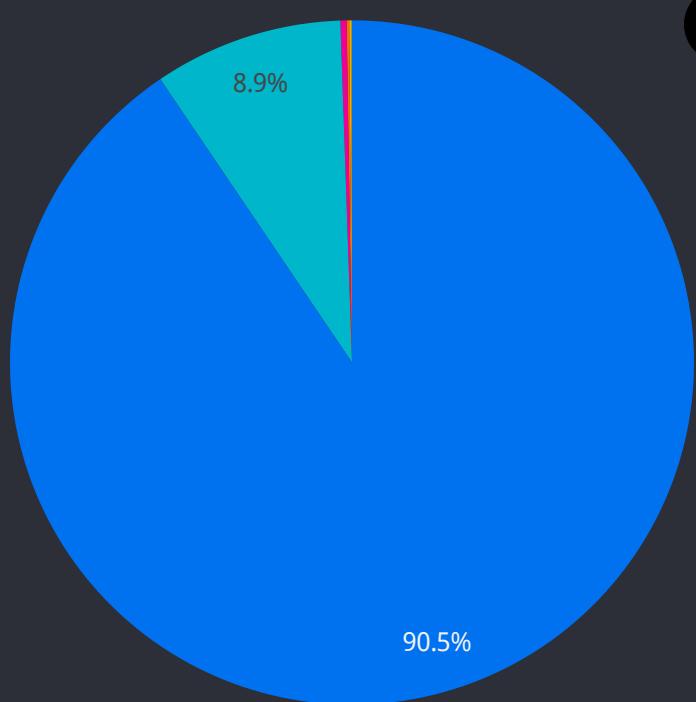
Quarter Opened

In

Enter a value

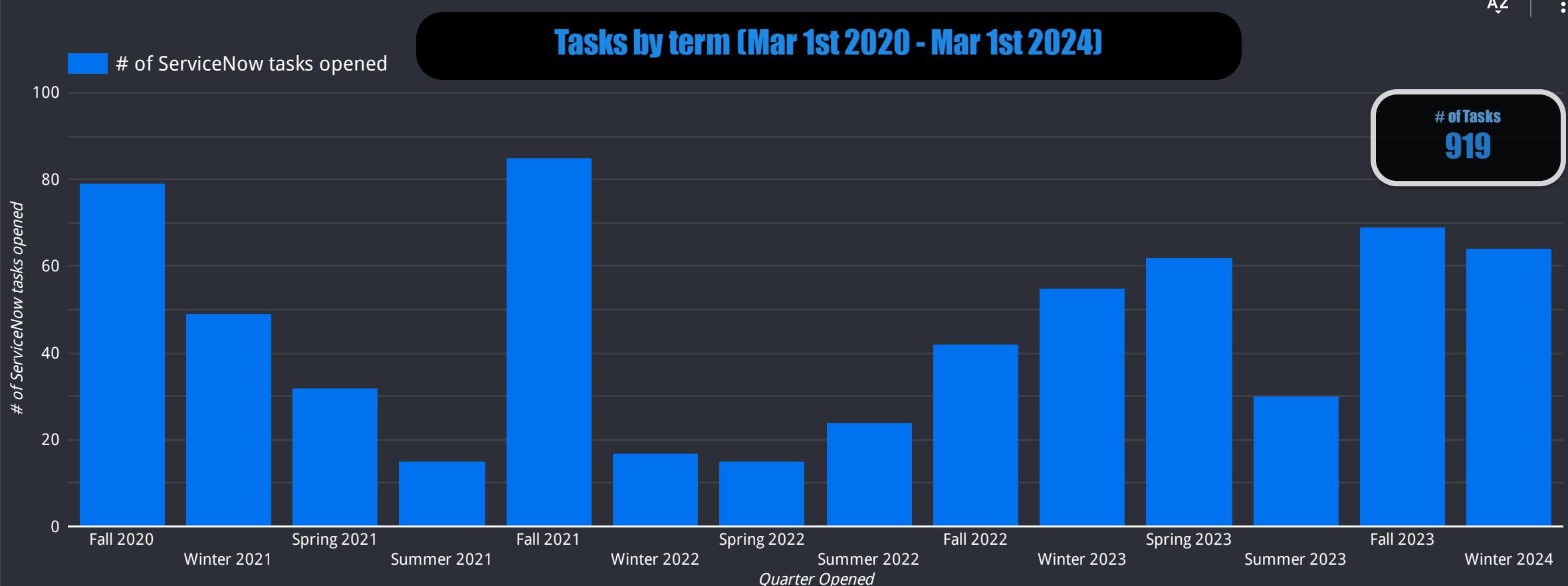


- Remote Teaching during Campus Emergency
- Teaching / Learning
- Inquiry / Help
- Software & Applications
- Accounts & Passwords
- Working Remote
- Applications
- School of Business
- Data Access / Reporting
- Operating System
- Identity Management
- Computer Labs
- Desktop / Laptop Services
- Database
- Chatbot

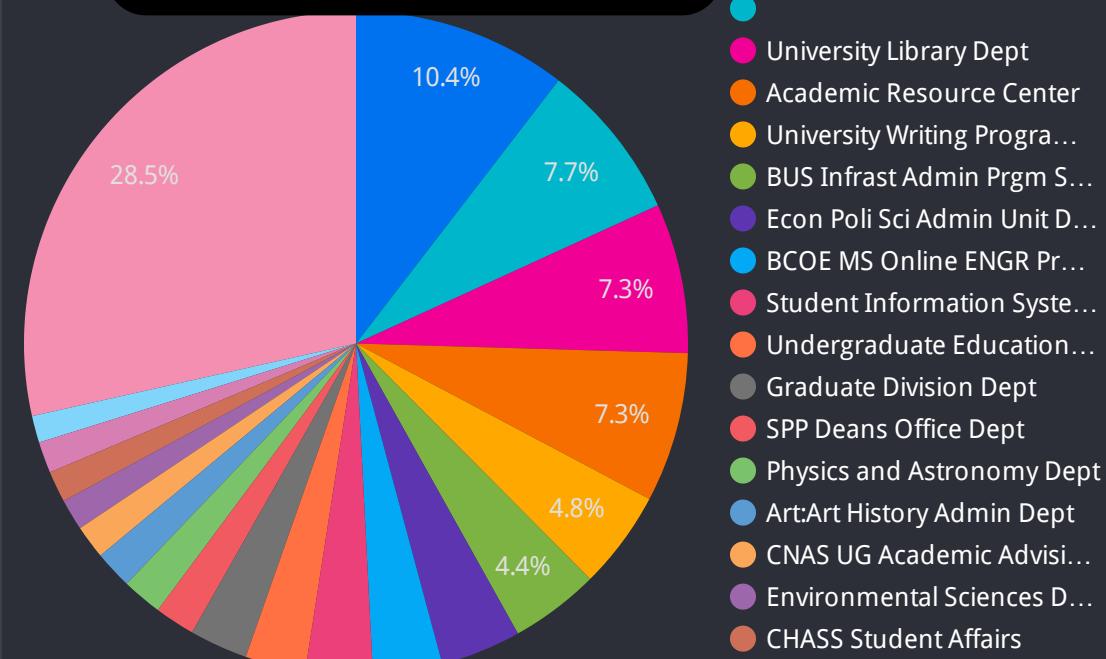


Ticket status

Tasks by term (Mar 1st 2020 - Mar 1st 2024)



Drill down for: Department, Task type, and Priority

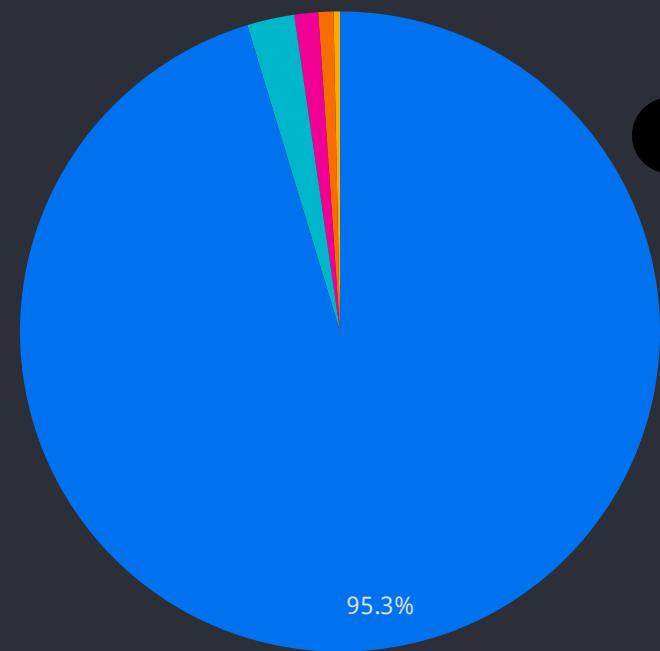


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Quarter Opened

In Enter a value

Task status



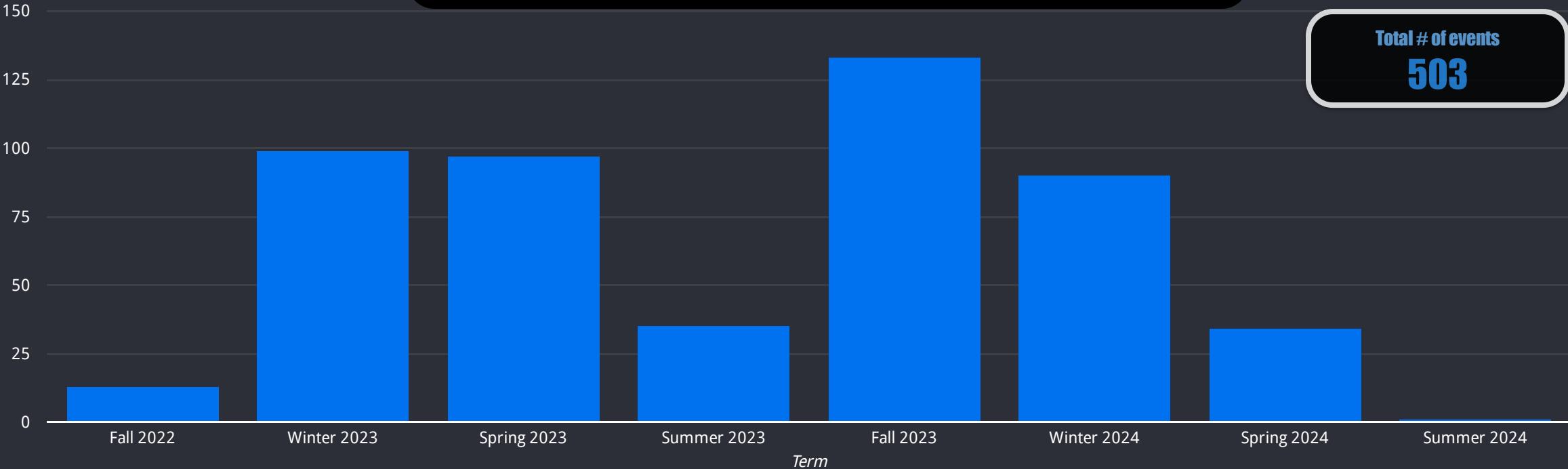
▲ ▼

of Events

Events by term (Jan 9th 2023 - Apr 19th 2024)

Total # of events

503



Term

In

Enter a value



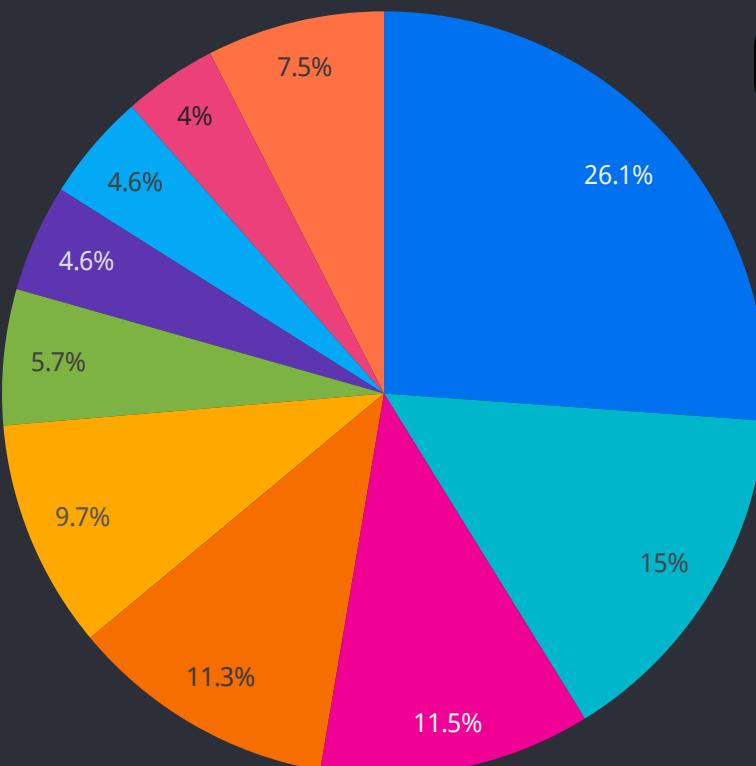
Az

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Events by category (Drill down): booked by, event type

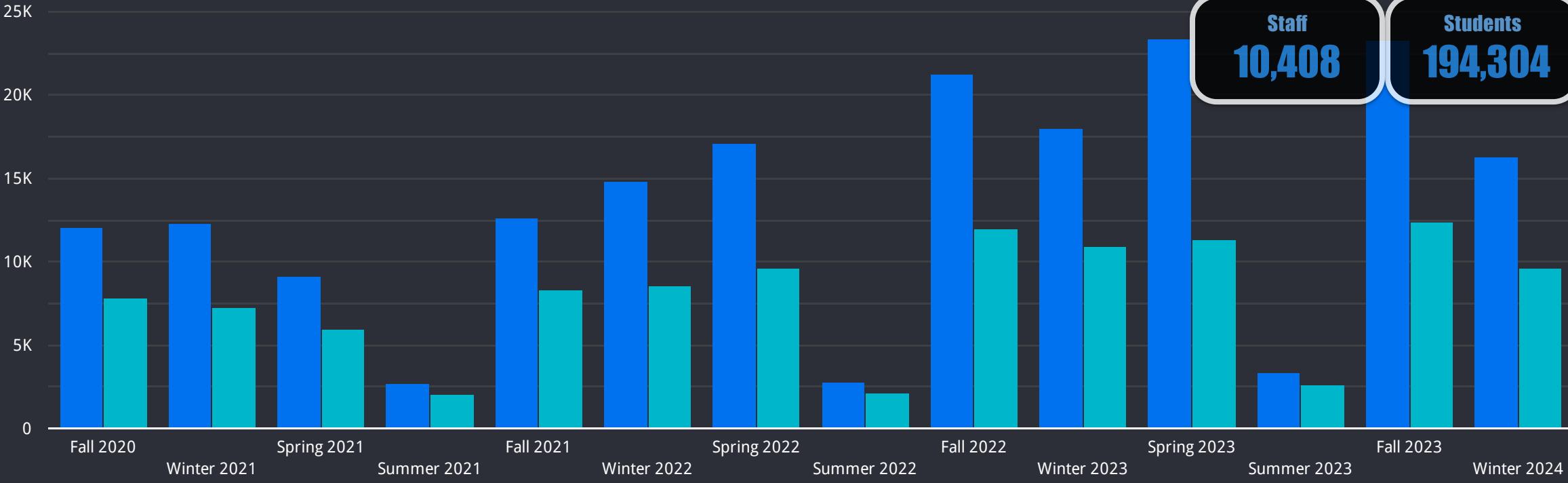
- Null
- External
- Internal

Events by tag



Academic Tool # of enrollments and # of active students by term

of Enrollments # of Active Students



Staff

10,408

Students

194,304

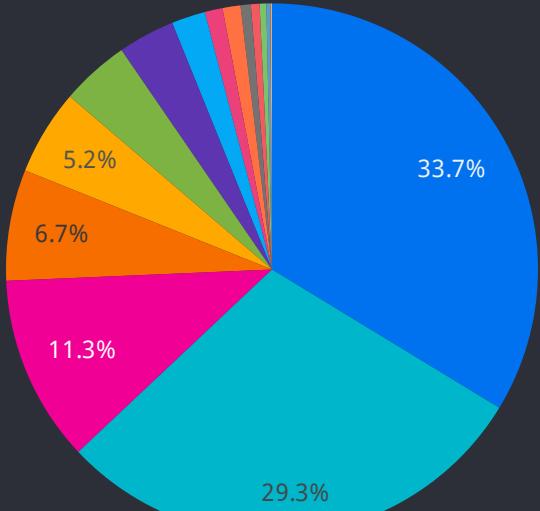
Term

In

Enter a value

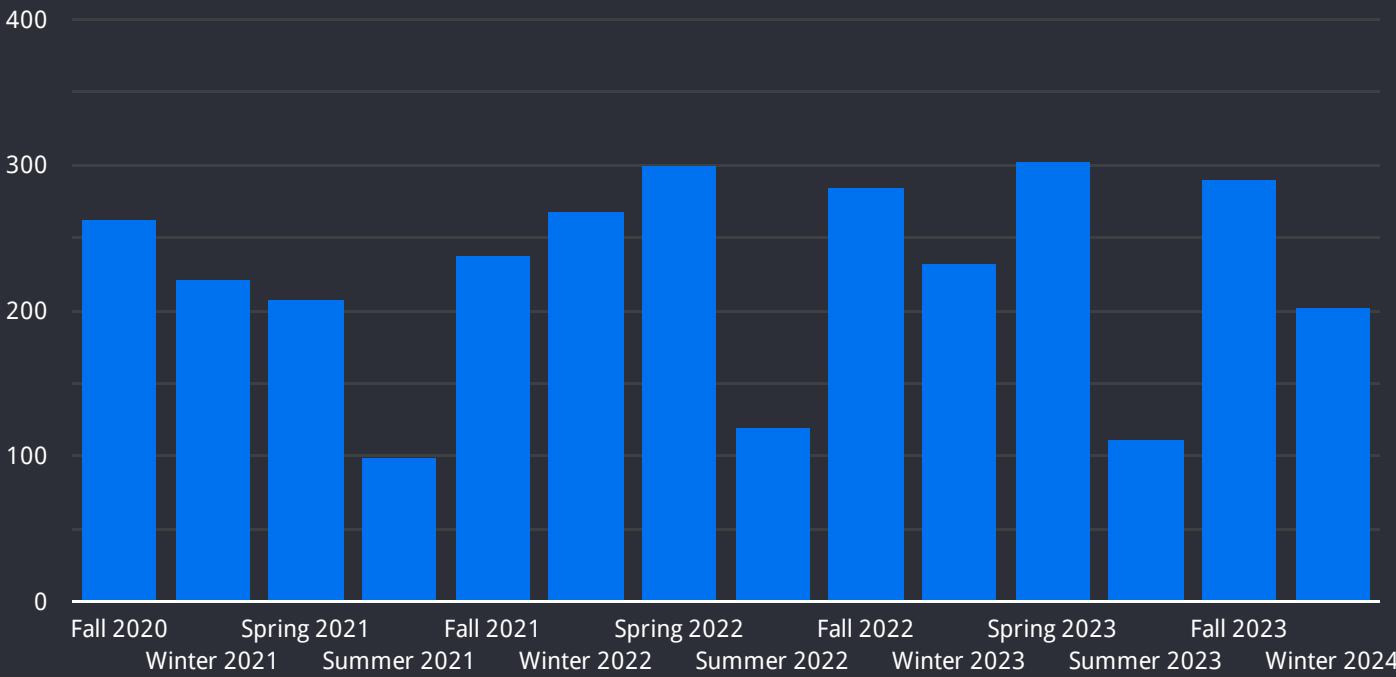
of Academic Tool course sections by subject

- Mathematics
- Chemistry
- Computer Science
- Engineering
- Unknown
- Biology
- Physics
- Test Course
- Other
- Statistics
- Business
- Psychology
- World Languages
- Environmental Science
- Others



Academic Tool # of course IDs, # of staff, # of students

of course IDs using tool



System Error

Looker Studio has encountered a system error.

[See details](#)

↑ ↓ ⚖ A-Z ⋮

↑ ↓ ⚖ A-Z ⋮

of unique instructor users for this tool

20

15

10

5

0

System Error

Looker Studio has encountered a system error.

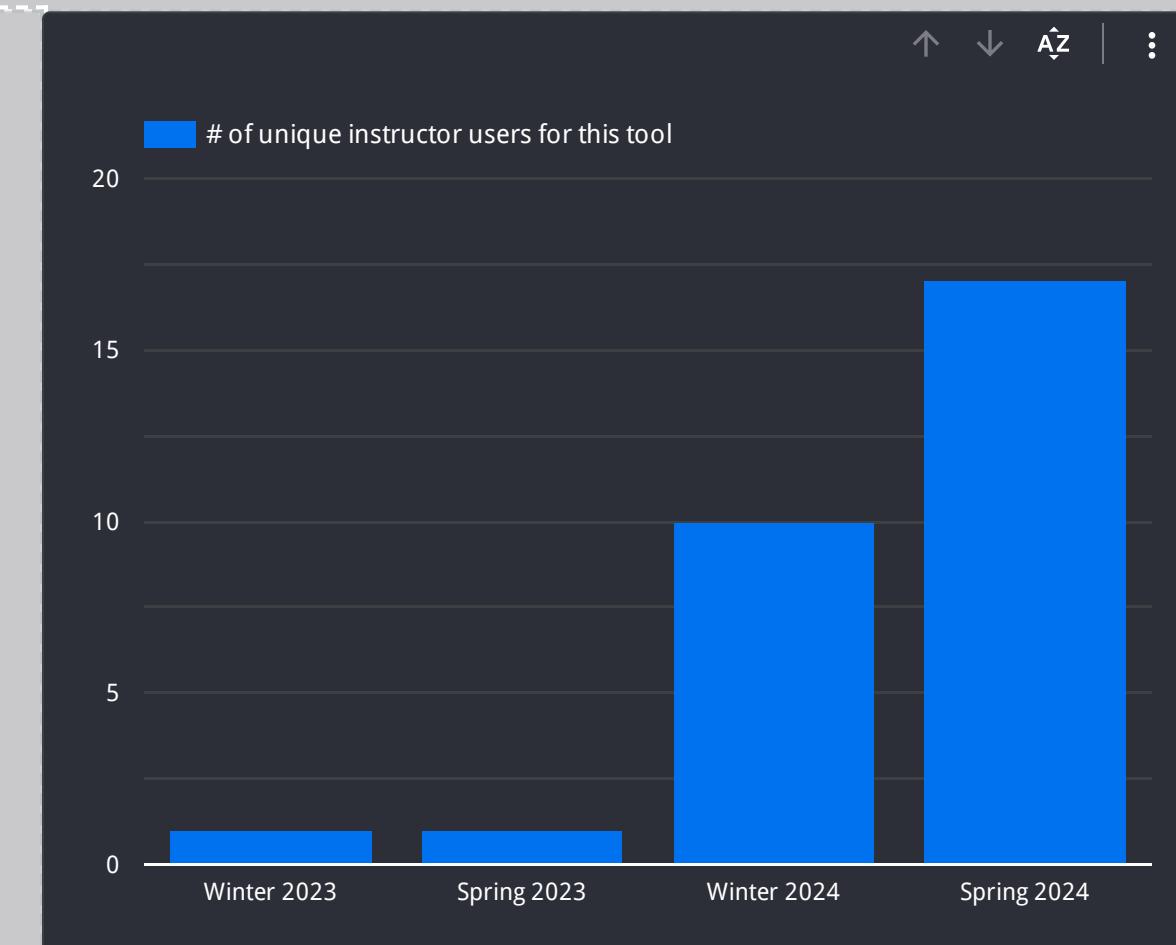
[See details](#)

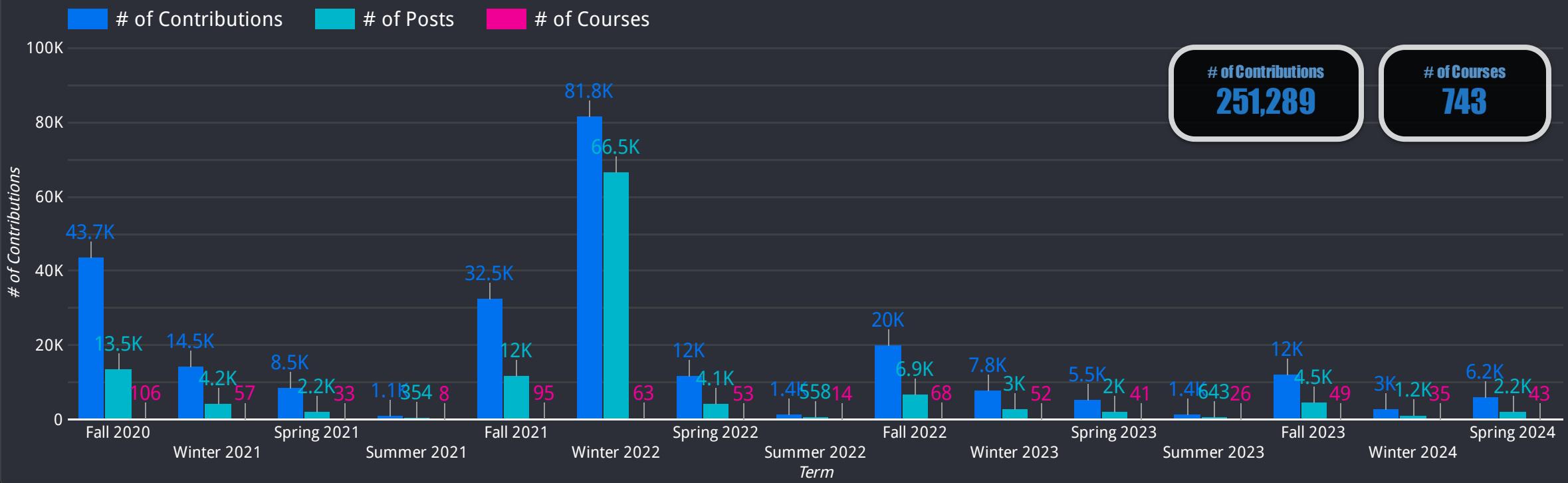
Winter 2023

Spring 2023

Winter 2024

Spring 2024

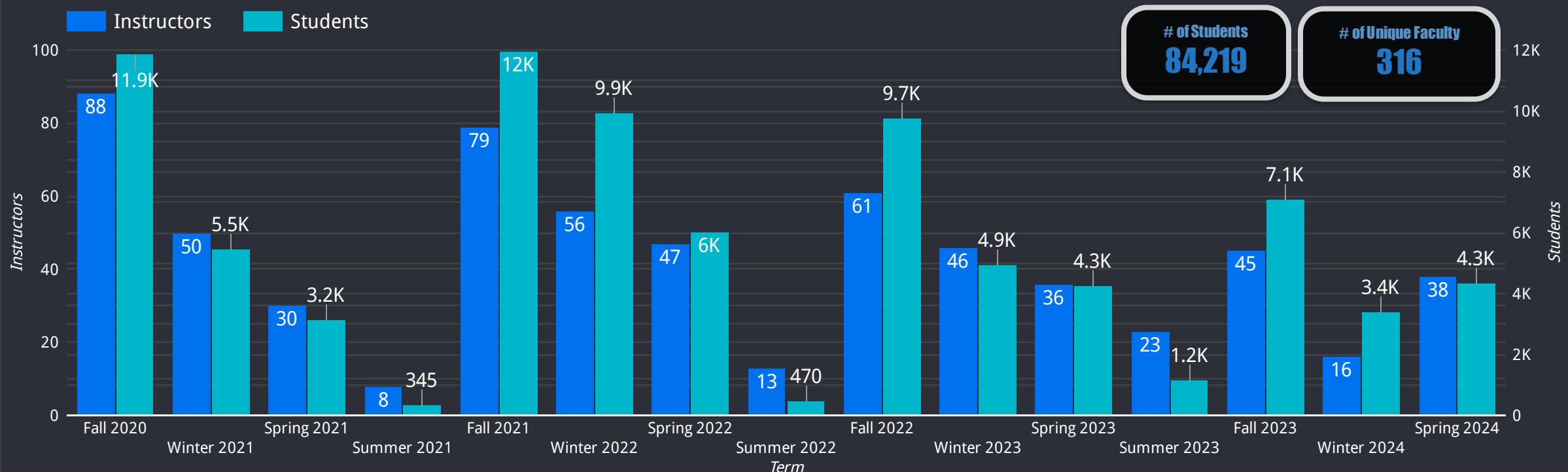


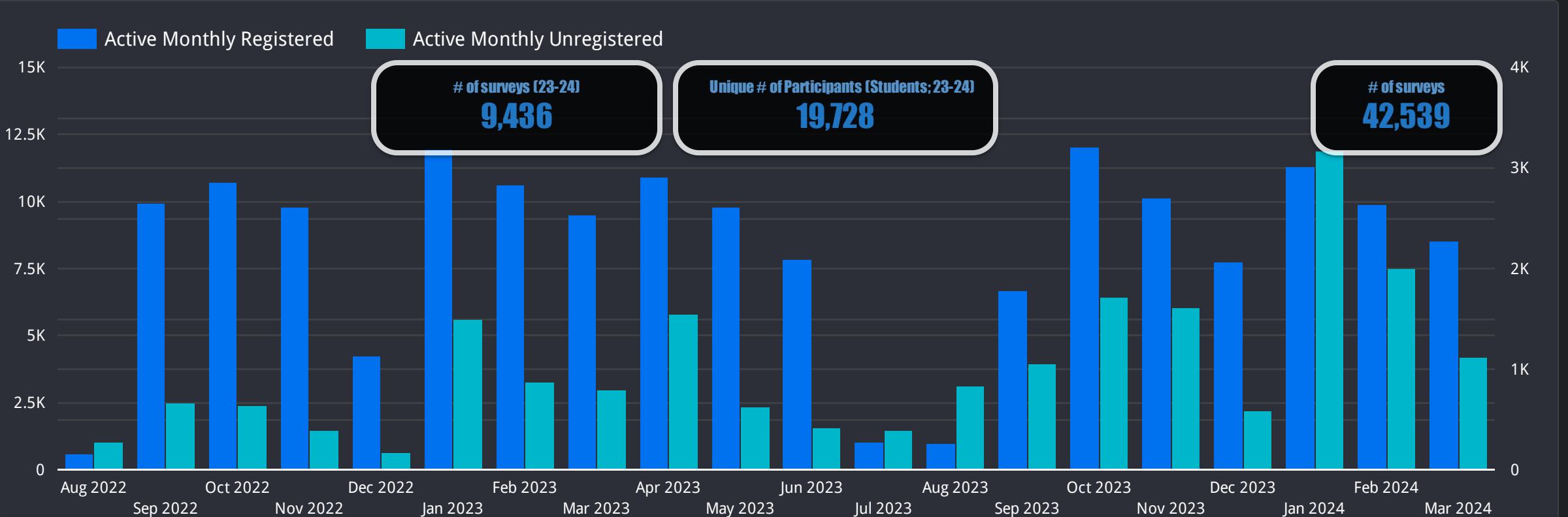


Term

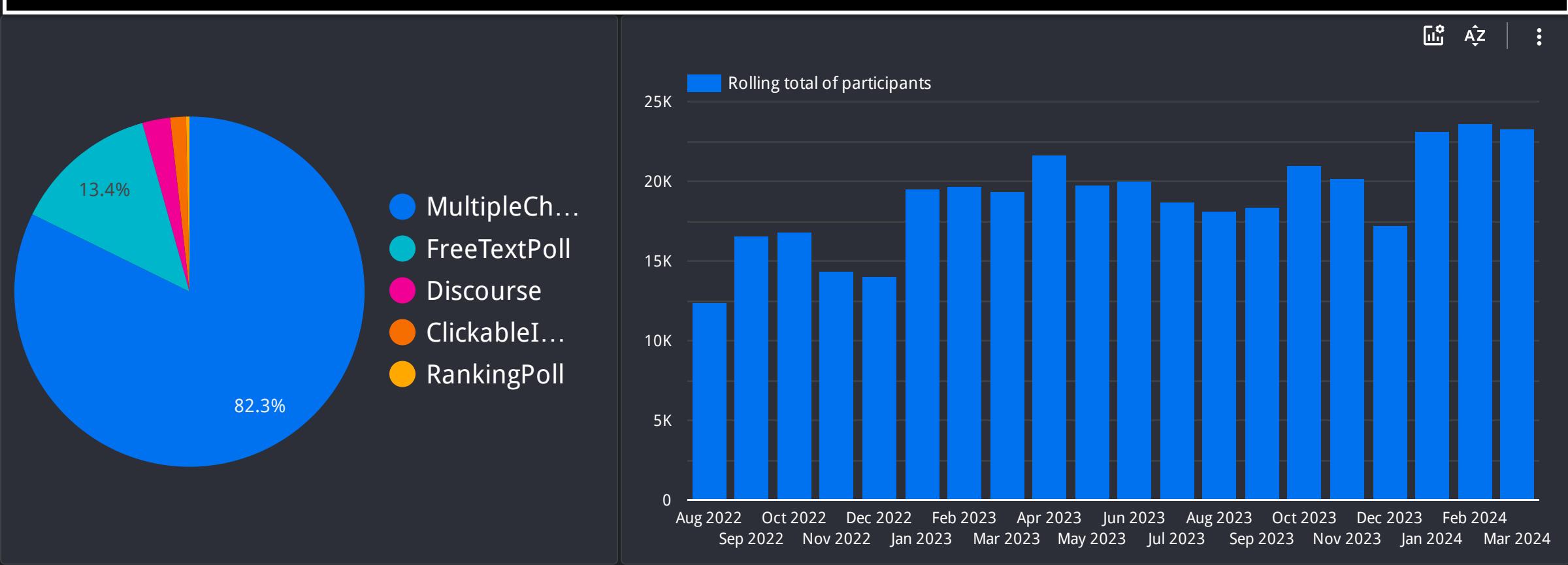
In

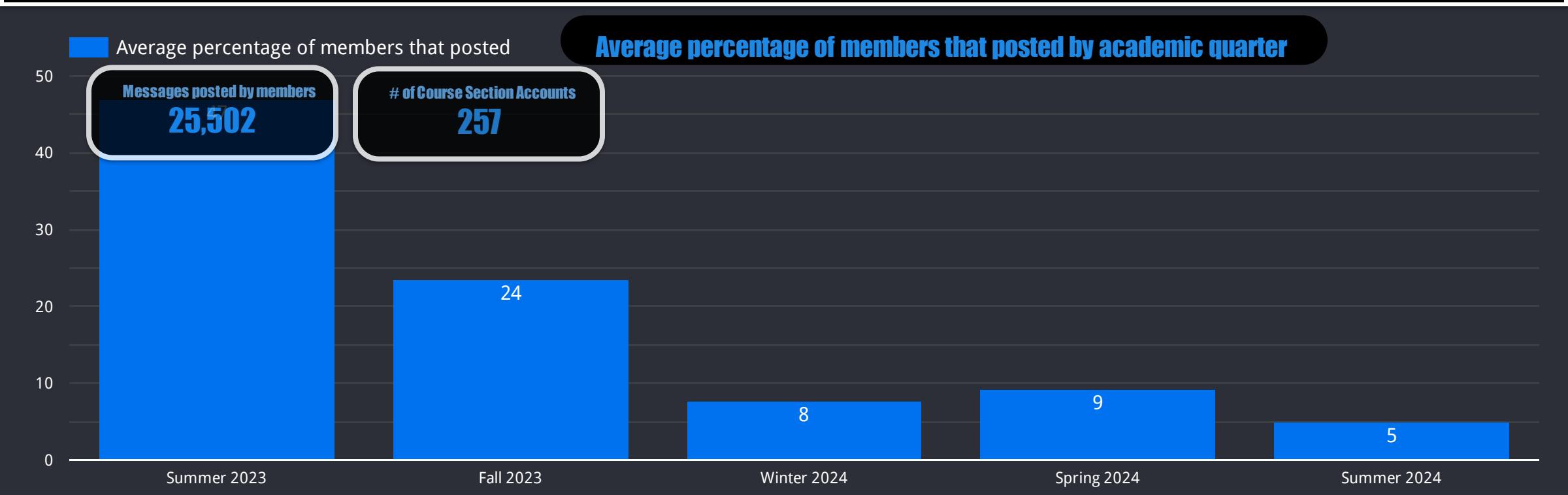
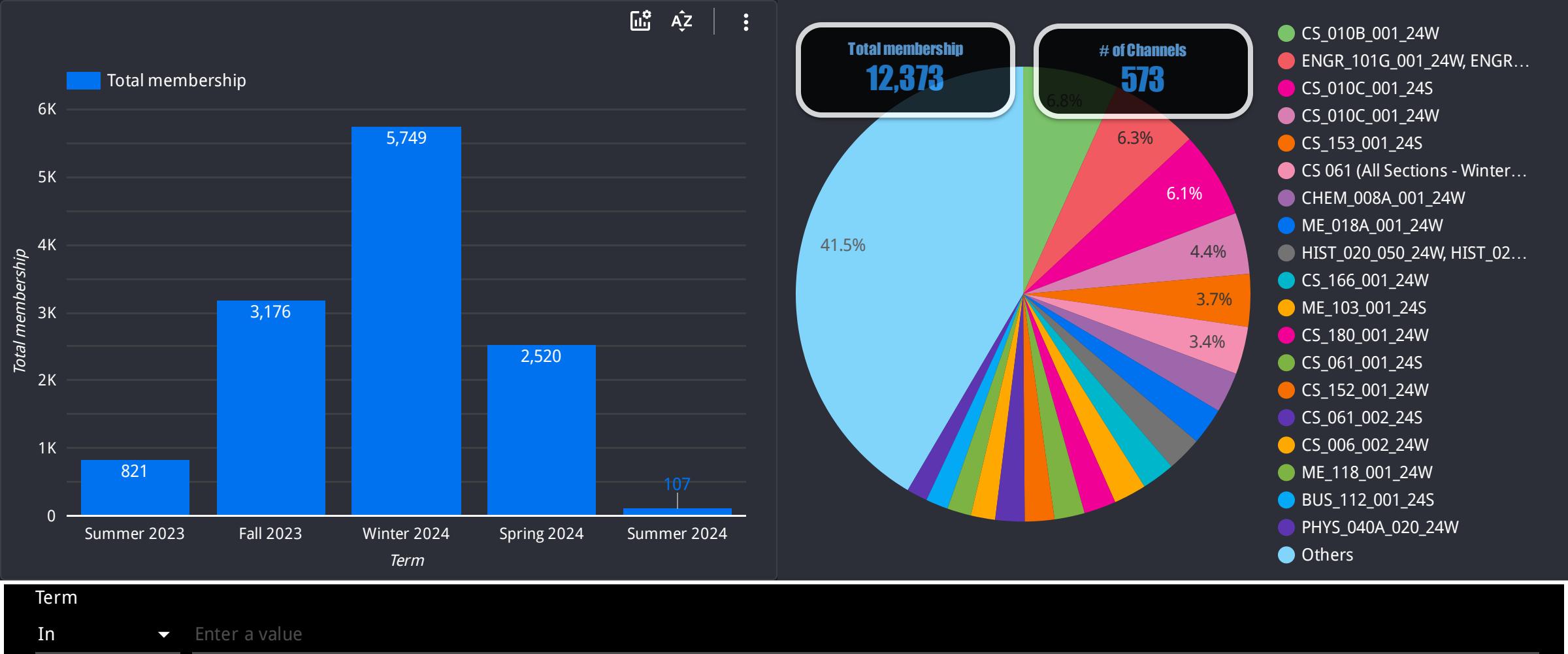
Enter a value





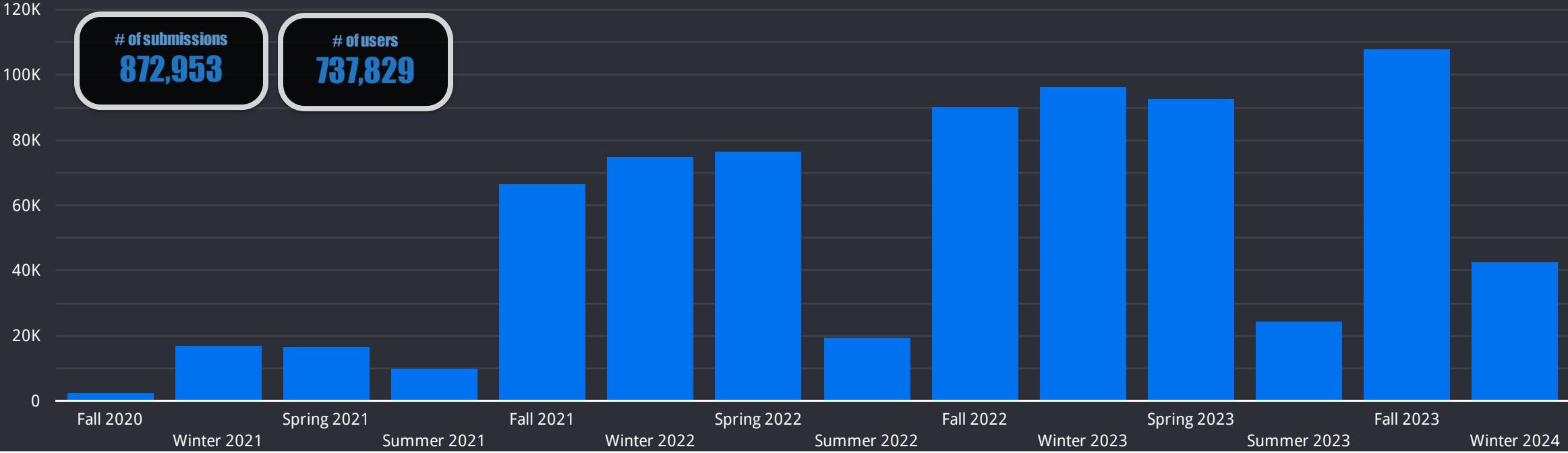
Month Enter a value





Subtool #1 Usage

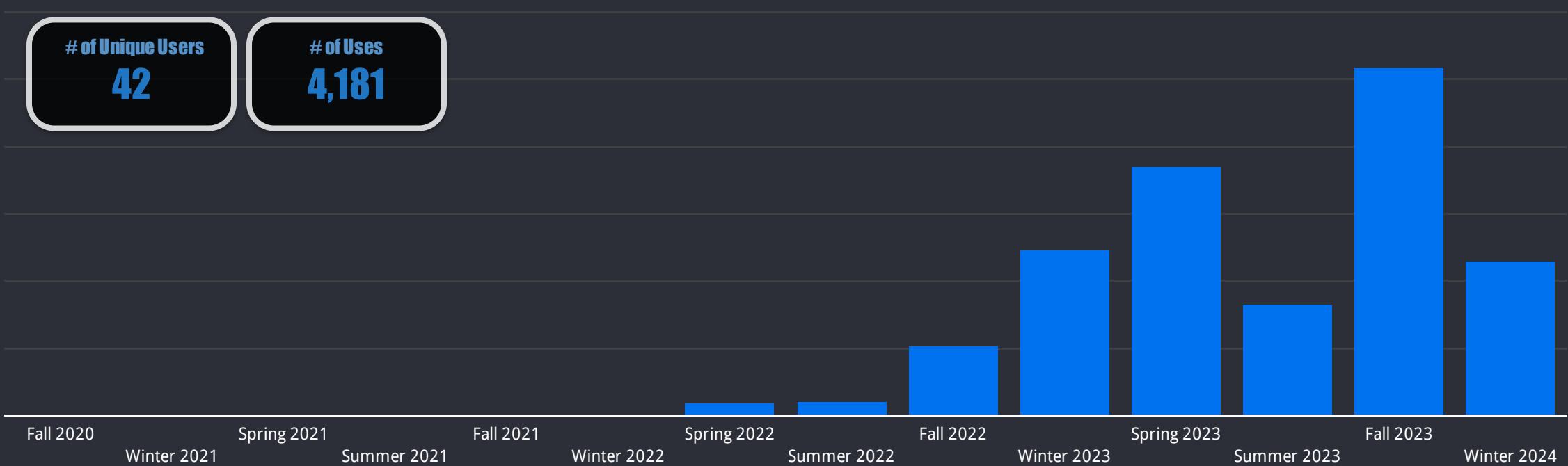
of users

of submissions
872,953# of users
737,829

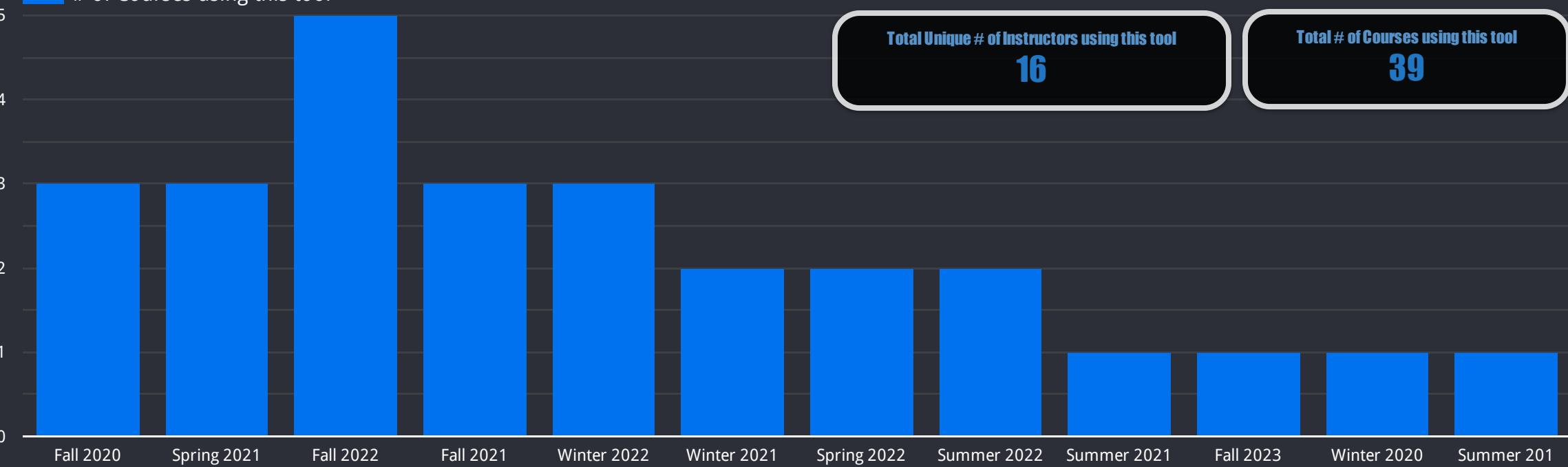
Term ▼ Enter a value

Subtool #2 Usage

users

of Unique Users
42# of Uses
4,181

of Courses using this tool



Total Unique # of Instructors using this tool

16

Total # of Courses using this tool

39

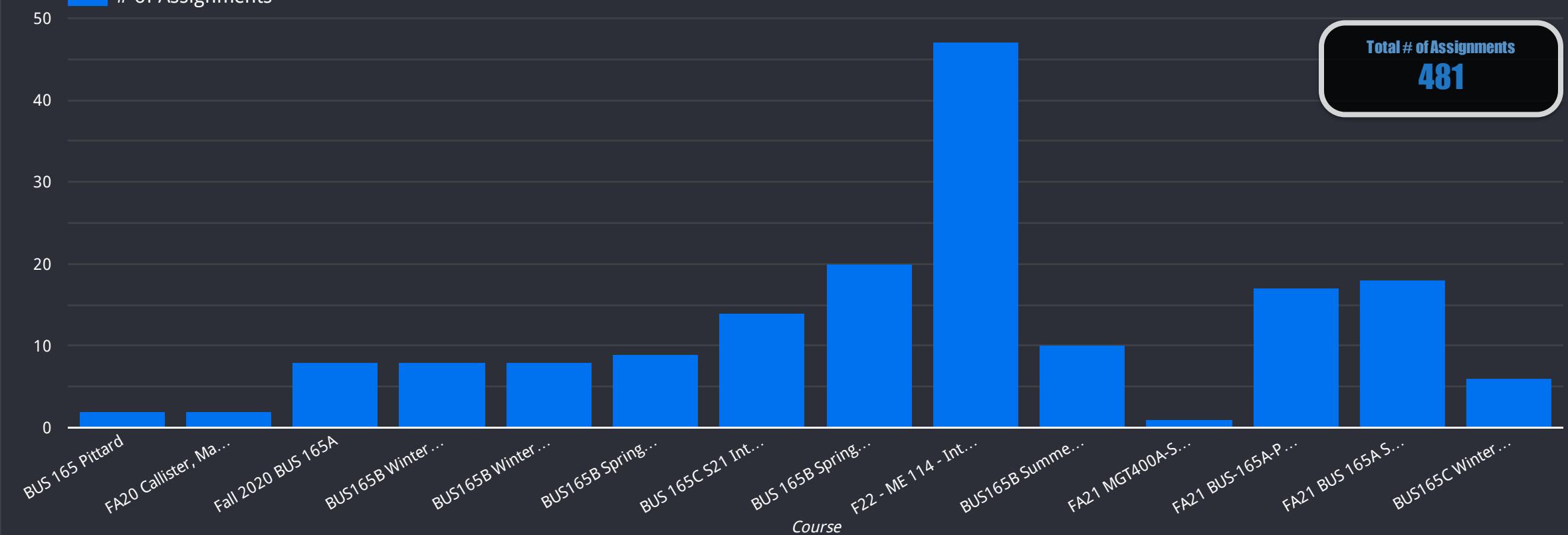
Term

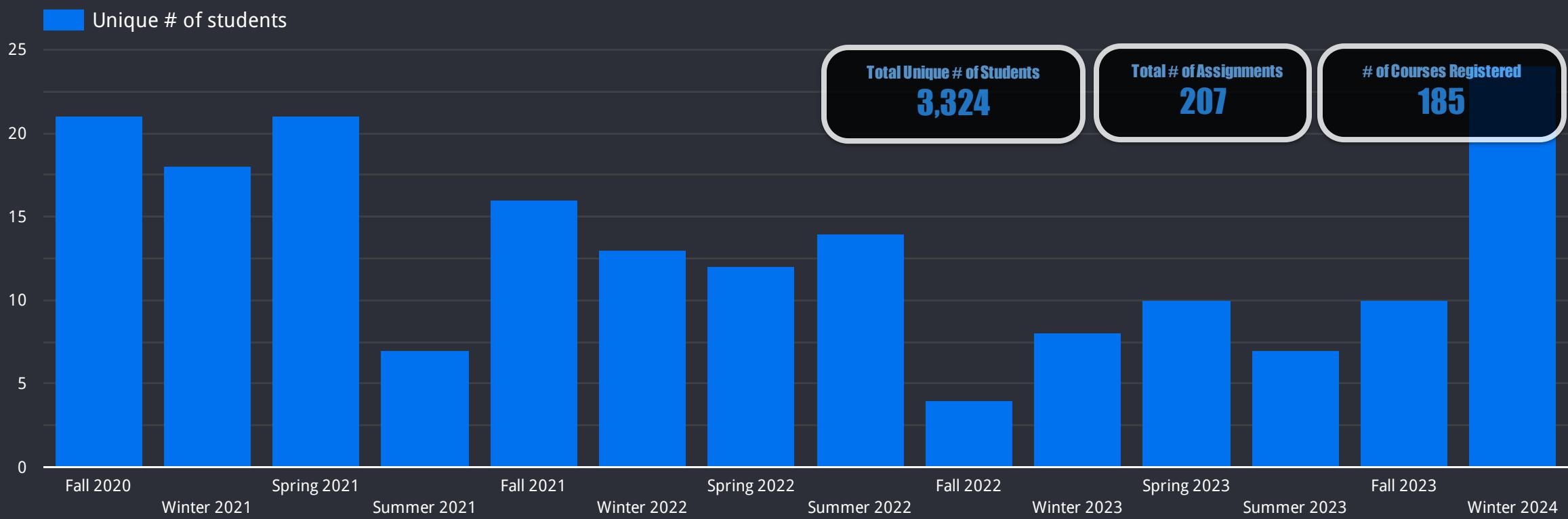
In

▼ Enter a value

of Assignments

Total # of Assignments
481





Term

In Enter a value

